

The Copy Protection Wars: A Report from The Front

> PC Magazine Picks the Most Memorable Hardware and Software Of the Y



## Tecmar turns multifunction into MegaFunction!

Multifunction is multifunction. But how about a full-feature 384K card plus nearly one megabyte of non-visition RAM disk at the same low multifunction board price? That's Tocmar's MegaFunction\*—big concigit to store your feature site. Lotus 1-2-3\* and Wordstar\* on a single board, and run thom at hard disk speed.

A Big Head Start. No more waiting to boot from your floopy. No more waiting to lead Letus 1-2-3. No more waiting to switch from Lotus to Wordstar. And a dramatic decrease in time required to search large files or documents. All because MogaFunction's non-volatile RAM disk climinates time wasted accession bard disks or flooring.

A Lang Mamory. MegaFunction's momory just won't quit. An external power supply is included to keep your work safety in non-votatile RAM — which means your programs won't disappear when you turn of your computer. So you'r ready to run again with the fitch of a which! And it you even more memory, add the optional daughter board to increase RAM capacity to 3.25 megabytes.



## Compare Us To The Competition

Features	Tecmar MegaFunction	AST SkrPakPlgs**
Main Board RAM Waximum	1.25MB	38468
Daughter Board RAM Maximum	2.00MB	Not Available
Maximum RAM	3.25MB	38468
Serial Port	Standard	Standard
Parallel Port	Standard	Standard
Clock/Calendar w/Standby Battery	Standard	Standard
Supports IBM PC, PC XT, & Compatibles	Standard	Standard
ROM acot from Electronic Disk	Standard	Not Available
Board Memory Volatility	Non-Volatile	Volatile
External Board Power Supply	Standard	Not Available
Data Transfers	DMA (Fast)	Not Available
Price	52004	teet

A Retily Sip Deal. We don't bropt all the other reasons for buying a multifunction beard for your IBM PC, XT, or compatible. Use a circle/calonder including built-in standby battery power. A serial port for your motion or misuse. A parallel port life in the printer you make and his PREE boxes of one of the nose popular multifunction software packages—Toomer's Treasure Onest" of Software, including port grams for an electrical saddress book, calculator, and calonder.



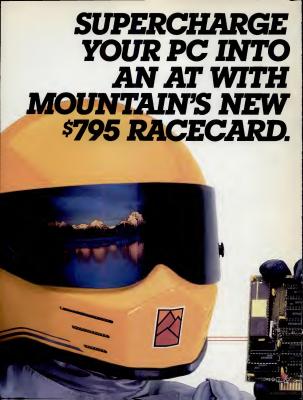
Save Big Bucks. MogaFunction gives you tho speed of a hard disk at the price of a multifunction board. Which means you get full functionality and a RAM disk for the same price as the leading add-on card. Check our features against the composition — then call us at (216) 349-1009 for the location of the dealor nearest you.

Why settle for multifunction when you can have MagaFunction — mogabytes PLUS multifunction

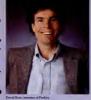


## TECALAR The Power Behind Your PC

6225 Cochran Road, Soion, Ohio 44139 Phono: (216) 349-1009 Toiox: 466692



## Let David Rose tell you about our powerful new ProKey4.0.



Spend 2 minutes learning how to add a powerhouse of function to your keyboard with a terrific new version of ProKey!

"Suddenly others have discovered what RoseSoft has known since we invented the ProKey concept. If your keyboard could work a whole lot harder, your life would be a whole lot easier.

The original idea behind ProKey was a program that would let you store strings of keystrokes you could recall at a touch. Now there's ProKey 4.0 and it's better than ever."

## ProKey 4.0 keyword macros unsnarl PC use.

"If you're a serious PC user, you probably use a variety of software programs. Spreadsheet. Word processing. Database. Communications. Plus the special-function programs you use to run your business or department.

And all these programs have different complicated commands that are tedious to type and easily forgotten. How much easier life would be if all you needed to operate your program was a small vocabulary of sensible words.

Want to log onto Dow Jones with your communications package to check on how your IBM stock is doing? Just type the keyword you previously selected for this function, "IBM". Need to print a profit and loss statemen? Typing "pd" is all it takes.

Behind the scenes, ProKey 4.0 checks its memory for the string of commands required to carry out the task and executes them automatically. Forgotten what functions you have available? Just call up the built-in menu that describes them in plain English.

Need to add a function? Enter the commands. Enter a description. Store them both away without leaving the program you're working with. Built-in editing, English language menus, multicharacter macro names and the ability to instantly change sets of functions. These are just four of the exciting new features that make ProKey 4.0 the most powerful macro processor you can buy."

## ProKey 4.0 lets you customize your keyboard.

"Only ProKey has the unique Layout program that lets you redesign your keyboard to correct design flaws the manufacturers built in. You can change the location of any key, create a DVORAK layout, or make a duplicate set of arrow keys away from the keypad."

## ProKey Is the Industry Standard.

"ProKey has all the features you need to make your life a whole lot easier. And RoseSoft has three years experience supporting customers who use macros. Including over 80% of the Fortune 100.

Don't be misled by the recent claims of ProKey imitators; they're comparing themselves against old versions of ProKey.

The choice is simple. Do you want an unknown, untested product in its first generation, or ProKey 4.0's power and features? The difference in performance is like right and day."

ProKey 4.0 runs on IBM and other compatible MS-DOS computers, and works with 99% of the software they use. \$130 suggested retail price at software dealers everywhere. Or call RoseSoft. (206) 524-2350.



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## MICROSOFT WORD, VERSION 2.0

Licrosoft's contribution to my writing productivity has been significant this year. Version 2.0 of Microsoft Word is more in line with the way I think documents should be formatted and printed than any other word processing product I have used (see "Word Takes Another Forward Stride," Volume 4 Number 13).





If Word's formatting talents were not enough to make me more productive, its deadily accurate printing and style sheets would finish the job. Word allows an enormous amount of printing flexibility, yet it prints more accurately than most competitors. And Word's statents with laser printers are nearly legendary.

Word's style sheets are the answer to any business user's need for consistent document formatting. Each style sheet can store 128 formatting characteristics for use in any part of any document. If a policy change requires a format to be altered, it is a trivial matter to change one or more components of a style sheet and make the new format apply universally to all future documents.

I've used word processors that appear to work faster on-screen.

But Word's excellent and consistent design speeds up the whole process of word processing.

—John Dickinson

FACT FILE: Microsoft Word, Version 2.0, Microsoft Corp., 10700 Northup Way, P.O. Box 97200, Bellevae, WA 98009 (206) 828-8080. List Price: \$375. Requiries: 256K, AM: DOS 2.0 or later: two double-sided disk drives: one hard disk; XT, AT, or compatible. CIRCLESS ON READER SERVICE CARD

APPLE LASERWRITER

T aser printers are popping up

like mushrooms, so why single out this one? Because the Apple LaserWriter represents a whole new opportunity for cost-effective applications in the worknlace.

The LaserWriter is the first under-\$10,000 printer capable of coming close to commercial typesetting, making in-house corporate publishing a realistic proposition (see "Works into Type: Meeting the Corporate Challenge," PC Megazine, Volume 4 Number 25, Using PostScript, the printer language built into the LaserWriter, you can specify complex arrangements of different type sizes, fonts, lines, and graphic elements.

As more software supporting PostScript becomes available, more companies will man to micros and laser printers to prepare copy for publication. In some cases, these systems will be used to develop final layout designs before sending the work out for pretessional typesetting. In many cases, however, the final output from the in-house system will be acceptable, and outside suppliers will be eliminated entirely. — Mrfeed Poor

FACT FILE: Apple Laser Writer, Apple Computer Inc., 20525 Mariani Ave., Cupertino, CA 95014 (408) 996-1010 List Price: \$6,995 CIRCLE 606 ON READER SERVICE CARD.

## ADOBE SYSTEMS POSTSCRIPT

PostScript, a machine-independent page-description language from Adobe Systems, could be this year's ultimate diplomat, smoothing out the mangled relationship between software and printers. At present, printed output is the software developer's nemesis. A specific set of instructions called a driver must be written for ev-



ery individual printer and plotter that a given piece of software is meant to work with. But not anymore.

PostGript will orchestrate the eccophony so that PCs can use different output devices interchangesby. Text and graphics are treated in the same manner so that an entire page layout can be specified at once. PostGript standardizes the commands used to access printer features (such as bold, italic, various fortis, and graphics) and does so in an externity memory—efficient and graphics) and does so in an externity memory—efficient and parties and so that the printer is a single driver that can laik to any PostGript outlier. Different routers, from mechanical and to any PostGript outlier. Different routers, from mechanical

dot matrix printers to 300-dot-per-inch laser

300-dot-per-inch laser printers to high-end typesetters, can all output from the same PC. In the PostScript era, you won't have to choose a printer based on backward compatibility. Instead, you'll concentrate on desired features, such as print quality and speed.





As the curtain falls on 1985, PC Magazine's writers take a look at the year's highlights and low points. Here are the year's best products and a few of its dogs.

he world will recall 1985 as a year of hijackings, plane crashes, and earthquakes, but you may fondly remember it as the year RBASE 5000 or Top View or the COMPAQ Deskpro was released.

The year 1985, like every year since IBM introduced its first personal computer, brought hundreds of new products for the PC. Last year's bounty was particularly notable for the first significant crop of AT clones, for some good software at bargain prices, and for laptop computers with readable screens.

Of course, every PC user has his or her own favorites—after all, the only thing we can all agree on is to disagree. So.

once again, we've asked PC Magazine editors and writers to nominate the outstanding products of the year. Their choices range from high-end laser printers to inexpensive desktop programs, from games to programmers' tools. We think each one is worthy of the title "Best Product of the Year."

And, like last year, with tongue in cheek, we've searched out some of the worst ideas of 1985—some of the more outrageous turkeys that our cherished hardware and software developers tried to sell us throughout the year.

What follows is a purely subjective look at some of the best and worst productş that 1985 offered to PC users. ■

## On March 30, 1985, the freighter MERCEDES was deliberately dynamited and sunk, becoming an artificial reef and diving wreck.



BUY A DRIVE, GET A REEF. We'll allow you a \$1,000 rebate on the CORE ATplus40" High Performance hard disk upgrade kit, when you send us your IBM PC-AT factory issue hard disk

Help us build the world's first lowechnology artificial reef.
The ATphus0" drive has double
the capacity of the standard IBM 20MB

drive, runs 30% faster, and has reliability It sells for \$2.595. With the \$1,000 Rebate, your effective cost is \$1,595. Even compared to IBM's newest drive (30MB) we are still 30% faster, hold 10MB more, and cost

DRIVE FAILURE: NOT "IF?", BUT "WHEN?" We feel it is time to consider your

You already know about the IBM ory-issue drives' problems.
Problems like losing five or six pages of a spreadsheet. And the tem-plate for it that took two weeks to

Problems like important correspondence and contracts disappearing from the word-processing files. And problems like lost Accounts Receivable, or worse,

Payroll records. How about the random failures, the thousands of users that are progre sively losing data — part of a file here.

THE CRASH OF '86. InfoWorld, a highly respected com-puter weekly, conducted an intensive evaluation of IBM's hard disk and

CORE's ATplus" 20MB drive. They went beyond routine speed and

IBM is a registered trademark of International Business Machines Corporation.

## Like bumping, dropping and slam-ming the drives while the computer was

ming the drives while the computer was to use. It file IBM drive) was the only unit that finited every bump text, destroying data and developing had for the state of the only of the state of the state

In summary, they said. "\_the hard disk drives supplied as standard in the [BM] AT are unreliable, destroying data and requiring many trips to service centers for reformatting and exchanges."

## AN EDITOR'S ODYSSEY. "The bottom line is that IBM is not

maintaining the reputation for quality pro-ducts that has made it so successful in the business world,", says John Dickinson, a ributing editor to PC Magazine, a ing periodical for IBM personal com-

Consider his AT hard disk ordeal: His original AT Enhanced model's hard-disk began failing after six-months of light use.

Two replacements from IBM also failed to perform.
The third IBM drive failed to write most of a word-processing file.

While he goes into much detail in the story. Mr. Dickinson concludes that, "There have been plenty of mathorizarian" reasons given in the press about the cause of the AT's disk problems—none of course, come from IBM. Wherever they come from, my experiences support all the popular theories.

## EASY MONEY.

Buy the ATplus40\*\*. Everything is supplied: your ATplus40\*\* is designed for you to install. probably in less than a half-hour. No technicians are necessary. We include free. CORE's special

COPY program so you can painlessly copy all your programs and data from the factory-issue drive to the co-installed A7plus40". installed ATplus40".

Then remove the IBM 20MB drive, pack it using the ATplus40" box, and return it to CORE prepaid.
Upon our receiving your old IBM 20MB drive, we'll send you a check in the amount of \$1,000

## It's that easy! SEAL OF APPROVAL.

Infollowids testing the ATplus\*\* in comparison with the IBM drive actually confirms exactly what we have been saying all along: "Now you can build the IBM PC-AT that IBM

CORE's ATplus" passed all of their tests. InfoWorld went on to say, "[CORE's] hard disk drive is built like a Sherman tank, offering exceptional per-

formance and reliability. Even novic should be able to install the kit, and technical support is good."
PC Magazine, in another in-depth article says."CORE International's big.

fast, tough add-in mass storage systems for the IBM PC-AT use proven technology to gain speed [increase] capacity, and avoid the problems said to plagu the AT's factory issue hard disk."

PEACE OF MIND. We're the world's largest supplier of performance PC-AT compatible hard

disk drives.

And respected magazines such as PC Week, InfeWorld and PC Magazine have told you how we got there.

ATplus drives are available from or are in use by Computerland, General Micro, MicroAge, Inacomp, Businessian Entre, NASA, GE, EXXON, the Department of Defense, the White House, Rockwell International, AT&T, major universities such as UCLA, USC, LSU,

and get this — even IBM.

Our drives come with a full one year warranty, centrally managed by CORE and supported by us and other

## ALL GOOD THINGS MUST COME TO AN END. Like the Great IBM AT Hard disk

Recall.

So, before you suffer the agony of a drive failure, before you experience the tedsum of restoring data to a dubious drive, before jamastry 31 rolls around, get in on the Great IBM AT hard Disk Recall.

Call us, or see your local dealer.

Now available for PC-XT and Compatible

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chnology, and quite frankly, manufacturers understand it hetter. Their better understanding, combined with some of the special head locking mechanisms, gives us peace of mind when we sell you one

Power Hard disks consume power. Our small, half-high hard disks consume so little power that you can use them with your existing IBM PC power supply. If you plan to use lots of slots, you'll want to increase your power supply to be safe. We offer the same amount of power for your PC that comes in the XT

**Our Customers** 

Some folks just never feel comfortable buying mail order. They rget that Sears began as a mail order house or that IBM is now into mail order. But, if it helps, here is a partial list of customers who have felt comfortable to buy from us.

American Express U.S. Army AT&T (Bell Labs) RCA Bausch & Lomh Lockheed Sperry

Easy to Install

It you're like most of us, raised on the boob tube rather than the Great Books, you'd rather see the movie than read the book. Well, now you can choose to read our installation manual or for only \$9.95 more, you can get VHS or Beta video cassette showing the simple steps for in-



We even ship our hard disks with Command Assist TM an on-line We offer you a one year war-DOS-like manual to give you ranty on our hard disks-the help with your DOS commands. same as IBM on the AT and 90 days on the tape drives. (It's all the manufacturer gives us.) If





















tape or disk drive or hard disk,

send it back in the box it came in.

However, we have found that we

can usually solve the problem

over the phone. So call first for a

return authorization number be-

cause we can't accept any returns

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All Express Systems products

come complete with the appro-

priate software, tape and/or hard

disk controllers, and cables

where required. Hard disks are

formatted and tested with the PC

DOS of your choice. All drive

sizes are formatted capacities stacking kit, power splitter cables, daisy chain cable, or some other variation, we'll supply these items at a nominal charge

without it



ormatted lorage apacity Movies	Height	Pared Media	Average Access	Comments	PC or PC/XT AT
0	1/2	90	85 msec	Low power	\$ 395 N/A
0	3/2	yes	85 msec	Low power	\$ 495 N/A
1	1/2	yes	85 msec	Low power	\$ 595 \$ 495
1	1/2	ves	40 msec	Low power	\$ 895 \$ 695
1	Full	no.	40 msec	Used in AT by IBM	\$1,095 \$ 895
i	Full	no	30 msec	CDC drive	\$1,495 \$1,295
	1/2	YES	85 msec	Low power	\$ 895 \$ 695
2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	1/5	yes	40 msec	Low power, fast	\$1,095 \$ 895
2	Full	DO.	40 msec	Used in AT by IBM	\$1,295 \$1,095
2	Full	no	30 msec	CDC drive	\$1,695 \$1,495
2	Full	BO	30 msec	Ideal AT drive for LAN	\$2,195 \$1,995
44	Full	no	30 msec	2 72MB drives as one volume	\$3,995 \$3,795

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Formatted Storage Capacity 60 Mbytes Subsystem 21 Mbytes (unformatted)Start/stop Subsystem 24

26 Mhytes Floppy Tape 5 Suhsystem Controllers All of our bard disk and tape controllers are available separately: Please call for prices

Subsystem Chassis Any of our disk or tape units are available in an external subsystem for an additional \$250 00. You can mix & match any of our 1/2 high hard disks or tape drives together or

add any single full height hard disk Power Supply 130 Watt Power supp 150 Watt Power supply

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> Because we spend so much attention on the front end with ensuring that our disks will arrive

in working order, we have a customer service department that, unlike many of our competitors. has little to do. When you need us. you won't get a constant busy Call our friendly, knowledgable customer service staff to get

answers to your questionsfore or ufter the sale. Our people, who know the PC, can talk you through the sticky parts, and purchase orders for quantities they'll respond to you quickly.

How to order Pick up the telephone and call 1-800-341-7549, to order. We ac-cept Master Card, VISA, American Express and Diners Club. Or send a cashier's check or

\$ 1,095

PC or PC XT

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money order (We'll take check, but you'll have to wait for it to clear) and tell us if you want one of our recommended configurations or you want to mix and with a DUNS number may send



Call Toll Free 1-800-341-7549 Ext. 1700 In Illinois call (312) 882-7733 Ext. 1700 Express Systems, Inc., 1254 Remington, Schaumhurg, IL 60195 CIRCLE 383 ON READER SERVICE CARD





## omplete hard disk kit \$395

Comes complete with virtually the identical controller that's in the IBM\*XT, and Xerox\*warranties the hard disk for one year

## Guaranteed 100 percent IBM PC compatible

How can we offer this fantastic price? Simple. We buy in such volume that even the most avaricious hard disk businessmen understand they have to give us the best price possible. We could pocket the difference, but we don't.

don't.

Instead, we put the extra
profit into our testing facilities.
That's why Xerox guarantees our

\$395 10 megabyte hard disk for one year. Xerox knows, as our eustomers know, that we have an extensive testing program. Here s what we contribute toward giv-

## ing you the maximum hard disk performance. Best Drives Available

First, we boy the best offers in a similar to convenient to the similar to the si

bad—they were real bad.
But that's just the weeding out
process. We then take each drive
that we've put through our tester
and test it again with the controlleryou've requested. We call this

## DOS Doesn't Do It In ease you're thinking that all

this is an unnecessary duplication of what DOS does for you,

let me explain the disk facts of life.

If DOS did what you may think it is supposed to do when you format the disk, DOS would map around these bad areas.

Unfortunately, DOS doesn't do this.

DOS 2.0 and 2.1 can't enter the bad tracks, DOS 3.0 can, hut only on the IBM AT. Unfortunately, as the press has so well documentated, the AT's hard disk develops bad tracks later.

## We do what DOS can't

bad, we use a software program that performs a powerful test of your disk drive on all of the IBM on IBM compatible computers. PCs. XTs, and ATs. Our format takes hours to analyze the disk. But when we finish, you know that the bad tracks are really mapped out so you won't write good data that will disappear into a black hole. We even send you a printed statement of our

iest results.

Our software allows you to type in the bad track locations from the list supplied by the manufacturers, so you'll never write good data to them—even if DOS didn't identify them as bad. The software even lets you save the location of these bad sections to a file, so that you can reformat your disk without

spending hours retesting.

We even include a program that will give you continuous comments on the status of your hard disk. No more waiting for that catastrophic failure.

## Average Access Time

As you might suspect, some hard disks are faster than others in their ability to move from one track of data to another. The time it takes the hard disk to move one-half way between the beginning of the disk to the end is called the "average access

time. The first generation of 10 megabyte hard disks had average access times of 80-85 milliseconds (msec). But computer users love speed, and guess what—the average access time for the new 20 megabyte hard disk in the IBM AT is only 40 msec. (We sell and AT equivalent with only 30 msec

AT equivalent with only 30 meaaccess time!) once legitimate rancommon for the shorter access time. It's particularly helpful when there are multiple users on the three are multiple users on the tain when running a complete. But remember, before you get too wrapped up in the access interface which won't let data transfer from the hard siks to the computer any faster than 5 metally the state of the state of the three t megabyte hard disk with 18 msec of average access speed.

## Compatibility

To be sure that your hard disk is 100 percent compatible with the 1BM XT you don't need to huy the same hard disk that's in the XT. You can't even be sure what brand hard disk it is because 1BM, like Express Systems, goes into the marketplace and buys hard disks from several vendors. However: they buy their XT hard disk controller from only one vendor—the same one we

You can huy the IBM XT controller from IBM for \$495 or you can buy from us, the functional equivalent, manufactured by the same company that makes it for IBM for only \$195. Is it the exactly identical IBM XT controller? No, it's better. First, it takes less power, and secondly, it can control from 5 to 32 megahytes—the IBM controller can work with only 10 megahytes. It is 100 percent IBM XT compatible, and 100 percent is 100 percent. If you want to save a slot, we carry a version that lets you operate two hard disks and two

## floppy disk drives. More than 32 Megabytes

You can operate with more than 32 megabytes (the limit of DOS) through the use of "device drivers." Express Systems can supply you with device drivers for our formatted. But, if you don't have individual files, or databases that are large, you might want to consider one of our controllers that can divide our 65 megabyate (formatted) hard (in the two cach).

## Reliability

We offer you a choice between non oxide and plated mediadisk and gives it its magnetic force of the control of the control its rust. If you inadvertently joust your disk, you may cause the low flying head to dig out some iron oxide. A little rust like can ruin your whole day, the control oxide of the control oxide oxide oxide oxide oxide oxide damage, and if it happens, less data is lost.

We offer both types of hard disks. The iron oxide is older

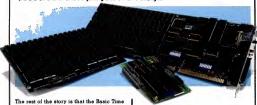






## AT4X4Plus – The Dreamboard For Your AT

Imagine 4 Megabytes of memory, serial & printer port, for less than \$1000. And that's just part of the story...



ATAX4Plus offers more expandability than competing boards, while Qubie' brings them to you at barqain prices. It's fully compatible with the IBM AT and compatibles - even those hot rod models running at up to 10 Mhz!

## Mind Blowing Prices!

Standard configurations include one serial port, a parallel port, and your choice of memory from 1.28K (\$265) to 2 megabytes (\$595). That's right - 2 megabytes for the price some charge for a 1.28K board! Want more memory? Plug on an additional 2 megabyte AMPARK for an additional 3.395.

## More Expandability

And like many other AT boards, a second serial port, and a game port are options. Unlike the others, a third and fourth serial port is available via the 4X4 - SerialPak.

## Top Quality - Qubie' Service

With AT4XAPlus, you save money while buying the board with the best array of standard features and options available. It is made in the U.S.A with top quality components which undergo extensive burn-in and test procedures. A one year limited warranty and the Cubis' No Risk Guarantee assures your satisfaction.

## Basic Time AT4X4Plus Prices

AT4X4-128 128K, 1 serial, 1 parallel, AT4X4-812 512K, 1 serial, 1 parallel, AT4X4-1MB 1 meg, 1 serial, 1 parallel, AT4X4-2MB 2 meg, 1 serial, 1 parallel,

AT4X4-2S Second Serial Port Option AT4X4-RAM 2 Megabyte RAMPAK AT4X4-SER SerialPak with 2 serial po AT4X4-GAME Game Option

## The Oubie' No Risk Guarantee

If you are not completely satisfied with your AT4X4Flus within 30 days of purchase, you may return it for a full refund - including the freight to return it And if you should ever have a problem during the one year warranty period, Qubie' will fix or replace your board within 48 hours of receipt.

All prices include UPS surface charges. For fast delivery, send cashier's check, money order, or order by Mastercard/Viss. Personal checks allow 18 days to clear. In a hurry UPS Blue Label is just \$5.00. Company purchase orders accepted, call for prior authorization. California residents, add 6% seles tax.

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the PC?" elsewhere in this issue).

Our political and military leaders have a childlike faith in American technological prowess. I can't help wondering whether President Reagan, Cap Weinberger, and the other backers of Star Wars have ever used a computer. For if they had ever done something as commonplace as buying a personal computer, uncrating it, plugging it in, booting it up, and running a few canned programs on it, they'd realize just how complicated and fickle even the finest machines can be. Under the best of conditions, computers occasionally fail; in the heat of battle, when the physical safety of both silicon and men are pushed to the limit, even the most carefully built and programmed computers will break down.

Computers are prone to many different kinds of errors, from the breakdown of integrated circuits (and some of America's leading chip manufacturers have been fined for neglecting to thoroughly test military components to unforescene software the property of the composition of the composition to use the composition of the composition vious reasons has decided to gipore the whole subject. Here's a short list of some of the most notorious computer flascos:

- In 1977, the Worldwide Military Command and Control System flunked a major test. It failed to send messages 62 percent of the time, and the Readiness Command, a crucial arm of the system, broke down 85 percent of the time.
- In 1979, a computer operator inactvertently fed the wrong magnetic tape into the North American Aerospace Defense Command (NORAD) computer system.
   The tape, which contained a simulation of a Soviet attack, triggered every bell, whistle, and alarm at NORAD, but luckily the blunder was discovered before it was too late.
- Also in 1979, the crew of an Air New Zealand airtime relauding for Amarciac fed the wrong routing data into the jet analytation computer. Its visibility obscured by bad weather, the plane drifted 26 miles off course and crashed into a mountain. More than 200 people were killed. Some investigators suspect that a similar error in the entry of routing data led Koren an Airlines flight OTO starty, with equally deadly consequences for its passengers and crew.
  - · And, in what is probably the most

costly programming error of all time, the first American Venus probe was lost owing to the inadvertent substitution of a period for a comma in a FORTRAN program. A NASA programmer wrote

DO 3 I = 1.3

when he should have entered

 $D0 \ 3 \ I = 1.3$ 

That seemingly inconsequential period sent the rocket, launched from Cape Canaveral on July 22, 1962, careering toward opopulated areas, and the rocket had to be destroyed. Despite NASA's intensive checking procedures, which are probably at least as good as the military's, the mistake went undetected during many months of testing and retesting.

The Strategic Computing Program wants to develop a new generation of intelligent weapons that could fight a battle, or even a war, with little or no human intervention.

Professional programmers try to write error-free code, but they're only human and bugs and omissions are inevitable. Such mistakes are insidious and invisible. An improperly programmed computer looks every bit as healthy as a properly programmed one; there are no loose screws dangling from the box or strange noises emanating from the chips. A software bug may lurk deep inside a program, utterly harmless until some computational event awakens it and causes it to wreak havoc. Even after a bug has cropped up, the goof may be excruciatingly difficult to track down and fix, and then the programmer's Band-Aid may interact with other parts of the system in unexpected ways, causing still more bugs, and so on. Often only the original programmers can fully decipher their own code; in large systems, few people, if any, are familiar with the entire program.

There are ways to minimize errors, of course. One answer is programming languages that make it impossible to commit

simple syntactical errors, such as the one that killed the Venus mission; another is algorithms that test programs before they are put into operation. But there is no substitute for actual and repeated testing under real conditions.

While such testing may be possible for the autonomous tank and other weapons of the electronic battlefield, it inn't feasible for Star Wars. Such a system, designed to foil a massive attack from ICBMs, subranies, planes, and satellities, can only beralistically evaluated in actual combat. Simulations and small-scale battle tests won't do the job, no matter how frequently or rigorously performed. It is precisely in a origination of the programming bugs and omissions entry.

Star Wars is bound to be a billion-dollar paper tiger. But there are two things about the system that are far more disturbing than the vast waste of money and effort; the lies and illusions fostered by the Pentagon and its supporters in the computer industry and the academic establishment. In order to foil an attack, Star Wars must swing into action within minutes of a Soviet onslaught, which means that the system's computers must possess a great deal of decision-making autonomy in evaluating the attack and in orchestrating our initial response. There will be little time for the generals to confirm the warning and approve a counterattack-maybe not even enough time to get the President's permission. And, given the impossibility of properly debugging the system, Star Wars may very well increase the chances of accidental nuclear war.

We are on the verge of entrusting our future to computers. As I said, the whole thing is a stupid idea.

Nov: Hy via d like to learn more about the computational piglids of the Sur Horizon Computational piglids of the Sur Horizon Computer Professionalist (or Social Responsibility (CPSR) published an excellent paper on the subject, writes an excellent paper on the subject, writes on the subject with the professor now employed by the Digital Equipment Corp. The paper, "The Sur Wars," "The Sur Wars," "The Sur Wars, Redell, may be obtained from CPSR, PO. Box 717, Palo Alto, CA 94301, Please in Culed S1 for postage and handling.

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## Can Computers Be Fail-Safe?

The hardware and software bugs that plague even the simplest computer systems make Star Wars and other grandiose Pentagon plans for computerizing war seem terrifying.

The Department of DeErnes, whose favorite postime is throwing good money after bad, has devised an other idottes scheme to save us from the Communists. You've probably all heard Defense Initiative, aka the Stur Wars defense system, and it calls for the design and contraction of a was network of computers, satellites, laser beams, antiballistic missiles, and other indiculously expensive us from a Koviet ranclear strike. It's once of the supplex ideas the Pentagon ever had.

Star Wars, which the Pentagon estimates will set us back about \$26 billion (but you can bet that it will end up costing much more; you know how expensive those custom-made toilet seats can be), is only one of several heavily computerized weapons systems that the military is pushing. For example, the Army is seeking to develop an "autonomous land vehicle," an unmanned tank that could fire weapons and conduct reconnaissance without human guidance; the Air Force is hoping to devise a "pilot's associate," a computerized copilot that would help fliers operate their electronic weapons and engage in deadlier dogfights; and the Navy is working on artificial intelligence systems for its warships, which, as the sinking of the British destroyer Sheffield in the Falklands war demonstrated, have become sitting ducks for any smart bomb or guided missile.

At the heart of all these projects is a majoin military research-and-development campaign known as the Strategic Computing Program (SCP). A 5-year, \$600-million effort, it began in 1984 with an initial budget of \$50 million. The SCP wants to develop a new generation of intelligent weapons, such as the Army's autonomous whicle, that could fight a battle, perhaps even an entire war, with little or no human intervention. The SCP is run by the Defense Advanced Research Projects Agen-



Stan Augarten

cy (DARPA), sort of a military venture capital firm that finances state-of-the-art research-and-development projects. DARPA's armchair warriors have outlined their absurd ambitions for the SCP in a report entitled Strategic Computing, New-Generation Computing Technology: A Strategic Plan for Its Development and Application to Critical Problems in Defense. DARPA may be the death of us all: Instead of fielding simple guided missiles or remotely piloted vehicles, we might launch completely autonomous land, sea, and air vehicles capable of complex, far-ranging reconnaissance and attack missions. . . . In contrast with previous

computers, the new generation will ex-

hibit humanlike, "intelligent" capabilities for planning and reasoning. . . . Using this new technology, machines will perform complex tasks with little human intervention, or even with complete autonomy. . Our leaders will employ intelligent computers as active assistants in the manasement of complex enterorises.

Developing all this hardware isn't going to be easy, but writing the software the much harder, perhaps impossible. The SCP is planning to create the largest programs ever conceived, the Sair Wars nettropy of the software of the software of the lines of computer code, while such lesser projects as the autonomous vehicle will these programs dwarf the biggest programs in existence today, but they will have to transcend the rigid logically of have to transcend the rigid logically of versatility akin to human thousit.

Not known for its pessimism, the SCP hopes to achieve all this by the early 1990s. Of course, the necessary software technology doesn't exist and won't for decades, if ever, today's computer scientists can't even get a wheeled robot to roll into a room and pick out a copy of War and Peace from a pile of comic books, let alone tell the difference between friend or foe. Anyone working in that pie-in-the-sky business called artificial intelligence knows how far down the road such abilities really are, but the military, afflicted by an incredibly bad case of technological hubris, thinks anything is possible. The Pentagon is quite literally banking on major technological breakthroughs appearing on schedule (for another view of artificial intelligence, see "Is There Intelligent Life in

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Freelance has a lot of CAD-like fea-

tures; in fact, AutoCAD users are going to feel right at home grid-snapping around in Freelance. The program comes with a large and genuinely useful library of stored symbols-no cute little images of smiling

airplanes or talking coffee cups-and you can easily construct, scale, and store your own additions to that library. By breaking the old paradiems about what PC graphics programs ought to do, and how, Freelance instantly became the most interesting graphics program on the market.

But it's still not the optimum product for business graphics users because its very unstructuredness forfeits the advantages of a fat chartbook full of predefined chart formats. Yes, it's happy to let you design and store your own chartbook; and ves, it works well with graphs produced by the same vendor's Graphwriter chartbook.



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to do, and how. Freelance instantly became the most interesting graphics program on the market.

But that puts you back into the "start from scratch" or "patch up another program's output" grooves. Graphics software vendors are at least

as interested in Freelance as are those of us who're using the package. It's like the early days of 1-2-3: Other vendors keep asking me, "Is it really that much better?" "Does the difference really matter?" "Do people really want that kind of stuff?" Yes, yes, and yes.

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Some of those shops will no doubt rush to market clever knockoffs. But others are already looking at ways of combining Freelance's lack of structure with a fat, TELL-A-GRAF-like chartbook. We can look forward to seeing those packages on the market in 1986.

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then call up GraFIX Partner to make the whole thing presentable.

The dedicated graphics packages on the market go part of the way toward moving PC graphics into the serious-graphics | slow to plot) bold Helvetica typeface that

league. Microsoft Chart. SIGN-MASTER and CHART-MASTER, and Graphwriter are my favorites. Chart and the MASTERs duo have recently added a very nice (but

makes relatively readable headlines. Graphwriter still uses stick lettering but has a very good, diverse, and easy-to-use chartbook approach, which users (including me) like very much.

However, although these packages are much better than the graphics programs generally tacked on to 1-2-3, they're well short of what we need if we're going to produce no-apologies graphics.

## A Chartbook System

At minimum, we need the following features: an easy-to-use, comprehensive chartbook system; a wide variety of type-

It's goofy to have to put numbers into a 1-2-3

worksheet, then draw a graph from those numbers. then call up a Lotus repair kit like GraFIX Partner to make the

whole thing presentable. faces in a very wide variety of sizes; fast

and easy snatching of data sets from other programs (mainly, 1-2-3); easy transition from binary input to two-dimensional screen and plotter output; and large on-line libraries of stored symbols. We'd also like an easy means of creating, storing, and updating the numbers in templates of our own design, saved in our own personalized chartbooks-something like the personalized word lists we can add to the built-in dictionaries of many spelling checkers. Every serious PC graphics user will have his or her own additions to this list

Graphic Communications, publishers of Graphwriter, recently shipped Freelance, a new kind of PC graphics program that is a harbinger of what's coming in the next year or so.

## Unstructured Graphics

As opposed to the highly structured approach that most business graphics programs take, Freelance is highly unstructured. It uses a vaguely MacPaintish approach to designing graphics on-screen.



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## Graphics with No Apologies

Combining a superb library of symbols with a highly unstructured approach, Freelance is a harbinger of graphics programs to come. But will its lack of predefined chart formats handicap its use?

PC graphics programs are the fourthor fifth-most-popular category of PC applications programs, depending on which market researchers' pie charts you believe.

PC graphics are a hit in a lot of businesses. They've been useful tools for a lot of boardroom warriors, who have been able to keep their captive audiences awake a little further into presentations, thanks to Lotus overheads. And they've helped Hewlett-Packard sell an awful lot of nice little plotters.

But look, it's time for some straight talk among friends, Mon PC graphics sam't really very good, are they? 1-2-3 graph did more to get the PC graphics boom rolling than all the GraPIR Parmers, CHART-MASTERS, and Graphwirters put together. And Lotus deserves our thanks for ensuitable phartness of thousands of personal computer users to the possibilities of communicating information and reends visualized than the communication and the communication and the communication and seemingly meaningly on an order to the communication and seemingly meaningly meaning the committees.

But those same Lotus graphs are a fine example of what's wrong with PC business graphics: Precisely because 1-2-3 has become so popular, it's become part of the problem.

## 1-2-3 Graphics

Take a look at the typical 1-2-3 graphic, plotted onto a piece of plastic and used as an overhead transparency. See that ugly stick lettering? Try reading headlines set in that skinny-limbed typeface when you're back about 10 or 20 feet from the screen. Even if you're right on top of the screen—or looking at a paper plot of that overhead

in a saleman's flip-book across your desk—notice the marginal aesthetics of the

It isn't just the thin-stroke typefaces of graphs constructed with Lotus. It's the limited range of chart types, the difficulty



Jim Seymour

of floating little labels and pointers into the right place, and that overall "engineeringdrawing" look of the finished product. Not to mention the time and effort involved in constructing those graphics a nibble at a time.

## TELL-A-GRAF

Think I'm being hard on the good folks at Lotus? Take a look at some graphs produced by ISSCO's superb mainframe graphics prediced pt ISSCO's superb mainframe traphics prediced FLLA-GRAF's "Charthook"—a quick-civilized approach to laying out a graph that keeps those of us with less-than-professional design skills from creating a visu-dim monster. Watch a reasonably experi-

enced TELL-A-GRAF user throw together a nice vertical bar chart complete with drop shadows, borders, a two- or three-line title, a data-source credit in the lower lefthand corner, and some labels for a couple of the bars.

And weep.
All thanks to mainframe magic and power? Nope. Thanks to good old-fash-inced program design. And the kind of program evolution that does a decent as decent and the program evolution that does and doesn't work about the product. ISSCO programs once produced crummy graphics, soo. But ISSCO noticed that skinny, illegible lettering, bars and columns with cross-batching instead of solid-union with the product of the p

In all fairness, let's acknowledge that Lotts graphies are really magnificent for one purpose; quick analysis of what a set of numbers you fee working with really means. Flip back and form between the server and you'll got a much better understanding of all the various interrelation single between those numbers. The problem is with us, the users: We actually believe the 12-3 manual when it urges us to ship those durity on-screen analytical to ship those durity on-screen analytical sometimes to other top pre-smallers to other and proposed to the proposed of the second of the proposed of second or secon

I'll concede that you can do a lot of enhancement to Lotus graphics with the graphics fix-up programs. GraFIX Partner, the best of the Lotus repair kits, can produce nice results. But it's goofy to have to put numbers into a 1-2-3 worksheet, then draw a graph from those numbers,

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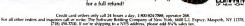
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components of your computer are. That's probably a big reason why IBM has emphasized the use of diskettes as the backup medium for fixed hard disks.

Bernoulli Boxes address that issue very well. Like diskettes, they integrate the functions of live disk use and data backup for lockup), and they offer unlimited offline data capacity. The key, though, is to have a dual Bernoulli system; one drive alone doesn't cut it. A dual Bernoulli gives you casy backups, combined with 20 megabytes of on-line storage. It's the sensible choice for PCs.

## The Doran Test

Part of the reason why I never favored Bernoullis is that I assumed that they were considerably slower than conventional hard disks. Boy was I wrong. Several people have pointed out to me the Bernoulli's hot performance, including loe Doran, in-

Bernoulli Boxes integrate the functions of live disk use and data backup (or lockup), and they offer unlimited off-line data capacity. The key is to have a dual Bernoulli system.

ventor of what I call the Doran test for disk speed.

Joe's test is simple and pragmatic. You mur CHKDSK to get the capacity of a disk; then you run my DT-DiskTest program and time how long it takes to read every byte off the disk. Divide capacity by reading time and you get a kilobytes-per-second performance measure. Experts may find it unsophisticated, but the Doran test is a practical performance its that anyook of tests he run on a wide variety of disks, including Bernoulli Boxes. Sensibly, he sealed the results relative to a stock yet. Tar alber than send them in an incomprehensible kilobytes-per-second format.

The XT's disk, by definition, rated 1.0. The AT's much faster disk rated 1.6 (60 percent faster than an XT), and the best Joe found was an IDEAdisk at 1.8. In this context, look at the modest Bernoulli Box: It clocks in at 1.5, much faster than an XT and nearly up to an AT's disk speed. that most people—myself included—just assume has to be slow.

Bob Arnold and Joe Doran together have me convinced: The Bernoulli is



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P.O. Box 79 02364 USA jet is great! But if you don't have the dough, or don't need the typeset quality, or do need conventional flexibility, forget about a laser printer.

Bob Arnold argues for the new breed of cheap fabout 3500 near-letter-guality, dot matrix printers. Certainly the price is fabulous, and the features and quality are much better than those of older dot matrix printers. For the individual PC user, they make the most sense. But I've been trying to get wavy from the noise and the messy appearance of even the best letter quality dot matrix print for year.

A laser printer gives you a very special advantage—near-typeset quality quickly and quietly—at the cost of much of the flexibility of conventional printers.

Mr. Arnold claims that laser printers are only justified when you have to do a lot of in-house typesetting. Nonsense. How many offices do you know of that use fabric ribbons in their typewriters? Fabric typewriter ribbons may be a lot cheaper than film ribbons, but they long ago lost out in offices to the better appearance of film. In the same way, it won't be long before anything short of a laser printer is considered inadeounted for a modern office.

I am convinced that the middle is being squeezed out of the printer market. With \$300 wonders on the low end and laser printers on the top, middle-price, middlequality printers look less and less attractive

## Bernoulli Boxes

Bob Arnold also criticized the praise I lavished on tape backup systems; he favors twin Bernoulli Boxes. He has a good point, although I don't use a Bernoulli Box

myself.
Iomega's Bemoulli Boxes give you the
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out a laser printer.

Bob Arnold argues for the new breed of as well that's part practical, part philo-

sophical. There's a real case to be made against having a backup medium that isn't also a work-a-day part of your system; it's a wasteful single-purpose accessory that's not continually tested by use the way other



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## A Reader's Thoughts on Ye Perfekt PC

Norton reconsiders his hardware picks for the prudent PC owner in light of a thoughtful reader's criticisms. At least on Bernoulli Boxes, he finds himself persuaded.

'm interrupting my tutorial series of the last two issues on disks and damage, data recovery and repair, to discuss your responses to my columns.

I'd like to give a special salute to Robert Amold of Idaho, who sent in a letter about my hardware picks for the best-equipped Pfought that money can buy. He disagreed with nearly everything I picked, but he had good reasons in each case. Since we re talking about judgment calls here, I'd like to stir in some of Mr. Amold's perspective.

## Surge Suppressors

Number one on Mr. Amold's list is surge suppressor. I've never really believed in them. so I usually don't remember to recommend them to people. If figure if we really needed these things they would be built into the PC's power supply. And I doubt that I've ever lost data owing to a total the built into the PC's power supply. And I doubt that I've ever lost data owing to a total the power or of on my machine, you'll find it plugged into—you guessed it—a surge suppressor. I don't believe in them, but Jalways cquip my systems with surge suppressors anyway.

Amold favors the big flat kind, such as the Power Director by Computer Accessories, with the various power switches and indicator lights that you place on top of your system unit under the monitor. He says the petry lights impress people walking by his office. I say the pretry lights just distanct you, making it harder to work. I findistanct you making in harder to work. I findistanct you making in harder to work. I finter that the proposed is a superior of the protry of the proposed in the proposed in the court of sight which is why I keep forgotting. I have a surge suppressor like the Curtis Sapphire, which is busy protecting these very woods even as I write them:

## Laser Printers

Lately I've been singing the praises of laser printers in general and the HP Laserjet in particular. Bob Amold takes exception to that pick as well. He finds laser printers a pain in the ASCII as well as the



wallet because you can't see what's aprinting until a whole page is done. But that was once a standard grumble about printers that print only a full line. We all grew and got used to line-at-a-time printing, and as it turned out, its advantages far ourweigh the disadvantages of not seeing each character appear as it is sent to the printer. The same is true of page-at-a-time printers like the Laserist.

Seeing nothing but a whole page in print, however, is just a small point in the big laser printer picture. The real issue is that they're simply very different from conventional printers.

If you do all your printing on conventional 8% by 11 paper, you'll never have to

think about the limitations of laser printers. But they have some very real ones. First, like other nonimpact printers (such as the IBM Quietwriter, which I also highly recommend), you can't simultaneously make multiple copies—no impact, no carbon copies. And second, you can't use continuous forms in a laser printer.

The last of continuous form prevents you from using a laser printer for lots of things. Address labels are one example. I othough that address labels would be no sweat on my Laserjet, since you can get sheets of address sidesh was are designed to feed through photocopiers (which is what laser printers are bused on) without gumming up the works. While this procedure works in theory, it doesn't in practice.

Part of the problem is that standard sheets of address stickers come with three columns of labels per page, so you have to switch your print formatting to three across, rather than print a continuous stream of labels. Another wasteful little problem is that a laser printer can't print close enough to the edge of the paper to use the top and bottom rows of labels; that's 2 out of 11 rows, or 18 percent, wasted. The final straw, though, is that the address label sheets won't feed properly out of the laser printer's paper cartridge, so you have to hand-feed each one. You will run into similar special problems with any other type of continuous-form printing that you attempt on a laser printer.

Clearly, a laser printer is not for everyone. It's a special printer that gives you a very special advantage—near-typeset quality quickly and quietly—at the cost of much of the flexibility of conventional printers. To me it's no content: My Laser-

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## Technical Bulletin No. 2 in a series.



## SUBJECT: Engineering a LAN for Maximum Flexibility.

Ouerfulm Software Systems LLG proceedly emounces; GNX 2.0 in Utimate Distributed Network Operating System; GNX 2.0 is Reinbow and TAVIDY 200.0 it you have been realing for East-time Multi-tasking Multi-sers Operating systems with topics of the connection LAN support, then CNX 2.0 can offer you ociay what the connection can't ever been for promising system with fourth and connection can't ever beginn to promise for the future.

OW 2.0 Integrates the Local Ana Nethrodis excitacions right to this has for in powering spike in the construction of interests communication allowing state to communication allowing state to communication allowing state to communication allowing state to communication allowing states and interests. This means that any task (improving polication) may access ANY serial port. ANY other or ANY date on the network. The original restrictions: Even PC with a disk is a potential ensemble of the communication of the

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## Ella Passudi

Designed with extensive file security features, QNX 2.0 provides login protection with network wide file permission checking based on 256 groups of 256 users. In addition, each PC user may control network access to devices attached locally to their

## Distributed Processing

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n-committed processing resource. This is ideal for real-time rocess control, data acquisition and data communication polications.

## Olohal Communications:

QNX supports a full implementation of X.25 allowing connection to public networks such as Telenet and Datapec. This allows you to link geographically separate LANs together providing true

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## Portability

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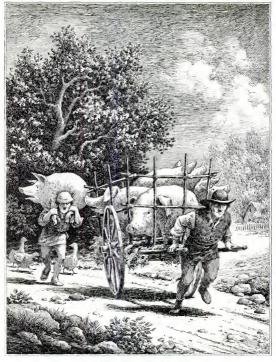
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Elementary, my dear Watson.

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LETTERS TO PC MAGAZINE

hanced Graphics board and monitor and switching will be ancient history. Michael Trombetta Manhasset, New York

John Dickinson replies:

I'm glad you're enjoying the Progromming columns. DOORS con easily be modified so it doesn't copy the old screen to the new one or check whether the color screen is in grophics mode. Just follow the comments in the source listing ond you'll see whot lines of the original progrom to remove. By the woy, DOORS works fine with on EGA.

What's in a Name?

In the October 15th From the Editor's Screen column (PC Mogazine, Volume 4 Number 21) Bill Machrone said he has a program from IBM called DTREE. I know the program he is talking about because I bought it too, but it is called TREED. I was mentioning this to a friend of mine and he told me about a program he uses called Direc-Tree from Micro-Z Co. On the disk it is called DTREE. He says it does a lot more than my TREED. Which one is Mr. Machrone talking about?

Brenda Wallen San Pedro, California

Mochrone does use TREED to get o display of his directory structure. DTREE does quite a bit more than TREED, but it's not the cheap IBM utility he meont.-Ed.

#### Correction

Lattice Inc.'s telephone number was incorrectly listed in "Programming Makes Sense for Business," PC Mogozine, Volume 4 Number 22, page 152. The correct number is (312) 858-7950

#### How to Write to PC Magazine

Do you have a comment, compliment, or criticism about something you've read in PC Mogozine? A question you'd like to open up to other readers? If you can, send it on disk to Letters to PC Magazine, PC Magazine, One Park Ave., New York, NY 10016. We are not able to answer letters personally. All letters become the property of PC Magazine and may be subject to editine. We can't print letters that do not include a name and address.

#### LETTERS TO PC MAGAZINE

Am I misinterpreting the different numbers they used, or are they, in fact, in conflict with each other?

Gene Maimin New York, New York

Winn Rosch replies:

Peter Norton's figures and mine are not in conflict. We were measuring different aspects of hard disk performance.

The speeds Norton quoted were achieved using a test that performed only sequential disk reads and did not take into consideration some important variations between hard disks. His measurements indicate only relative speeds in loading large files.

My numbers were based on average access time, the ability of a disk drive to find a random byte on the disk. My speed results are more comparable to what you should expect when performing disk-intensive chares like database sorts.

In reality, how much faster one disk is over another depends more on the kind of use you put them to. The one imaginable conclusion I would draw is that the AT's hard disk is faster than that of the XT!

Monochrome to Graphics
I enjoy PC Magazine's Programming
columns. John Dickinson's DOORS program ("Try a Door, Not a Window," PC
Magazine, Volume A Number 3) was interesting, but I have a slightly differed
problem. I develop graphic BASIC programs on a monochrome monitor and run
them on a graphics monitor. I currently
use the BASIC monatul to switch monitors,

which is troublesome, so I was hoping

the DOORS program would be helpful. Dickinson says that if the graphics monitor is in graphics mode, you don't switch back to the monectrome monitor because the mone monitor doesn't support graphics. So why bother trypt copy one screen to the other? I would be happy with a switching program that left the graphics output on the graphics monitor to make the mone monitor to continue working on my program. Stat possible?

If Dickinson intends to write such a program, he'd better do it soon, because in a few years we will all have the En-PC MAGAZINE • JANUARY 14, 1986



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#### LETTERS TO PC MAGAZINE

also recommend commercial products that can do many DOS chores for those who don't want to get the least bit technical.

We're somewhat invstified at complaints like Mr. Forbath's. While we admit that not all manuals are wonderful, the IBM DOS and Haves Stnartmodem monnals are at the top of the class. Mr. Forbath's reading the right magazine, but definitely the wrong books. He might drop whatever he's reading and turn instead to manuals such as these. (Incidentally, the best DOS book out there is the one published by Microsoft.) To learn how to both use the Haxes modern and set no batch files, try creating the DIAL BAT batch file below, which is set up for a 1200-band Haves or compatible modem. Be sure MODE COM is on your disk when you try this (you can find it on your main DOS disk). You can create it using the DOS EDLIN editor or a pure-ASCII word processor. The following instructions will create it in DOS. Get into DOS and type everything exactly as shown and hit the Enter key at the end of every line, especially the last one. After the very lost line, hit the F6 function key and then the Enter key. This set of instructions will create a batch file called DIAL.BAT. Use it to dial your phone (with a Haves Smortmodem attached) just by typing the word DIAL followed by a munber.

copy con:dial.bat

echo off

mode com1:1200 >nul echo ATDT%1; >com1:

echo pick up phone and

echo press any key to echo disconnect the modem.

pause echo ATH >coml:

-Ed.

#### Hard Disk Heartache

I'm confused by the statistics surrounding the speed of the AT's hard disk mentioned the speed of the AT's hard disk mentioned in both Winn Rosch's and Peter Norton's columns in your October 15th issue (Volume 4 Number 21). Rosch mentions that the AT's hard disk speed is "two to three times faster than an ordinary hard disk like in Ex I's." Then Feter Norton's column rates the AT's disk at 1.6 times the speed of the XT's bard disk

### Letters to PC Magazine

#### Power of the Pen

In "Word Processing for the Dollar-Wise" (PC Magazine, Volume 4 Number 21). Phil Wiswell demonstrates an obvious hias toward Textra but admits that "PC. Write offers some advanced features not found in Textra." Of course, reviewers have favorites, but I wish Wiswell had been more accurate and constructive with his comments.

I agree the manual is poorly written and indexed. Quicksoft's rewritten manual should be included with Version 2.6.

Contrary to what Wiswell wrote, we have a printer menu program that automatically creates the printer driver file for about 160 printers.



The article's feature table was also wrong. Besides the incorrect price, the onscreen formatting data was wrong. All fonts including boldface or underlining are shown highlighted, underlined (monochrome adapter), or in colors (color/graphics adapter).

People do become attached to their word processors. Fortunately, for \$23.95 users can buy both products and compare.

Bob Wallace Quicksoft Seattle, Washington

#### Phil Wiswell replies:

I was wrong about the printer driver tables. Thanks for pointing those features out I missed them in the manual which as you admit, is so poorly organized that I don't wonder why I couldn't find some

The status line of PC-Write is poorly de-

signed—it doesn't read well. The information I am looking for in a status line is DOS date and time, filename, drive/directory path and extension, and information concerning the status of the CapsLock, NumLock, and Insert keys. But more important than having all the information is presenting it clearly, which I don't think vour product does.

PC-Write does not show fully formatted text. Yes, boldface and underlining, But what about page breaks, headers, and footers?

Sorry about the price. We had the wrong information. You are right: You can buy both for under \$25 and see which one you like, then reformat the other as a data disk.

#### A Beginner's Blues

I'd like to second Louic Angular's suggestion ("A Novice's Plea," Letters to PC Magazine, Volume 4 Number 22) that you devote a larger part of your magazine to the needs of the novice. Much of your material is over the heads of many of your readers. Unlike those of a few years ago, most current PC users are not data processing professionals and have no background in pro-

gramming whatsoever. Your statement that "everybody's a beginner-for about 20 minutes" is utter nonsense. It's very easy to be a beginner for many years. I bought myself my own handy IBM PC 2 years ago and have read everything I can get my hands on that my limited time allows. Nevertheless, I can't do any of the useful things that Louie mentioned in his letter. I can't write a batch file or an AUTOEXEC file. I have no idea how to use my Hayes modem or set up a subdirectory. I've been reading and reading a textbook on MS-DOS for over a year and haven't yet gotten to the chapter on Please help us beginners. You magazine

people better do some research on who your readers are, or one day you'll find they've gone somewhere else. Rart Forbath

I must vigorously protest the description of your target audience as "business and professional users who are already proficient in one or more aspects of computer use . . . , " printed in response to Louie

Angular's letter. You've forgotten all us underlings out here, who either have to try to catch up

with the boss or who've moved from a noncomputing to a high-tech office. As a former computer havseed, I survived by asking a sympathetic programmer in another department about terms like batch file, warm boot, or time-out; terms that my own staff blithely tossed off. I read PC Manazine for survival then: I read it for sheer interest now.

You've got such a nice, thick magazine, couldn't you consider putting in one twosided article? A heading scrawled in cravon: titles like "Buzz Words"? I consider myself pretty proficient, but I have a sneaky feeling that I've anthropombrphized a few functions, and at this point I'd rather die than ask someone to explain some of the more elementary points of opcrating systems.

Terry Carpenter Wilmette, Illinois

We have surveyed our readers, and the overwhelming majority of them are businesspeople and professionals who already know the basic ropes. We won't waste their time (and ours) by publishing articles that say: "This is a floppy disk. You can store information on it.

'Beginner' after 2 years is a contradiction in terms. Personal computing is not brain surgery. Our popular productivity columns like User-to-User, Power User, PC Tutor, and Spreadsheet Clinic offer an extraordinary treasure house of hints and tips that will help catapult anyone from the shaky intermediate level to the power user stratosphere. And we're revving up a new column, called PC Lab Notes, which may be just what you're looking for. It will step users through the intricacies of DOS so they can learn how Baldwin, New York to really master their systems, and it will

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ed over the years. It has to toggle back and forth between insert and overstrike modes. It has to set the margins, tabs, and line spacing. It has to be able to summon help. How many ways should it take to save a

file? Or start a new one? Similar rules govem other software categories. Let's pick one intuitive keystroke for each basic activity and chisel them all in stone.

What this industry really needs is a 5-

cent set of minimal standards. A digital lingua franca. Every applications package should come with an installation program that lets users set up the program in one of three configurations: the way the manufacturer recommends, the customized way the user eventually feels is best-or most important, the 5-cent standard way, so that first-time users who knew the universal commands could scope out the software.

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The only real standards are the de facto hardware ones created by IBM, and those change slightly with each new generation of equipment. But no one has been able to

standardize software.

Sure, differences are important. I like command-driven programs: you may prefer software with menus. Actually, programs should have both so that infrequent users can stumble their way through while power users can stomp on the accelerator. The differences between similar packages should be in the number and power and versatility and speed of features, not in the actual commands that execute them.

The only real standards are the de facto hardware ones created by IBM, and even those change slightly with each new generation of equipment. But no one has been able to standardize software. IBM has produced or endorsed half a dozen different word processors for its micros, each different in operation; presumably it'll keep doing so until it gets it right. If even Big Blue isn't capable of doing something as trivial as maintaining F1 as the help key, we're all in for a rocky ride ahead.

The computer industry has already creamed the market of patient, intelligent, pioneering users who are willing to suffer the arrogance and mediocrity of perverse software designers. If the industry really wants to expand its market, it's going to have to set some simple usage standards, and live by them. Otherwise we'll be laughing-and some of us crying-for years to come.

### Substandard Brands

You can't always get what you want. With software, you can't always get what you need, either. Especially if you get stuck with a loser like the one described below.

This is a true story. Cross my heart.
The patises who have already purchased the particular product will back me up. The rest of you should go out right this minute into the nearest woods and cut yourself a pole slightly longer three meters and be sure to carry it in frost of you the next time you walk into a software store.

As I write this, PC Magazine is putting the finishing touches on a fat blockbuster word processing issue in which we torture-test every last ceiting package on the market. Special-projects editing package on the market. Special-projects editor John Dickinson, who is running the event. has issued each of his software inquisitors a massive do-line questionnaire to help comb out the good and bad points. John likes to be thorough.

This morning he staggered into my doorway, half convulsed with laughter, glasses propped up on his brow, wiping away a tear with the back of a hand that was wrapped around one such test result. As he fought for his breath, he read one of the findines aloud:

"Unfortunately, in the name of optimization, this package has ignored the keyboard conventions, using the large Plus key on the numeric keypad as the Execute or Enter key, PgUp as the PgDn key, Home as the PgUp key, and number 5 as the Home key..."

The only problem is that while this is hilarious, it isn't the least bit funny. Some poor yob who doesn't read the review will walk out of a computer store with this software under his arm, boot it up, manage to crank it into gear, and go apoplectic as he despairingly chases these "optimized" kev functions around the cursor pad.

Software today is a crime. The only standardization is that there are no standards. Until he spends the hours required to master a whole new slate of unintuitive commands, a power user who is a black-

belt virtuoso on one word processor is a fumbling bumpkin on another. Such confoundingly unique sets of commands make it impossible to visit your dealer and testdrive a hot new product. But that's probably the way insecure software manufactur-



Paul Somers

ers want it. They cringe at the thought that their customers might plunk themselves down before a coworker's terminal and see in an instant how far superior another product is. Of course, this is tough to do if you can't even figure out how to get someone clse's software to start. Few software vendors ever want to ad-

mit that a competitor's user interface is best. It's the wild West all over again. "My standard is better than your standard." "Oh yeah? Says who?" "Draw ..." It's software anarchy out there. And the situation isn't helped when competic like Aughe no expession like Disi.

panies like Apple sue companies like Digital for trying to maintain even a pitiful standard like the Macintosh's. Imagine if car manufacturers had equal-

ly little sense. I can picture a roomful of doughy overpaid automobile executives planning such a new product. One chomps down hard on a thick stoeie and leans back in his chair. "I'm tired of watching some hi-tech college boys set all the rules," he exhales between clouds of acrid blue smoke. "We're gonna revolutionize the business. You know, some airline pilots and old-time drivers steered with their feet, so I think we'll adopt this technique in our new model-it'll help define it as a classic. And, once you think about it, it makes sense to control speed with what used to be the steering wheel, since the turning of a control screw is the perfect . . . paradigm for acceleration; the more you turn it, the more gas we feed into the engine. And the brake should be up by the new accelerator wheel; we'll put it where the directional signal used to be. And we'll move the directionals down to the floor so the right foot can signal right and the left foot left . . . Can you picture the mess that would result on the roads?

But some real-life software engineer actually thought it would make perfect sense to have the PgUp key do a PgDnand he put his money where his mouth was. (And this was far from his only transgression. The review also noted that the program couldn't easily delete by word, or move to the top or bottom of a document. or jump from one end of a line to the other without requiring an annoying thicket of keystrokes. Its insert function caused nearby chunks of text to "disappear temporarily." And since the program did not create backup files, but in some madcap "recovery" scheme instead captured keystrokes for later reconstruction, delays were rifesingle-character deletions took nearly a second. Each. But this is why we review products for you-to spare you this, and

Every word processor has to offer some very fundamental features. It has to open files and save them. It has to move the curs or around the screen, using the keys IBM's human-factors people have perfect-

steer you instead to the winners.)

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### Data Cassettes Challenge Cartridge Backup Systems

The humble audio tape cassente can teach us all a lesson in perseverance. From an inauspicious beginning about 20 years ago as a mere convenience for transcribing the human voice, it has evolved into the world's most popular high-fidelity music medium. Once barely capable of the sound quality of a telephone, the audio tape casette now outselfs.

the venerable vinyl record.

With the fresh incursion of Cascettes into the realm of hard disk backups, history stands to repeat itself. If the latest cas-sette-based backup systems are any indication of what's to come, the cheap plastic tape packs will probably soon take over as the premier personal

computer backup medium.
Before reading further, trash
any thoughts of backing up by
plugging your dictation machine into the cassette jack on
the back of your PC (a connector not available on XTs and
ATs).

The new cassette systems use a completely different connection to link up to your computer. The systems also use a novel tape transport design and spe-

cial cassettes These differences are both justifiable and worthwhile. The capacity of the most common new-style data cassette (alas. ordinary audio cassettes will not work in the new systems) is about 20 megabytes, and 30megabyte cassettes are now becoming available. The speed at which all that vacant space on a tape can be filled is higher than that of the most popular full-size PC-style streaming tape backup systems. In my tests, I packed 12 megabytes of hard disk files onto a cassette in 3 minutes, a 4megabyte-per-minute rate that

beat my previous cartridge tape backup record by two to one.

#### Twins Under the Skin

Two harbingers of the happiness of cassette-based backups have thus far crossed my doorstep: the Genoa Galaxy 3220T and the BackPac 25+.

The Genoa appears aimed at legitimizing the cassette as a genuine backup option. The only difference between it and Genoa's conventional ½-tinch tape streamer is the tape transport itself. The packaging, software, and installation are identical no matter which tape technology you choose.

The BackPac could be viewed as either a step forward or a step backward. But even the backward step—its drive packaging and concept are reminiscent of computer cassettes of old—seems to be in the right direction. The external hardware package is

The external hardware package is about the same size as the typical 5-year-old, pre-Walkman portable cassette recorder, and its design intent leans in the same general direction—portability. It even has a handle.

Desnite their obvious out-

Despite their obvious outward differences, the two systems bear strong similarities just beneath the surface. Both are based on the same high-density computer tape cassettes, and both use the same TEAC Corp. of America tape transport. Both systems require you to plug the same host interface card into one of the expansion slots of your PC, XT, or AT, and the cards used by each system both

cards used by each system both bear the name Genoa. The software for both systems has the same uncanny similarity, the only apparent difference being the name in the copyright notice. Obviously, then, both sys-

tems should earn the same

marks, high or low.

They do. I was impressed by both of them. Not just by their speed and capacity but also by their almost elegant design, sturdy construction, and generally smooth operation.

#### Superlative Software The strength of both systems

relies as much on the software as the elever cassette adaptation. The speed is won hy elever programming that replaces that adard IBM BIOS (basic input/output system) routines with custom-written code optimized from making disk image backups. The special code returns control to the normal BIOS when the backup is done.

The software is genuinely versatile, too. It's completely menu-driven, yet it can be command-driven by the impatient power users who prefer to communicate directly with DOS.

Moreover, the software is

smarre than the average backup program. In the highest-speed mode, it makes disk image backups but copies only the active areas of the disk. During the backup process, it constructs a directory on the tape that allows individual files of a disk image backup to he restored. Unlike many cartridge-hased backup programs, it even allows more than one backup session to be nut onto each tape.

Alas, the competition among backup systems is fieree. How can eassettes hope to compete with the likes of precision ½-inch streaming tape cartridges and Bernoulli Boxes?

The answer is simple: by being cassettes and persevering. Although the media prices are



currently stiff (20 megabytes for \$29.95 and 30 megabytes for \$34.95), they are competitive with the costs of other tape formats. Take one look at one of the new data cassettes, and you know that even those prices will plummet in a matter of months. After all, cassettes don't have expensive aluminum baseplates like other tape cartridges. Moreover, the cassette capacities are just the right size-20 mcgabytes-for the most popular hard disks, and the new 30megahyte tapes will hold a full DOS partition. There's no speed penalty, and cassettes are so familiar and convenient.

Both of these units prove that computer engineering doesn't stand still, and new powers can be evoked from even a venerable medium like the long-lived tape cassette. Judging from the popularity of cassettes in other places like living rooms and dashboards, the cassette is bound to be a winner when it comes to backing up, too.

> BackPac 25+ BackPac International

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### Framework: Even Better The Second Time Around

#### **FIRST LOOK**

BY JOE DESPOSITO

With its new modern logo and red and white colors, the packaging for Framework II hints at the changes made in the software inside. The new version of Ashton-Tate's Framework is not just a cosmetic improvement; Framework II adds significant value to the revolutionary original product.

The initial version of Framework introduced the concept of frames, which allows you to break information into small chunks that can be linked together logically. Once data is constructed in frames, it can be moved around in any desired or-

Framework offered a complete set of integrated software tools: word processing, a spreadsheet, a database, graphics, telecommunications, and an outlining module. Rather than add modules, Framework II makes significant improvements in the modules that already exist-all within the structure of the original Framework and compatible with it.

#### Increased Capacity

One of the major features of Framework II is its ability to use virtual memory: the original was limited to available RAM. Framework II (\$695; \$140 to upgrade) takes advantage of hard disk space as well as enhanced memory cards such as Intel Corp.'s Above Board or AST Research Inc.'s RAMpage. This feature has particular significance for the spreadsheet and database modules. The spreadsheet capacity has been increased to 32,000 rows by 32.000 columns, and the database can handle many more files than it could previously.

Changes are evident upon booting. The deskton, for instance, has a new menu choice, "apps" (applications), on the menu bar, and a library option tors at the right-hand side of the Framework II screen. The apps menu includes telecommunications, a spelling checker, mailmerge, and label-printing op-

Unlike the original, which used the MITE program, telecommunications is now an integral part of Framework II. If you select telecommunications from the apps menu, a new menu appears with more com-

munications choices. One is ing, condensed print, letter-

Ashton-Tate's Framework II (\$695 plus \$140 for an appeade) offers significant

"Point & Dial Voice Call": Point to a phone number in any frame and have the PC automatically dial the number.

Other features of the telecommunications menu allow for text transfer, file transfer, and setup of communications parameters. Macros are available, too, for automating calls to on-line services. Telecommunications will work in the background, if desired, allowing you to capture a file over the phone while working in some other area of Framework II.

If you want to check the spelling in a document you've created, you just choose the option from the apps menu. The 80,000-word spelling checker works with both the word processor and spreadsheet. Other options on the apps such as dRASF III from Framework II or programs written in FRED, Framework II's built-in language

#### Complete Control

Enhancements to the word processor module let you copy spreadsheet and database information into text documents. You have complete control over the printed page. You can control headers, footers, line spac-

improvements in every module of an already outstanding integrated program quality print, and page breaks

by selecting the features from a menu. Other features include soft hyphens, word count, a personal dictionary to add words to the spelling checker, and mailmerge. The search-and-replace function can use capitalization. Mail-meree works with the

Framework II database and also directly from file output from dBASE programs by including database field references in a word processing document. Once the desired database is moved to the desktop, you select mail-merge from the apps

Other enhancements to the spreadsheet module, besides larger canacity, include faster performance, a new GOTO command, sort, and search and replace.

More Graphing Functions

The graphics module of Framework II now includes a high-low close graph. This feature adds to the normal graphing functions that existed in the original Framework: x-v, scatter, stacked, bar, and pie charts. Graphs can be printed or plotted in multiple colors.

The outlining module is similar to the original, with one exception-now you can outline using Roman numerals as well as standard Arabic numbering.

You can easily create keyboard macros with Framework II. The feature is available under the "create" menu. Once a macro is created, it is placed in the "library" on the desktop.

#### Foreign Trade

Framework II can import and export files to most popular programs including 1-2-3, WordStar, and dBASE II and III. This feature is found under the disk menu.

The FRED programming language remains a staple of Framework II. Now, however, programs can be accessed easily from the apps menu. Complete applications, which take advantage of the Framework II user interface, can be created with

PC Magazine's copy of

Framework II installed properly on an IBM PC-XT, but not on an ITT Xtra XP. This is probably due to its new copy-protection scheme and is likely to be corrected because Framework II supports the machine. The copy protection allows you to boot from the hard disk without using a key disk but allows only one installation each for the system and system backup disks. It can be uninstalled, too.

Framework II Ashton-Tate 20101 Hamilton Ave

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#### PC UPDATE BY VIRGINIA DUDEK

NEW YORK - IBM recently announced software price increases sversging from 8 to 10 percent on DOS and 136 other software packagea. Versions 2.1, 3.0, and 3.1 of DOS were reised from \$65 to \$85; the PC Network Program and DisplsyWrite 2 sre now \$95 and \$385, respectively. Top View is now \$159, PC/IX, a version of UNIX, went from \$900 to \$989, and a series of communications aoftware slao aaw nominal price increases Prices for the IBM Isnguage programs also rose: APL is \$99, BASIC 2.0 is \$539, COBOL is \$379, FORTRAN compiler is \$275, Pascal compiler, Version 2.0 is \$385, and Mscro Assembler Version 2.0 is \$189. There were no price hikes for the IBM Personally Developed Software and most applications in the Personal Decision Series, the Business Management Seriea, and the Assistant Series.

APX of New York announced Version 2.2 of APX Core Executive, an integrated acftware package that can create a multitasking windowing environment under DOS. Version 2.2 is compatible with most programs designed to take advantage of IBM's Top View windowing environment, yet it does not require apecial windowing versions of those software packsges. Compatible programs include recent versions of the PFS series from Software Publishing, IBM's Decision series, PC-Talk, PC-AT, Relsy, PCnet, and newer versions of the Novel Network. Version 2.2 will support users who want to use two or more programs st one time that require the 8087 math coprocessor. Concurrent applications of IBM BASIC are also supported. Send \$25 for a new

program disk and manual Western Union announced that InFact, an on-line service of more than 600 databases, is now available to EasyLink subscribers. Database categories include legal case files, stock information, medical research, and philosophy abstracts. On-line vendors include Dialog, NewsNet, Questel,

VU/TEXT, and Bibliographic Retrieval Service. EasyLink subscribers can access InFact sa a menu option on EasyLink's instant mail service. Rates are 15 cents per minute, plus an \$8 per search fee if the search yielda reaulta.

Short takes: AST Research Inc. of Irvine, Calif., and Digital Research Inc. of Monterey, Calif., announced that DRI's Concurrent PC DOS will aupport AST's RAMpage! extended memory board ... Corona Data Systema of Thousand Oaks, Calif., is shipping Version 3.0 of its LP-300 Laser Printer software. Several easy-to-use commands have been sdded, plus 38 dynamically loaded fonts. The 16-font Version 3.0 disk and the 22-font supplementary disk are \$3,395 each ... STSC of Rockville, Md., has announced the APL\*Plus Application Development System Version 5.0. The language processor now includes a numeric apreadsheetlike editor, a full-screen management feature, and multiwindowing for faater full-acreen forms input. Updatea are \$125. A run-time system of Version 5.0 is also svailable ... From now until February 28, 1986, Multimate International of East Hartford, N.Y., is offering free aoftware with ita MultiMate Advantage Professional Word Processor, Each package will include MultiMate GraphLink and Graphics Integrator and MultiMate On-File Informstion Msnager ... Scarborough Systems of Tarrytown, N.Y., has upgraded Your Personal Net Worth, a home financial management program. The copy protection has been removed, and Net Worth now runs on the IBM PC AT, the AT&T 6300, the COMPAQ, and the COMPAQ Deskpro. Version 1.1 slso has a reformatted, simplified net worth report. Updates are \$10. Call Scarborough at (914) 332-4545.

PC Update reports on software and hardware enhancements Ta contribute, write or call Virginia Dudek, PC Magazine One Park Avenue. New York. NY 10016 (212) 503-5265

#### Clarity Presents Al **Natabase Search Tool**

BY VIRGINIA DUDEK Clarity Software Corp. has announced a data search-and-retrieval tool with new applications of artificial intelligence and natural-language processing that can "read" the meaning of information in a database.

Logic-Line I's natural-language interface can access a resident or a downloaded database without manipulating text according to spellings or grammar schemes. An algorithm, developed by Clarity founders Mike and Kathy Pincus, enables the program to quickly search large amounts of data.

For example, a file containing a chapter from Alvin Toffler's The Third Wave is asked: "What will the role of women be?" The answers don't all contain the word "women. and some list concepts that per-

tain to the future role of women. To retrieve information, you specify a list of keywords and a list of data or document files to be searched. Logic-Line 1 can locate frequent occurrences of sets of words, cross-search

words and their meanings, pro-

eral views of the data The software runs on the PC PCir. XT. IBM compatibles.

cess concepts, and display sev- 1 It requires 128K bytes of RAM and one floppy disk drive. Logic-Line I sells for \$175. Contact Clarity Software in Chesterand the NEC APC and APC III. land, Ohio at (216) 729-1132.



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#### COMMUNIQUES EDITED BY BILL HOWARD

#### To Boldly Go Where No PC Has Gone Before

Star Trek is a habit that can be suppressed but not cured. Simon & Schuster Inc., Computer Software Division, intends to capitalize on latent Star Trek addicts with its new game. The Kobayashi Alternative.

Micromosaics Productions Inc., which produced the \$39.95 software, cleverly uses



text windows that pop in and out of the screen like cartoon speech balloons. You type, "Spock, scan the planet's surface, a window appears, "Spock: Scanning, Captain.

Amazing Stories: Comedy by Wire

From the company that gave the world 1-2-3, Symphony, and Jazz, look for an integrated package called PunkRock, says a new industry newsletter. The program will "blatantly ignore commands and will occasionally destroy files by performing a feature called 'slam-crash-

PunkRock reportedly will be packaged with a safety pin through the disk and a black leather manual illustrated with "photos of bludgeoned users working with software."

PunkRock is the mythical creation of New York stand-up comic Billiam Coronel (his real name, he says), who reports on the industry with tongue firmly in cheek in a four-page monthly computer-humor newsletter. Comedy by Wire (\$9 a year: 431 W. 45th St., New York, NY

10036) Coronel realized "most people in a nightclub audience don't understand computer hu-

All the old favorites are here: Chekhov navigates the U.S.S. Enterprise. Uhura opens hailing frequencies, Spock gives terse information, and you even get to "hear" Dr. McCoy gravely announce, "He's dead, Jim."

Back when computers filled rooms and the principal desktop aspect to computing was sorting a stack of punch cards, the only real game was a rudimentary Star Trek where the screen was a sea of asterisks with fuel consumption figures. Now, even with the advanced graphics capabilities of modern PCs, text is blocked out in boxed windows, and the fuel consumption fig-

ures are still there. But the biggest difference is apparent all the way to the bank: less than a month after release. Simon & Schuster's Star Trek is among the top half-dozen bestselling game programs. (Simon & Schuster Inc., Computer Software Div., 1230 Avenue of the Americas, New York, NY 10020: (212) 245-6400.)

mor." so he cast about for a different vehicle than live stand-up engagements. He's on The Source and Delphi and recently started the newsletter. Comedy by Wire humor is uneven at times, but some bits are equal parts humor, truth, and irony,

It reports, for example, that a "showdown" between Jazz and MacPaint to discover which is the best Macintosh business tool found Jazz integrates five applications with a feature, called Hotview, that "allows an uncaught mistake in a spreadsheet to show up in dozens of connected graphs and letters." While MacPaint doesn't support decimal tabs or even simple formulas, results figured by calculator can be entered by hand and surrounded "with cute, dancing musical notes or laughing puppy dogs."

A Comedy by Wire interview with Lester Think, IBM's Vice President for No Comment. shed light on rumors about the PC II: "Someone overheard me say, 'In my office, I have a PC, too." "

#### Let's Slip Granny a Program Disk and Tum Her in for Cash

Would a \$2,500 bounty lure you into turning in a friend for software piracy? How about the boss you never liked? And would you be willing to hand out unauthorized copies of software if you knew there was a \$2,500 bounty on your head? Meridian Technology Corp. is betting most users' answers will be yes, yes, and no.

Meridian sells Carbon Copy, a communications program that lets users control PCs from remote computers. The opening screen reads, "\$2,500 reward for information leading to the arrest and conviction of anyone using or selling an illegal dupli-

cate of Carban Conv. According to Charles Jones of Meridian Technology, "We are really going as far as we can to support the product, and all we're asking in return is that people play fair with us. Unforis. I fully expect that we will be paying several people \$2,500.\* Meanwhile, a different tack

on copy protection is being taken with Kwik Find, a new retrieval utility by SOFTransit of Sausalito, Calif. After allowing you to make one backup copy, the program appears to allow unlimited duplication. However, any second copy is pro-



grammed to "freeze" during use and then pop up SOFTransit's phone number. The user can call the manufacturer, who explains how to unfreeze the program-once the tunately, the world being what it check is in the mail.

#### Dear Santa Claus. If It's Not Too Late. . .

Fixing or upgrading your PC just got a lot easier with these 11 tools. If your interests are more modest, however, say, tightening the screws on a loose modem cable or opening the back of a PC to install an extra RAM board, the \$29.95 PC Tool Kit from MicroComputer

Accessories Inc. is just the thing.

The tool kit is designed to cope with the typical adjustments or repair problems confronting a PC user. The PC Tool Kit includes 1/4- and 1/4-inch nut drivers needed to open the case and remove circuit boards, a chip puller/inserter, long tweezers, a parts extractor (handy for screws that fall into a crevice smaller than your fingers), a hard-to-find Torr-screwdriver (to deal with COMPAO's fasteners), a tube for parts, and screwdrivers. The only commonly used tool not included: a pin inserter/extractor for cables.

If only software were this easy to fix. (MicroComputer Accessories Inc., 5721 Buckingham Pkwy., Culver City. CA 90231; (213) 641-1800.)

#### Communiqué With Us

Heard anything unique or offbeat about the computer world? We pay \$50 for every item published. Send your submissions to Communiqués, PC Magazine, One Park Avenue, New York NY 10016: (212) 503-5293: MCI Mail 157-9301. Contributors to this page included Barbara Krasnoff, M. David Stone, and Charles Bermant.

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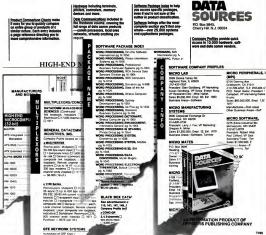
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#### Four Genicom Printers: New Kids on the Block

BY PHIL WISWELL

Genicom Corp., in a display of Yankee ingenuity, has introduced some solid data processing printers. One of a handful of American companies competing against Japan in the printer arena. Genicom recently released four new versions of dot matrix printers that were originally tested in PC Magazine last year ("Printers," Volume 4 Number 19)

Among the numerous improvements in the current versions of Genicom's printers are fast throughput, clean and appealing character fonts, and compatibility with the full IBM character set in addition to IBM and Diablo 630 protocolsoverall an impressive perfor-

Examination of the printers has proved that using the various fonts is no longer any trouble and the near-letter-quality mode is highly acceptable.

The Genicom Lineup

The \$1 995 Genicom 3310 is rated at 70 characters per second in near-letter-quality mode by PC Magazine Labs. Like the other three Genicom models, it has front-panel membrane buttons that allow you to program the printer. Whether issuing line/form feeds or programming the printer's configuration, the front panel is a very handy feature. The documentation offers a thorough explanation of the fonts and escape protocols.

Genicom's \$2,450 3310 Color printer boasts a high-density letter-quality font of 288 dots per inch; up from 144 dpi. But there's more: The 3310 Color has IBM graphics compatibility, a special ribbon used to mix colors, and well-documented escape codes for IBM. Diablo 630, and ANSI protocols. This is a fine color printer with a good near-letter-quality font, though it's worth considering whether you want to sacrifice

speed for the 3310 Color's color performance.

At \$2,395, the Genicom 3320 Quiet printer now has full IBM and Diablo graphics compatibility plus improved fonts. The near-letter-quality runs at a speed of 120 cps, and when Genicom called the 3320 a Ouiet printer, it knew what it was

The Genicom 3410, priced at \$2,450, also sports additional frills. It can put out draft print at a true 230 cps and a nice nearletter-quality print at 87 cps.

Ready for the Competition Genicom has taken a big step up in the printer market. Much attention has been given to details such as the inclusion of three built-in escape code sequences, DOS graphics compatibility, and greatly improved throughput and font quality.

All four printers have solid, all-steel. American-built construction and are meant to handle an entire day of continuous use. They compare favorably to Okidata printers in performance, and Genicom offers more competitive prices.

Genicom 3310 Color Genicom 3320 Quiet Genicom 3410 Genicom Corp One General Flectric Dr. Waynesboro, VA 22980

Genicom 3310

(703) 949-1000

157; 3410, 230.

List Price: 3310, \$1,995; 3310 Color, \$2,450; 3320 Ouiet, \$2,395; 3410, \$2,450. Claimed Draft CPS: 3310. 3310 Color, and 3320 Quiet, 300: 3410, 400 Actual Draft CPS: 3310 3310 Color, and 3320 Quiet,

Note: All four Genicom printers have 151/2-inch carriage widths and near-letter-quality fonts. The standard printer features include type pitch settings continuous from 4.8 to 18 characters per inch, horizontal and vertical emphasis. correspondence quality, underline, sub- and superscript, high- and low-order characters, PC Graphics compatibility, and IBM Matrix and Dia-

compatiblity.

More Drives for Your Ir I would like to know if there are any vendors who make and sell a hard disk or a second disk drive for the PCjr.

Linda Washington Coral Springs, Florida

You've come to the right place for information. Legacy Technologies (Lincoln, NE 68504; (402) 466-8108) has a line of disk drives and expansian cards for the PCit, but it has very limited distribution so you should order directly from them

Their Legacy series includes: the Legacy 1, a floppy disk drive (\$495); the Legacy 3, a 10menabyte hard disk (\$1,249); and the Legacy 20, a 20-megabyte hard disk (\$1,595). Each comes with a replacement for the PCit's controller card, cabling, four extra expansion slots, and a separate power supply.

Typing in a New Style I'm interested in a Dvorak-lay-

#### PC ADVISOR EDITED BY GUS VENDITTO PC Advisor is a regular feature that helps

readers choose the best hardware and software to improve their productivity.

out keyboard for a COMPAO Portable. Does anyone make a keyboard that will work with a COMPAQ? What about a program to learn the Dvorak keyboard layout?

James Heinecke Sheboygan, Wisconsin

Dvorak is actually an outgrowth of research by that Cheaper by the Dozen research team, Lillian and Frank Gilbreth, who filmed typists for their time and matian praductivity studies. They showed that the so-called QWERTY layout requires clumsy motians to type the most common words and clusters the most common letters on the left side of the keyboard. August Dvorak, of the University of Washington, designed and patented a new keyboard in 1932 that puts the most commonly used keys in the most comfortable positions and balances the work of the two hands by putting vowels on one side

and consonants on the other. There are two ways to adapt your COMPAQ Portable: use software that interprets the keys or buy a new keyboard.

SureStroke/Dvorak (Seasaned Systems Inc., Chapel HIII. NC 27515: (919) 732-9391; \$95 plus \$4 shipping) comes with software that redefines the keys to the Dvorak layout, an instructional program, an audio cassette to help you learn, and stickers to poste on top of the keys. They'll also sell

you new keys far a COMPAQ Portable for \$35.

blo 630 command sequence

ProKey 4.0 (RaseSoft; (206) 524-2350: \$130), a keyboard macro utility; and XyWrite II, Plus (XyQuest; (617) 275-4439; \$295), a word processor, give you a Dvorak option, but you'll need new stickers for the same keys.

For a hardware fix, contact

Key Tronic Corp. (Spakane, WA 99214; (800) 262-6006) and ask abaut madel 5151D (\$255). You'll have to install a voltage adapter to provide the keyboard with 5 volts, instead af the 12 that come out of the machine's port. The RBH 851 (RBH Electronics, Spokane, WA 99214: (509) 922-0765: \$125) is an expansion card that performs this chare and provides a port far the keyboard.

Send letters to the PC Advisor, PC Manazine, One Park Avenue, New York, NY 10016.

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Cursor Overshoot Control	Yes	No	No
Adjustable Cursor Speed Up, Dn (white			
running application)	Yes	No	No
Adjustable Cursor Speed Rt. Lft (while			
running application)	Yes	No	No
Ruttons-Definable (while nunning application)	Yes	No	No
Macros-Definable (while running application)	Yes	No	No
User-Definable Atternate Cursor Movement	Yes	No	No

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# NEWS IN BRIEF EDITED BY JANE MINTZER

Epson 24-Pin Printers . . . Epson America Inc.'s new LQ-800 and LQ-1000 24-pin dot matrix printers, introduced in mid-November, fit between the FX-85/FX-185 and the LQ-1500 in price and performance, Epson says.

Epson claims the new models print 180 characters per second in



The Epson LQ-800 (\$799) and wide-carriage LQ-1000 (\$995) print at 180 cps in druft mode and 60 cps in letter-availity mode.

draft mode and 60 cps in near-letter-quality mode. The 24 print wises are arranged in two vertical rows 071, so letter-quality printing can be done in one pass of the printhead. The 80-column LQ-80 lists for \$75% Pm. 183-Column LQ-1000 in \$995. Both come with parallel and serial connections, a 7K-byte print buffer, and friction paper feed, Orginal Restures are traceurs, \$49.55 (LQ-800), and \$55.95 (LQ-800), and \$40.50 (LQ-800

in the printers, drop-in font cartridges are available at \$49,95 each.
Also available ar "Personality Cartridges," \$79,95 options at make the printers think they're IBM Graphics or Diablo 630 printers. Without them, the LQ-800 and LQ-1000 print italic rather than graphics in the high-order character set.

The LQ-800 was shipped in November; the LQ-1000 was scheduled for a December delivery. Epson says the closest competitor is the Toshiba 1341 printer. —Bill Howard

Optical Storage Joint Venture . . . Du Pont of Wilmington, Del., and N.V. Philips of the Netherlands have formed a joint venture to manufacture and supply optical storage media for the data, audio, and video industries. Starting with an initial \$150 million capitalization, the joint company projects 1990 sales of \$51 billion in \$24 billion market.

All types of optical disks, from 4½-inch audio compact disks to 14-inch, 4-gigabyte digital mainframe disks will be produced. Both spirally recorded CD ROMs and write-once CD PROMs and concentrically recorded optical disks in all commercial sizes will be supplied. — Cruig L. Stark

Targa Systems' Decision Images . . . Business presentation graphics are hitting prime time with the introduction of Decision Images, a series of products that combine television-quality images integrated with taped audio to produce persuasive presentations. The software, designed by Targas Systems Corp., offers graphics, video, a run-time module, image capture, freehand drawing, and audio integration. But the package owes its video

quality to AT&T's Video Display Adapter with Digital Enhancement (VDAD). This board essentially turns your standard 16-color IBM monitor into a 32,000-color television screen.

The VDAD, designed by AT&T's Electronic Photography and Imaging Center in Indianapolis, works with digital and analog RGB monitors, composite color video monitors, and RF-modulated or

tenevision sets.

Targa Systems' Decision Images series consists of three workstation packages and an Artistic Creation System, all of which run on an IBM PC, XT, or AT with 512K bytes of RAM and DOS 2.0 or

later. Araistic Creation System can be used by an organization's art department to capture video and still images, design original graphics, manage libraries of images, and match the audio portion of the presentation to the on-screen display. It will sell for \$10,500.

The first package in the series is a tool set for creating charts and agplas and combining them with text it will have a license fee of 5500 per package. The second product, which costs 51,400 and includes the VDA/D, combines these functions with video capabilities. Decision Images Presentation Plut, the third in the series, is a must imper product that creates distribution disks of your presentations that will run under DOS without requiring the Decision Images software. It will have a licensing fee of 5530 per package.

For further information, contact Targa Systems at Cityplace, Hartford, CT 06103, (203) 275-6585. —Stephanie Stallings

PLIF Salles—HIMON ... IBM is pushing host this holding season to move the last of its PCy competer out the door. Buyers may be able to find a PCy with one disk drive and a color monitor rows in late a SeCol. Bilds in running bild rappe and sin magazines and rows in late a SeCol. Bilds in running bild rappe and sin magazines and competer "—as well as radio dad. The PCy, introduced November 1, 1943, never such put no expectation, and BIM halled production in March 1953. BiM declines to say how many are left industry amples estimates 120.000 to 200,0000 but cose systakes are brisker in

IBM Product Center list prices are \$725 for the one-drive unit and \$399 for the color monitor, or \$1,124 total. However, its dealers say they get a rebate of about \$175 per package, lowering their cost to about \$500 per package.

IBM isn't alone in discounting for the holidays. Tandy Corp. is offering a holiday package deal for its PC-compatible Tandy 1000 with a color monitor, 128K bytes of RAM, and a single floppy drive at 5999, rather than \$1,298.

Secret Agent PC . . . . COMPAQ Computer Corp. of Houston, Tex., has introduced a version of the COMPAQ Portable 226 that meets the U.S. government TEMPEST data-secutity requirements. The Loral 3100T COMPAQ Portable 286, offered by COMPAQ in agreement with government electronics supplier Loral Electro-Optical Systems, incorporates a removable 20.

al Electro-Optical Systems, incorporates a removable 20megabyte fixed disk drive. This enables all stored data to be removed from the computer and kept in a physically secure location. The 3100T also meets the government's TEMPEST require-



The Local 3100T COMPAQ Portable 286 has a 20-megabste removable fixed disk drive.

scheduled to begin in January 1986.

electromagnetic radiation that PCs emit. It is this radia-

-Virginia Dudek

makes computerized data vulnerable, because it is open to being intercepted and read by outside agents.
A 3100T with one removable 20-megabyte fixed disk drive is \$11,999. Extra removable fixed drives are \$2,599. Shipments are

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two views. The most original is

the diagram view, which shows

how variables affect each other.

The bottom part of the screen

tells you that sales affect reve-

nue, which affects income. You

can move around the diagram

and see how your model works,

a convenience for anyone who

If you want a picture of your

ever got lost in a spreadsheet.

once, read mostly) and CD (compact disk) drives.

## Laser Buildup

A year ago, Hewlett-Packard and Apple were the big names in laser and related printing technology. Now the numbers reach well over a dozen. The trends: low-end prices edging toward \$2,000, rather than \$3,000; options other than the ubiquitous Canon print engine, including LED arrays and ion deposition technology; higher resolution; more speed; and some paper sizes bigger than 81/2 by 11.

### AT Compatibles

Epson America Inc., showed IBM PC AT-compatible computers. Epson's Equity I, II. and III line matches the PC, XT, and AT. Epson, banking on the name recognition of its printer line (13 new ones introduced in 1985), says it sold out its first year's Equity line production.

MicroPro International Corp. of San Rafael, Calif., showed off WordStar 2000, Version 2.0, a major upgrade to the high-end word processor introduced a year before. The new package can directly import and manipulate 1-2-3 and Symphony files. MicroPro also took the opportunity to try to reposition the product. Says product manager Lewis Levin, "People saw WordStar 2000 as an upgrade to WordStar, which wasn't true."

software. "That's fine if you're an idealist but not if you're going to play ball in the real world "

# Core Concerns

Rubin doesn't think that IBM support was a major issue in Jobs's resignation. He adds that "Apple won't become any more compatible than it feels is

necessary. If Apple had any hope at all of moving into large companies, it had to become compatible with the token-ring network." says Rubin, "This won't cause a tremendous corporate rush to the Macintosh, but many companies prefer to use it, as it fits into their specific needs."

# 1-2-3's Match? (continued from page 33)

TOTAL EXPENSES = SAL-ARY + OVERHEAD

You might want another formula: INCOME = TOTAL REVE-NUE - TOTAL EXPENSES

Instead of putting the formula B6-B18 into cell B24, you write the relationship in plain English. Javelin makes tables for these new variables, does the

data, Javelin will throw up a quick bar or line chart. If you Commissions = 4 Fönthöy data: January 1900 - Thech 1900 > Commissions = 4 Monthly Water January 1992 - March 1992 >

Javelin has the facility to display data in different ways on a single or split screen. The diagram view feature shows how variables affect each other. Invelin also has chart. graph, table, and worksheet views

arithmetic, and fills in the values. For complex operations. Javelin offers more than 70 1-2-3-like functions

Javelin can show you different views of the same data. You can fill the screen with a single

"Apple recognizes that anyone who wants to exist in the computer market has to support IBM," says Bill Knause, president and CEO of 3Com Corp. in Mountain View, Calif. "I don't view Apple as compromising anything. It was a pragmatic decision. Users want to be able to share and exchange information. It doesn't matter anymore what kind of hardware they have."

"It's a great idea," says Marty Taucher, spokesperson for Microsoft Corp., which has a strong software line in both the IBM and Apple environments. "Any way it can tie both worlds together will allow us to leverage our development activities in both areas."

want the monthly numbers for a variable, choose the table view. Ironically, the most useful view is the worksheet view, which lines up data in good old columns and rows.

Wherever possible, Javelin imitates 1-2-3. Spreadsheet users will feel right at home with the slash commands and menus. But Javelin does things the \$200-cheaper 1-2-3 never thought of.

It helps you spell. Variables are a lot easier to remember than spreadsheet cell addresses, but they're a pain to type. So, instead of repeatedly typing OVERHEAD, you can type the first two letters, OV, and hit the "spell" key. If only one variable starts with OV. Javelin types OVERHEAD for you. If

there are more than one, a menu

pops up and offers you a choice. The program has a host of other great features. If you write a function, it will prompt you for the correct syntax and number of arguments. There is a macro language that lets you record keystrokes or write code. You can tell at a glance how much memory you have left or if anything has changed after you have added a model.

In addition, Javelin has a nice choice of graphs: pie, bar, x-y scatter, line, and stacked bar. You can import ASCII or 1-2-3 files, and you can consolidate Javelin models.

### Better than 1-2-3?

Will Javelin unscat the spreadsheets? I think not. Slick as it is. Javelin has real flaws. For one thing, all variables must be in a time series of weeks. quarters, days, and so forth. Javelin is really suited only for financial models that change over time

Also, by giving up control over individual cells, Javelin gives up a lot. You've got to set up a formula that works for every occurrence of a variable. What if your sales-commission rate changed in 1984? Your formula has to be something nasty. like

COMMISSIONS = RANGE (Jul 83. Sept 84. SALES \*0.05): RANGE(Oct 84. Dec 85, SALES\*0.07)

Another feature not found in Javelin is that it doesn't have database canabilities of its own. This is somewhat of a weakness, especially if Javelin is positioned to compete against a product like 1-2-3.

It's copy protected, too-not a good feature-although it can be booted from a hard disk.

Javelin is an ambitious program with fine features. It may be great for simple models, but its weaknesses could hold it back.

Watch for a full review of Javelin and other spreadsheet products in upcoming issues of PC Magazine, including Paperback Software's VP Planner and 1-2-3, Version 2.0.

Javelin Javelin Software Corp. One Kendall Sq., Bldg. 200 Cambridge, MA 02139

(617) 494-1400 List Price: \$695 Requires: 512K RAM. DOS 2.0 or later.

# Fall COMDEX

(continued from preceding page) uct. According to Ashton-Tate. the program boasts more speed, performance, and programming power, while using Framework-style pull-down menus. The price is \$695, the same as dBASE III. A \$995 LAN Pack. with automatic record locking and eight levels of password protection, can be added.

"We weren't too eager to make a major announcement at COMDEX," says an Ashton-Tate spokesman, "But the timing worked itself out. It turns out nobody is announcing anything significant this year. Strategically, we own the show."

Many other software houses were pushing to revise their pro-

grams for network operation. Microsoft announced retail delivery of its Windows program and, to head off sniping about the 2-year delay, mailed out a calendar poking fun at itself and charting Windows's delavs since its November 10.

1983, announcement. EGA and a Monitor to Go COMDEX '85 was the year

the PC world got serious about higher-resolution graphics. At least a half-dozen manufacturers announced boards that are compatible with IBM's Enhanced Graphics Adapter (\$545: \$982 with a 256K-byte memory), several boasting four emulations: the EGA, the original Color/Graphics Adapter (lower-resolution color), the Hercules, and the IBM mono-

By early 1986, feisty buyers should be able to land a board and matching monitor, such as a Princeton HX-12E, for a discounted price of \$1,000.

Video-7 Inc. and Quadram Corp. each say they were the first to ship a \$595, four-in-one, Video-7-designed 256K-byte enhanced graphics board. Called VEGA by Video-7 and OuadEGA+ by Quadram, the boards will be marketed differently by each company-Video-7 will sell primarily to PC makers and Quadram will sell to the public. Other companics with EGA boards at COMDEX were STB Systems



roximately 80,000 attendees, paying \$25 a head, milled about the estimated 1.4 million square feet of exhibit space during the 5-day COMDEX extravaganta. The show attracted 1,250 exhibitors and introduced more than 65 new products

Inc., AST Research Inc., Tecmar Inc., and Forte Technology Inc. Reportedly, one

EGA board could approach the \$200 level, discounted. Also look for at least one OEM to integrate a four-in-one

video chip onto the motherboard of a PC in 1986 Hercules, a COMDEX noshow, will be a holdout from the EGA bandwagon, choosing instead to develop its own higherresolution color/graphics standard compatible with existing monitors. Hercules says IBM

EGA boards run too slowly. Network News

IRM and a host of others displayed their local area network products. Most of the attention focused on IBM's new IEEE 802.5 token-passing-ring LAN,

which was introduced in October, and compatible products from other vendors. Also in evidence were products that serve as a link to the new network. The companies producing compatible token-ring LANs are Proteon Inc. of Natick,

mann-Bass Inc. of Santa Clara, Calif. (Intro/Net); AST Research Inc. of Irvine, Calif. (AST Resource Sharing Network); Bridge Communications of Mountain View. Calif .: Nestar Systems of Palo Alto, Calif.; and 3Com Corp. of Mountain View, Calif. Some of these companies are

Mass. (ProNET-4); Unger-

also producing gateways that link to the token-ring network. For example, Proteon's Pro-NET-Linkway will connect the token-ring LAN to faster ProNET LANs: Bridge Communications will link the tokenring to Ethernet LANs; and AST will link the token-ring to an IBM mainframe through the AST-SNA/BSC gateway.

Hard Disks Everywhere

Hard disks took three tacks: internal 10- or 20-megabyte "disk cards" that take one to two expension slots; fast hard disks-many with cartridge backup; and 50-megabyte-plus hard disks meant to fuel the needs of networks and serious business databases.

Disk cards were shown by Mountain Computer Inc. (10megabyte and 20-megabyte DriveCard), Plus Development (10-megabyte Hardcard), and HC Associates (20-megabyte

Several makers were also previewing just-over-the-horizon technology: WORM (write

# Apple Will Link Mac To IBM Computer World

CUPERTINO, Calif.—Saying that 1985 was "the year Apple grew up," Apple president and CEO John Sculley announced plans for a software link between Apple Computer Inc.'s Macintosh and IBM computers of all sizes. While continuing a commit-

BY CHARLES BERMANT

ment to the Apple II line, the company will push the Macintosh as a workstation and, according to Sculley, "tie the Macintosh into the rest of the a lot in common. Each has set

The link will allow a Macintosh access to data stored in an IBM mainframe, which can also he accessed by IBM PCs. Apple plans to use IBM's systems network architecture (SNA) and is now beta testing a program that allows MacWrite word processing files to be transferred to and revised by IBM word proces-

computer world."

Standard-Bearers Apple and IBM already have

standards for the personal computer industry. Neither comments on each other or about products under development. While information about the link is typically vague, it will take software form and hit the market in the next 3 to 18 months.

Former Apple chairman Steven Jobs, who resigned in September 1985, fervently believed the Mac was superior to the IBM PC and didn't want to go out of his way to support what he perceived to be an inferior technology.

"Jobs thought it would be simming to support the PC," says Charles Rubin, who has written three books about Apple



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# Hardware Stars At Fall COMDEX

### BY CHARLES BERMANT AND BILL HOWARD

LAS VEGAS-COMDEX lasts only 5 days, but it yields nearly a year's worth of new products. Something shown here may have been introduced over the past summer or may not be available until next spring.

COMDEX '85 boasted a proliferation of 80286-based PCs, EGA-compatible graphics cards, local area networks, and lower-cost laser printers and mass storage devices. The result: a product-rich show with a

guardedly optimistic feel, despite a dearth of bombshell software announcements. The big software announcements-Javelin and Paradox—had been made earlier in the fall or, in the case of the finally delivered Microsoft Windows, 2 years carlier.

With an attendance of 80,000, the COMDEX nonulation was larger than that of many American towns. "Fall COMDEX is a perma-

nent part of marketing in this industry," says Corvus Systems Inc. director of marketing Bill

Lanfri. "It is not a way to intro duce products, but it is a good place to bring people together." Doug Cooper, product man-

ager of San Diego's Emerald Systems Corp. agrees, "It's good to meet people behind the technology and find there are actual names and faces behind the technology that people are promotine '

dBASE III on a Network Achton-Tote's dRASE III PLUS was the fall show's most significant new software prod-(continued on next page)



Viva Las Vegas

# Has Lotus's 1-2-3 Met Its Match in the \$695 Javelin?

# FIRST LOOK

BY JARED TAYLOR Is there an alternative to the spreadsheet? Is the product that launched the micro revolution ready for retirement? So the makers of Javelin would have us believe. This new program is the first serious attempt to improve on the standard columnsand-rows spreadsheet. And it's taking a shot at the toughest competitor around: 1-2-3.

Javelin (\$695) has abandoned the classical approach to model building. Instead of putting formulas into cells or defining one cell in terms of an-

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	- 5		1967.4

With Javelin, input variables are used to construct formulas. Once given the fo the program then assigns row data to tables, makes calculations, and fills in the values.

other. Javelin lets you write formulas, enter data, and define relationships, while the cells take care of themselves.

Let's say your company has revenue from two products, A and B, and two kinds of expenses, salaries and overhead. These figures are what Javelin calls input variables; the numbers come from the real world.

### But instead of going into cells. as they would in a spreadsheet, they go into a table. Plain-English Variables

Javelin takes the raw data you gave it as input variables and turns it into calculated variables. If you want total revenue and total expenses, you give Javelin two formulas that use nout variables:

TOTAL REVENUE = SALES A + SALES B

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hem, insulating the applications developed from output device variations which require reworking and recompilation Then you have a choice of tools First. VDI "bundings" for C and other languages are libraries of primitives with which your program can build graphic images. Each g links to Drivers to form a working unit sufficient to produce graphics.

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bright star it is a full K&R implementation date types, structure assignments, and Benkeley rules — fully UNIX compatible. It boasts small and large memory models 8087 support, ROMable code, DOS calls and the fatest compiler library around Extensive opumpation lets this compiler claim the tightest code and fastest execution of all the compiler luminanes.

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And when finally ready to attempt a

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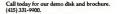
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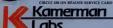
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# What's Inside

An idiosyncratic look at 1985's best and worst products, megamemory boards, Al for the PC, and copy protection are a few of the hot topics covered in this issue.

ometimes it seems like we never get out of the Labs. If we're not testing AT compatibles, we're torturing printers or dissecting word processing programs. Sure, we live and breathe benchmark results, but every once in a while we like a change of pace.

like a change of pace. When the first next should his issue's. When the first next should his issue's. When the first next should have been too staff, everyone heaved a sigh of relief. Here, finally, was chance to lock up the Labs, retreat to our offices, and play pure-tween—to appeal and the products we have some constant of the products we have mance medials. To find out what Bill machenous, John Dickinson, Frail Machrone, John Dickinson, Frail Machrone, John Dickinson, Frail wi'Der'l' Derfler, and the rest of the gang consider the best of 1988, num to page 107.

### Memories . . .

Meanwhile, back at the Labs (we can't keep ourselves sway for long), we recently keep ourselves sway for long in the recently devoted our energies to a project that's been on the back bumer for a long less than the commence boards. Since the first few expanded memory boards showed up spring at COMDEX, this article has been appearing on editors! itset—and then disappearing. At first, we couldn't get our hands on any memory boards, and then, without warning, they started to pour into our offices.

Each time we thought we had assembled them all, a few more boards would show up. Technical editor Craig Stark finally closed the floodgates, and we called in Charles Petzold, Winn Rosch, and Phil Wiswell to review the bounty. Their as-

BEST 1985

sessments of the boards appear on page 120, along with the first clear explanation we've seen of the difference between expanded and extended memory and why it's important to know one from the other.

### What 1986 Will Bring PC-based artificial intelligence will be a

major topic in 1986. We didn't need to consult an oracle to make that prediction our mailboxes are already stuffed with press releases hyping new programs claiming to incorporate Al. We asked Jeffrey Rothfeder, author of Minds over Matter: A New Look at Artificial Intelligence, for some insights (page 139).

Rothfeder convinced us that these programs just don't qualify as intelligent: The "brute-force" programming techniques they embody make your PC merely appear to think for itself. The future does hold exciting developments in mainframe artificial intelligence, but it will be some time before they can be ported down to the PC.

Intelligent or not, brute-force programming can produce impressive results. Several Ai-influenced applications are powerful and useful. Ansa Software's Faradax, a database manager reviewed in this issue. 1533. The first intripung thing about Paradaci is its financial backing. Venture capitalists Ben Rosen, who has a reputation for making good investments—he helped bahreful Lottas and Compaq—put his days and Compadorial Conference of the Con

It looks as though Rosen made another canny investment. Derf liked Paradox so much he nominated it for Best of 1985. But it was Paradox's myriad built-in functions and powerful data-handling capabilities that impressed Derfler, not its muchhyped machine-reasoning feature.

### Our Battle-Scarred Reporters

Some of our regular contributors took on unusual assignments for this issue. Communications expert M. David Stone reviewed a modern that transmits via radio waves instead of phone lines (page 184). Contributing editor Jared Taylot rook, on a particularly dangerous assignment: a report on the latest skirmishes between software developers and end users on the copy-protection battlefield.

This sensitive subject is almost too hot to handle, and we were tempted to avoid it altogether. But it's a topic readers constantly ask us about. For an account of mind-boggling new copy-protection and data-encryption schemes and reports on five copying programs, turn to page 164.

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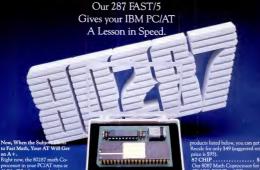


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Jeffrey Rothfeder<sup>\*</sup> The phrase "artificial intelligence" has begun to appear on more and more software packages, but many user acconfused about the validity and implications of that claim. Are smart programs like Q&A and Logic-Line Series! Just examples of clever brute-force programming? This look at PC-based artificial intelligence also examines the future of AI research.

Paradox: A Database Manager with a Familiar

Face . 15.5

Frank J. Derfler, Jr. Paradox, a heavy-duty database management system, borrows the best from leading programs and then goes them one better. You'll recognize 1-2-3's two-line menu interface and cell format as well as dBASE III's structured programming features.

Creating Corporate Training Courseware. 197 Jon Pepper'A uthoring systems give nonprogrammers the tools to create sophisticated courseware and software tutorials. The VASCO Concurrent Authoring System runs interactively and concurrently with other programs, furnishing an excellent environment for devising software tutorials. The more complex McGraw-Hill Interactive Authoring System creates FC-based courses usins such features as interactive video.



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The Copy-Protection Wars.... 164 Jared Taylor/Software vendors claim the right to protect their investments by copy-protecting their products. But end users assert the conflicting right to protect their investments by backing up the same software. The battle between vendor and user interests is quickly sexalating into a full-fledged war.

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Cover Photo: Racanne Giovanni



# FEATURES



# COVER STORY

The Best of 1985 (and Some of the Worst)..... 107 Honoring the tradition of ringing out the old before ringing in the new, PC Magazine takes a fond look

backward. We asked our editors and writers to nominate the PC-related products they consider The Best of 1985. And since we couldn't resist poking fun at the year's more outrageous turkeys, we've



included some tongue-in-cheek "Worst Product" nominations.

### HARDWARE Charles Petzold, Phil Wiswell, and Winn L. Rosch/Good

news-your software's style need no longer be cramped by the 640K-byte limitation. Two methods now break that memory barrier: extended memory and expanded memory. Although both schemes add multiple megabytes of storage, the techniques they use are very different. Extended memory, available only on PC ATs and compatibles, builds a potential 15 megabytes of RAM on top of the existing 640K bytes. Expanded memory. available for PCs and XTs, uses a simple bank-switching scheme to pack more memory into the same space. PC Magazine explains the differences, offers a quick-decision guide, and benchmarks 12 boards.

# COLUMNS/DEPARTMENTS

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PC NEWS ...... 33 Nine pages of up-to-the-minute news reports, product minireviews, interviews, short features, and commentary.

FROM THE EDITOR'S SCREEN 

Paul Somerson/What the software industry needs is a good 5-cent standard interface. It would spare users the frustration of a mixed-up word processor like one of those reviewed for our upcoming special issue on word processing by maintaining a consistent, universal set of commands.

LETTERS TO PC MAGAZINE... 65 Readers share their insights, comments,

and criticisms. THE NORTON CHRONICLES A Reader's Thoughts on Ye

Perfekt PC ...... 81 Peter Norton/A reader's response persuades Norton to reconsider his hardware picks for the PC owner.

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mainframe

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Stan Augarten/The Pentagon's plans for computerized war include the Strategic Defense Initiative-better known as the Star Wars defense system. But given the prevalence of hardware and software bugs, is this latest military scheme really such a good idea?

## PROGRAMMING/LITILITIES

Art Merrill/DOS utilities such as the CHKDSK, TREE, and DIR commands don't always give you the actual size of your files. SIZE and FREE are two programs that will tell you exactly how much space you have.



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RaceCard \*286 can give your IBM\* PC or XT\* all the speed, power and performance of an IBM AT—with true reliability and at a fraction of the cost

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not unbeaten in the dot matrix printer market, but its consistent quality at that speed is hard to match.

The Pacemark 2410 retains its correspondence-quality font, one that is amazingly good for a printer equipped with a 9-pin printhead. Newer correspondence-quality printers use a 24-pin printhead and produce even better results, but they don't usually achieve the big Okidata's print speed or have its newfound graphics compatibility.

The Pacemark 2410 is unquestionably the dot matrix printer of choice for any serious PC user.

—John Dickinson

FACT FILE: Pacemark 2410, Okidata, 532 Fellowship Rd., Mount Laurel, NJ 08054 (609) 235-2600 List Price: \$2,395 CHICLE 833 ON READER SERVICE CARD

# FOX AND GELLER'S QUICKINDEX

Pox and Geller's QUICKINDEX is one of those gems that does one simple task well: It speeds up the process of building an index for your dBASE III files

(see "A Smorgasbord of Fox & Geller Enhancements for dB ASE III," PC Magazine, Volume 4 Number 23). You can call QUICKINDEX directly from within dBASE, but for maximum speed, you can run the program from DOS

This enhancement utility is so incredibly easy to use that you will barely need to refer to the documentation, but reading the entire three-page QUICK-

INDEX manual takes less time than backing up your XT's hard disk.

QUICKINDEX can index a file on one or more fields and can use the arithmetic operators to combine fields. It also supports 14 of the dBASE string functions for using parts of fields or concatenating strings.

How fast is it? A colleague of mine has a mailing list of nearly 23,000 names. Reindexing with dBASE took 53 minutes. Using OULCKINDEX with dBASE droped the time to just 19 minutes. When he used QUICKINDEX directly from DOS, the reindex time was slashed to a mere 54° minutes! The net result is an 88 percent timesavings through the use of a simple 599 program.

FACT FILE: QUICKINDEX, Fox & Geller, 604 Market St., Elemwood Park, NJ 07407 (201) 794-8883 List Price: 599 Requires: 256K RAM, one disk drive. CIRCLE 629 ON READER SERVICE CARD

# SYMDEB (MICROSOFT'S MACRO



realize that it takes a certain mentality to get excited about a debugging utility, but in the world of debuggers, Microsoft's SYMDEB is a real beauty.

SYMDEB is a symbolic debugger included as a freebie in Microsoft's Macro Assembler 3.00 package; a 3.01 update was sent to all registered users. It looks and feels

much like DEBUG but has a lot of added features. By reading in the MAP file generated during a LINK, SYMDEB correlates all public names with the memory addresses in the executable file. All SYMDEB commands that take hexadecimal addresses

also accept symbol names. When used with other Microsoft language products, such as its excellent C Compiler, Version 3.00, it can even display source lines (including comments) along with the unassembled code.

In addition to dumping bytes, SYMDEB dumps words, double words, and short, long, and temporary reals. Reals are displayed with the decimal equivalents. You can set ten sticky breakpoints and individually enable and disable them, or automatically personal tenders are successful to the state of the state

form extra register or memory manipulation, even involving arithmetic expressions. It supports single-screen flipping and redirection for both SYMDEB I/O and the loaded program. Try that with DEBUG and see

where it gets you!

SYMDEB has so much power that using plain old DEBUG now seems like going back to DOS 1.1. I just don't know how I managed to do efficient program develop-

FACT FILE: SYMDEB, Microsoft Corp., 10700 Northup Way, P.O. Box 97200, Bellevue, WA 98008 (206) 828-8080 List Price: \$150 (for complete Macro Assembler 3.0) Requires: DOS 2.0 or later.

-Charles Petzold





# THE GENIUS VHR VIDEO DISPLAY

the year 1985 was when I discovered The GE-NIUS VHR Video Display. Nobody else seems to know about it, but for \$1,500 you can have a screen with the long side up-just like a piece of paper. The specs should give any writer the shivers: 66 lines

by 80 columns in crisp, razor-cut monochrome adapter-style characters and symmetric bit-mapped graphics à la Macintosh, 730 pixels across by 1,004 pixels high. The VHR is directly supported by Microsoft Windows, GEM, Auto-CAD, WordPerfect, and many others. (I've patched Turbo Pascal and a few other things to use it as well.)

The VHR consists of a standardlength PC expansion card and a white-phosphor portrait-mode monitor. It operates either in 66line mode or in IBM-compatible mode, which emulates both the

Monochrome Display Adapter and the Color Graphics Adapter at the same time-monochrome on top, graphics on the bottom. High resolution is perfect; medium resolution can be quirky. No

commercial software I know of fails to run in text mode The VHR is electronic paper. Any writer whose cranial bandwidth is greater than 25 lines should consider it.

-Jeff Duntemani

FACT FILE: The GENIUS VHR Video Display, MicroDisplay Systems Inc., 1310 Vermillion St., Hastings, MN 55033, (800) 328-9524, (612) 437-2233 List Price: Model 401 (text only), \$1,395; Model 402 (text and graphics), \$1,795. CIRCLE 622 ON READER SERVICE CARD

# HAYES'S TRANSET 1000

he Transet 1000 is one of those gadgets that doesn't seem essential until after you buy it. Then you wonder how you ever did without it (see "Buffers That Boost Communications Potential," PC Magazine, Volume 4 Number 23).

Hayes's advertising has a tough time describing this gem because it has three different identities. It can be a printer buffer, connecting one computer to two printers; a printer buffer and communications buffer, sending files to a printer or modern and

storing incoming electronic mail even when the computer is off or doing something else; or a poor man's networking device, connecting two computers to a single printer and sending files from computer to printer or from computer to computer.

Transet's best feature is concurrency-it can print



The GENIUS VHR Video Display

on two printers at once or print one file while sending another to MCI Mail or to the second computer. My only complaint about Transet is

that I can't set it up in all three ways at once. Now, if Hayes would make the box a little bigger and add a few more connectors.... -M. David Stone

FACT FILE: Transet 1000, Haves Microcomputer Products Inc., 5923 Peachtree Industrial Blvd., Norcross, GA 30092 (404) 499-8791 List Price: \$399; accessory kit for IBM PC (which contains configuration program and cable), \$39.95; cable for Transet to parallel printer, \$32.95; cable for Transet to Hayes modern, \$32.95 CIRCLE 627 ON READER SERVICE CARD

# MICROSOFT WINDOW

n American folklore Mark Twain is the champ in refuting a premature obituary. Most industry watchers. this writer among them, declared Microsoft Windows stillborn the

day IBM rolled out Top View Windows was conceived during the brief age when we all thought there would be a demand for high-performance MS-DOS machines that weren't locked into IBM's 8088 design. Windows was to be the translator that would allow software developers to really develop portable applications and free hardware manufacturers from worrying about software compatibility.

Like the host who continues to hang decorations for a party nobody plans to attend, Microsoft has continued development work in a way that seemed stubbornly futile.

The world is a much different place today. The availability from IBM of an EGA-equipped multimegabyte AT, not to mention the groundswell support for desktop aids like Borland International's SideKick, have changed the ground rules for software. Attention has moved from integrated software packages, like the late lamented Vision or the sadly disappointing Symphony, to software integrators. SideKick's ability to pluck text from 1-2-3 and plop it into a

word processor has whetted the user's appetite for integration without the implicit sacrifices of giving up one's trusted spreadsheet. The failure of all the integrated packages to replace 1-2-3 in the hearts and minds of its users is very simple: none of them, Symphony included, had a

spreadsheet as good or nearly as fast as 1-2-3. The lesson for the industry is that the benefits of integration are no reason to compromise on the quality of the components.

Windows in its new incarnation exacts few penalties for integration. It will allow you to run most of the popular application programs, its







# Microsoft Windows support of 1-2-3 is particularly complete. Top

View compatibility is Windows compatibility. Recently, I amazed a friend, who is a 1-2-3 devotee, by pulling a chart from one of the three copies of 1-2-3 that Windows was running simultaneously and pasting it into the middle of a report in the word processor.

The real importance of Windows is evidenced in naive Winows applications. Early purchasers of Windows also receive a suite of applications programs including a very serviceable word processor, calculator, card file, print spooler, and a simple telecommunications package. These applications define a standard or applications development that eliminates the need for you to learn a different set of commands for each application and fress to offware development that eliminates the need for post to learn a different set of commands for each application and fress to software developer from hiving to very about the poculariprograms do most, however, is make me wish for a 1-23 that was not only Windows-selment but Windows-stramt.

It takes an EGA card to see the real Windows. In full color, which was the best fort display of any PC software I have ever seen. Windows has the best fort display of any PC software I have ever seen. Windows changes your view of what a computer can display. After an how with In-a-vision the first of the native application to be offered for Windows), even the most deveted Macinton to the other windows, even the most deveted Macinton seen and the convent. Windows' main drawback is that it won't run without a graphics display card of some sort; it's tolerable with a Herutles card), but the future is color.

In order to make Windows a big winner, Microsoft must convince software developers, including its own colleagues, to build Windows-based applications. This will be easier everyday as the

word gets around.

The product of the year should represent a departure from the ordinary and a challenging step forward. Windows is all that and more: it's a productivity tool that can enhance current applications as well as show us the future.

Jonathan Lazarus

FACT FILE: Microsoft Windows, Microsoft Corp., 10700 Northup Way, P.O. Box 97200, Bellevue, WA 98009, (206) 828-8080 List Price: Not finalized Requires: 256K RAM, two disk drives. CIRCLE 617 ON READER SERVICE CARD

## SUBLOCIOS IST

The played a lot of video games in a lot of places—from beachfront bar rooms in west L.A. to mountain suds stops in Colorado to boardwalk arcades on the Jersey shore but most of my game playing these days takes place at my desk, with my face plastered to the screen of an



IBM Color Display. And in spite of the "slim pickin's" in computer games over the past year, I've managed to spend too many lunch hours teeing off with One Step Software's Goff's Best: Pinchurst, sauntering through enchanted lands with Stern Online's King's Quest: Romanicing the Pirone, and—best of all burning up the skies with Subl.CGlC's Jet (see "The Flight Suff," PC Maggirier, Volume 4 Number 21, page 32.

The vicarious pleasure derived from sending Sidewinders rocketing toward their MiG targets might be lost on most mature professionals. But when I warp my fingers around a Gravis joy-stick and launch my on-screen F-18 Hornet off the deck of an air-craft carrier. I feel like I've got the right stuff to defend that little floating piece of America 20,000 feet below.

For me, the degree to which a player is drawn into the action or fantasy of any piece of entertainment software is one of the most important factors to consider when evaluating a game. Jet gets a high mark here. And if, in the act of being entertained, a player is



SubLOGIC's Jet

educated or enlightened, it's even more worthy of notice. While a few spins of Jet won't teach you to fly a plane, you may learn some basic cause-and-effect actions of flight.

But, most of all, I've enjoyed this bit of on-screen role playing, and that is reason enough for choosing Jet as one of the best products of 1985.

—Greg Pastrick

FACT FILE Jer, SubLOGIC Corp., 713 Edgebrook Dr., Champaign, tl. 61820, (217) 359-8482. List Price: 549. Requires: 12KK RAM, colon/graphics monitor adapter. Horoules Graphics Card, or IBM Enhanced Graphics Adapter. CIRCLE

## CAMBRIDGE SPREADSHEET ANALYST

Possible to the spreadsheet manufacturers agree that debugging your worksheets is at least as important as constructing them in the first place. So how come they make it so touch?

Despair not. Send \$149 to the oddly named Cambridge Software Collaborative in the People's Republic of Massachusetts, and you'll get what may be the slickest piece of genuinely new software released in 1985.

Cambridge Spreadsheet Analyst sniffs around in your spreadsheet, traces your

logic, and then tells you where it thinks you may have gone wrong. If you don't understand why it thinks a cell may be in error because you can't see the problem in context, just open a window and slide around that cell on your sheet to see where you went wrong. You can also ping-pong your way through others' mysterious worksheets, trying to understand their intent and maybe even succeed in figuring out their logic.

Great screens, tidy printed reports, in-

telligent use of function keys, fast operation, 1-2-3-like menu lines, no more copy protection—and it saves us from ourselves. What more could you ask?

FACT FILE: Cambridge Spreadsheet Analyst, Cambridge Software Collaborative, University Place, #200, Cambridge, MA 021.8, (617) 576-5744 List Price: S149 Requires: 192K RAM, two disk drives, DOS 2.0 or later. CRICLE 412 ON READER SERVICE CARD





s a self-confessed graphics junkie, I spend a lot of time pawing through PC graphics programs. Unfortunately, most of what I see looks a lot alike.

PC graphics packeges fall into two categories; the same old barline/pic-chart (SOBLPC) programs; and the Hambu-ger Helpers of the graphics world, such as Dr. Halo and GraFIX Partner. But

what if I want to just draw something?

Freelance to the rescue. From Graphic Communications, whose Graphoviter is a serious contender in the SOBLPC market, Freelance leaps past the business-charts paradigm to let you create almost anything you can visualize on a computer screen. Think of it as MacPain and MacDraw in one, running on a PC in high-resolution color.



Freelance is perfectly happy to draw business charts, but ican take them much further than any other mainstream PC graphics package, with drop shadows and other complex three-dimensional solids. It also lets you draw, say, a logo, store it, scale it up or down a few thousand times, and then rubberstamp it into your other graphics.

Freelance isn't just one of the best new programs
I've seen this year, it's more fun than all the others put together.

-Jim Seymour

FACT FILE: Freelance, Graphic Communications Inc., 200 Fifth Ave., Walthurn, MA 02254, (617) 890-8778 List Price: 256K RAM, 5395 Requires: 256K RAM; IBM Color/Graphics Adapter, Enhanced Graphics Adapter, or Hercules Graphics Carlo one disk drive. CROLE #1810 MEADER SERVICE CARD

### COMPAO DESKPRO 286

see, no more copysees as from our sees as from our sees as from our dyou ask?

COMPAQ not only brought out the first real last to toggle leaded flegar, what transfer out to the the lead of legar to toggle leaded flegar, what transfer out to the the lead of legar to the leader of legar what transfer out to the the lead of lefar for leaders. With this year's COMPAQ because No. More Against No. More Against Linearing No. More Against Linearing No. More Against No. More Against No. More Against No. More Against Linearing No. More Against No. More Advantage and the leader of legar to the legar to

The D/286 handles memory expansion smartly. There are no RAM chips on the motherboard. All memory comes on 2-megabyte add-in boards—and the D/286 can handle 8 megabytes right out of the box.

The D/286 is fast. While AT owners were playing crystal-

swapping roulette and trying to push their 6-MHz ATs up to 8
MHz (or faster, as Intel continues to
ratchet the reliable speed of the 80286
up through 8, 9, 10, even 12.5 MHz),

D/286 owners found their machines already came with 8-MHz crystals—and ran fine at higher speeds.

A decent keyboard, IBM EGA/ECD compatibility, trouble-free hard disks—by almost any measure, the D/286 is the best of the PC AT clones—better than the PC AT itself, for that matter. —Jim Seymour

Company (Control of the Control of t

FACT FILE: COMPAQ Deskpro 286, COMPAQ Computer Corp., 20555 FM 149, Houston, TX 77070, (713) 370-0670 List Price: \$1,400 with 1,2-Mbyte disk drive, 256K RAM, monitor. CIRCLE 480 ON READER SERVICE CARD





COMPAQ Deskpro 288

# FINALWORD, VERSIO

InalWord, Version 2.0, is for people who would really like to write their own word processor. Straight out of the carton, it's a full-featured program that does footnotes, windows, indexes, cross-

referencing, multicolumn printing, and spelling checks. But its real power lies in its internal programming language, which lets you write your own word processing commands and attach them to any key.

You can use the language to set and reset flags, make if-then decisions, pass arguments, and even call other programs from DOS. If you need a command that capitalizes every third word in your document and then runs 1-2-3, all you have to do is write it. The language isn't easy to learn, but there's not much it can't do. One thing it can't do is unfailed with the can't do it will be can't do it

matter. The program can print your text in just about any way imaginable, but only if you include format commands in the text. FinalWord has several hundred format commands, and if that's not enough, you can write your own.

FinalWord is not for beginners. You'll spend many hours with the 500-page manual before you've written the real final word. But once you're done, you might have the word processor you've always dreamed of. —Jared Taytor

FACT FILE FinalWord, Version 2.0, Mark of the Unicorn, 222 Third St., Cambridge, MA 02142 (617) 576-2760 List Price: \$395 Requires: 192K RAM (256K for spelling checker and 448K for autocheck), two disk drives, DOS 2.0 or later. CIRCLE 612 ON PEADER SERVICE CARD

### OBERON INTERNATIONAL'S OMNI-READER

beron International's Ornni-Reader, a manually operated optical character reader, is a perfect example of larged down into a practical and affordable tool for the PC (see "The Oberon Ornni-Reader: Recognition Becomes Affordable." PC Manazine. Volume 4 Number [4].

Most optical character recognition scanners (OCRS) are marketed (and priced) for power users, with an emphasis on automating the entire data-entry process. The Omni-Reader is an unabash-



Oberon International's Omni-Reader

edly mom-and-pop peripheral, making the user part of the system: You feed the pages and guide the scanner. Once you get the knack, this process goes pretty quickly, and for some applications, it has advantages over larger OCRS.

Despite some flaws and a jacked-up price (\$799 from the original \$499), the Omni-Reader is an excellent bargain. Considering all the exotic new hardware available, this OCRS is a study in practical simplicity. —Tom Stanton

FACT FILE: Omni-Reader, Oberon International, 5525 MacArthur Blvd., #630, Irving, TX 75038 (214) 869-9310 List Price: \$799 Requires: asynchronous communications adapter. CIRCLE 606 ON READER SERVICE CARD





# NSA SOFTWARE'S

was doing complex work with Paradox, a database management system from a new company, Ansa Software, only minutes after I inserted the first disk, but after spending 7 full days working



Ansa Software's Paradox

with the program, I am still finding important features (see "Paradox: A New Database Manager with a Familiar Face," PC Magazine, Volume 5 Number 1).

Paradox is obviously the result of many years of effort. It shows the signs of true class in the way it smoothly handles errors (polite English prompts) and quietly keeps files of changed data so that you can recover from dumb mistakes. Paradox is impressive on the surface, and the deeper you go, the more the feeling of quality and concern grows. -Frank J. Derfler, Jr.

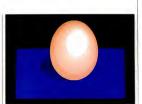
FACT FILE: Paradox, Ansa Software, 1301 Shore Way Rd., #221, Belmont, CA 94002 (415) 595-4469 List Price; \$695 Requires: 512K RAM. two floppy drives or one floppy and one hard disk. DOS 2.0 or later. CIRCLE 626 ON READER SERVICE CARD

# DISCORTEX'S RGB+ COLORING SYSTEM IBM ENHANCED

veryone who uses a computer to graphically represent data has different needs and motives. A husinessman wants a setup that will produce a chart or a graph quickly and efficiently, while an artist



One outstanding product that covers a broad range of applications is Discortex's RGB+ Coloring System, a color-enhance-



Discortex's RGB + Coloring System

ment device (see "A Pleasing Palette," PC Magazine, Volume 4, Number 20, page 124). The RGB+ opens up the standard palette of 4, 8, or 16 color choices to 262,144. The system consists of a short add-on board that converts a standard TTL monitor signal into an analog RGB signal, applications software, and a set of utilities for changing the colors of images or text.

The RGB+ is RAM resident, lurking beneath your application program so that you do not have to leave your program to change the working palette. Striking the two shift keys together will enable the program, and simple keyboard commands let you view as many color combinations as you can imagine. You can then save this palette of colors and recall them whenever you need themfor instance, to match the color of your company logo. Drawing programs shine using this system: Even the lowest cost four-color systems become commercially viable when you can choose which four colors you will be using.

Best of all, the total cost of the RGB+ is \$395. Getting that

many colors any other way could cost you thousands of dollars. Another notable contribution to graphics last year came from IBM: the Enhanced Graphics Adapter (EGA), a TTL graphics adapter with lots of color and high resolution that offers readable color text. The EGA board seemed slow in catching on, but a host of third-party graphics programs now take advantage of its 64-col-—Gerard Kunkel or palette and high resolution.

FACT FILE: RGB+ Coloring System, Discortex Corp., 87 Bethpage Rd., Hicksville, NY 11801 (516) 935-5538 List Price: \$395 Requires: Analog RGB monitor, color/graphics board. CIRCLE 632 ON READER SERVICE CARD

IBM Enhanced Graphics Adapter, IBM, 1000 N.W. 51st St., Boca Raton, FL 33432 (305) 982-2690 List Price: \$524 CIRCLE 631 ON READER SERVICE CARD

## PENCEPT PENPAD

rtificial intelligence-what a wonderful concept. But so far, most attempts at utilizing Al techniques on small computers have been feeble. Now there's a product using Al that actually enhances the human-machine interface, improves productivity tremendously, and is fast and not too costly.



The Pencept Penpad looks like a normal digitizing tablet, and it does, in fact, perform all the functions of any high-quality digitizing pad. What sets it apart is the 68000 MPU and the intelligence incorporated into ROM storage on its PC-compatible interface board. These assets let Penpad read handwritten printing.

The system works by decoding pen strokes. Some characters can be printed in three or even four ways. but Penpad almost always gets them

right immediately. Specific areas of the pad are designated for one-touch commands and other shortcuts. You can define 26 "pen macros" and activate a long series of commands with one simple action.

With optional Pencad software, Penpad works with the ubiguitous AutoCAD drafting program, making AutoCAD much easier

and faster. Even jaded computer sophisticates will be impressed. -Glenn Hart

FACT FILE: Pencept Penpad, Pencept Inc., 39 Green St., Waltham, MA 02154 (617) 893-6390 List Price: Penpad 320 with Pencad, \$1,495 Requires: 320K RAM, IBM Graphic display. CIRCLE 824 ON READER SERVICE CARD

#### LICATION TECHNIQUES LORSCREENPRINT

product whose name has not one but two internal capital letters arouses upper-case suspicions. This 48K-byte memory-resident program, however, is a capital product all the way.

printer. I learned, however, that this kind of printing takes time and using a spooler doesn't help much. After all, at a 168- by 84-



CotorScreenPrint

part of the on-screen image, expand or contract it, and change colors (shading patterns in monochrome). You can also rotate the image 90 degrees, reposition it on the page, select the print density, and even change printer ports. ColorScreenPrint insisted on swiping the on-screen colors of one program, but that was the only minor bug I found. The program brought out untold talents in my early model IDS Prism

Once you load ColorScreen-



Pencept Penped

dot-per-inch resolution, a screen-size picture comprises more than half a megabyte of data. But Color-ScreenPrint doesn't miss a single nibble.

-Stephen Manes

FACT FILE: ColorScreenPrint, Application Techniques Inc., 10 Lomar Park Dr., Pepperell MA 01463 (617) 433-5201 List Price: \$79.95 Requires: Color printer. CIRCLE 825 ON READER SERVICE CARD

# MBER SYSTEMS

ake a list of features you want in a desktop organizer, and odds are that Homebase has them: DOS

commands, a calculator that works with 26 variables in decimal or hexadecimal, a calendar with an alarm option, an editor that emulates WordStar, the ability to move information from one program to another, and a smart terminal program.

Homebase's most useful feature by far is its "notebase," an index-card filing system that's ideal for taking quick notes during a phone call. The notebase can keep track of different files for each client or project and let you load each as needed. Within a given file, a sophisticated search feature makes it easy to find information later.

At 167K bytes of RAM plus an overlay file on-disk, Homebase is large for a background program, but if you have a hard disk and the memory to spare, that's a small price for the fea--M. David Stone

FACT FILE: Homebase, Amber Systems Inc., 1171 Saratoga-Sunnyvale Rd., San lose, CA 95129 (408) 996-1883 List Price: \$49.95 (plus \$5 shipping charge) Requires: 180K RAM, one disk drive. CIRCLE 629 ON READER SERVICE CARD Amber Systems' Homebase

at string you want to use to file this record



Ithough the United States has a long history of fostering individual speech and thought, few products for the microcomputer have reflected this fine tradition. Springboard Software's Newsroom exploits the PC's ability to aid individual expression by creating newsletters, pamphlets, and advertisements.

From writing and laying out text and clip art to the point when the dot-matrixed galleys come chugging out of your printer,

Newsroom brings microcomputer power to the people, with menu-driven ease. Though designed for teenagers who want to put out small publications, it also provides an outlet for the loudmouthed pigheadedness in which Americans of

all ages love to indulge. -Christopher Johnston FACT FILE: Newsroom, Springboard Software, 7808 Creek Ridge Circle, Minn apolis, MN 55435 (612) 944-3915 List Price: \$59.95 (optional clip art. \$29.95) Requires: DOS 2.0 or later. CIRCLE \$16 ON READER SERVICE CARD



computer industry.

bugging you every 30 seconds until you give him a command. As a free-lance writer, I can sympathize with Leni's need to work, but I would never try bothering an editor that way.

Many of the icons in this program deal with Leni's face-would you believe that you have to put the cursor on Leni's right eyebrow (screen left) to put the menu. on the left? Or touch the tip

of the nose for line-printer logging? Or the right side of Leni's forehead for help? And you

thought icons were user friendly. Lenipen is the best argument against icons that I have ever seen-which may ultimately be its strongest contribution to the

FACT FILE: Lenipen Graphics System, Duncan-Arwell Computerized Technologies Inc., 1200 Salem Ave., Hilliside, NI 07205 (201) 355-1690. List Price: \$695. Reres: 256K RAM, one disk drive. CIRCLE 610 ON READER SERVICE CARD

enipen Graphics System is a full-featured graphics program that can produce some impressive effects, but its user interface should be sent back to the drawing board.

"Leni" is a large, bald, green head (The Jolly Green Giant? Mr. Clean after drinking his favorite cleaning product?) who has the annoving habit of bothering you when you're trying to think. If you don't enter a command for 30 seconds or so (I've mercifully forgotten the exact length of time), Leni moves his lips, makes beeping noises on your PC speaker, and writes on the last line of the screen, "Hello pal, I am waiting for more work." (Now I've got it-he's Big Green Brother.) What's worse is that Leni keeps



Lenipen Granhics System



# JEKYLL/HYDE AWARD

a rare pleasure to announce a single product that can stand head and shoulders above the competition as both best and worst product of the year-Commodore's new Amiga.



This machine has stereo sound, multiple voices, high-resolution color, a real keyboard, an actual disk drive, and an affordable price. Its Motorola 68000 microprocessor can even be adapted to run MS-DOS. I don't know if I can live without an Amiga much longer.

The Commodore Amiga, its handlers tell us, will be pitched as a business machine, an educational tool, a game computer, and a CAD/CAM workstation. If you think this is confusing, nicture this: At its formal introduction before a crowd of Wall Street types and journalists from business publications, Commodore trotted out Andy Warhol to draw a picture on-screen of rocker Deborah Harry. Warhol and Harry didn't seem to know why they were there, which probably matched the feeling in the audience. I'm also afraid it will match the confusion among the buying public

and the hardware- and software-development companies. I may not be able to live without an Amiga-but what will I do -Corey Sandler with it when I get it?

FACT FILE: Amiga, Commodore Business Machines, 1200 Wilson Dr., Westchester, PA 19380 (215) 431-9100 List Price: 31/2-inch floppy disk drive, RGB monitor, \$1,705 CIRCLE \$15 ON READER SERVICE CARD

#### THE SOUPY SALES AWARD FOR FRIVOLOUS SOFTWARE

e who laughs, lasts, . . . " says Steve Glauberman, the 28-year-old president of Enlighten. Glauberman expects his new software package, Chuckle Pops, to keep him laughing all the way to the bank. In fact, Glauberman sees Chuckle Pops as the pet rock of 1985

Chuckle Pops is a RAM-resident joke file that displays humorous stories in pop-up windows on your screen-even if you are deep into a serious 1-2-3 worksheet. The colorful window is invoked with an Alt-J key combination (J for joke, get it?) and remains until you've shooed it away with the Esc key-if you can stop laughing long enough to find the keyboard.

Unfortunately, one man's humor is another man's groan: "My good man, aren't you ashamed to stand here on the street begging?" asked the properly dressed woman.

"What do you want me to do," the man demanded, "open

Other such knee-slappers abound. Are you likely to see the same jokes return as reruns? Not to worry. Glauberman plans ad-

ditional volumes. -David Obregón FACT FILE: Chuckle Posts.

Enlighten, 205 N. Main St., Ann Arbor, MI 48104, (900) 447 1221 (313) 668-6678 List Price: \$14.95 Requires: 35K RAM, one disk drive, DOS 2.0 or later CIRCLE 613 ON READER SERVICE CARD



## THE JAWS AWARD FOR SOFTWARE DESTRUCTION

ighly touted new schemes for protecting software abounded in 1985. Fortunately, all were so dismal that the industry began to realize copy protection is more a nuisance to users than a security blanket for vendors.

Vault's PROLOK Plus, aka "Killer PROLOK," set a new low. Supposedly able to wreak havoc with an unauthorized user's data and hardware, this sharklike scheme seems to have gone belly up. The company's favorable comparisons of the program to the Vietnam War probably didn't help

With the growing use of hard disks of all varieties, MicroPro and others quickly abandoned cute copy-protection methods in response to users' anguished howls. Copy-busting programs continued their hot sales pace amone those to whom the word key disk is anathema. -Stephen Manes

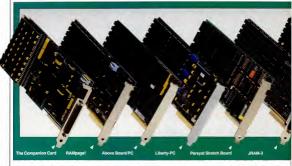
FACT FILE: For further information on PROLOK Plus, contact Vault Corp., 2649 Towngate Rd., #500, West Lake Village, CA 91361 CIRCLE 614 ON READER SERVICE CARD

n our book, some of the best of the year, for 1985 or any other year, are our authors. The journalists who contribuse to PC Manazine bring hands-on experience, passion for computing, and a sense of humor to every story. The last two qualities, in particular, emerge when they wax eloquent on their favorite hardware and software, as the contributors listed below did in this issue.

Contributing editors: Frank J. Derfler, Jr., Glenn Hart, Stephen Manes, Charles Petzold, Winn L. Rosch, Jared Taylor.

Contributors: Jeff Duntemann, Alfred Poor, Robin Raskin, Corey Sandler, Jim Seymour, Tom Stanton, M. David Stone.

Editors: John Dickinson, special projects editor; Barbara Krasnoff, associate editor; Gerard Kunkel, art director; Christooher Johnston, editorial assistant; Jonathan Lazarus, vice president, editorial; Bill Machrone, editor; David Obregón, assistant editor, Greg Pastrick, coordinating editor.



# **ENLARGING THE**

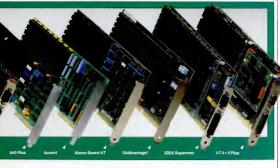
IBM PC programs used to bump their heads against the 640K-byte memory ceiling, there was not much you could do about it. Now there is. Two methods of breaking the 640K memory barrier now let you add multiple megabytes of storage.

These two methods are known as extended memory and expanded memory (not to be confused with expansion memory, which often refers to any additional memory added to a PC on an expansion board). Despite the unfortunate similarity in the sound of their names, the two methods are very different. Estended memory adds a potential 15 megabytes to RAM. It is available only on PC ATs and compatibles because it uses features of the 80286 microprocessor chip in those machines. PC-DOS does not yet support extended memory; the only DOS program that can use extended memory is VDISK, IBM's virtual disk (or RAMdisk) program included with DOS 3.0 and later

versions. Expanded memory adds up to 8 megabytes to RAM. It was developed by three glashs in the personal computer world— Lotas, Intel, and Microsoft—as a way to the staff more memory into ordinary PCs and XTs. (It may also be used on PC ATs.) Expanded memory incorporates a relative simple bank-switching or paging scheme. Estisting programs cannot take advantage of expanded memory, but new releases of several popular spreadsheet, distabase, and integrated programs can use expanded memory if it is present.

The state of the s

The PC AT extended memory, while of very restricted immediate use in the PC-DOS environment, is obviously the longterm solution to memory limitations because it is based on the evolving architecture of Intel's microprocessors.



# DIMENSIONS OF MEMORY

Expanded memory is a quick-and-dirty | Conventional Memory fix-what digital hardware engineers call a "kludge bag" stuck in the middle of an

otherwise consistent memory structure. No one in his right mind could possibly love expanded memory per se. But it is so easy to implement and use that it will probably prove extremely

popular, practically speaking. If you know you need more memory right now without delay, you can flip to "The Quick-Decision Guide to Big Memory"

(see the accompanying sidebar), check the reviews of products that follow, and dash to your nearest computer store. But if you need a more detailed explanation of extended versus expanded memory to clear up the confusion and uncertainty that surround them, stay tuned.

The 8088 microprocessor used in the IBM PC, XT, and PCir can directly ad- that runs the PC when it's first turned on

When your new programs demand huge chunks of RAM, you can choose between two very different alternatives-extended

and expanded memory—to increase the megabytes at your command.

> dress 1,048,576 bytes of memory, also measured as 1.024 kilobytes of memory. or I megabyte of memory. This memory is divided into three areas for specific functions (see Figure 1). The highest 256K bytes of the total is reserved by IBM for read-only memory

(ROM). This area of memory includes the ROM BIOS (Basic Input/Output System)

and that supplies the routines through which other programs communicate with PC hardware, such as the display, keyboard, disk drives, and printer. This area is also used for expansion BIOS programs (such as those on the PC-XT hard disk adapter)

and PCjr ROM cartridges. IBM has also reserved 128K bytes of the total 1 megabyte for

memory-mapped video displays. Though standard monochrome and color/graphics adapters use only a small part of this memory, IBM's Enhanced Graphics Adapter uses all of it.

The 640K left over is often called user memory. This is the area of random access memory (RAM) used by the disk operating system (DOS), resident programs, and any program and data currently in use. Now that extended memory and expanded memory are available, the 640K of user memory has come to be known as "conventional memory."

Just a few years ago, 640K was anything but conventional for personal computers. But it begins to look suprisingly small when you work with an integrated program to create a large spreadsheet or database. And it looks disgracefully inadequate when you bring up a multitasking system such as IBM's Top View or Microsoft Windows.

soft winawa.

Since programs have been dealing with initied memory for so long, techniques to be a soft of the control of the

Spreadsheet and database management programs cannot be so flexible, however. If spreadsheet programs had to perform disk accesses every time they recalculated as spreadsheet, they'd lose much of their popularity. And a database program can sort a set of records much faster when working entirely in memory than if part of the file is on disk.

# Extended Memory

Enter the PC AT and the Intel 80286 in emicroprocessor. The 80286 is very similar to and at the same time very different from the 8088. The similarly is that it can easily run most of the programs written for the 8088 with the same I megabyte of total memory and 640K bytes of conventional user memory. But one of the officences is that the 80286 and intelly address. If times as much memory as the 80888—aftel In megabytes of memory (see Figure 2).

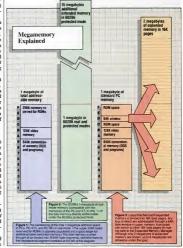
The dual personality of the 80286 derives from its ability to run in two different modes, called real mode and protected mode. When the 80286 is first powered up, it is in real mode and works very similarly to the 8088 in the PC and XT.

The 80286 can be put into protected mode with just a few assembly language

instructions. Although this mode can cause problems for many programs already written for the IBM PC, it potentially makes available an additional 15 megabytes of addressable memory. The 16-bit bus connectors on the PC AT system board furnish the additional address lines needed for the 16-megabyte memory addressing and the 16-bit transfers the 800% uses.

and the 16-bit transfers the 80286 uses. The PC AT ROM BIOS will recognize extended memory only if 640K of conventional memory has been installed. Since the PC AT system board can accommodate only 512K, most extended memory boards allow you to use part of the board's memory to "backfill" or bring conventional memory up to 640K.

The only DOS program that can take advantage of extended memory is VDISK. a virtual (or RAMdisk) program included with PC-DOS 3.0 and 3.1. This program sets aside an area of memory to mimic a



disk drive. But because the "disk" resides in internal memory, programs that ordinarily use disk space for overlays or data runoff will operate much faster with a RAMdisk ham when using a real disk. RAMdisks have been popular for years, however, they usually reside in conventional memory and thus take memory away from other programs.

VDISK can create a RAMdisk in either conventional or extended memory. When VDISK is installed with the /E parameter, it uses only a small area of convendional memory for overhead and puts the simulated disk in extended memory. These extended memory disks can be lage, supplying megabytes of RAMdisk storage. Like RAMdisks installed in conventional memory, the disk contents are destroyed when the PC is turned off.

# Extended Memory Drawbacks

Unfortunately, the PC AT's ROM BIOS support of 80286 extended memory is minimal. External programs can make only two function calls related to extended memory. The first to determine how much extended memory is installed, and the second to transfer data between conventional and extended memory. To accomplish the latter, the BIOS watches into protected mode, does the transfer, then switches back to real mode. During this time it distance to the program of the AT to that nothing else can interfer of the AT to that nothing else can interfer on the program of the AT to that nothing else

For full use of the AT's protected mode, you really need an operating system that supports the 80286. PC-DOS—at least in the current 3.1 version—is not it and is nowhere close to it. (Since XENIX, Microsoft's UNIX-like operating system, supports the 80286 in protected mode, it's not as if I'm talking about an impossible task.)

A worse problem is that neither the BIOS nor PC-DOS does any extended memory management, so applications cannot determine if other programs are already using part of extended memory. If a program assumes that all of extended memory is free, it may overwrite somethine needed elsewhere.

thing needed elsewhere.
You can load more than one VDISK in extended memory because VDISK has its own way of determining what memory is still free. But this method is not documented (except in the VDISK program listing), and it is not true memory management. Any program that relies on the same flaky memory management as VDISK does will surely have compatibility problems with

future DOS versions.

In the current PC-DOS environment, the massive power and capabilities of the 80286 microprocessor are wasted. And VDISK, despite its usefulness, must be considered nothing more than a novelty item—a taste of the future.

# Expanded Memory The rather crude but effective "bank-

Existing software will not automatically use expanded memory, but support for the Expanded Memory Specification

Memory Specification will be easy for software manufacturers to implement.

switching," or "paging," scheme that expanded memory uses breaks the 640K barrier in a way completely different from that of extended memory and can work in ordinary PCs and XTs, as well as ATs. Existing software will not automatically use expanded memory, but support will be relatively easy for software manufacturers to implement.

Expanded memory was developed by the combined foress of Lotus Development Corp. and Intel Corp., with Microsolf Corp. later Joining the due. It is known formally as the Louis-Intel/Microsoft Expanded Memory Specification. The specification is a 70-page document that has in an confidential or proprietary, anyour and the companies of the companies of the memory of webop companies memory or expansion boards.

behind this scheme make expanded memory a de facto standard. Where is 1BM in all this? It doesn't matter. When the creators of 1-2-3, the developers of the 8088 and 80286 microorocessors, and the authors of the MS-DOS and PC-DOS operating systems decide upon a PC standard, there is not much that even IBM can do.

there is not much that even IBM can do. The Lotus/Intel/Microsoft Expanded Memory Specification is not the only bank-switching scheme around (see "Breaking the Memory Barrier," PC Magazine, Volume 4 Number 7), but it is almost surely the only one that will become a PC standard. Another specification. announced by the combined forces of AST, Quadram, and Ashton-Tate is a superset of Lotus/Intel/Microsoft and uses additional bank-switching in the 640K of conventional memory. If Microsoft hadn't joined the Lotus and Intel camp, we might have seen an interesting market battle develop. But Microsoft's implicit promise of future PC-DOS support of the Lotus and Intel standard makes this the only one that counts

As of this writing, Lotus's Symphony, Release 1-1, uses expanded memory, J-2-3. Release 2, is expected shortly, and Framework and SuperCalc are both scheduled for expanded-memory updates. By the time you read this, you'll probably hear many more amouncements from software manufacturers concerning future program releases that will use exoanded memory.

#### Expanded Memory Rationale

The main purpose of expanded memory is to eliminate the "memory full" message that suddenly appears at the bottom of large 1-2-3 spreadsheets. This may seem like a drastic way to solve that problem, but adding a potential 8 megabytes to the memory that 1-2-3 normally uses will certainly eliminate most full-memory prob-

Although 1-2-3, Release 1A, permits a spreadsheet of 2.048 rows and 256 columns, you can newer come close to filling it up because everything must reside in memory. Even if every cell held only 1 byte, the total memory needed would add up to 512K. Try putting a single character or number in the lower left-hand corner of an empty 1-2-3 worksheet and see the "memory full" problem for yourself.

While the idea of megabyte-sized spreadsheets is somewhat appalling to those of us schooled in the art of modular and structured programming, many corporate 1-2-3 users have no qualms at all about it. Because 1-2-3 can link different spreadsheets only in a clumsy manner, it sometimes becomes necessary to put an entire financial projection in one spreadsheet.

If you've ever gotten a "memory full' message while working on a 1-2-3 spread-sheet or any other program, you know the temptation of expanded memory. If your spreadsheet is only half completed and you need results for the next board meeting, you're going to buy an expanded memory board tomorrow.

#### How Expanded Memory Works

In most systems, the topmost 256Kbyte area of PC and XT memory that IBM has reserved for read-only memory is quite barren. Between the XT hard disk BIOS and the beginning of ROM BASIC, over 128K of unused memory space lies waiting for exploitation.

Unlike conventional memory, expanddo memory requires that a pogram called the Expanded Memory Manager (EMM) be included as a device in a CONFO; Selfie, During the booting process, the EMM searches for the first free 64H bytes of contiguous memory beginning in the top 256K of the PC's memory. When it finks of the PC's memory of the PC's memory. When it finks memory space, Gome expanded memory space space of the property of

From then on, up to 8 megabytes of expanded memory reside in that single 64K memory space somewhere above conventional memory. Fitting 8 megabytes into 64K is possible through a technique known as bank-switching. Obviously only 64K bytes can occupy the memory space at any one time. The 64K actually serves as a window for the 8 megabytes, which is treated as a collection of 16K-byte pages of memory. When instructed by a program to do so, the EMM can switch any 16K page of expanded memory out of the 64K window (without losing the contents) and switch another 16K into the memory space. Obviously, up to four 16K-byte pages may be active in the 64K window at any time (see Figure 3).

The bank-switching technique itself is old and relatively simple, but the advantage of Lotus/Intel/Microsoft specification is that the EMM provides true memory management and a uniform interface for



PC Magazine poses the question: is bankawtiched memory a pig in a poke, or will it put you in fat city?

From the perspective of a programmer, expanded memory is very easy to use. Any program that already has enough logic to use more than 64K bytes of memory can easily be adapted by its programmers to use expanded memory just by making interrupt calls to the EMM. For this reason, you can expect to see expanded memory become standard in large PC programs.

Will expanded memory degrade speect? That depends on how it's used. Every time a program needs to switch a different 16K page into the 64K expanded window, it must make a call to the EMM. This takes time. If a program needs only 64K of expanded memory or if it processes expanded memory sequentially (as during a sort), then EMM calls will be kept to a minimum. But if a program must deal with a lot of expanded memory in a randown in an expanded memory in a randown in a randown

ner—as during a spreadsheet recalculation—then speed may suffer greatly. The more expanded memory used in such situations, the more likely that a needed memory location will be unavailable and require an EMM call.

#### Onward and Upward

Seven with all the mappings of the EMM standard interface and memory munagement, expanded memory is really a jump's makeshift fix for the PC's memory problems. Hyou don't believe me, listen to Microsoft chairman Bill Gates upon announcing that Microsoft would be joining Louss and Intel in supporting the expanded memory specification. "It's gardaged l're should be a supported by the properties of the strength of the Microsoft would be properly and the support of the s

On the other hand, the expanded memory scheme is so simple, so easy to use, and so clearly documented that for the short term, at least, it's the best solution. More than 4 million PCs and XTs now sit on desks in offices and homes. More than 1 million conies of Lotus's 1-2-3 have been sold. And all over corporate America, power users of spreadsheet and database products are pleading for more memory. While the real long-term answer is obviously the extended memory of the PC AT and 80286 microprocessor, how many users will be willing to replace their PCs and XTs with ATs, buy extended memory, wait for PC-DOS to control protected mode, and then replace all their software with protected-mode versions? Expanded memory, an 8087 math coprocessor chip, and software to support both will breathe new life into the PC and XT.

Although I've been speaking of kilophyes and megalytes, the 8028 birings another metric prefix into view: the gigabyte, or I billion bytes. While the 80286 can directly address 16 megabytes of actual memory, it can really handful gigabyte of "virtual memory," which may or may not be located in actual addressable memory space but which the operating system

could load into actual memory.

But that is the future. Expanded memory is here right now.—Charles Petzold

# Intel Above Board/AT

The Above Board/AT from Intel Corp. may be the perfect solution for the PC AT owner who can't decide whether to go the extended or expanded memory route: It supports both-not surprising, since Intel has its fingers in both big-memory design pies. It created the 80286 chip that supports extended memory and shared its development of the expanded memory specification with Lotus and Microsoft

The basic board can hold up to 2 megabytes using 256K-bit chips; a "piggyback" board (Intel's terminology) doubles that. Two sets of DIP switches set up the Above Board/AT for combinations of conventional, extended, or expanded memory. To use extended memory, you must bring the conventional memory in your AT up to a full 640K bytes. However, extended memory is available on this board only in unwieldy 512K-byte chunks, so you have to use up an entire 512K bytes of the new memory just to fill the 128K-byte gap between an enhanced AT's 512K bytes and the necessary 640K. However-and this is true for all the boards-you don't need to fill in conventional memory to use expanded memory.

Software that is bundled with the Above Board/AT includes the Expanded Memory Manager (EMM), RAMdisk software, a print spooler, and an installation program. I found the installation program to be a great nuisance and somewhat deceptive. Although the documentation states very clearly that expanded memory is available only to those programs that can support it, the installation menu comes up on the screen with the names of ten popular

#### Above Board/AT Intel Corp. Mailstop TOC-03 5200 NE Elam Young Pkwy. Hillshoro, OR 97124 (800) 538-3373 (outside Oregon) (503) 629-7354 (Oregon) List Price: basic board: 128K RAM using 64K-bit chips, \$595; 512K RAM using 256K-bit chips, \$795; 2 megabytes using 256K-bit chips, \$1,495. Piggyback: 128K RAM using 64K-bit chips, \$295; 512K RAM using 256K-bit chips, \$495; 2 megabytes

RAM using 256K-bit chips. \$1.195 Requires: PC AT or computible. Type: extended and expanded me CIRCLE 684 ON READER SERVICE CAP

Intel Above Board/AT Class: AT All times are given in seconds



**COPY 128K FILE 10 TIMES** RAM1 TO RAM2 EXTENDED MEMORY



same as the test for extended memo-ry except that the two RAMdisks were

Intel Above Roard &1

- Average

to include a print buffer.

IDEA Supermax

The IDEA Supermax is a multifunction board containing one parallel and one serial nort in addition to sockets for conventional or extended memory. The base board holds up to 1.5 mcgabytes using 256K-bit chips; a daughterboard adds 2.5 megabytes to that. A second serial port option is also available.

Nowhere in the IDEA Supermax manual is there any mention of the term "extended memory" or explanation of what it means. The manual seems to imply that all the memory on the Supermax board is just a normal addition to the memory already installed on your PC AT system board. It seems simple when discussed in the manual, but the difference between conventional memory and extended memory is not a simple concept and this method of handling-or avoiding-the subject just adds to the confusion.

The board can use 128K bytes or 384K

# FACT FI

IDFA Supermax IDEAssociates Inc. 35 Dunham Rd. Billenes MADIR?

(617) 663-6878 List Price: 128K RAM using 64K-bit chips, \$595;

512K RAM using 256K-bit chips, \$895; 1,536K RAM using 256K-bit chips, \$1,695; 4,096K RAM using 256K-bit chips and daughterboard, \$3,795 Requires: PC AT or compatible. Type: extended memory

ORCLESSO ON READER SERVICE CARE

#### software packages-none of which support expanded memory. After you select one, it alters your CONFIG.SYS file to include the EMM and one or two RAMdisks appropriate for the selected program, and then it alters your AUTOEXEC.BAT file

If your CONFIG.SYS file already contains drivers for an existing hard disk on your system, you'll find that the drive letter for that hard disk will change because the installation program puts the EMM and RAMdisks on the top of the CON-FIG.SYS file. So you'll probably want to go in there and edit the CONFIG.SYS file to change the order of the drive assignments. But nowhere does Intel document the actual parameters for the .SYS files. Of course, you can see what the installation program sets up and just copy it, but some of us like to know a little more about these

things. A simple chart in the Above Board AT's manual would have been quite sufficient for setting up RAMdisks and print spoolers. While I'm sympathetic to the plight of PC beginners grappling with the complexities of PC-DOS, I can't believe that people who are ready to add 2 megabytes of memory to their machines are incapable of editing a CONFIG. SYS or AU-TOEXEC.BAT file.

The Above Board/AT is a fine product marred by a severe underestimation of the intelligence of its buyers. -Charles Petzold

bytes to backfill, bringing conventional memory up to 64th bytes. However, and ing more boards beyond the first may be problem because the board has only be switches to specify a starting address for the board memory. While a representative at IDEA sociates Inc. assured me that the eight possible works settings represent 99 percent of the probable real-life configurations, I was able to bypothesize at effects assumed to the probable of the prosonable configurations that the board could not handle.

If you want to add a second Supermax board, the switch problem makes your best choice a configuration with 4 megabytes on the first board with either 128K bytes of backfilled conventional memory or no backfill at II. You will, however, have no

IDEA Supermax Class: AT

All times are given in seconds

120 Does not support

80

40

problems if this is the first extended memory board in your system.

ory loant in your system.

An extensive collection of software utilities accompanies the board. Along with the standard RAMdisk and print spooler, a utilities menu allows you to select among a desk calculator, a file concatenator, a copy program that works on hidden files, a text-file word counter, and a UNIX-like gr-90 (pattern searcher) program. Also included is a memory diagnostics program that can be very helpful in tracking down bud memory chipm.

Since not all of this admittedly useful software is related to extended memory, its inclusion with the board is somewhat baffling. But IDEA Supermax is a good board, all the same.—Charles Petzold

III IDEA Supermus

Does not suppor

expanded memory

MA Average

200

150

50

# AST RAMvantage!

From a company long involved in making quality expansion boards for the IBM PC comes an AT extended memory board that doesn't try to be anything else.

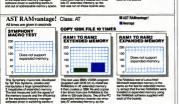
In the maximum configuration, the RAMvantage! board from AST Research lnc. is filled almost solidly with 256K-bit chips for a total of 3 megabytes. No other board evaluated by PC Magazine for this survey succeed in stuffing that much memory onto a single board; others had to resort to a separate daughterboard.

The memory on the board can be split between extended and conventional and conventional and conventional and conventional memory to fill in the gap between installed conventional memory and 640K bytes. Use the conventional memory and 640K bytes. When the same other boards, however, the RAM-vataged does not searcifice any meaning this split. The DIP switches when making this split. The DIP switches when making this split. The DIP switches when specifically the starting address starting address shall be specified byte increments up to 6 megabyts edded, bringing total extended memory up 9 megabyts (issee any used for backflitting).

A wealth of available starting addresses makes the RAMvantage! a flexible board that can handle almost any combination of extended memory boards that may have been previously installed in your AT.

The manual is thin but tells you everyting you need to know about setting the DIP switches and supplying the right answers to the prompts in the AT's Setup program. The manual contains some exceptionally clear diagrams and tables for this purpose. Although it was not available in time for this review, the package will include SuperPak Utility software with an extended memory RAMdisk and print spooler.

AST's RAMvantage! is a simple, no-



**COPY 128K FILE 10 TIMES** 

RAM1 TO RAM2

200

150

RAM using 256K-bit chips; 2 megabytes RAM using 256K-bit chips, \$1,895; 3 megabytes RAM using 256K-bit chips, \$2,695 Requires: PC AT or composible.

Requires: PC AT or compotible.

Type: extended memory

CIRCLE 687 ON PEADER SERVICE CARD

fuss extended memory board with a clarity of design and purpose that I find very appealing.—Charles Petzold

# Basic Time AT 4×4 Phys

Loaded up with all the options you could ever desire, the AT 4×4 Plus from Basic Time is a formidable sight on paper and "in person." The basic board holds up to 2 megabytes of extended memory and includes a parallel and serial port. The AT 4×4 RamPak is a daughterboard, available at extra cost, that adds another 2 megabytes. A second serial port is available as an option; so is a game port.

If that's not enough, you can get the 4×4 Dual Serial Pak option with two more serial ports that work under a shared interrupt scheme supported by XENIX and MIJI TILINK ADVANCED. All these options fit neatly on top of the main board and result in an impressive hunk of hard-

You can use the first board's memory for backfilling to bring conventional memory up to a full 640K bytes, and then you can add a second board filled up with another 4 megabytes. The Basic Time AT 4×4 Plus manual contains good clear charts showing the DIP switch settings and PC AT setup program information for all the various configurations. Unfortunately, no software is included in the memory

board package. The AT 4×4 Plus board is particularly attractive if you want megabytes without spending megabucks. I had to call Basic Time back for confirmation on prices so low I knew they just had to be wrong. The prices aren't wrong, but they sure are astonishing.-Charles Petzold

# AT 4×4 Plus Basic Time 3350 Scott Blvd Bldg, 52 Santa Clara, CA 95054 (408) 727-0877

List Price: basic board, 128K RAM using 64K-bit chips, \$445; 512K RAM using 256K-bit chips, \$495; I megabyte RAM using 256K-bit chips, \$695; 2 megabytes RAM using 256K-bit chips, \$995. AT 4×4 RamPak of 2 megabytes using 256K-bit chips, \$695 Requires: PC AT or compatible. Type: extended memory CIRCLE 676 ON READER SERVICE CARD

Ouadram Liberty-PC The Liberty-PC expanded memory

board from Quadram can hold a total of 2 megabytes. You can install four of them in your PC or PC-XT for the maximum 8 megabytes under the Lotus/Intel/Microsoft standard.

The OuadMaster III software disk that is included with the board has an expanded-memory-manager .SYS file, plus RAMdisks and print spoolers that you can install in either conventional or expanded

memory. The package contains two manuals. The first concerns the board itself and DIP switch settings. The DIP switches specify the size of the expanded memory you are installing, the expanded memory window

180

120 Does not support

80 expanded memory

SYMPHONY MACRO TEST

200

160

120

(either D000h or E000h), and one of a number of possible I/O addresses at which the board can be accessed. I found this manual confusing but fortunately didn't need to use it: The board's switches are

Liberty-PC Quadram I Quad Way Norcross, GA 30093-2919

Type: expanded memory

CRICLE 680 ON READER SERVICE CAR

(404) 923 6666 List Price: 64K RAM using 64K-bit chips. \$395: 256K RAM using 256K-bit chips, \$595; I megabyte RAM using 256K-bit chips, \$995: 2 megabytes RAM using 256K-bit chips, \$1,395 Requires: PC, XT, or compatible.

# Basic Time AT 4 × 4 Plus Class: AT All times are given in seconds

**COPY 128K FILE 10 TIMES** 

RAM1 TO RAM2 EXTENDED ME 150 100

RAMdisks in AT extended memory it then creates a 128K He and cope

Basic Time AT 4 × 4 Plus **■**Avorage RAM1 TO RAM2

100

espanded memory he RAMdek test of Lotus inte Microsoft expanded memory is the same as the test for extended memo-ry, except that the two RAMdisks were installed in expanded memory using installed in expanded memory using the RAMdisk software supplied with

## Quadram Liberty-PC Class: PC All times are given in second:

■Quadram Liberty-PC

RAM1 TO RAM2 EXTENDED MEMORY 150 Does not support IBM extended mem

COPY 128K FILE 10 TIMES

This sest uses IE Ms VDGM, program (supplied with DDS 31) to install two RAMdisks in AT extended memory it then creates e 128K file end copies it ten times from one RAMdisk to the other in 128-byte blocks. Two of the PD

#### RAM1 TO RAM2 EXPANDED MEMORY 200 150 100 50

The RAMdisk test of Lotus little

factory set to the most reasonable configuration, and that one worked fine.

The second manual discusses software on the QuadMaster III diskette. The software does not include an installation program, but the manual walks you through the creation of the CONFIG.SYS file necessary for the expanded memory manager and any RAMdisks and other utilities that you may want. Parameters for the expanded memory manager .SYS file must match certain settings on the two DIP switches on the board, but again, examples are shown for the most reasonable configuration.

If you have any memory or I/O confliets with the board, you'll have to dig further into the documentation for something that will work on your system. Since the board's bank-switching circuitry can be accessed at many different I/O addresses, that shouldn't cause a problem, but the board will be unusable if you have any other hardware addressed in both the D000h and E000h segments. One of these two 64K-byte segments must be entirely free.

For a normal PC-XT, Quadram's Liberty-PC board is very easy to install and get running.—Charles Petzold

# Maynard Accent

A single Maynard Accent card adds up to 2 megabytes of expanded memory to your system in banks of 64K-bit or 256K-bit chips. You can select the amount of memory you want used to backfill your conventional RAM, or you can allow the software to automatically fill conventional RAM to the 640K-byte limit taking into consideration the entire amount of RAM you already have installed on the motherboard and any other memory cards together. With this strategy you can use up to four Accent cards in a single system (assuming you have four long slots to spare), yielding a maximum

# WHI INCHES

Maynard Electronics 460 E. Semoran Blvd. Casselberry, FL 32707 (305) 331-6402

List Price: no RAM, \$285: 512K RAM, \$505: 2 megabytes RAM, \$1,165 Requires: PC. XT, or compatible.

Type: expanded memory CIRCLE 678 ON READER SERVICE CARD.

of 8 megabytes.

All eight factory DIP switch settings and the jumper connection on the board I reviewed were set correctly for an IBM PC-XT with 640K bytes (standard equipment in the PC Magazine Labs), which made the installation of the hardware a four-step snap: First, remove the system unit cover; second, plug the card into any open slot; third, replace the cover, and fourth, power up.

I fully expected to pay for the convenience of this simple procedure during the installation of the software, but that turned out to be an equally easy process. Menus let you choose a system (for example, IBM PC, AT&T PC 6300, or

COMPAQ Deskpro); indicate whether you want to take advantage of the special option to use part of your expanded memory as extended memory and if that is the case, allocate from 1/2 megabyte to all of your expanded memory; and indicate the drive on which the software will be installed. A final menu asks you to confirm your choices. Once you've worked your way through the various installation menus, the program alters your CONFIG.SYS file to include the ex-

panded memory manager.

# The Ouick-Decision Guide to Big Memory Need megabytes in a hurry? Read on to see

if you require expanded or extended memory.

Jou use a PC, PC-XT, or compatible. You can't install extended memory because that's for PC ATs. You can get expanded memory and install a RAMdisk or print spooler. New versions of 1-2-3, Symphony, Framework, and SuperCale will take advantage of ex-

panded memory if present. You use a PC AT and want some more memory for your spreadsheet and database management programs. Expanded memory again is the answer, because PC-DOS applications programs can't yet take advantage of extended memory and won't be able to until PC-DOS undergoes a major overhaul.

You use a PC AT and just need some massive RAMdisks. You will probably get much more RAM for your dollar if you go for an extended memory board. The extended memory boards can pack in more chips because they don't need the overhead circuitry that is required for expanded memory. The PC-DOS VDISK program can use the extended memory: no other PC-DOS program can take advantage of it. If you already use a RAMdisk in conventional memory, moving it to extended memory will let other programs have more space.

You use a PC AT and you'd like some big RAMdisks, but you don't want to feel left out when more programs start supporting expanded memory. Get expanded memory. It too can run RAMdisks.

You use a PC AT and mostly run the XENIX operating system on it. In this case you want extended memory, because XENIX (unlike PC-DOS) supports the 80286 microprocessor in protected mode. XENIX will not recognize expanded memory.

You can easily run all your programs in the conventional memory already installed. Don't feel inadequate just because you don't create megabytesized spreadsheets. Be proud of your contribution to silicon conservation

Once you've made your choice, several other factors require your consideration: If you have a PC AT and want an expanded memory board, make sure it's on an AT board with the 16-bit bus. Most boards for the PC AT are extended memory boards.

Also, many of the extended and expanded memory boards can be populated with either 64K-bit or 256K-bit chips. Bc serious about this. If you want a big hunk of additional memory, forget about 64Kbit chips. You'll eventually be pulling them out and replacing them with 256Kbit chips. Removing chips is worse than installing them, and neither job is a pic-

nic.-Charles Petzold





IBM's VDISK, the RAMdisk program included with DOS 3.0 and later, normally can be installed only in convenional memory or AT extended memory. But the Accent card sneads around this problem by using expanded memory to enulate AT extended memory. You can therefore install VDISK outside of PC or XT conventional memory with Accent. Lating steeping the problem of the p

of the expanded memory manager software driver in switching blanks in

Upon rebooting after installing the card, you receive a message that the Maynard Accent expanded memory driver is installed, plus a status report on the total number of Accent cards present

and the amount of RAM installed, available, and reserved by the system. A diagnostics routine is available to test the card or cards, check their memory, and perform a random read and write test on that

memory.

The manual is brief, aided greatly by the screen menus and on-line help during installation. It is well written and contains a very good section on both potential error messages and Maynard's suggested remedies. An index, however,

Accent plans to support Maynard's mouse, but as of the publication of this manual, the mouse software driver and mouse test had not been completed.

—Phil Wiewell

would have been helpful.

### Tecmar 640 Plus

Tecmar's new 640 Plus meets the Lotus/Intel/Microsoft specifications for an expanded memory device, allowing your PC or compatible to access memory above the 640K-byte range. The 640 Plus comes in three configurations that add from 256K bytes to 2,048K bytes of expanded RAM to your system. If you buy a partially populated model, you can add chips one bank at a time until the board is full. (You can use either 64K-bit or 256K-bit chips, but not both on the same board.) A maximum of four 640 Plus boards can be used in a system. vielding up to 8 megabytes of expanded memory.

The 640 Plus has only four DIP switches, and they must be set before the board is installed because they are inconveniently located near its base. All the DIP switches were correctly set to "on" at the factory. The switches set the I/O addresses for the 640 Plus's page registers and identify the different 640 Plus boards if more than one is installed.

This board has no extra ports to congingue; installation is a simple matter of plugging the board into any open long solt, For those who have never opened their system units before, an entire 38page booklet is devoted to that subgage booklet is devoted to that subseptem unit of a dozen popular compuers. The installation and operating manlent of the subseptem unit of a dozen popular compuers. The installation and operating in all (only a dozen popular computers. The installation and operating in the subplement of the subsection of the subplement of the subplement of the subplement of the subplement of the subsection of the subplement of the subsection of the sub-

The disk that comes with the 640 Plus contains four programs, one of which is a sample CONFIG.SYS file that will get the board up and running right away. Later, you can modify the file to suit the rest of your system. A diagnostics program tests the chips on the board and pregram tests the chips of the

640 Plus
Tecmar Inc.
6225 Cechran Rd.
Solon, OH 441.39
(216) 349-0600
Last Prices 712K RAM, \$995: 1.024K RAM, \$995.

Requires: PC, XT, or computible. Type: expanded mensory CIRCLE 679 ON READER SERVICE CAPD

2.048K RAM, \$1,395

### EXTENDED VS EXPANDED MEMORY

sents a clever screen display: It shows a picture of the board on the screen, and you can watch as it marks the individual chips as OK or defective. With a fully populated 640 Plus, this process can take 5 minutes, but replacing a defective chip will be simple because the screen shows

you exactly where it is.
Tecmar also supplies a RAMdisk program that lets you map up to the 8,192Kbyte maximum expanded memory (four fully populated boards) as one giant virtual drive, or segment it into several drives. During a warm boot, no information is disturbed on the RAMdisks that the 640K Plus Sets up.—Phil Wiswell

# Mega-Omega Companion

Card
The Companion Card from MegaOmega Systems combines the features of
both an expanded memory card and a traditional multifunction board. A single

Companion Card will round out any system to full DOS capacity (640K bytes of RAM), devote the rest of its 2,048K bytes (in 256-kilobit chips) to expanded

The Companion Card combines the features of an expanded memory board and a traditional multifunction board. A single card with 2,048K bytes tosses in ports and

a real-time clock.

memory, toss in parallel, serial, and games ports and a real-time clock, and keep its memory alive despite power ouages with an optional back-up battery. If you need even more megabytes, you can

slide three more memory-only Companion Cards into your system to stretch its capacity to 8 megabytes.

Getting those features onto one card would seem to require more maje; than engineering expertise. Mega-Omega relies instead on adding piggyback daught-erboards atop a single full-length card. A childless Companion Card has space for but four banks of nine 256K-bit memory chips. One daughterboard adds four more banks, and another daughterboard

# A FACT FILE

The Companson Card Mega-Omega Systems Inc. 5217 Ross Ave, #710 LB 122 Dallas, TX 75206 (214) 828-0960 Lie Peirar on P.A.M. \$177-1 monitors P.A.M.

(214) 826-0960 List Price no RAM, \$177; 1 megabyte RAM, \$285; 2 megabytes RAM, \$480 Requires PC, XT, or compatible. Type: expanded memory CROLE 682 ON READER SERVICE CARD

Board and price	Max. memory on board (in megabytes)	Max. memory on additional boards (in megabytes)	Class	Expanded memory	Extended memory	Backtilling	Special hardware features
AST RAMvantage! \$495 - \$2.695	3	6 (on 2 boards)	AT	no	yes	yes	none
Basic Time AT 4×4 Plus \$445 – \$995	4	4 (on 1 board)	AT	no	yes	yes	parallel and serial printer ports
IDEA Supermax \$595 - \$3,795	4	4 (on 1 board)	AT	no	yes	yes	serial port, parallel port
Intel Above Board: AT \$595 - \$1.495	4	2.5 (on 1 board)	AT	yes	yes	yes	none
AST RAMpage! \$495	2	6 (on 3 boards)	PC	yes	emulated	yes	none
Emulex's Persyst Stretch Board \$295 - \$1,895	2	6 (on 3 boards)	PC	yes	no	no	none
Intel Above Board PC \$395 - \$1,395	2	6 (on 3 boards)	PC	yes	no	yes	none
Maynard Accent \$285 - \$1,165	2	6 (on 3 boards)	PC	yes	emulated	yes	supports Maynard mouse
Mega-Omega Companion Card \$177 - \$480	2	6 (on 3 boards)	PC	yes	no	yes	parallel, serial, game ports; real-time clock, auxiliary power supply with bettery beckup
Quadram Liberty-PC \$395 - \$1,395	2	6 (on 3 boards)	PC	yes	no	yes	none
Tall Tree JRAM-3 \$399 - \$699	2	14 (on 7 boards)	PC	yes	no	no	optional serial, parallel, end clock module
Tecmar 640 Plus \$595 - \$1,395	2	6 (on 3 boards)	PC	yes	no	no	none

Mega-Omega Companion Card Class: PC ■Mega-Omega Companion Card Average All times are given in seconds **COPY 128K FILE 10 TIMES** 



120



RAM1 TO RAM2 EXTENDED MEMORY IRM extended memory

It then meater a 126K his and one



y except that the two RAMdisks w

adds the ports and clock.

Switches on The Companion Card allow a portion of its memory endowment to flesh out the memory of any PC that has a fully loaded system board and any other memory card from 64K bytes to 576K bytes of RAM. If you use the board to backfill conventional memory, you'll find the Mega-Omega conventional memory slower than the memory already installed in your PC. When PC Magazine

Labs ran Peter Norton's SYSINFO program in this backfilled memory, it calculated a performance index of 0.7. No other expanded memory board that could backfill conventional memory had this problem. The battery option is a thoughtful ex-

tra. The built-in charger will keep the memory in The Companion Card intact even when its host PC or XT is turned off. The battery itself keeps the memory vivid even during power failures up to 2 hours long. The only problem is the size of the back-up unit: It's about as big as a standby power system designed to keep an entire computer running.

Even The Companion Card software has features beyond what you expect from other expanded memory boards. Mega-Omega's disk emulator program allows you to build up to eight virtual disks in expanded memory. An option to the expanded memory driver permits you to omit the 2-megabyte memory check at turn-on time.

A simplified system configuration

program will handle getting started for you, if you're afraid of nutting together your own CONFIG.SYS file. If you decide to do the installation work yourself. you'll find the skinny instruction pamphlet to be spare but sufficient. It in-

cludes everything you need to know. Workmanship rates only as okay; I have specific reservations about the tight-packed piggyback design. Although the double-decked memory chips run cooly enough, heat does build up under the port daughterboard where logic chips are stacked. This temperature could be the reason The Companion Card gave a Parity Check 2 error in the middle of testing. Nevertheless, Mega-Omega gives you a generous 5-year limited warranty.-Winn L. Rosch

#### Emulex's Persyst Stretch Board

It may have a gimmicky name for a board that stretches conventional memory beyond the 640K-byte barrier of addressable RAM, but there is nothing gimmicky about the Persyst Stretch Board. It is designed according to the Lotus/Intel/Microsoft spec, supports the latest versions of 1-2-3. Symphony, and Framework, and comes with a useful range of utilities.

The Stretch Board can supply up to 2 megabytes of socketed RAM in eight banks of 256K-bit chips that you can add yourself (the board does not accept 64Kbit chips). You can use four fully populated boards in one system for the maximum of 8 megabytes of expanded memory. The Stretch Board lacks one feature common to most other boards: It does not currently let you backfill your supply of conventional RAM if you have less than the required 640K bytes.

The installation and operation manual is a model for the industry-it is not only well written and well organized, but beautifully typeset and contains photographs of the board showing how to install it. It couldn't be much clearer. A separate manual for the software is equally impressive. and together the manuals provide all the information you'll need to get the most out of the board.

Installation took longer than with some of the other boards I tested, not because it requires lengthy preparationthe Stretch Board has just four DIP switches to set the memory-page register addresses-but because there was more to read. A good deal of information is included on how to program the board's expanded memory manager directly. If you're using a single Stretch Board and don't plan to use the expanded memory in the programming of your own applications, you can insert the board without changing the factory settings.

Along with the expanded memory management software are three very useful programs: a print spooler, a RAMdisk, and a clock/calendar program to interface between the real-time clock chip and DOS. Both the print spooler and the RAMdisk run in expanded memory, leaving your normal RAM available for other applications. The spooler, called Wait-Less Printing, requires only 3K bytes plus whatever print buffer space you set aside, up to the maximum of expanded memory. Documents can be transferred from this memory to the



3545 Harbor Blvd. Costa Mesa, CA 92626

List Price: no RAM, \$295; 256K RAM, \$495; 1 megabyte RAM, \$1,095; 2 megabytes RAM, \$1.895 Requires: PC, XT, or computible.

Type: expanded memory CROLE 677 ON READER SERVI printer while your PC is busy with other applications

The RAMdisk, called Insta-Drive, supports multiple virtual drives whose characteristics you determine. You may specify drive size from 1K byte to the maximum available memory, sector size, number of directory entries, and options for installing the drives in conventional or expanded memory. Examples of various CONFIG.SYS file commands are given for all user-specified options of the Stretch Board .- Phil Wiswell

# Tall Tree JRAM-3

The price of Tall Tree's new expanded memory board is hard to believe. At \$700 for 2 megabytes of RAM, you must be sacrificing something at that price, right? Wrong. The JRAM-3 offers all the features of boards costing twice as much, right down to the gold-plated connectors. So where's the catch-do you have to solder your own circuit board? Wrong again. The board is completely assembled and tested. Well, it must be incompatible with the Lotus/Intel/Microsoft standards. None. Lotus has certified the board as 100 percent compatible.

So what's wrong with the JRAM-3? Nothing! This board yields an excellent price/performance ratio for above-board memory expansion.

The JRAM-3 has a capacity of 2 megabytes using 256K-bit chips or 512K bytes using 64K-bit chips, and the two kinds of chips can be mixed on the same board. Up to eight JRAM-3 boards can be used in the same system for a whopping 16 megabytes of additional RAM. Of course, expanded memory software currently can address only 8 megabytes. but Tall Tree's RAMdisk and print spooler, included at no charge, can use the full 16 megabytes.

# FACT FILE JRAM-3 Tall Tree Systems Inc.

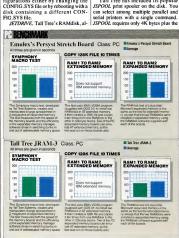
120 Sun Antonio Rd. Palo Alto, CA 94303 z415) 964-1980 List Price: 256K RAM, \$399: 2 mensbytes

Requires; PC, XT, or compatible; 256K RAM, Type: expanded memory DUE 681 ON READER SERVICE CARD

To add a JRAM-3 board, you don't need to reconfigure your motherboard's DIP switches at all; and if you're adding just a single board, you don't have to change the six DIP switches on the JRAM-3 either-just plug it into any open slot and power up. For ease of later reconfiguration. DIP switches are locat-

ed on the top of the board. The allocation of JRAM-3 memory to RAMdisks and conventional and expanded RAM in 64K-byte blocks is controlled by software. You can change configurations either by changing the lows you to create up to four virtual drives in increments of 64K bytes up to the maximum 16 megabytes. The software tests and reports the status of the RAMdisks on boot-up; it also traps divide-overflow and parity errors to prevent your system from crashing. You get the JET high-speed file-transfer utility too, which moves programs or data to and from the RAMdisks at least twice as fast as the DOS COPY command and perhaps as much as 15 times faster, according to the company.

Tall Tree has included its popular JSPOOL print spooler on the disk. You can select among multiple parallel and serial printers with a single command.



buffers, and documented source code is included for the device driver.

Several piggyback modules are available for the JRAM-3, such as a pair of printer ports (in any combination of serial and parallel) for \$140, a clock/calendar option for \$880, and the ports plus the clock for \$200.—Phil Wiswell

# Intel Above Board/PC

The Above Board/PC from Intel Corp. has space for eight banks of nine memory chips each. You can use either 64K-bit or 256K-bit RAM chips, as long as all the chips on a single Above Board/PC are of the same size. Thus an Above Board/PC memory capacity can be either 512K bytes or 2.048K bytes.

Up to four Above Board/PCs can be added to a single PC or XT, yielding a maximum of 8,192k bytes of additional memory. Of course, the host computer must have enough vacant slots and a sufficient supply of electricity. Each board

Above Board/PC

Mailstop TOC-03

Hillsboro, OR 97134

(503) 629-7354 (Oregon)

5200 NE Elam Young Pkwy.

(800) 538-3373 (outside Orceon)

Requires: PC, XT, or companible. Type: expanded memory

CIRCLE 685 ON READER SERVICE CARD

List Price: 64K RAM, \$395: 2 merabytes RAM.

Intel Com.

\$1,395

draws about 1.3 amps from the 5-volt bus of the host computer, and the standard IBM PC has a total of only 7 amps available for all internal circuitry.

Up to a 384K-byte portion of the Above Board/PC memory can be assigned to backfall the host computer's 640K-byte maximum address limit. DIP switches select the number of 64K-byte blocks assigned to DOS memory. The only requirement is that the host PC have a full 256K-byte endowment before any

Above Board/PC memory is used.
The Above Board/PC is accompanied by four programs. One of them is the expanded memory manager, which allows the host computer to access memory beyond the DOS limit. Intel also supplies a floppy disk emulator program that operates in the expanded memory area and can be used to configure up to two RAM-disks of nearly any size.

disks of nearly any size.

The third program is a print spooler.

More than just holding characters, this
program supplies a two-line pop-up, bottom-of-the-screen control menu to help
manage the print queue. You can temporarily halt printing jobs, cancel them, insert screen replicas and form feeds, or re-

set the printer.
The final program is called SET-UPAB, and it helps in setting up the host system's CONFIG.SYS and AUTOEX-EC.BAT files for proper operation of the Above Board/PC. Intel obviously takes the view that this product is for someone just out of business school who may have never seen a computer before. Run the SETUPAB program, and you are painlessly lead through a menu-driven installation process.

Ordinarily, installation is not a problem. However, if you want to do something extraordinary, such as customistall the Above Board/PC and its software features for your particular computer, you're on your own. You're use with the various linel programs. The menu-driven program is supposed to take care of all of that, without telling you what is for what or why. Unfortunately, the otherwise exemplary instruction from that SELPURB assiens.

Overall, the workmanship of the Above Board/PC is above reproach, cleanly laid out on a single printed-circuit board. Intel seems cocksure about the quality of the product, covering it with a 5-year limited warranty and making the underlying board an unusual blue color. Then again, the color might be an intentional hint at Intel's IBM connection.—Wina L. Rosch

# AST RAMpage!

AST Research's RAMpage! board is remarkable in that it can give any PC or XT both expanded memory and the extended memory capabilities of the AT. Also, it has a special dual-page mode that you can use with its expanded memory.

The RAMpage! accepts only 256xbit RAM chips in up to eight nine-chip to the RAM chips in up to eight nine-chip to the RAM chips in up to eight nine-chip 2,048K bytes of monory of its bost conputer system, and up to four boards can be used together to give you over 8 megabytes. The RAMpage! can allocate its no-board memory to either conventional (or system) memory, expanded memory, or extended memory in almost any com-

#### RENCHMARK Intel Above Board/PC Class: PC Intel Above Board PC All times are given in secon Average | **COPY 128K FILE 10 TIMES** SYMPHONY MACRO TEST RAM1 TO RAM2 EXTENDED MEMORY RAM1 TO RAM2 EXPANDED MEMOR 160 200 -120 150 150 Does not support BM extended memory 50 supplied with DOS 31) to install two Addisks in AT extended memory then creates a 128K file and copies it len times from one RAMdisk to the other in 128 byte blocks. Two of the

The standed memory in almost any cor

2121 Alton Ave, Irvine, CA 92714 (714) 863-1333 List Price: 256K RAM, \$495 Requires: PC. XT. or computible. Type: expanded and extended memory ORGE 606 ON PEACH STRUCK CARD

RAMpage! AST Research Inc. bination on XTs or PCs with either 64K- | defeat all on-board parity checking. byte or 256K-byte system boards.

The extended memory mode of the RAMpage! is a neat engineering trick that reroutes BIOS calls meant for AT-

style extended memory to the appropriate places on the board. As a result, DOS's VDISK will run in the extended memory area using its /E option. Software designed to run in this memory area on the AT supposedly will work here. You need only to find the software

Alas, all the functions of this extended memory emulation function could not be tested because our benchmark software refused to exploit any extended memory when an 80286

fords). Removing a single jumper will

AST supplies both a floppy-disk-em-

ulator program, which will create a number of RAMdisks in expanded memory, and a print spooler, which will also run in

semble the genuine article as closely as possible. You can thus specify eight- or nine-sector, single- or double-sided disks up to 360K bytes of total capacity, but you cannot use the entire expanded memory area for

RAMdisks

The software AST supplies also includes several prototypical FIG. SYS

CONfiles prefabricated for common system configurations to ease the installation process. They proved helpful during testing because the instruction manual, although reasonably clear, seemed overbrief and insufficiently explained too many facets of system setup and opera-

AST's added dual-page mode for expanded memory would deserve mention if AST had given it some in the instruction manual. All that AST reveals about this mode is that it requires special software to take advantage of its usefulness. There's not a hint to be found about what that software is or whether any exists.

The workmanship of the RAMpage! is good, marred only by several "engineering revisions"-little add-on jumper wires-on the foil side of the circuit board. The limited warranty lasts 2 years.-Winn L. Rosch

Charles Petzold is a programmer and freelance writer. In addition to answering reader's queries in the PC Tutor, he frequently authors the Programming/Utilities column, Winn L. Rosch, PC Magazine's hardware specialist and a contributing editor, has reviewed many high-performance add-ons. He is the author of several books on personal computing and a columnist for PC Magazine Phil Wiswell a free-lance writer and software critic, is a frequent contributor to PC Magazine and the author of The Short Report.



expanded memory. The disk emulator

requires that the DIP switches in the host

he set for the number of genuine floppy

disk drives plus the number of emulated

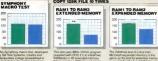
disks. Hence, a maximum of four flop-

pies, real or emulated, are possible.

Charles Petzold testing memory boards in the PC Magazine Labs

microprocessor was not present. If you fear the dreaded Parity Check 2 error popping up suddenly while you have 2 megabytes of memory filled with your favorite data, AST will let you avoid the resultant system lockup completely (as well as the protection it af-

The AST disk emulator assumes you want your imaginary disk drives to re-AST RAMpage! Class: PC MAST RAMpage! Average **COPY 128K FILE 10 TIMES** 



AST's Fastdisk utility emulates a RAMdisk in extended memory

# Symphony with Expanded Memory

Symphony 1.1 with expanded-memory support will be a boon to all those longing to create truly enormous spreadsheets.

Whith the release of its new Version 1.1 (which Lotus Development Corp. recently debagged). Symphory is now one of the few programs on the material way to take advantage of expanded memory—a particularly valuable feature for a program that eats as much RAM as Symphony does. Buldness of monster spreadsheets should welcome it with open arms.

How well does it use all that RAM? PC Magazine Labs decided to find out, using the new Symphony on an XT with 640K bytes of conventional RAM and a 2-megabyte Intel Above Board/PC board installed. (See "Enlarging the Dimensions of Memory".)

Like other integrated programs, Symphony's main selling point is that it less you place all data—spreadsheet numbers, databose records, document text, graphic image information, and telecomnunications data—in a common workspace. This deepin assumes you can enter all data, no matter what it is, as values in the columns and rows of a worksheet; the data "type" you are working with doesn't get in the way of data integration.

As a result, a text document, for example, can include numerical information obtained from a financial report, and if you modify data in one place, any other documents using that data will be updated, too.

This method of integration, which is based on holding everything in RAM at the same time, has its limitations, however. The amount of data you can enter and the size of the worksheet you can build depend on the amount of usable RAM you have and how much memory the program can make use of.

You also constantly have to be aware of the cell "range" that a particular environment can use and be on the lookout for conflicts between one environment's range and that of another. Conflicts can occur even if you have previously set up a "data range" that physically limits the movement of the cursor while working in a specific area. For instance, careless use of particular commands (such as Move and Erase) while you are editing text in a document area can overwrite or delete information in, say, a database area of the worksheet.

Expanded memory can overcome some of these limitations but not all of them. Expanded memory's most important function is to increase the amount of data you can enter and the size of the worksheet vou can create.

Symphony requires at least 384K bytes of RAM to function on the IBM PC, but when the program is used on a 640K-byte system, about 440K bytes of RAM is shown to be occupied. This figure theoretically leaves about 200K bytes of rostorage of worksheet data, add-in programs (such as the Symphony spelling checker or the macro library manager), and settings for worksheets and midows).

#### Spreadsheet

A simple test shows that this available conventional memory (that is, memory within the 640K-byte PC limit) can be used up quickly when you are doing spreadsheet work. Filling the worksheet with the integer value 1 generates a "memory full" error message when only 89,300 cells have been filled. Filling the worksheet with the formula 1+1 only gets as far as 10,138 cells before the error message appears.

While I was checking these numbers, I discovered a problem with Symphory that occurs when you completely fill the conventional menory with integral values. The problem starts when the program detects that to space is left for adding any more integers, it returns the "memory full" message II, however, you then declet some or all of the worksheet contents, the error message continues to flash on the screen.

Af first, this message dubt's seem to be much of a problem because it was possible to reenter large amounts of integer-scale to reenter large amounts of integer-data in the same work-sheet without complaints from Symphomy; clearly the code that handles the internals of the active work-sheet didn't see any memory problem. The trushed comest fy out ty to enter a formula, even such a simple one as 1+1. The part of the program that computes this formula seems to do some kind of ebeck on memory availability and of ebeck on memory availability and

ror message as well. The problem does not seem limited to particular worksheet entries. If you want to use the Window or Print commands from the services menu, you find that they are not available because the memoye error still persists. You can save and then retrieve the file to get around this problem, but it's annovine.

finds, erroneously in this case, that it

hasn't got enough memory to proceed.

Attempts to enter spaces generate an er-

Although it might seem that 2 megaphyses of expanded memory would solve bytes of expanded memory would solve this memory problem, it doesn't. When expanded memory is available, Symptomy stores all labels (text) and real numbers (numbers containing a fractional part) in expanded memory, while blanks and integers remain in the available portion of the 640K-byte conventional memory.

When creating large worksheets, it is quite possible to fill up conventional memory with setting sheets, add-in programs, blanks, and integers and get a "memory full" error message while a large amount of expanded memory is still free

Expanded memory is a great help, nonetheless. With the Above Board's extra 2 megabytes of memory, I was able to fill 74,295 cells with the formula 1+1, more than seven times as many cells as I could fill using conventional memory alone. However, don't equate more 63ther confine.

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#### ("Symphory with Expanded Memory" continued)

memory with greater speed. While Symphony operates quickly in conventional memory, its operations can slow down quite dramatically as you move closer to the 2-megabyte mark. Column inserts and deletions as well as moving large areas of data can take minutes.

# Word Processing

When using Symphony's word processing environment, it is unimportant that you are actually typing characters into a worksheet instead of a standard document format. You can use standard text-editing features; the only givesway is a position indicator at the top of the screen that shows which worksheet cell the cursor is in.

You can create very large documents with the expanded memory installed. I managed to enter a 650K-byte text file before the program, whose performance degraded noticeably while I was working with this large file, became intolerably slow. Entering text near the end of the file was extremely difficult because word-wrapping often took 20 to 30 sec-

onds per line.

Be careful of too enthusiastic a use of
the PgDn or PgUp keys to move around
in such large documents; after I repeatedly pressed the PgUp key in one case,
Symphony displayed a "Stack overflow:
call customer assistance" message and
then promptly bombed. I lost the 650Kbyte file in memory as a result.

# Database and Communications

Without expanded memory, I was able to load a 30K-byte database file before the "memory full" error message appeared. With expanded memory active, this figure jumped up to an enor-

Symphony, Release L.1 Lotus Development Corp. 55 Cambridge Parkway Cambridge MA 02142

(617) 577-8500 List Price: \$695 Requires: 384K RAM, one disk drive CIRCLE 807 ON READER SERVICE CARD mous 1.5 megabytes—it can go larger, but the program really begins to slow down so that additions and deletions become difficult to make. Clearly, the extra memory gives Symphony's database management capabilities a whole new lock. Users who have never felt that Symphony could handle large data-storeae applications might now reconsider.

age apprications might now reconsider.
While the program's telecommunications environment is not directly enhanced by extra memory, it is now possible to capture large amounts of on-line
data to a worksheet, where it can be
transformed into database records using
one of Symphony's menu commands.

# Summary

If you are already a Symphony user, you will find that expanded memory will give you new freedom to roam around parts of the worksheet you've never seen before. If you've been thinking of buying Symphony, the availability of expanded memory might tin the scales for you.

memory migrat up the scales for you.

Generally, I found that Symphony
worked well when it wasn't pushed to the
limit; it only shows some signs of stress
when you snipe at particular aspects of
the program code while it is managing a
tremendous amount of data in memory.
(Theoretically, you can use 256 columns
and 8, 192 rows, but I ran out of memory
a long time before that.)

The point is, however, that few people will ever need to go that far. If you can get another 10 years of income projections into a worksheet that you couldn't before, then you're doing fine. If you can create larger documents or enter many, many more records in a database, you'll be able to do your work more efficiently.

By recalling and then rereleasing the new version, Lotus has clearly made a concerted effort to rid Symphony of all dangerous bugs. Don't be afraid to take the jump up to expanded memory and start doing some of those fantasy worksheets you have always dreamed about.

—Robin Webster

Robin Webster is a contributing editor of PC Magazine.

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Although manufacturers of new programs say their software exhibits artificial intelligence, nothing yet released for the PC truly lives up to that claim. But breakthroughs in AI research suggest that intelligent computers are possible.

ne wildcatter was nonplussed. The computer in front of him seemed to have been surveying and tracking oil exploration in these difficult parts for years. He typed in another request far more complicated than any he had yet given the machine:

Show me a map of all the tight wells drilled before May 1, 1980, but since May 1, 1970, by Texaco that show oil deeper than 2,000 feet, are themselves deeper than 5,000 feet, and are now operated by Shell."

No more than 10 seconds later a detailed map of the region, pinpointing with blinking yellow lights the specified tightwell outposts, appeared on the screen.

If the computer were a person, it would be called intelligent-and rightly so-for its prodigious performance in these back hills, where mineral exploration expertise is at a premium. But crediting a computer with possessing intelligence requires a significant leap of faith. Most people would agree that before a computer deserves such a designation, it should earn its spurs by exhibiting far more cognitive skill than that required to quickly produce a group of landscape maps.

#### Brute Force

Actually, the Explorer, as the wildcatter's mineral-wise computer is known, is about as smart as a warehouse. It is an example of "brute-force" programming. which by cramming all the information needed to reach a solution into a computer's memory allows the computer to ap-

pear to think for itself by speedily searching through this data. In Explorer's case, a set grammatical path is programmed into the computer that enables it to understand the structure of all sentences; this path is similar to old-fashioned sentence diagramming. After a request is typed in, the computer searches for key words-objects and subjects-in a sentence and attaches them to loose verbs. It then reaches into its dictionary of words it will probably encounter and, by finding the words' definitions and usages, constructs the meaning of the sentence.

This is a useful approach as long as no sentence employs a word in a fashion that the computer's dictionary is not equipped to handle. For instance, if the wildcatter asked the computer, "Show me a map of

all the tight wells drilled before the opening of the longest running Broadway show. "Explorer would be unable to react. It knows "show" is a verb, not a noun. For the bruse-force diagramming method to work in all insances, bigger and bigger devised, a task that would both tax the memory of the computer and slow it down considerably. Moreover, even if a computer included an immense number of works in cluded as in immense number of works more than a dumb machine with a luggedtense, the same of the computer and slow in the subsec, unable to build its own language

understanding. While Explorer is a mainframe, its limitations are precisely the same as those that plague the new generation of "software with artificial intelligence" for the IBM PC. These MS-DOS-based intelligent database managers, smart word processors, and expert systems fail to display any characteristics of cognition. They are merely stolid, brute-force computer programs that rummage through piles of data and thousands of captive facts in trial-and-error style. They retain those facts that help solve the problem; they discard those that are irrelevant. Finally such programs reach a conclusion or a solution based on the best information they have.

## Logic-Line

Consider Logic-Line Series 1, from Clarity Software (Chesterland, Ohio). This sophisticated database manager perhaps comes closer to achieving its lofty aims than most other PC programs that claim to possess intelligence. Like a welltrained librarian or research assistant, it sifts through data and retrieves the most obscure and, at first blush, unrelated references using complicated parameters that you provide. For instance, when searching Patrick Henry's "Give me liberty or give me death" speech with the question, "What do you think about war?" Logic-Line retrieved two quite different statements. First, it found the obvious statement

"The war is inevitable—let it come! I repeat it, sir, let it come."

But Logic-Line also retrieved a statement that bears a more abstract connection to the question:

"I hope it will not be thought disre-

spectful to those gentlemen if, entertaining as I do opinions of a character very opposite theirs, I shall speak forth my sentiments freely and without reserve."

Its ability to find two such diverse references in the Patrick Henry speech make Logic-Line appear intelligent. Skillfully, it is able to locate related information in text files that is well beyond the literal scope of the user's request. However, Logic-Line

To envision the process that an Al program employs, think of someone late for a formal party rummaging through a drawer for the one black bow tie there, tossing out pieces of clothing helter-skelter.

achieves its appearance of intelligence by a series of ingenious programming tricks.

Essentially, the program connects text references to search requests by first discarding the so-called noise words contained in each (the unimportant bridge words like what, do, is, and) and then looking for patterns among the key words in the search request (those words remaining after the noise words are tossed out) and the key words in the text files. To do this, Logic-Line tags each key word in both the search request and the text files with a numerical code. When these numerical codes match, it retrieves an excerpt from the database. During a search, Logic-Line performs a mathematical computation, not a symbolic one. Like Explorer, it is completely ignorant of the context of the words in the user's request and the text file; it is only aware of their pattern.

Sometimes, as its familiarity with the text file increases, Logic-Line reassigns these numerical codes so that the words can be taken less literally—a significant accomplishmen for software. This technique enabled it to identify the second Parick Henry statement as concerning his feelings about war. But even when it does such a numerical tauging shift, Logic-Line

is still doing pure pattern matching, not contextual matching.

Logic-Line is a paradigm of artificial intelligence software for the PC. While, admittedly, it is head and shoulders above many of its competitors, like the others it still relies only on brute-force computation to perform its tasks.

To envision in human terms the process that a so-called AI program for the PC employs, think of someone late for a formal dinner party rummaging anxiously and hastily through a drawer for the one black bow tie (relevant data) there, tossing out odd pieces of clothing (irrelevant data) helter-skelter. The trouble with this method of retrieval is that a complex problem can bog down even the fastest piece of hardware or software in its own imposing architecture. If the human brain, which operates so much more slowly than a computer, functioned in this formalized "read everything" fashion, the movement of life would be reduced to a paralyzing snail's pace.

#### What's the Difference?

If Logic-Line and its likes don't really possess true intelligence, does it matter? Some software developers feel that the continuing debate on whether these programs have cognitive skills or not is of little interest to users.

"If the purpose of my program is to get the train there at 10 v clock, then that is all 1 am interested in achieving by any means or method," says Michael Pincus, one of the creators of Logic-Line." If don't really care how the program works as long as it does work, does something useful, and fulfilli its stated purpose. What we are trying to do is parallel human thought processes on the computer, not synthesize them."

Other software designers add that intelligence is such an elusive concept that it is of little concern whether artificially intelligent PC software actually has cognitive abilities or not. More importantly, they say researchers should judge computer intelligence according to different criteria than those used to recognize human intelligence.

By claiming that their programs are examples of artificially intelligent software, however, the developers of *Logic-Line* and

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similar packages are perpetuating a basic confusion about the definition of AI that has hampered the progress of this field practically since its inception.

Artificial intelligence as a discipline first went public in 1956 at a Dartmouth University conference after 10 years of relative obscurity. This research had, from the start, one basic goal: to make computers and software that in broad ways think. understand language, and possess vision. Unfortunately, that goal was sidetracked by the Dartmouth conference's showstopper: the Logic Theory Machine. This computer did one thing well: It was able to prove the geometric theorems set forth in Whitehead and Russell's masterwork, Principia Mathematica, Moreover, it did so more quickly than most mathematicians-and in at least two cases, its solu-

tions were far more efficient and more creative than those reached by its human counterparts.

But the Logic Theory Machine was not intelligent; it was nothing more than the most prodigious data manipulator yet created. It had only high-level, preset, and limited pathways of reasoning, based on high-level, preset information about mathematical theorems. The machine was inflexible and could not adjust to more mundane problems, as true intelligence can.

Nevertheless, because of its remarkable output as an advanced mathematician, the Logic Theory Machine made a big impression. As Herbert Simon, a Nobel Prize winner who, with Alan Newell, created the Logic Theory Machine, put it soon after the Dartmouth conclave: "There are now in the world machines that think, that leam, and that create."

Simon's statement and his computer were such an impressive promotional pitch for artificial intelligence that researchers in 1956 embraced them with open arms. And in their eagemess to rally behind the Logic Theory Machine, they never looked behind its curtain to uncover the programming legerdemain

The sad fact is, however, that this one computer program set back the discipline by as many as 20 years. For as exaggerated word of its abilities spread throughout the fledgling Al community, imitators proliferated. Attempts to design new models of the mind were shelved. Instead, creating machines that worked like the Logic Theory Machine, based on the same bruteforce programming and data manipulation methods, took up almost everyone's time throughout the 1950s and 1960s

Ultimately, the Logic Theory Machine and its imitators ran their course. The emphasis in the discipline has changed so that now most of the researchers are far more interested in understanding specific, human mental processes and in modeling them on a computer. The breakthroughs emerging from the Al field come from research in expert systems, natural language, and robotic vision (see accompanying sidebars).

# Natural-Language Research

Embedded "scripts" of predictable word meanings may be the key to true language understanding for computers.

The effort to teach computers to understand languages as they are spoken by people, despite all their conceptual nuances, is an important area in Al research. The major force behind this effort is Roger Schank, the dean of the computer science department at Yale University.

Schank and his 30 or so colleagues at the school feel that the key to language recognition in humans-and, thus, in computers-is what they call a script. A script, according to Schank, is a standard sequence of events that is repeated frequently enough for people to remember it as a related whole, as one would recall the story line of a play. Put another way, a script is essentially a human memory compartment in which people store predictable day-to-day scenarios. We unconsciously retrieve the relevant script, Schank says, each time we attempt to understand a spoken or written word.

Whether people are as reliant on scripts to understand language as Schank claims is debatable, but it is inarguable that applying this one notion to computers has already produced programs able to assimilate and explain statements entirely new to them, and, more importantly, remember and learn from their deduced meanings for future use.

For instance, Schank's group programmed one computer at Yale with a very basic script about terrorism. At first it knew no more than a reasonably curious teenager would glean from a simple awareness of the world, but it augmented its knowledge of the subject, unprompted, by reading UPI reports out of such hot spots as Northern Ireland and the Middle Fast. After reading only about 20. accounts of terrorist actions around the world, it was given the following short news wire lead:

BELFAST-A disgruntled Catholic gunman shot and killed a part-time policeman at a soccer match and escaped through the crowd to a waiting getaway car.

Asked to explain this report, the computer responded: "A member of the IRA, allied to the Catholic cause, attacked a member of the establishment, a policeman, killing him." Because of its embedded script and what it learned since receiving the terrorism script, the computer was able to accurately describe what had occurred in Belfast, despite the fact that the news text never mentions the IRA nor identifies whether the policeman represented the pro-British establishment.

This accomplishment points in a significant direction that artificial intelligence researchers can follow in teaching machines to understand language in its fullest form and not just as numerical. computer-originated patterns.

-Jeffrey Rothfeder

### The Real Thing

Despite any statements to the contrary, Al researchers have found that intelligence

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shows you patterns, relationships and interrelationships you didn't know were there, because they were hidden in data and numbers. Reflex is the first database that senarates

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The first database to break the bonds of traditional DBMS (Data Base Management Systems) and give a dramatic visual turn to data analysis.

Reflex makes graphic leaps far beyond 1-2-3. With Reflex, when you look, you see.

#### REFLEX OPENS MULTIPLE WINDOWS WITH NEW VIEWS AND GRAPHIC INSIGHTS.

"You use Reflect's From Year to build year."

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also the Croppers—and you're genting all

the other features free. The commands for all five Views are consistent—so you're not stuck learning free different ways to get something done. And because Reflex uses advanced windowing techniques, you can see several views on the screen at the same time—without having no switch back and forth. You get the picture—and the pictures—all at once—if that's the way you want to look

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"Give me the picture." "Show me what happens when we shift 11% of Nebraskis inventory to the new store in Hawaii." "Show me how many Gamo 28% we have in every store in every store in every store in cuery state as of midnight last night and what happens to our East Coast stocks if the shipping strike lasts more than a week." "Show me." So Reflers shows you. Instant answers.

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We think Reflex should be an "automatic."

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# HOW THE CRITICS REACT TO REFLEX

"The next generation of solveure has officially served."

Pater Montage, PC Week

Telles is one of the most powerful dealess programs on

graphics, great report writer, guil-down menus and creat subdistion make this one of the best programs we have seen in a long time. The programs is easy to use and not entimationing to the covera. Refer not only hostilist the countil fashible informs such as entirely and restriking, his after "whost?" and missional analysis, at can create conservice applicas with the graphics module. The squares report module is one of the bot wire over seen."

Market Errors, JanksWoods

What you see, then, is an immenting hybrid of a database and a spreadsheet that is ideal for analyzing tabular data. Adaes S. Green, info@orid

"More Scale" (see presidents, this représent demande analyte package promo information with small claims, leffer a lie yea. The finchibity of mething between cliffient sees of the data let no sent grade. "This of "analyte is well-be-made to out of grade." "This of "analyte is well-be-made to out of grade. "The type of analyte is nature and a little is activated. On a spenishmen, the it me from the officerateries access and labor in a competitive statemen." "As N. Kritche, Robotories Competer Statemen."

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is not a nebulous concept that conveniently varies with the person explaining it. Intelligence has a very simple definition. It is the ability to learn or understand from experience and to respond succe-sfully to a new situation; it can make judgments, associate relevant information and synthesize new knowledge from such associations, and reach wholly unique and accurate conclusions for a given situation. At this point, no PC software program can rightly claim to live up to even a part of that definition.

Users of PC artificial intelligence software have yet to see the real thing. Neither have most mini and mainframe users, for that matter. However, artificial intelligence researchers at universities all over the country, who have been feverishly attempting to bridge the chasm between human intelligence and machine intelligence, now have impressive successes

under their belts. Researchers have developed computers that can understand complete sentences. despite fractured syntax and structure, and even form their own definitions for new words in those sentences. Other computers are beginning to visually recognize objects even if they are nearly obscured by other objects. New expert systems can juggle several hypotheses and subjects at oncethe way humans do-and then offer conclusions and judgments based on a cosmopolitan understanding of the real world. There are even computers able to learn new skills or master new topics by using analogies to compare them to those they al-

ready understand. As these breakthroughs in hardware and software design suggest, AI is a discipline with an important agenda. When artificial intelligence is perfected in the research labs and then migrates down to the microcomputer, PC users will be able to talk to their computers on human terms. using English commands with a freewheeling structure and obtain computer advice and aid that are truly unique-not based on a preset line of reasoning. The Al programs on the horizon for the PCbased on today's most advanced research. include:

 Database managers and spreadsheets that present a range of answers to any one request. For instance, while it helps you to build a 5-year business plan, the software will, besides computing the figures, suggest partial and best-case scenarios and strategies by sifting through its extensive knowledge of, say, business plans, mergers, and product life-cycles and creatively associating this stored information with the

· Word processors that construct correspondence from your bare-bones thoughts. These programs will also correct misspellings and mistakes of fact as you write, and alert you. A notation on the screen might say: "The capital of Illinois is not Chicago but Springfield. Do you want to have this error changed in the copy?"

new statistical data.

· Software without complicated, confusing manuals. These programs, by asking you questions and remembering your progress, will automatically turn off menus when you have learned less cumbersome command structures and guide you on-screen through program shortcuts that you seem to be avoiding, forgetting, or not understanding.

#### PC Software

If today's self-proclaimed PC AI programs are not yet the genuine item, how valuable are they? By and large, they are extremely important links in the chain of

# Expert-Systems Research

Al researchers are devising ways to bypass the need for IF-THEN rules in an effort to make today's expert systems more intelligent.

Expert systems have grabbed the most in 90 percent of the cases a majority of the judges said that the program's deciachievements and for good reason: They are working well over a broad range of difficult tasks. These programs, which capture the knowledge and reasoning of. human experts, are used to aid in dieselengine repair; others troubleshoot telephone-line failures; and still others delve into such complex areas as interpreting human pulmonary-function test results and analyzing chemical molecular struc-

tures. But while all of these programs exhibit certain clear signs of intelligencethey can make judgments, associate relevant information and create new knowledge from them, and reach unique and accurate conclusions for each situationthey are limited in scope. The term intelligence implies the ability to understand beyond narrow boundaries; these expert systems are simply unable to leap beyond the constraints of their disciplines.

For instance, one of the oldest expert systems, Mycin, diagnoses and recommends drug treatments for blood and meningitis infections. On the one hand, Mycin is impressive: To test its abilities, a group of its findings were submitted to medical experts in its field for evaluation;

sions were the same as or better than the decisions they would have made. But on the other hand, Mycin lacks even the

most basic medical worldliness. "As we got to know Mycin well, we realized that there was a huge amount the system simply did not know," says Dr. Edward Shortliffe, one of Mycin's designers and currently an assistant professor of medicine and computer science at Stanford University. "Mycin knew about blood bacteria and meningitis bacteria, but it was hardly an infectious-disease expert. It knew nothing about pneumonia, urinary tract infections, brain abscesses, and many other important infectious diseases. It would be risky to use as a consultation system and to tell hospi-

tals, 'Here's an infectious-disease consultation system, but use it only in the case of bacteremia or meningitis.' To this day, people are experimenting with the system and trying to run cases of venereal disease through it. Of course, it always fails."

Mycin is restricted by its programming. Although it goes well beyond brute-force methods and can literally develop new knowledge by creatively assosoftware evolution. Most of them are well programmed and innovative and incorporate enough enhancements over traditional software to permit their developers to label them unabashedly as Al, however incorrectly. Besides Logic-Line, at least a dozen other programs fit into the same genre of well-designed pretenders to the All throne.

well-designed pretenders to the At Inrone.

Management Edge from Human Edge
Software Corp. (Palo Alto, California) is a
business adviser system that attempts,
through interactive dialogue, to help managers improve their performance and raise
productivity. To truly merit the title "linellineant program," "bowever, it would base.

to possess several important characteristics, like those of a human adviser: the ability to learn from experience as it interacts with a variety of users, so it can be flexible advice; the ability to understand and respond to answers more complete than yes and not another than yellow the proposition of the

ages improve their performance and traite criteria.

SAVVY PC from Excalibur Technol-ligent program," however, it would have ogies (Albuquerque, New Mexico) and

Q&A from Symantec (Cupertino, California) are similar to Logic-Line and suffer from the same core problems, which keep them from passing for intelligent software. Their natural-language interfaces are simply too strongly based on pattern recognition to represent true cognition.

Placing expert-system software shells, such as X from Expertech Ltd. (London, England) and Experte East from Human Edge Software, in the category of artificial intelligence is perhaps the most egregious error to emerge from the conditions about the definition of Al. These programs have a long way to travel before they can be considered sophisticated expert-systems designers.

To design a truly intelligent expert system requires many years of "knowledge engineering," the process of dragging information, knowledge, and rules of thumb out of an expert in a particular field and building a program out of it. And after the knowledge engineering is done, designers spend an equal amount of time tinkering with the information, making sure that it is pure, that it is not contradictory, and that it results in effective advice. The current crop of PC-based expert-systems shells are, for the most part, able to handle only the most basic elements of knowledge: statements like, "If the account is 90 days past due, then mail out a reminder notice. They can't approach the complex knowledge synthesis that large-scale intelligent expert systems attain. And these PC expert-system shells have none of the massive knowledge-purity, error-checking features necessary for a true expert-system huilder.

ciating data in its memory, the IF-THEN rules that make up its architecture weaken it and limit its freedom. IF-THEN rules are simply unable to convey the vast possibilities that lie in each piece of information. For instance, if you were creating an expert system to predict the weather, one of the rules that you would probably write would be

...

cumulonimbus clouds are present, and the humidity is 75 percent or higher, and the sky is a dark gray, THEN

there is a strong certainty (.8) that it will rain within I hour.

While this rule is useful and accurate most of the time, there is an error of omission that is not immediately obvious but could be critical if this expert system is to predict the weather. Even if all the antecedents are found to be correct, a solar eclipse, not a rain storm, may be ensuing. A human weather expert would know that an eclipse is an uncommon but not impossible occurrence. The expert system, on the other hand, tied inexorably to its limited rules, cannot fathom such an event. Moreover, if the possibility of an eclipse is programmed into the expert system, its complex of rules would become unwieldy-and slow.

To skirt the limits of expert systems, a growing number of research projects are attempting to bypass the IF-THEN rule

structure and enable these programs to upged more information efficiently. One of the most impressive of these research projects is that OD II. James Reggia, a neurologist at the University of May land properly reach conclusions after juggling interm hypotheses and probing their validity long enough to prove one or more of them correct. Unlike traditional expert systems, which consider information se-sparsalled by considering a group of possible conclusions at once. Reggia says.

To get closer to this simultaneous information processing in an expert system-something that, by necessity, demands that the software be able to juxtanose and assess knowledge from a variety of areas-Reggia is building software that uses what might be called "thought frames" instead of IF-THEN rules. Each thought frame is like a miniature traditional expert system and, thus, each frame can reach conclusions on its own from within a limited sphere of information. These conclusions are then matched up against the judgments reached by the other thought frames in the software, and eventually one or more wins out for its clearness of purpose

Reggia's new expert system is just on of many on the drawing boards. They point to an entirely new generation of expert systems divorced from the traditional weaknesses and limitations of IF-THEN rules.—Jeffrey Rothfeder

Outer Flaws

All of these PC "artificial intelligence" programs are capable and useful as far as they go. But in addition to their internal, brute-force programming flaws—often hidden from the user—each also suffers from one or more chronic external deficiencies that immediately unmask them as mere Al masoueraders.

For one, too much of these programs' documentation is complicated and diffuse enough to make you think frustrating manuals like WordStar's a dream. Al, by definition, is supposed to make hardware and software more human and understandable.

not more complex and machinelike. Take, for example, this excerpt from the manual of a database manager with a natural-language interface:

If this program is supposed to under-

stand natural language, why isn't its manual written in plain English?

und written in plain Enginh."

Expert systems or adviser software are
the worst example of a second common
active to the state of the state of the state of the
advice on issues from negotiations and
management to how to keep fit, are often
tilte more than set-in-concrete statistical
tables presented in a palatable and intresting form. Most of his software is bisition a
rigid "lest" structure: for example, a psychological program might present
cological program might present
controller. All the program's later responsex and advice would be based on that sinplistic categorization of your much inore

complicated personality. Such a program leaves little room for the gray areas of real life. True intelligence must be flexible.

When the artificial intelligence finally arrives on the PC. It is should simplify tradition to the PC. It is should simplify tradition to the PC. It is should simplify tradition to the properties of the programs actually do the opposite. For investmen, the manufacturer of a recently released word processor claims it's intelligent because it "thinks about a sentence with the letter T. a menu of words—the, their, they, and so on—appears on the screen. It would not not the properties of the prope

# Robotic Vision Research

Teaching a robot's computer brain to recognize entire objects from seeing only a part may enable these machines to leave the Al lab for the factory.

Teaching computers to see is one of the most difficult items on the artifical intelligence agenda. Unlike language understanding or decision making, vision requires an exacting cooperation with the external world.

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The problem with using this method to make computers see is three-fold: Searching through all the pictures in its memory is a Inne-consuming process, especially as the computer's dictionary of objects grows; the objects the computer is viewing may be stacked at different angles and the computer's memory models have to be prepared for each angle; and if an object is at all obscured, the vid-

eo camera is unable to take a full-blown picture of it and the computer will not adequately match the video picture against its memory models.

As one machine vision researcher put it: "The system doesn't work if a robot takes a half-hour to decide whether it is going to crash into a wall in the next 30 seconds or perhaps is so confused that it never makes a decision at all. Brute-force calculation is simply inadequate for visu-

al processing in real time."

One of the most important machine vision projects currently under way is the Local Feature Focus program led by Robert Bolles and Ronald Cain at the Stanford Research Institute 5 Artificial Intelligence Center in Palo Alto, California. Bolles and Cain designed their Local Feature Focus for computer vision after investigating how people see.

"How does a person find a can opener in a drawer of kitchen utenslis?" Bolles asks. "If it is partially obscured by other objects, as it probably is, they recognise one of its local and distinctive features, such as a slightly curled, pointed piece of sheet metal, and then use it to hypothesize the position and orientation of the whole object. When I was a kid, I could identify a '57 Chevy by its taillight. That

one individual feature told me a lot about the whole object. Somebody could have bolted the wrong taillight onto a '58 Chevy, but over 99 percent of the time I was right.''

Following this line of masoning about vision—that is, but individual feature of an object give us shorthand clues to the actionary of an object give us shorthand clues to the actionary of the whole object—Bolke object—Bolke object—Bolke object—Bolke object—Bolke object—Bolke object—Bolke object—Bolke object—and the action of the object of the object

Other computer vision research procets go well beyond in scope what Bolles and Cain are doing at SRI, but up to now none have been as successful in producing tangible results. The Local parts that are severely obscured by other objects, though it may take it 5 to 10 minuses to accomplish this. But this slow speed should improve soon. Bolles and cain expect to see their computer, or othern on the drawing boards lite it, in incrume.—Iden's budsheer.

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So how does it work? Let's say the word you meant to type was "RIGHT," but you accidentally typed 'RIHGT," which is wrong. What happens then?

You immediately hear a 'been' so you know there was a boo-boo. You instantly see a window, that doesn't list "RINGT" but it does list 'RIGHT' and its sound-alike words So your screen looks like this:

So you move your cursor to "A," which is the right ght," hit Return and the spelling mistake is instantly fixed. And the program you were working on has contin to non while you did a little spelling sidesrip with Three on white you the a state appeting asset plotting from a school. As belling, if you do then our memorite pass feeling greats to abook, the might make you hash westign the entire pape, any opility contains with the lightest than you are impactive thing our magate every! Affecting some goes away, as 100% concarrent; reliable,

accurate and carnot, does not, will not 'crash & burn.'
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Turbo Lightning does a jot more than speli "right" right, it elso gives you instant Synonyms. Because you also have Tarbo Lighming's Random House Thessums at your fingertips, you can really get to know your 'rights.' So back to the word "Right," but this time in the thesaurus. Type in "Right" and what you see



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beginning of the sentence. This process continues with each word in the document Not only is this product not an example of artificial intelligence—it is merely a fast program with a large dictionary—it is uscless as a word processor, even in tradition—a terms. I can't imagine how this kind of "stutter-stop" typing would speed up writine.

#### Hype versus Reality

Interestingly, although many software manufacturers have succumbed to the allure of using "artificial intelligence" as a marketing buzzword, they are often more cautious when discussing their products with a reporter. "Is Management Edge a supersophisticated expert system?" asks Jim Johnson, president of Human Edge Software, "The answer is no. The value of the program is that it incorporates 6 or 7 man-years of reading in the area of management techniques-that's 4,000 to 5,000 papers and almost any book on the subject in the Stanford Library-and it tailors this knowledge to your particular problem. It doesn't learn and it doesn't interact overly much with you. It just pre-

sents knoweldge." Most experts contend that technological considerations are holding back Al on the PC. Chief among them is the lack of storage space in the computer. Al researchers have found that they need huge amounts of memory to process symbolic concepts and data; mathematical computations, by contrast, can fit quite well onto smaller computer systems. When parallel processing architecture arrives for the PC. it may help eliminate this constraint, but don't look for it for a few years yet. Also, more advances in natural-language concepts, voice technology, and robotics are needed before true artifical intelligence can be implemented on micros.

Procisely because artificial intelligence is a difficul concept to pin down, few PC software companies are willing to develop very strong relationships with the AI research community. Most say that they will continue to enhance their PC 'artificial intelligence' products using traditional mathematical data processing until cognitive computing matures enough to be included in general applications software for the microcomputer. One of the few com-

panies that is willing to gamble with a more research-oriented approach to Al is

Lotus Development Corp. Recently, Lotus showed its interest in AI by hiring Jerry Kaplan, a cofounder of Teknowledge, a leading commercial artificial intelligence company, to develop and design software based on AI techniques. Kaplan is building a program that will belo structure the workday for executives with highly varied work loads. As Kaplan describes it, the software will primarily organize ideas, notes, information, and schedules. And where will artificial intelligence creep into this product? "The program will have to be able to, with intelligence, prioritize a massive amount of cluttered input and determine in what order and in what form the executive should handle the

jobs, "Kaplan explains.
Although Louis is reaching out to the
artificial intelligence commanity for techniques and ideas, it has no plans to market
this program—or any other—as possessing artificial intelligence. "Don't expect to
see Louis touting a program as artificially
intelligent." Say Kaplan. "Rather, or
approach is to treat All as a programming
intelligent is a programming
cations. Treated as a oriware technology,
Al should be used to develop better interdecisions. Treated as a oriware technology.
Al should be used to develop better interfaces, including natural language and nonkeyboard interfaces; to allow people to interest with programs more familiarly and

comfortably; and to permit low-level symbolic reasoning."

In contrast to Lous's low-profile approach, firms like Clarity Software essentially claim to have perfected AI in their programs. The conflict, then, between true artificial intelligence and PC "artificial intelligence" will likely continue. Still, some observers believe much of the confusion will disappear as PC software evolves.

"Okay, if s not artificial intelligence in the classic sense, "says Nels Winkless, a consultant to high-tech ventures and one of the developers of SAVYP C." In fact, it's a giant muddle. But take comfort that as soon as the definitions become clearer—soon as artificial intelligence defines its dissipline better and the developers of PC software with artificial intelligence market with the company of the company of the software for the IBM PC, however you want to categorize it."

In looking for intelligence in the PC, use the same common sense as you would searching for intelligent life. Don't assume that a plant is intelligent because, for survival's sake, it turns toward the sun.

Jeffrey Rothfeder is the author of Minds over Matter (Simon & Schuster, 1984), a study of the history and current state of artificial intelligence research.



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(Computer Age Designed), you don't fool around with low tech tools like scissors, tape, or staples. Just one keystroke, 3 holes and you're on your



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What the soltware program and its Report Generator do lor you belore you go - and when you get back.

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- · Prints out your Calendar, Appointments Addresses, Phone Directory, and whatever other information you need from your data files. It can also.
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- · Lets you goickly and easily enter all the new names and numbers, facts and figures you learned while you were away-into your Sidekick data files.
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The Assistant helps beginning users accomplish day-to-day data management tasks without programmina

Mind you, dBASE III PLUS still has the powerful dBASE programming language, dot prompt, and all the features that have made dBASE III the standard of the industry.

ASE III the standard of the industry. We've simply raised the standard.

And just as dBASE III introduced more power to the people, our new dBASE III PLUS introduces more people to the power.

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The Assistant feature in dBASE III PLUS now provides them with new easy-to-use pull-down menus for creating, using and modifying multiple databases.

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anyone can create custom screens. Without programming.

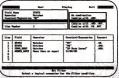
Or using View, access related information in several databases at one time. Without programming.

With Advanced Query System, another new non-programming feature, any user can build complex queries just by selecting from the dBASE III PLUS pull-down menus.

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Ansa Software's Paradox commands attention as a high-end database manager. Not only is it fast and easy to use, but it combines the best features of 1-2-3, dBASE, and Infoscope with its own to make one impressive program.



pretty good product just to break even in the database marketplace, but some people are betting that a new high-end database management system (DBMS) called Paradox will do much more than just break even, despite the tough competition.

Ben Rosen, a major backer of Lotus Development Corp.'s successful start-up. has given his financial imprimatur to the fledgling Ansa Software and its flagship product, Paradox, in the hope that 1-2-3's formula for success will work again. Success seems likely because Paradox's designers, Richard Schwartz and Robert Shostak, have intelligently recognized that the familiar sells. They have borrowed the best elements of the market leaders and combined them into a product that goes beyond the best-sellers while remaining compatible with them. Ansa is marketing Paradox as a "better" alternative to popular products and as an "upgrade" for 1-2-3 users who want more DBMS power and dBASE users who want a better visual interface and an expanded programming lan-

Paradox borrows 1-2-3's two-line menu interface and cell format, offers a dBASE III-like structured programming language, and takes some advanced fea-

# PARADO

**DATABASE** MANAGER WITH A **FAMILIAR** FACE

tures from Microstuf Inc.'s highly rated | Infoscope DBMS, such as its ability to modify the size and contents of database fields using on-screen graphics. 1-2-3 and dBASE users will quickly find themselves at home with Paradox and will easily be able to exchange files between the new program and their old favorites. Paradox is friendly, fast, and loaded

ory to run, eating RAM and disk storage space like IBM consumes Intel chips. According to its manual, Paradox needs 512K bytes of RAM to run, and the program will let you know right away if all that space isn't available. If you have insufficient RAM, Paradox will put an error message on the screen and refuse to sign on. You also have to increase the number with features. It also requires a lot of memof files and buffers reserved by the CON-



The sorting sequence table above shows how easy it is to make an inquiry of or modify a Paradox data table.



This is Paradox's response to the inquiry to sort by last nam department, and salary.

FIG.SYS command when the system boots, or Paradox won't have enough space to work. Forget about RAMdisks of any practical size. You might even find it hard to use print spoolers in RAM or RAM-resident programs waiting to take control of the screen.

You can run Paradot on a floppy-based PC, but if you want to create applications that do a lot of computations in arrays, you had better also allow a free megabyte of hard disk storage space for Paradox to write the array data. It's a great excuse for upgrading your system because it gives you a lot of power in exchange for all those bytes it eats.

Paradox can do big jobs. A single data table can have up to 65,000 records, and because the program allows multiple tables, you will surely run out of data storage space before the program runs out of data-handling ability, it can do fast, informal inquires into more than one table at once and not once the secretary parties. You can work to be a surely a surely a surely a surely a surely a surely and the secretary parties. You can we say in pint servers and function menus and to write complex data inquires resulting in formal reports.

But Paradox queries don't have to be just informal (temporary programs) or formal (permanent programs). You can quickly create permanently recorded inquiry macros tailored to a specific application that you can replay with a single keystroke anytime you need them. 1-2-3 or Multiplan users will feel familiar with the Paradox two-level horizontal menu, which uses the second line to explain the features highlighted in the top line. The cursor movement and command selection methods are the same as those in 1-2-3 and Multiplan, but you bring the

Like 1-2-3's own primitive database, Paradox's primary interface uses a spreadsheetlike format that lets you see the horizontal and vertical relationships of records and fields.

ment to the screen by touching the FIO key instead of the slash (). The FI (help) key brings up screens of text that follow the 1-2-2 pattern of allowing you to branch to explanations of other related subjects. Anna has even supplied a hard plastic Pauadox function-key template (similar to the one Lotus supplies with 1-2-3) that describes key assignments in the Alt and unshifted modes.

Like 1-2-3's own primitive database, Paradox's primary interface uses a spreadsheetlike format that lets you see the horizontal and vertical relationships of records (rows) and fields (columns). Some database systems only allow you to write lines of program code in which you describe these records and fields in words. Paradox shows you the columns and rows and allows you to enter, retrieve, and manipulate data according to these horizontal and vertical relationships.

Advanced 12.3 users will appreciate prandar's shifty to build marcos. The Alt-F3 key combination tells the program to record the keystrokes that follow. You can run through a complex sort-and-retiveal using the menu or issuing commands, and the program will capture every keystroke. Keying in Alt-F4 plays the recorded (exystrokes back. A menu selection lets you attach the "recording" is a particular key combination so that you can reby that guit may be provided in the program of the

Although Paradox has many features in common with 1-2-3, it's not just another 1-2-3 clone. Nor does it do all that 1-2-3 does by any means: Paradox has math functions, but it does not claim to be a spread-

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sheet. Paradox docsn't have 1-2-3's graphics or its ability to easily create extended formulas that apply to only one cell.

Paradox goes beyond 1-2-3's database capabilities to match such full-function DBMS programs as dBASE III. It can work on more than one table at a time and on more data than can be held in RAM. It also has a full-featured procedural lanpuage, the Paradox Application Language (PAL), which has a syntax and program structure similar to that of the dBASE language. PAL's commands are often identical or quite similar to the corresponding dBASE words, but it has more of them.

If you are a dBASE programmer and you keep Ansa's cross-reference guide at your elbow to tell you that INPUT has become ACCEPT and LIST has become VIEW, you'll be able to start writing PAL code right away. You will probably like Paradox's built-in functions, which let you check the status of a specific disk drive, find the name of the current active directory, and check the keyboard buffer for characters that might otherwise be lost. You might also find uses for the Paradox features that build arrays and perform trigonometric and statistical functions, including logarithm arccosine, arctangent, maximum, minimum, average, and standard deviation.

PAL has excellent functions for controlling the printer and constructing data input or report screens that take full advan-

#### Is Machine Reasoning Reason Enough?

Despite what the press releases claim. "machine reasoning" is not the most salient feature of Paradox. Its truly valuable features are more straightforward.

the press releases for Ansa Software's Paradox stress "machine reasoning" as a major feature of the database manager. Machine reasoning is described as an artificial intelligence technique that gives the computer the ability to figure out the best way to find the data you request.

It's true that you don't have to write a line of code or even type in a single word to formulate a complex retrieval in Paradox. You can do everything through menu selections and interaction with graphics displays on the screen, but this is a feature I've seen in several other database management programs, notably Infoscope and Power-Base.

Frankly, Paradox's ability to respond to inputs from menus and screen displays doesn't seem any more miraculous than does 1-2-3's ability to generate graphs almost instantly from spreadsheet data.

tage of the PC's display, whether color or monochrome. It is a very complete DBMS language, but unlike other such complete languages as SQL, it's easy for someone raised on BASIC or

Pascal to use. What You See Is

> What You Are Paradox's highquality screen dis-

plays help you edit data, change the way answers to your inquiries are displayed, and actually make the inquiries. A unique imagescrolling feature also lets you see how you got to where you are and go back through the looking glass to

Database management programs that have natural-language features-such as Salvo-can respond to a query such as "List the retail customers for salesman Baker and their orders and parts" by accessing four different data files and combining them into a nicely displayed report. This seems to be as impressive a piece of machine reasoning as the retrievals done by Paradox, with its on-screen

Maybe we have become jaded to miracles of programming, but the value of machine reasoning seems nebulous. The best selling points of Paradox are its impressive data-handling power and the integration of its features. Attention to details such as the use of color, the content and positioning of error messages, and liberal forgiveness for dumb mistakes are

the features that give Paradox class. -Frank J. Derfler, Jr.

change what you did.

check marks.

This on-screen editing is a real boon to DBMS users accustomed to programs that let you review and edit data only record by record, which is like sorting through a stack of 3- by 5-inch cards one at a time. Paradox lets you take a full-screen look at your database and then move around to spot errors or change data with an onscreen editor. Edited data becomes a permanent part of the database.

You can also use the screen-display command ALTER to change the configuration of the displayed tables you get as answers to data queries. If you have made a query into the database and the answer is a large display of records. Paradox will allow you to change fields around, alter the size of fields, and generally reconfigure the resulting table to meet your immediate needs. Unfortunately, Paradox will not allow you to make permanent changes to the configuration of the database through onscreen manipulation as Infoscope will and



Paradox can have up to 65,000 records in a single data table. The program also allows for multiple tables.

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Clare rum on IBM\* PCs and compatibles And supports IBM EGA and other graphic cards, as well as the latest output devices from Polaroid, Herefett Fachard, IBM and others.

#### Paradox: Features and Performance Number of records per file: limited by storage Number of files open at once: untimited Number of screens per file: limited by storage Number of fields per record: Time to sort 500 records, two levels: 42 seconds Field types: text, dollar, integer, floating-point, date, time Date math calculations: VRS column headings

No. of files per report it doesn't use color as well as Infoscope. but ALTER is valuable for displaying practical answers to your database queries.

The program also has an interesting screen display that will help you make informal queries. Paradox displays an image

of the fields available and allows you to place a check mark (created by special programming of the F6 key) in the fields holding data you want to see. You can also set conditions in the fields such as >= 10,000 or = Smith. You can put conditions on every field or just put limiting conditions on one field: >= 100, <= 500 will show you all records with amounts between 100 and 500 in that field.

This informal query procedure lets you set either or conditions such as "live in California or drive a BMW" and have the flexibility to handle upper- and lowercase entries and other variables. The process is easy to use and fast.

Putting data into Paradox is a joy. Paradox has an excellent data import and export function that can easily and quickly handle 1-2-3, Symphony, dBASE II and III. PFS:FILE. and .DIF (VisiCalc and others) and ASCII files. I created and exchanged files with 1-2-3 and dBASE III

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with no problems. Importing the PC Magazine Labs test files took only a few minutes. Paradox even found the two records with incorrectly formatted data and presented them for correction.

Unlike the frustration of report writing in many other DBMS languages, Paradox's easy information retrieval was a pleasure. After a few retrievals for training, I could select four or five fields from three data files and have them correlated, sorted, and displayed in less than 2 minutes.

To produce reports summarizing or mainpulating data drawn from several files, I, used a Paradox menu selection called Report. The Report function displays the form on the screen and allows you to insert and and write the specifications for new fields as quickly as you could in a spreadsheet. It takes about 2 minues to make the request and less than a minute for it to appear on the screen. I performed all the PC Magazine Labs benchmarks using Paradach's memus and special function keys—I didn't have to use PAL for any of these retievals or reports. I am convinced that even an expert dBASE programmer could not have created the application more quickly in code than I did not the streen. However, anyone using PAL would be able to do more complex performed that the proper street of the series. Programmers could also create series. Programmers could also create better security vortection for files and

#### Copy Protection

Ansa's copy-protection scheme gives you a choice between flexibility and ease of use. If you run an installation routine, you can put Paradox on your hard disk and not have to keep a program disk in drive A: for verification when you want to fire up the program. If you install the program.

screens that make better use of color.

you will have to uninstall it before you can move it over to another machine. (The data files you create are portable.) But if you want more flexibility, you can just move the program files over to the hard disk and keep the original disk in drive A for verification when Paradox signs on. In this way, you can have one copy of the program that you can run at home or in the office—but not in both places at one to fice—but not in both places at one to fice—but not in both places at one.

Paradox's excellent manuals include clear illustrations of the screen and keyboard and references to other related topies. I particularly like the two slim voluumes of special information included for 1-2-3 and dBASE users. Armed with the appropriate volume, anyone familiar with either of these programs can be effectively using Paradox in minutes.

I was able to do complex work with Paradox minutes after I inserted the first disk, but after spending 7 full days working with the program, I was still finding



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#### PARADOX

important features. Paradox is obviously the result of years of effort. It shows the signs of true class in the way it smoothly handles errors (polite English prompts) and quietly keeps files of changed data so

that you can recover from dumb mistakes. To qualify as a Category 4 database under PC Magazine's classification scheme, a DBMS must have a method of doing informal queries with Boolean conditions, such as IF, THEN, or ELSE, and it must also have a procedural language. The procedural language must contain structures such as loops and GOTO statements and enable the programmer to build applications that nonprogrammers can use interactively to enter and maintain database files. Paradox meets these criteria.

Category 4 products must also in some way set a standard in microcomputer database design. Paradox meets this test through its provisions for on-screen visual interaction with the database and its attempts at compatibility with widely used programs from other companies.

Other members of Category 4 include dBASE III, KnowledgeMan, Power-Base, and INFORMIX. On the whole, Paradox can match or exceed the performance and features of any of these programs. It does, however, lack the natural-language features of KnowledgeMan, INFORMIX, and some other Category 4 programs that let these programs parse phrases entered in ordinary English looking for important discriminating words while ignoring unimportant articles and adjectives. Paradox substitutes an efficient visual checklist for typed queries and neatly sidestens the need for natural-language recognition.

and the deeper you go, the more the feeling grows. It is fast, capable, easy to learn and use, and well documented. It also costs a steep \$695 and takes a fully stuffed PC to run. This price (the same as dBASE III's) shows that Paradox is aimed at Ashton-Tate's heart. Even at those prices, neither product is perfect for every application, but Paradox is easy to use and offers highend programming power that should attract the attention of many corporate, govemment, and institutional buyers.

Paradox is impressive on the surface,

Frank J. Derfler, Jr., is a contributing editor of PC Magazine. PC MAGAZINE · JANUARY 14, 1986

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# THE COPY-PROTECTION WARS

Software vendors and end users battle over the right to make money versus the right to make backups. Both sides possess powerful arsenals,

vietly but constantly, the war rages between those who proceed software and those who copy it. It's a face inating struggle of brains and imagination, with each wide in business to turvit the other. Like a miniature arm race, each new weapon quickly gives rise to another, and countermeasures are folled with the contraction of the cont

electricipate with a source a nestimate The stragged for data security rages on the same battlefield. As personal computer to see speads, more and more users need to procest sensitive data. Here, the first round to procest sensitive data. Here, the first round expensive data-protection programs use code enception methods that may be forsproof. In just a few seconds, you can serantifie a file so thoroughly that not even the C.I.A. can red it. However, the real threat is your data can come from unexposted yourse.

The problem of unauthorized copying is especially serious for the microcomputer industry for two reasons. First, software and data can be extremely valuable. Second, anyone with a computer can make perfect copies of originals. Record companies would have the same problem if records cost hundreds of dollars and anyone with a record player could make a perfect copy for next to nothing.

Software copying is such a tempatation that, if we're to believe the software industry, nearly everyone is doing if. According to a survey done in January by Free Computing, one pirated copy of business software is in use for every legitimate copy. If you make the conservative assumption that one in four pirate users would have bought the program if unable to copy it. the nils year the software in-dustry lost Softo million to pince, No wonder vendors noted their programs.

#### Two Kinds of Protection

There are two ways to protect a computer program—with hardware or software. Classic software based protection it self has two parts. The first element is a magnetic pattern or "fingerprint" in one spot on each original copy of a program disk. The second part is a small check pro-

165

gram that looks for this fingerprint. When you try to start the protected program, the check routine runs first. If it finds the fingerprint, it figures the disk is an original

and loads the application program.
What happens when you use DOS to copy a protected disk? Everything will copy perfectly except for the fingerprint. When you ty to run the program, the check routine won't find the fingerprint and therefore won't run the application program. The copy protection is thus

troller used in the IBM PC can recognize the odd magnetic pattern of a fingerprint on the original disk but can't reproduce it on a copy.

How is it that a system that normally makes perfect copies can read things it can't write? Rick Landuyt, president of a copy-protection company called Glenco Engineering, explains: "Electronically speaking, reading and writing are entirely different. They're separate circuits, just as your eyes and ears are separate circuits, is

hear it. In the same way, the PC reads things it can't write." In effect, the fingerprint on a protected disk is a disk error. It's useful for DOS to be able to detect errors, but there's no reason for it to replicate

them.

Companies that make protection schemes have invented many different kinds of fingerprints. The IBM PC formats a blank disk so that it writes data in separate tracks. Each track is divided into eight or nine sectors (depending on the version of DOS) with 512 bytes per sector. A typical processor of the protection of the protecti



cal fingerprint might be a track made up of a peculiar number of sectors or a series of sectors that are an odd size. One of the most common schemes is to physically overlay a series of sectors. Another is to give a sector a strange ID.

Another fingerprinting technique uses work bits. These bits are of unstable data that have a different value every time by't read. In a copy-protection scheme, the program reads the weak bits several times in a row. If the program gets different values for the data, it knows the data is weak and that the disk is an original. A DOS DISKCOPY command doesn't practice to the disk is a copy and the second to the supposed to the vest. Thus, if the check routine finds strong this attenum the same value every time they are read, it knows the disk is a copy and will refuse to load will refu

Some fingerprins are harder to produce than others. A standard PC can actually be made to write simple fingerprins if you use special software to drive the disk controller. Both Glenco Engineering and aim other well-known corpy-protection company, Softguard Systems Inc., sell kits that may PC into a copy-protection machine. Strictly intrough software, they make the Strictly intrough software, they make the DOS normally decent allow. Disks with these fingerprints can't be copied using standard DOS utilities.

However, anything that the PC can be made to write with special software, it can be made to copy with special software. It can be made to copy with special software such tow-level protection schemes are easily defeated by the many good copying rote. Tech. Quaid Software, and Central Point Software all make copy programs that act like the kits sold by the copy protectors (see sidebar, "The Master Copiers"):—They analyze the original disk; brite yield a print and reli file disk; controlle to copy fi. They analyze the original disk; print and reli file disk; controlle to copy fi. and they controlled to copy fi. and they controlled the disk; controlled to copy fi. and they controlled the disk; controlled to copy fi. and they controlled the disk; controlled to copy fi. and they controlled the disk; controlled to copy fi. and they controlled the disk; controlled to copy fi. and they controlled the disk; controlled to copy fi. and they controlled the disk; controlled to copy fi. and they controlled the disk controlled to copy fi. and they controlled the disk controlled to copy fi. and they controlled the disk controlled to copy fi. and they controlled the disk controlled to copy fi. and they controlled the disk controlled to copy fi. and they controlled the disk controlled to copy fi. and they controlled the disk controlled to copy fi. and they controlled the disk controlled to copy fi. and they controlled the disk controlled the disk controlled to copy fi. and they controlled the disk controlled the disk controlled to copy fi. and they controlled the disk controlled

The copy-protection companies have fought back by using special machines that lay down tracks that the PC's disk controller can read but can't possibly be made to copy. This is, of course, more of a bother for the software producer because it can't duplicate this protection system itself. It must either but specially formatted disks.

#### The Right to Bill

If users have the right to make free, painless backups and software companies have the right to be paid for the fruits of their labor, whose right comes first?

Copp protection is a thorny issue. It's use the heart of a clear conflict between the right of software vendors to guard against princy and the right of legitimate users to make tasking copies of the right of legitimate users to make the right of legitimate users to make the right of legitimate users to make the right of legitimate conflictions of the right of legitimate to sell of give away, but you are to sell of give away, but you make a good market for companies that sell copy-busting programs; shat sell copy-busting programs; shat sell copy-busting programs;

The rest of the software industry thinks these companies sail under the skull and crossbones. And no doubt some people buy copying software so they won't have to buy anything else. However, the vendors of copying software take a strong public stand against piracy. Central Point, for example, includes ADAPSO's "Thou Shalt Not Dupe" brochare along with its Copy II PC.

Mike Brown, Central Point's president, thinks the solution is education. "The computer is too new." he says. "People just don't know it's wrong to steal software." He also argues that if software vendors gave good value for money and were good to their customers.

there'd be no need for copy protection. Brown crites his own products. Most distributors won't carry them for fear of offending other software vendros. That makes Copy II PC hard to find. It's also unprotected. This combination is a great incentive to piracy, but Brown says it's not a problem. He keeps his prices low, supports his customers, and issues frequent undelses. "We er'e the customer a

from the protection company or get the protection company to do the duplicating.

Even so, protection may not be perfect, since the copy-busting program may not thave to make a perfect copy of the fingerprint. Kevin Larsen, sales manager of Disk-Tech, which produces Personal

reason to like us and to continue to do business with us," he says, "When you do that, you don't need copy protec-

Although Brown's business depends on copy protection, he would like to see it go away. His company is a member of ADAPSO and of the Software Publishers Association, where he preaches his brand of customer service.

W. Krag Brody, chairman of copyprotection mader Vault, it sess sanguine about customer honesty. "As the density of micros becomes greater, the opportunity for software theft increases," he says. Brothy agrees that protection is a utisance, but he thinks it's necessary. "We've all gotten used to the car lock." be says, "diblough it's an impediment to

using a car."
He also points out that software lets people do in hours what might have taken days or weeks without it. Hunting for a key disk or waiting a few seconds for a protection check is a small price to pay. "Maybe we're looking for too much in-

stant gratification," he says. Joe Diodati of Softguard makes a living selling copy protection, but he's no evangelist for it. He sees it as an unfortunate necessity with no inherent value. "What utility have we [copy protectors

and copy busters] added to the world?" he asks. "All we've done is add to entropy—nobody really gets anything out of it." Ultimately, he too would probably like to see copy protection go away. "Education," says Diodati, "is more important than technology."

—Jared Taylor

Copier, gives the example of a copy-protection scheme that might write 101 sectors to the fingerprint track instead of the usual 8 or 9. Even with special software, the NEC controller can't write a track with 101 sectors. However, as Larsen explains, when the protection routine checks the fin-

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gerprint, all it can actually look for is the address of the 101st sector rather than count all 101 to be sure they're there.

To defeat such a scheme, all you have to do is write an address for sector 101 rather than format 101 physical sectors. This the NEC controller card can do. The fingerprint check will then find what it's looking for and be fooled into loading the program.

#### Getting Tough

gram.

It didn't take the protection companies long to get wise to this trick. Now they make programs that run a thorough check for a fingerprint that the PC itself can't possibly write. But still, the copiers can beat them, Copy Write, by Quaid Software, has a utility that doesn't even try to copy an ornery fingerprint. Instead, it puts a description of the fingerprint on the new disk rather than the real thing. Before you run the copy, you first load a small, memory-resident Quaid utility. At run time, the utility interrupts the protection-checking routine, reads the description of the unconvable fingerprint from the new disk, and tells the check routine, "Here's what you're looking for." The protection program thinks it's found the real thing and loads the pro-

Yet another software-based protection scheme starts with a scrambled, unusable version of the program on disk. As usual, the protection routine first looks for a fingerprint. Part of the fingerprint is a key that unscrambles the program after it's already in memory. Only then will it run.

Bob McQuaid, president of Quaid Software, explains that even if it isn't possible to copy the fingerprint and key perfectly, there's a way to defeat this scheme. A clever utility can capture the protected program after it's been unscrambled and write it out to disk. The unscrambled program can then be copied with no trouble. "We have not found anything that we cannot copy," says McOuaid.

However, as software protection schemes proliferate, it gets harder to design a single program to beat them all. The copy busters have neatly solved the problem with hardware. Central Point and Disk-Tech have both introduced add-on boards for the PC that make perfect magnetic copies of any disk. Central Point's

board costs \$95 and is cabled to both the disk controller and the drive. When Central Point software is running, the board takes over from the controller. Since it has none of the write limitations of the NEC disk controller, it can copy anything. As Central Point president Michael Brown explains, "It just picks up the data from one disk, puts it down on another and says,

'Next sector, please,' " Joe Diodati, Softguard's vice president for marketing and sales, takes a dim view

PROLOK burns tiny holes in the protected disk with a laser. This branding makes a

physical fingerprint that even the new copy boards can't reproduce.

of the new boards, "We've been pretty good at being a moving target," he says, but this is an escalation in the war." Diodati says his company is not planning a hardware counterattack but is trying to find a software technique to outwit the copying boards. Even so, he is generous to the competition. "You've got to give Central Point a hell of a lot of credit," he says. "What they have done is produce a cheap duplication system-it's a nice piece of equipment."

#### On the Hard Disk Front

As the floppy disk battle rages, another front has opened up on hard disks. More and more software is designed to run on a hard disk, but that poses a different kind of protection problem. So far, many vendors have taken the key-disk approach. You can copy the protected program onto as many hard disks as you like, but in order to run it, you have to put the original floppy in the A: drive. When the program runs from the hard disk, it checks for the fingerprint just as if it were running from the

Since some of the most popular programs (1-2-3, Framework, Symphony, dBASE III) use this technique, there is incentive to defeat it. The most common method is to use a small, memory-resident utility that sits and waits for the protection routine to hunt for the disk in drive A: The utility ambushes the query, tells it that all is well in drive A: and sends it home. The check thinks it's done its job and runs the program

Quaid and Nostradamus Inc. both sell memory-resident programs that defeat the key-disk check for some popular programs. Central Point's Copy II PC includes a similar utility at no extra charge.

Lately, the hard disk battle has taken a new turn, since legitimate users are tired of key disks. The protection companies have responded with a way to install protected programs so that they run without a key disk while remaining protected. Such programs come with an installation utility that counts how many times you put the program on a hard disk. Two or three shots is all you get. However, since you might decide to move the program to a different hard disk, there's usually an "uninstall" routine to remove the program. Each time you uninstall, you get another chance to reinstall onto a different hard disk

This technique could work well for site licenses. A large company that wants 500 copies of a program could strike a deal with a software company for a custommade floppy disk that allowed 500 hard disk installations instead of the usual 2. The deal could include a fat discount on the cost ner copy

Hard disk installation uses the old fingerprint technique. However, since the fingerprint has to be on each user's hard disk, each PC has got to write it. As I discussed earlier, any fingerprint a PC can be made to write on a floppy it can be made to copy-with special software. This sounds like a copy-buster's dream. It's not. Each hard disk fingerprint includes information about the unique physical characteristics of the disk.

As it happens, hard disks are rarely, if ever, identical. Each has a different number of bad tracks in different locations. Thus, if the fingerprint contains this information, even using DISKCOPY to duplicate the contents of one hard disk on another will not make a good copy. The fingerprint on the second disk won't match its physical characteristics and the program won't run.

One way around this, of course, is to

make faithful magnetic copies of the program disk before you use it to install to a hard disk. Then you could use up all the installations on the original disk and still have live copies that will also install. The battle of wits goes on.

#### The Hardware Wars

Physical copy-protection schemes are a different matter. Of these, the best known is certainly PROLOK by Vault Corp. PROLOK works by burning one or two try holes in the protected disk with a laser. This branding makes a physical fingerprint that even the new copy boards can't reproduce. If the check routine doesn't find the little holes, the program won't rule.

This hole scheme sounds like bullerproof protection, but it's not Quaid Software took advantage of the fact that PRO-LOK was making a series of checks for the laser burn rather than a single pass. During one of those checks, a Quaid program fooled PROLOW into thinking it had found the burn. Vault has taken Quaid Software count for phrashine its rotection scheme.

Vault chairman W. Krag Brothy says he knows of no copy program that can defeat the latest version of PROLOK. He says the company puts out a new version "roughly every quarter" to take advantage of new releases of DOS and to keep ahead of the core bustlers.

Vault also sells a product called FILE-LOK that protects data as well as programs. It comes on fingerprinted disks that are blank except for the check routine. Any data you put on that disk can't be copied. This is a good solution for defense contrators, for example, that routinely deal with sensitive information. For added security, FILELOK comes with an option that encrypts the data to make it unreadable as well as uncoroable.

Vault was in the news about a year ago on account of a punitive protection sometime that became known as "Killer PRO-LOK." Broby systs that Vault developed the infamous scheme at the request of its customers. Many of them had gotten do seeing their software prizated in luage quantities, especially overness in Newly of the Part of the Complex, as many as 200 illegally overness in Newly made copies may exist for every legitimate piece of business software. In Singapore and Hong Kone, there are stores that over-

ly sell cheap, pirated programs.

Killer Prolok, which Vault never planned to sell in the U.S., was going to teach pirates a lesson. If it couldn't find the laser holes on a bogus copy, it would wipe out data. If the disk were write-protected, Killer Prolok would wait and bash the next disk. Vault never released the product owersea either, but the very idea scared a lot of people.

#### The ADAPSO Key

Another physical software-protection technique is the ADAPSOkey, ADAPSO, which is headquartered in Virginia and calls itself "the computer software and services industry association," has invented an eleventh commandment: Thou shall not dupe. However, injunction alone hasn't kept people from duplicating software, so ADAPSO has proposed a true hardware-based protection scheme.

The ADAPSO system would require a lock box and a key. The key would be a small ROM chip that contained a small fraction of a protected program. The rest he the program would be on disk, but without the ROM key the program wouldn't work. The key would go into the lock box, a receptacle about the size of a pack of eigarettest, that, in turn, would Puig into a com-

puter's serial port. The lock box would

include a pass-through to let you use the

port for other things, but its main feature would be a set of slots, or keybroles. Protected software would come with a distant of the control of the control of the lock box. The floppy portion of the program wouldn't be protected, so you could back it up all you wanted. ROM chips seldom go bad, so you woulded. Thave to back them up. ROM chips are also

damn hard to copy, so the vendor wouldn't (continues on page 178)



samples: Kees Williams

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and all through the offices, many creatures were stirring, even the bosses. Year-end figures were wrung by the accountants with care. In the hopes that black ink would somehow appear there.

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How could I possibly see this list through?

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### PC Persistence.

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emember this picture? We used it in our very first raccoon ad about two years ago. Back then we wrote your orders out by hand, and filed them on top of the fireplace mantle. 256K was a lot of memory. And, according to our calculations, only about 10% of the people now reading this ad even owned a PC.

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still have a standing invitation to visit us the next time your business takes you to Boston, or pleasure takes you to the skil areas of Vermont and New Hampshire. This spring we'll be opening our completely renovated store and training center in the old Christmas Trees Inn (partially pictured above) across the river from our headquarters.

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# *IPG-CONNECTION*

have to worry about piracy.

So long as you left the key in the box, you could run the program any time. If you wanted to run it on another machine, you'd have to crawle behind your computer, poil out the key, and take it with you. You'd also have to have a serial port and a lock box on each machine. Finally, software vendors would have to est stundards for the physical characteristics of the key and lock between key and computer. Without standards, you'd have to have a different lock box for each program.

ROM chips are cheap, so the key would probably cost no more than \$3 or \$4. Lock boxes, even if they were made out of plastic in Taiwan, would cost more. The user, of course, would pay for this stuff.

In spite of ADAPSO's enthusiasm, its key and lockbox proposal has run into a very serious obstacle. Since ADAPSO is made up of competing software houses. the association has to get Justice Department permission before it can set standards. Otherwise the key might be seen as anticompetitive. Last December, ADAPSO asked for a formal "business review letter" from the Justice Department so it could proceed with the proposal. Nearly a year later, the department is still sitting on its hands. Says Dave Sturtevant. senior director of public communications for ADAPSO, "We're now on hold and about as frustrated as you can get." He doesn't know why the Justice Department won't move

A different hardware-based protection scheme that won't need a green light from the bureaucrats has been developed by Gordian Systems Inc. of Palo Alto, California. The Access Key system works by encrypting or scrambling a program. You can copy it all you want, but it's still scrambled. When you try to run the program, you get a logo screen, a series of flashing lights, and an invitation to type in a password.

The password is coded in the flashing lights, and once again you need a handware "key" to figure it out. The key is a device about the size of a big eraser with a window at one end and a small, watch-sized liquid crystal panel on one side. When you hold the window up to the flashing lights, a battery powered chip inside the key de-

#### The Master Copiers

Each of these five programs has its strengths and weaknesses, but all share a common goal: copying protected software.

Software vendors protect their prodbucts for only one reason: They don't trust you. They're afraid that any program that can be copied will be pirated and they're right. Many computer users don't understand that taking home a copy of a friend's program is like stealing it

from a store.

But the software vendors' right to protect their products runs smack into the users' right to protect their investments.

Magnetic storage isn't perfect, nothing can spoil your day like a program that won't run. A back-up copy can prevent dieseter.

A few small software companies have sided with the user against the vendor. They sell programs that break copy-protection schemes. For copy protectors, these programs are the tools of the pirate's trade, and anyone who sells them is the enemy.

The mainstream software industry has managed to keep these black sheep out of normal retail channels. Many computer stores won't carry them for fear of pressure from the vendors of protected programs, and computer magazines have traditionally tried to ignore them for fear that other advertisers will take business observabore.

As a result, copy busters are sold almost exclusively by mail and rely on word-of-mouth advertising. But even this shadowy market has found room for at least five different copying programs for the IBM PC and compatibles. Whether they're used to make legitimate backups or illegal copies, clearly there's a demand for them.

All the copying programs I tested come with clear warnings against piracy and none are copy-protected. At the simplest level, they all work by analyzing the format and contents of an original disk and trying to reproduce them on a target disk. It's very much like running the

DOS DISKCOPY command, except that this process takes much longer.

In terms of performance, though, these products diverge sharply (see table). Because copy programs are rarely reviewed by the press, second-rate software can sell for the same price as the

Generally, if a program can copy one disk that uses a particular protection is sheme, it can copy any software that uses it. Since Loave Development Copy, and Ashton-Tate have switched to Softguard Systems in: So UPERLoK Copy, protection scheme for their latest releases, there's a learn into between products that defeat SUPERLOK and those that dot. It is sealard copy-protections beasing procedure doesn't work man treat a special technique. They capture the protected. COM file and turn it into an unprotected EME file.

Vault Corp.'s PROLOK is another protection technique that can't be defeated by the normal copying procedure. Although it's not currently used on any really popular software, it can be broken by only two of the five copying programs reviewed here.

Bear in mind that the protection warnever end. Both the protectors and the copiers come out with new versions as often as once a nonth. By the time you read this article, the results of PC Magazine Labs' tests will be out of date, will be out you then, the latest releases of the better copying programs should be able to copy. Version 2.0 of 1-2-3 and Version 1.1 of \$ymphony. The best way to find out of \$ymphony. The best way to find out of contact the mandacturer of the contact the mandacturer of the contact

### program. The Lineup

Personal Copier from Disk-Tech is the lightweight of the lot. It defeats only the simplest protection schemes and dossn't come with any supplementary programs for dealing with anything complex. After you load Personal Copier, you stick the original in one drive and a lidsk in the other and hit the designated Go key. After 9½ minutes, you either have a working copy or you don't. The instructions all fit on one page, and that's all you need.

Central Point Software's Copy II PC is a much better product for the same price. Not only does it copy just about everything except PROLOK-protected disks, it also comes with a utility that lets you run protected software from a hard disk without putting the key disk in the A:drive. NOKEY.COM is a small, memory-resident program that interceptsthe query to the A:drive and makes the program think it's found the fingerprint on the key disk. It works with 1-2-3, Symphony, SideKick, and the older versions of dBASE and Framework that required a key disk. Other programs on the market do the same thing. Hardrinner. at \$39.95 for a protected version and \$69.95 for an unprotected version, is probably the best known. But why would you buy it if Copy II PC does the job at no extra cost?

Copy II PC comes with a long list of the software that it can copy and gives special copying instructions when necessary. It claims to have a routine for breaking SUPERLOK protection, even though it failed to work on the SUPERLOK-pro-

tected copy of Spotlight I tried.

The program also has a utility to check the speed of your drives. This statistic can be important if your drives run at slightly different speeds because you'll get better copies if you copy from the faster drive to the slower drive.

#### Generally, if a program can copy one disk that uses a particular protection scheme, it can copy any software that uses it.

The instruction booklet is only 5 pages long, but it's clear and adequate. Lockmith PC from Alpha Logic Business Systems is primarily a disk housekeeping utility program, but it also backs up some protected disks. You can use Lockmith to salvage deleted files, examine and change sector data, and analyze disks by track or sector. You can also hide and "umhide" files or encrypt and deervot them.

The disk utilities are good, but the copy program isn't. Alpha Logic promises updates that can beat PROLOK and SUPERLOK, but in the meantime, Locksmith's disk-analysis tools are supposed to let you figure out copy-protection schemes and duplicate them yourself.

The 60-page manual does have a lot to

say about copy protection and about how disks are formatted, but it doesn't say it well. Clusters, boot records, sector gaps, and cyclical redundancy are complex stuff, and this isn't a clear introduction to them. *Locksmith* originally made a name for itself on the Apple and its PC version still has a recently ported took to it.

still has a recently ported look to it. Disk Mechanic from MLI Microsystems, like Lockonith, is a file-utility program that also backs up disks—but the difference is that Disk Mechanic is a nexcellent back-up program. It can defeat both SUPERLOK and PROLOK and cornes with a list of what it can copy along with special instructions for breaking unusual protection scheme;

The file utilities handle such functions as retrieving erased files, hiding and unhiding, and disk mapping. You can use Disk Mechanic to examine or modify any byte in any sector and to check the speeds of your drives.

Disk Mechanic comes with a 60-page manual that, alas, is no clearer than Locksmith's. As the manual suggests, you could probably use Disk Mechanic's utiltities to beat copy-protection schemes that haven't been invented yet, but it would take more work and patience than you're likely to have.

#### A Licensed Scheme

Quaid Software Ltd.'s Copy Write is a copy program and nothing more, but it's probably the best. Its copyrighted techniques for defeating SUPERLOK and PROLOK are so good that MLI Microsystems licenses them for use in Disk Mechanic. The program is easy to use and does exactly what you expect.

As a tribute of sorts, Wault Corp, maker of PROLOR) has seed Quaid Software for breaking its protection scheme. Near the end of its 20-page manual, Quaid appeals to Copy Write customers to help with its fight against Vault. To do so, you can either send money or evidence that you use Copy Write to make legitimate backups rather than for piracy.

Quaid puts out a new edition of Copy Write every month. You can "subscribe" for \$180 per year.—Jared Taylor

#### Copying Copy-Protected Software

Type of copy-protection scheme

Copy program	13he or cohl-brocernen scheine						
	A Lotus proprietary scheme		SUPERLOK			PROLOK	
	Time for copying 1-2-3 1A (minutes)	Symptony 1.0	dBASE III 1.1	FrameWork 1.1	Spattight 1.0	Power-base 1.0	j
Personal Copier	95	yes	no	no	no	no	
Locksmith PC	12	yes	no	no	no	no	
Copy II PC	4	yes	yes	yes	no	no	
Disk Mechanic	7.5	yes	yes	yes	yes	yes	
Copy Write	3	yes	yes	yes	yes	yes	

Each of the five copy programs was tested on six pieces of copy-protected software. All the programs were able to copy 1:2-3; the time they took to do so is given in minutes. The other columns simply indicate whether the copy-protected software could be copied or not.

#### The Data Encryption Standard

Developed by IBM and adopted and approved by the National Bureau of Standards, the Data Encryption Standard is based on a complicated, effective coding algorithm.

The Data Encryption Standard (DES) is the National Bureau of Standard (NES) approved method for protecting sensitive but undessified computer data. It was adopted in 1977 after the NBS formally solicited concryption algorithms from the public. The one that NBS chose was called the Data Encryption Algorithm (DEA) and was developed by the Number of the NBS of the Number of the NBS of

IBM gets is glory.

NBS got into the algorithm business in order to protect the consumer and to set a uniform standard. Data-protection schemes have been around for a long time, but most users had no idea if they were any good. Now that the NBS has anointed one, most data managers use it with complete conflicence. Also, since it's a standard, they don't have to learn a lord different codes.

Technically, DES is a hardware implementation of the DEA. Encryption programs like Super-Key use DEA, but they are not, strictly speaking, DES. Software can be fiddled with, so the NBS tust its official stamp only on hardware.

DEA is a very complex, bit-level algorithm that is described in an NBS publication called FIPS 46. A DEA key must be made up of 64 bits, of which 8 are parity bits. In very simple terms, the 56 remaining bits are turned into 16 different subkeys. All 16 subkeys are used on every bit of dala, which is processed in blocks of 64 bits. Encryption involves shifting bits around, combining and recombining them until they are thoroughly scrambled. Decryption works backwards through the same steps with the same key.

DEA operates in several modes. In one mode, called chaining, the results of encrypting each block are used as an additional key in encrypting the next block. This is a very secure mode of encryption, but it is seldom used when data must be transmitted. If there is a single transmission error, it will be passed along through the chain during decryption and the data will be unreadable.

Since the algorithm itself is public knowledge, there's no mystery about what's been done to encrypted data. The problem is figuring out the key. Since there are 56 relevant bits to a key, and each bit can be either one or zero, there are 256 or 72,075,594,037,927,946 possible DES keys. That's a little over 72 quadrillion.

Most folks are satisfied with that. In 1980, the American National Standards Institute (ANSI) officially adopted DES. Many U.S. and international banks have converted to DES for coding their payment instructions. Last August, the U.S. Treasury Department announced that all instructions for moving funds in or out of it would have to be coded with DES.

Still, there are skeptics. The U.S. government descn't use DES for classified information, which suggests that it cares about. This makes one wonder whether the government has been pushing DES because the National Security Agency knows how to crack it. Big Brother could read everyone else's mail but keen is won private.

Some code experts, like Dr. Harold Highland, editor inchief of Computers & Security magazine, don't believe in the absolute security of large numbers. "The German Enigma code [used during World War II] had over 50 million keys," he says, "and we broke that by hand." In the age of computers, 72 quadrillion may not be such a huge number after all.

Highland also argues against stan-

dards. "It takes a lot of patience to break a code," he says, "so it's got to be worth your time to do it. If every bank in the country is using the same code, it's definitely worth your time." There may be convenience in standards, but there's safety in diversity.—Jared Taylor

codes the six-character password and flashes it on the liquid-crystal panel. You type it in at the keyboard, and the program will unscramble and run.

#### The Gordian Method

This scheme sounds like the same protection technique that is defeated by snatching the unscrambled version of the program out of RAM. There is, in fact, no defense against a utility that stops execution of a program and reads the contents of memory to disk. However, Gordian claims that the unscrambled version thus

captured will not run. This defensive strategy works by taking a survey of the characteristics of the machine in which the program has been loaded at the time it is unscrambled. Thereafter, it checks every so often and if it finds it has been moved to another machine, it will refuse to run.

One slick feature of The Access Key system is that every time you run the program, it uses a random-number generator to produce a different six-character password. Thus, you never have to remember a password, but you can't run the program without a key. All keys have serial num-

bers so you can get a replacement if you're in a jam.

Just to make things harder for anyone to break the password code, The Acress Key changes the coding scheme every 36 hours. When the protection software runs, if first checks the system date and modifies the encryption pattern accordingly. Only then does it throw up the logo screen and ask for the password. How does the key know what decoding method to use? It contains a quarte watch that tells it the date, and it, too, changes its decoding system.

tem every 36 hours.

The Gordian key is primarily an enzyptiondexryption of very the is cunningly used to protect software. It can easily be used for data security. In this mode, you use a special software routine to make the key at as an enzyptor. What started out as a readable file is now garbage. You use the key at as an enzyptor. What started out as a readable file is now garbage. You use the most software routine and key to decrypt the file. This time, insention of keeping the uncertainfield file in memory, the system that the contract of the contract

#### Protecting Your Data

There are many ways to keep data out of the wrong hands. One obvious way is to keep it all on floopies and to keep the floopies locked up. If you need more storage, you can use removable hard disks and keep them in a safe.

If you have a fixed disk, one clever way to fool snoopers is to make it look as though the data in it there. MagLeck's, Plinder Software Laboratories, is a program that fiddles with the directory table the disk. MagLeck can hide single files, subdirectories, or the contents of a whole disk, and it takes 8.5 seconds per file no matter how large or small. The data itself is untouched and will show up as bad sectors if you run a CHKDSK. Your files are still received by the control of the data is the control of the

AST Research has developed a similar scheme called Knight Data Security Manager. It takes between 300K to 400K bytes on your hard disk and will ask for your name and password every time it boots. It is for multiuser systems, and it can be set up to keep certain people out of certain subdirectories. It also has an auditing option that records how much time people spend in which directories and how many times they try to get into off-limits directories. Knight is also set up so that if you boot from a floppy, DOS doesn't know the hard disk is there. If you ask for a directory, DOS gives you an "invalid drive spec" message. Knight also gives you the option of encrypting files.

### Codes and Ciphers A good way to keep data safe is to make it unreadable to anybody else. Seldiers and

diplomats started doing this thousands of years ago when they invented codes, or ci-

Some codes are childishly simple. Take pig Latin. You code a word by moving the first consonant(s) to the end of the word and adding "ay." Implessy odescay ancay ooklay ickytray. To decode, you do the reverse. This procedure for scrambling and unscrambling data is called an algorithm.

unscrambling data is called an algorithm.

A simple computer-data encryption algorithm might increase the ASCII number of every character by a set number. If you

MagLock fiddles with the directory table so that DOS doesn't know your files are on the disk. It can hide single files or subdirectories in .85

seconds per file.

choose to increase it by 20, the letter K.
ASCII 175) would become a hyphen (AS-CII 195), and the number 4 would become the letter H. To decode the file, you work reduce all the ASCII numbers by 20. The ASCII shift is the algorithm and the number 20 is the key, or password. An algorithm that consistently replaces one piece of data with another is called a substitution

algorithm.

Permutation algorithms are another find. If you were coding data in blocks of 64 characters, you might move every third characters open about the control of the character one place to the right. Even such a simple permutation algorithm, in contribution with a substitution algorithm, would take a little while for an annature to figure out. Real computer encryption algorithm, grape out. Real computer encryption algorithm, and the control of the control o

are on the market, one of the most widely available is included in SuperKey by Borland International. SuperKey or actually contains two encryption methods, one a fullblown DES and the other a proprietary Borland algorithm that is not as complex but runs faster.

In both cases, the key or password can. . )

be up to 32 characters long. The encrypted file is written right over the original file, so no trace of the original is left on disk. If you type an encrypted file, all you get is smiling faces, Greek letters, and musical

seed that also offers a text mode for enpoption if you want to send ood through a rouden with a communications program that desert handle binny files. This mode produces a file that contains only the capital etners A through Z and is a good deal longer than the original file. If the person at the other end of the phone lines knows the password and also has a copy of SuperKey, be can decord the file.

Another company, United Software Security, produces an encytoin program called Privacy Plus. It, too, offers DES-on-cryption as well as a simpler algorithm that is twice as fast. It also produces text mode for confidential data transmission. Like the Gordian system, it offers a hand-held device that decodes randomly generated passwords from flashing lights on the strenge.

One interesting option on Privacy Plas is "master-keyed" increptors, which permit multileveled, or "hierarchical" security. These programs are set up so that no maner what key you use to encrye a file, there is always another one—a seriol skel-makes sense in a company where a lot of people work with sensitive data. The serving officer issues master-keyed versions of Privacy Plus to the employees. The option was a company where a lot of people work with sensitive data. The capital control of the option of the people with the privacy Plus to the employees. The option was a company where a lot of the option with the people with the p

#### Hardware Encryption

Master keys may be handy for some purposes, but they point up an important weakness in encryption that's done with software: A clever hacker might fiddle with your program and insert a homemade master key, using it to decode everything you coded, and you might never know.

Encryption on a chip is the solution.

Jones Futurex sells encryption boards for
the IBM PC that incorporate tamperproof
DES-standard chips made by Advanced
Micro Devices and Western Digital.

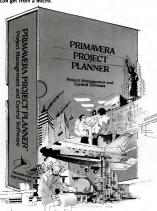
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#### COPY PROTECTION

Hardware encryption is also much faster than software encryption; Futurex boards clip along at 12,000 bytes per second. If you were running 1-2-3 or Word-Star, the board would automatically encrypt everything you wrote to disk and decrypt everything you read. Your application wouldn't run noticeably slower. your data would never be on-disk in readable form, and you wouldn't have to encrypt your files at the end of the day.

The more expensive Futurex boards go one step further, with an EPROM chip you can program with 64 encryption keys. Once again, a company's security officer would choose the on-board keys and also assign passwords to the system's users. The users' keys would work only with boards that were programmed to accept them. That way, disgruntled employees couldn't buy an identical Futurex board, take it home, and use it to decode company data. Even if they had valid user keys, the new board wouldn't be programmed with the matching on-board key

As an extra barrier to sub-rosa decryption, 32 of the programmable keys are designed to disappear if you take the board out of the machine. That way you can't even sneak the company board home for a little decoding.

As a final precaution, Jones Futurex puts a steel case around the EPROM chip and fills the case with epoxy. There's a trip wire running through the epoxy, so if you try to cut through it, you'll destroy all the programmable encryption keys. This is real, hard-boiled security and probably more than most people need.

#### Know Your Enemy

However, the Futurex system underlines one of the differences between copy protection and data security. On the first battle front, it's a clear fight between copy protectors and copy busters. On the second, the combatants aren't always clear, Today's encryption algorithms are so arcane that anything that gets coded stays coded—unless there's an inside job. But whichever side of the struggle

you're on, the battle is far from over, and new weapons go into action every day. Jared Taylor is a contributing editor of PC

Magazine.

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# MODEMS TAKE TO Less a modem than

AN daylog the ESTeem wireless

signals rather than telephone lines lowering

f you still think of modems as gadgets that let computers talk over phone lines, then you obviously



184

haven't seen the ESTeem Model 84 Wireless Modem from Electronic Systems Technology (EST). As its names implies, this modem has no truck with phone lines, or any other kind of wire.

In looking at the Model 84, you have to ignore the word "modem" and all the associations that go with it. In fact, it's much less a modem than a wireless LAN device capable of handling up to 254 units on the network.

Instead of the phone network, the Model 34 uses a built-in radio for remeeve et. When sending information, the modern converts the digital signist from your computer into frequency-modulate. When receiving information, it latent for the FM radio signist and converts them back to digital signals. On the computer side of the connection, the wireless modern connection to a PC throads the serial ratt.

change a dutt-in ratio transcerver rather than phone lines as the route for delivery makes a significant difference in the applications for the Model 84. As anyone who has ever listened to near radio while driving cross-country can testify, ground-based radio signals do no cover large distances reliably. True ever when the signals are driven by a transmitter capable of broadcasting at tens of thousands of wates, it is that much more thousands of wates, it is that much more designations.

# THE

# AIRWAVES

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connection costs and opening up new applications

transmitter rated at 1 lonely watt.

The maximum range of any radio transmitter or receiver depends a great

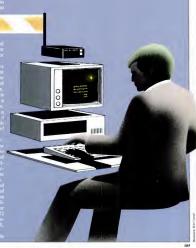
deal on the antenna system it's attached to. EST sells four different antennas for the Model 84, giving a large bracket for the 'maximum' range of the modem.

The smallest and least expensive choice is a 8-inch whip antenna this mounts on the back of the modern. The whip antenna gives the radio a claimed line-of-sight range of about half a mile line-of-sight range of about half as mile chaired line-of-sight range of 30 miles. In between these two extremes are a maller building-mount antenna with a maller building-mount antenna and a smaller building-mount antenna and a back of the chair of line-of-sight range of about 3 miles.

According to EST. the magnetismount antenna, at \$46.95, is usually the best choice. This antenna is designed to go on top of a file cabinet or on a curroufor portable operation. Its claimed 3mile range takes into account the electromagnetic effects of the metal base

Notice that in each case the claimed ange for the modern is based on line of light, with no obstruction from antenna or antenna. The transcrivers in the ES-feem moderns operate in the VHF or Very High Frequency band—about 72 megaharts (MHz), or just above the frequency for channels 2, 3, and 4 on U.S.

DVISIOII.



frequency, physical obstructions have about the same effect on the Model 84's radio signals as they have on TV transmission. The actual range for the modem therefore depends on such variables as the local terrain, the height of the antenna, and the number of buildings in the immediate vicinity.

By any measure, the Model 84 has a limited range, which puts it out of the running for transmitting files from, say, a branch office in Des Moines to a company headquarters in New York, But then, that's not the sort of application that this modem is meant for.

The short range begins to make sense when you use several Model 84s to form a local area networkit's about right for linking different offices in the same building, different buildings in the same industrial park, or nearby buildings within a given area of a city.

#### How It Works

The Model 84's networking canability rests mostly on its built-in smarts; sophisticated firmware and a Z-8300 central processing unit (the CMOS version of the venerable 7-80)

The modem's firmware lets you assign each modem an address: a number between 1 and 254. You can then call any other EST uses radio transmission instead of phone lines. modem in the network simply by

telling your modem to connect to a given address. The modern listens to make sure the frequency is clear, then sends out a connect signal. Every modern in the network-meaning every modem that is turned on and set to that frequency-will hear the signal, but only the model with the appropriate address will respond. An obvious problem here is that if all the modems in the network are using the same frequency, no more than one modern should be transmitting at once. Otherwise, each modem will jam the others.

The Model 84 gets around this problem with packet transmission. Instead of transmitting continuously, like a TV or radio stations does, each modem saves up information in packets, then transmits those packets in short bursts that typically last less than one second. Retween bursts the modern is quiet, the frequency is clear, and other modems are free to send their own packets

Since each modern listens before sending to make sure that the frequency is clear, there is relatively little chance that the modems will jam each other, accord-

ing to EST. Even so, a built-in errorchecking feature guards against this and

other sources of interference. For each packet sent, the transmitting modern waits to bear an acknowledgement of error-free transmission from the other side. If it doesn't hear one, it waits a random amount of time and sends the packet again. The randomness of the delay ensures that two moderns that had jammed each other once are unlikely to iam each other a second time

According to an EST spokesman, as many as eight or ten links can be actively transferring files on one frequency before response time becomes noticeably slow. Fight or ten fully active links out of a possible 127 links may not seem like much. but apparently it's enough. I can only take EST's word for it, since the company understandably did not provide 254 units for review. It did provide 2 units, however,

## The Hands-on Test

Setting up the Model 84 is straightforward and only slightly different from set-

ting up a standard telephone modem. As I've already mentioned, the modem connects to the PC through the serial port, just like any other external modern. Another familiar note for modem users is the bank of DIP switches for setting options.

The communications options on the Model 84 include settings for bits per second, parity, and number of stop bits. These come preset from the factory at 9,600 bps, no parity, and one stop bit and can generally be left alone. Should you need to change them, however, you'll find the DIP switches on the back panel of the unit-a big improvement over most standard modems, which typically put the DIP switches inside the box where you can't get at them without taking the modern apart.

In addition to DIP switches for the RS-232 settings, the Model 84 includes two banks of DIP switches for controlling the radio side of communications. These switches are also on the back of the unit, labeled TX Freq and RX Freq. As the labels suggest, these DIP switches pri-

marily control the frequency of transmission (Tx) and reception (Rx). The only complication in setting these switches is that for any given frequency. the DIP switch pattern for transmitter and

receiver is different. You have to be careful to find the desired frequency on two separate charts in the manual and set the DIP switches accordingly. The Model 84 uses 24 channels on the

commercial radio band (from 72 to 73 MHz), each one 0.04 MHz apart. Since the modem can be set to any of the channels, up to 24 unrelated networks can coexist in the same immediate area without interfering with one another. As of this writing, the few Model 84s in use make the Mem! N

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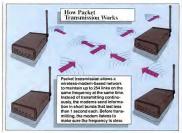


## ESTeem WIRELESS MODEM

odds of accidentally tuning into someone else's network long indeed. Should you run into any kind of interference, however, it's nice to know that you can usually eliminate it simply by changing the frequency for your network.

Another reason for changing frequencies might be to sidestep a temporary network overload. If it's taking longer to transfer a file than it should, you and the recipient can simply switch to an unoccupied frequency, send the file, then switch back to the network frequency for normal operation.

Other sources of interference are possible but unlikely. According to EST, the only other devices using this frequency are remote-controlled construction cranues. Before you conjure up images of a nearby crane receiving your directions and smashing through your office window, rest assured that—at least according to EST—this is impossible. If the Model 48 and the





What do you get when you cross a Database Manager with Artificial Intelligence and a Word Processor? crane are on the same channel, they can jam each other, but the crane will not respond to the Model 84's packet radio transmissions.

A far more likely source of interference is your own computer. As you probably know, particularly if you've tried turning on a TV set near your system, computers are an excellent source of low-level radio frequency interference. In my tests, using the 9-inch whip antenna that EST supplied, this PC-generated interference proved to be a minor but real problem With the DIP switches for transmitter.

receiver, and RS-232 port set in the proper position and the RS-232 cable, antenna, and power cable plugged into their connectors on the back of the unit, the Model 84 is ready to go.

A three-position rocker switch on the front of the modem acts as both an on/off and a reset switch. Turn the modem on. and a red LED power light comes on to tell you that the modern is working. Two other status lights indicate when the modem's radio is receiving or transmitting. A fourth, and last, status light flashes on and off when the modem is in test mode

Before you can use the modem, you have to set its address-and the address of at least one other modern in the network so you have someone to call. This setting is easy enough, thanks to the modem's builtin smarts.

As you might suppose, the Model 84 acts pretty much like any other intelligent modem from the computer's point of view. In particular, you have to load a communications program so that you can talk to the modern through the serial port. I used the PC-TALK III program in my tests, but the modern will work just as well with CROSSTALK XVI in its local mode, or with any other communications program that will allow you to type commands directly to a modem.

As I mentioned, the Model 84 as shipped is set to talk on the serial port at 9,600 bps. Before you can do anything, you have to set your communications program to the same speed. And, of course, you have to make sure that the settings for stop bits and parity match as well.

If your communications program is set correctly and is in terminal mode when you turn the modem on or reset it, the first thing you'll see is the modem's sign-on message. This message gives the modem's current address setting, among other things. You can use the address as is, or change it by entering the address command at the keyboard. (ADD 1 changes the address to 1. ADD 2 changes the address to 2, and so forth.) Once set, the modem will save the new address (and most other firmware settings) in an on-board EEPROM. You only have to type SAVE, and the modern will remember its new settings until you change them.



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#### ESTeem WIRELESS MODEM

Calling one modem from the other is a simple matter of giving the connect command followed by the address number. CONN 1 calls the modem set to address 1, CONN 2 calls the modem set to address 2, and so forth.

I came across three minor problems at this point. First, with the RS-232 port set to 9,600 bps, the Model 84 modem's signon message was slightly garbled, having two of three incorrect characters. This garbling was consistent in the sense that it happened every time I reset the modem, but inconsistent in the sense that a different two or three characters were garbled each

time.

According to EST, the garbling was caused by "slight inconsistencies" in the clock speed between the Model 84 and the PC AT it was connected to. EST suggested resetting the RS-232 connection to 4,800

bps. I did, and the problem disappeared.

Fortunately, this adjustment doesn't af-

feet the overall speed of communications, since the radio link is always set to 2,400 bps. The 2,400-bps speed limit grows out of bandwidth restrictions imposed by FCC regulations, making it less a technical limitation than a legal one. But either way it acts as a bottleneck, so that the overall sys-

tem works at 2,400 bps no matter how fast the RS-232 connection is set for. The second minor problem relates to

# ALI HILL

ESTeem Model 84 Wireless Modem Electronic Systems Technology

1031 N. Kellogg Kennewick, WA 99336 (500) 735-9092

List Price: modem, 5995.95; shielded RS-232 cable, \$39.95; whip antenna, \$19.95; magnetic mount antenna, \$46.95; outside building mount antenna (½ wave), \$69.95; outside building mount antenna (½ wave), \$69.95

Requires: RS-232 port. CIRCLE 608 ON READER SERVICE CARD the RS-232 cable connecting modern to computer. Most computer equipment comes with a warning to use shielded cables to connect the equipment. But that's mostly to prevent radio frequency interference that originates with the equipment

and radiates out from the cable.

The transmission from the Model 84 modem, however, is strong enough to cause radio frequency interference to enough to recuse radio frequency interference angable the very data going to and from the modem through an unhelded cable. The moral here is with the Model 84, you must use a shielded cable. Be to connect the unit to your PC-no. Sign and, or bats. EST will sell you one for \$30.95.

The third, and final, minor problem is one I touched on earlier—radio frequency interference from the computer affecting the modern. The most obvious place to put the Model 84 modern is somewhere near



# Data Encryption for Wireless Transmission

The process of converting data to the packets used in radio transmission has a number of built-in safeguards to discourage eavesdropping.

How secure is wireless networking? According to EST, there isn't anything to be concerned about. The packet radio scheme keens the danger of electronic eavesdropping to a minimum.

A potential eavesdropper can't listen in on transmissions from the ESTeem Model 84 modern with an ordinary radio receiver. Not only does the packet radio scheme send information in short bursts of less than one second each, but the data itself goes through two levels of encryption before being transmitted as a packet.

Even if the eavesdropper has an ESTeem modern, listening in on the conversation is no easy task. He or she must know the frequency your modern is set to and the modem's address. Given 24 channels with 254 addresses on each. there are 6.096 possibilities. If the eavesdropper knows both the

frequency and address of your modem, he or she can receive information in parallel with your modem. But the eavesdropper will still miss anything your modem sends, unless the eavesdropper has a second modern which is similarly set to the proper frequency and address for the modem you're talking to. What's more, according to EST, the second modern must be set to the proper address and frequency at the moment the first packet is sent from your modem. Once the link is established, it's too late. And in a worstcase situation, you could thwart an eavesdropper with two modems set up in advance by changing the frequency.

Finally, EST will soon offer an optional built-in data encryption capability. According to EST, this feature will follow the requirements laid down by the National Bureau of Standards for encryption of data. The data encryption option is expected to be available early this vear .- M. David Stone



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your computer. I tend to put modems on top of my system unit, next to the monitor. This practical arrangement doesn't sit well with the Model 84 modem. The radio signal generated by the computer is just strong enough that the modem receiver locks on to it. At that point, the modem thinks it's connected and refuses to resoond to another modem.

According to EST, this interference is only a problem with the 9-inch antenna, and only because it is connected directly to the back of the modern, so that it winds up too close to the computer. Even with the 9inch antenna, I was able to sidestep the problem, although it took some doing.

problem, although it took some doing.

Two of the DIP switches located on the back of the modern function as a squelch control to let you set the level of receiver sensitivity. High sensitivity gives maximum range, but also increases sensitivity to interference. Conversely, low sensitivity can cut down on interference, but un-

fortunately cuts down on range.

ortifinately cite own our range.

On one of the comparers I used in testing the moderns, I was able to climinate interference from the compater by setting the squetch control for low sensitivity. With modern a first low sensitivity, with modern as I for from the comparer as possible, and, finally, play with the antenancieration (an activity familiar to anyone who has used an indoor "rabbit ear" increase with a TV set. Apparently, one of this findling is necessary with the other antennas for the unit.

With these minor problems out of the way, the Model 84s worked just the way they should. Each one can call the other to transfer files or type information back and forth from the keyboard.

The moderns also have a few cute tricks built in. Probably the nicest is that you can set the modern so that it will automatically connect to one other specific modern in the network whenever you send information out the PC's RS-232 port. This feature lets an executive, for example, automatically connect to his or her secretary without having to enter the modem address each time. Alternatively, each of several modems can be set to automatically connect to a printer.

Another trick worth noting is a global connect command. Tell your modem to connect to address 255, and you can send the same message to everyone on the network at the same time.

### Some Applications

With only two modems for review, I had no way to really test out an ESTcernbased network. For example, I did not get to see such messages as "Destination connected to another node"—the Model 84's version of a busy signal. Still, it's worth noting some of the system's special appli-

cations and limitations.

The modern has already been used for such operations as tracking the salt content



# What do you call software that gets smarter as you use it?

in the Roanoke river for Weverhauser Corp. The modern, plus terminal and sensing equipment, is set up at a remote site at the river and regularly relays information back to the Weverhauser plant. According to EST, the cost of laying a cable would ordinarily rule out remote automatic sensing in this instance.

Another unusual application is at Shields Corp. in Yakima, Washington. Shields Corp. puts a Model 84 modem plus a terminal on each of ten forklift trucks in the Shields warehouse. This system lets each of the forklifts be continually "on the go, at maximum efficiency," receiving orders on the spot, no matter where they are in the warehouse.

On a less exotic note, the ESTeem modems should work just as well in the office. connecting PC to PC or PC to peripheral. At \$995.95 per modem-plus antenna, plus shielded cable-the cost per node is not cheap, but as EST points out, there is no extra expense for wiring.

One obvious concern with the Model 84 is the low apparent level of security for the information while it is shuttled around by radio. But according to EST, that's not really a problem (see sidebar, "Data Encryption for Wireless Transmission").

There is at least one important limitation, however, that you should be aware of. The ESTeem-based network is limited strictly to real-time communication. If you want to send a file or a message to someone else on the system, you can't do it unless that person is ready. If the other modem is off or busy, you won't be able to connect. Worse if the modern is on but the computer is doing something else, you can successfully connect to the other modem without actually getting through to the computer system itself.

The "real-time" aspect of the Model 84 becomes particularly bothersome when dealing with something like a shared printer. Since the modem on the printer can only talk to one other modem at a time, and since there is no memory buffer on the modem, you have to catch the printer when it's free. If you set the system up with a shared printer, you should probably add a memory buffer between the printer and the modem to allow some queueing of files for printing.

By any reasonable measure, the Model 84 offers an interesting and potentially useful approach for a local area network, particularly where cabling is a problem. What's more, using the ESTeem modems seems easy and straightforward. And this ease is despite a preliminary manual that is in the process of being redone. If the idea of a wireless network interests you, the ESTeem Model 84 Wireless Moderns are worth a close look

M. David Stone is a contributor to PC Magazine specializing in telecommunications.

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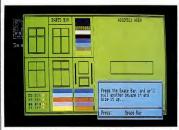
Two course-authoring programs from VASCO and McGraw-Hill make it possible, if not easy, for corporate trainers to create sophisticated PC-based courses and software tutorials.

he PC is becoming an increasingly important and cost-flexive tool for corrorations in training employees to race the property of the property

Authoring programs can simply help you present information, or you can use them to take learners on a sophisticated, interactive guided tour of anything from 1-2-3 to the national debt. While most spreadsheet or word processing users will have little need for a sophisticated authoring system, corporate trainers, training consultants, and educators can benefit from the power of these systems.

While programmers have been creating customized computer-based courses for years, they often suffered from a big disadvantage—lack of expertise in the course's subject matter. The advantage of authoring systems is that you interact with them in English so that nonprogrammers with expertise can create sophisticated presentations. Although these systems don't require a substantial time investment to learn, and some require a substantial financial investments as well.

Two authoring systems worth exploring are the VASC O Concurrent Authoring System and the McGraw-Hill Interactive Authoring System. The VASCO program, which runs interactively and concurrently with other applications in the MS-DOS environment, is basically suited to teaching software programs. The McGraw-Hill program is a heavyweight that can teach any subject it can do everything from cre-



With the tools in CAS's Parts Bin, you can create graphics to illustrate your courseware as well as pop-up windows containing instructions to the trainee.

ating presentation-quality graphs to offering multiple-choice tests and sophisticated branching scenarios.

Concurrent Authoring System

The VASCO Concurrent Authoring System (CAS) is a special-purpose program that lets you teach a software application while actually running the application-an advantage over systems that offer trainees only a simulation. While CAS is less sophisticated than the complex McGraw-Hill offering, its multitasking abilities exact stiffer system requirements: It needs a color display adapter, a color monitor, and at least 512K bytes of memory. The system will actually run with less than 512K bytes of memory, but it is extremely cumbersome that way. Trainees who merely want to run the courseware using the runtime module can get by with less memory (depending upon the application the course is teaching); 256K is the recommended RAM for trainees.

Setting up the non-copy-protected CAS is straightforward, and the documentation walks you through the steps quite easily. You copy all system files to your hard disk (or other destination drive), rename four "template" files (to serve as working files for your lessons), and then load the three CAS programs. The memory-resident KERN program allows CAS and DOS programs to interact; you won't need to deal with it FDCAS the editor, also memory resident, is toggled on and off the screen with the hyphen key. The runtime program, which you copy into the course disk for each trainee, actually runs the training session. It directs the screen windows and interprets the trainee's input. You toggle the runtime program on and off with the plus sign key. The advantage of having 512K bytes of RAM really comes into play with the runtime program. With less memory, you can use the product, but you must exit and reboot if you want to see how well your programs are running. With 512K, you can create a session, run it, and edit it simultaneously without exiting the editor and loading runtime

You are now ready to create a course almost. You also need a subject program, the subject of your training, such as 1-2-3, or WordStar. You load this subject program, bring it to the point at which you want to begin instruction, and begin.

#### Using CAS

Before you begin, it's helpful to understand some of CAS's terminology. What you will create is a series of events, which

are essentially on-screen dialogues between you and the traince. You create a scenario in a window that will pop up onscreen, and the traince either simply views the window (which might say, "This demonstration will teach you how to use so ponse to a prompt (for example, "Type DIR and hit Return"). To begin, you press the FI key, which

brings up the main editing menu in a box

on the right side of the screen. The editor offers the most-common functions you will use while editing events, such as save event, recall event, locate window, border window, create brackets, and delete event. It allows you to open a window of any size

Authoring programs can

Authoring programs can take learners on a sophisticated, interactive guided tour of anything from 1-2-3 to the national debt.

and color and place it anywhere on the screen. You type the information you want for your first event into the window, change the background and foreground colors if you like, and choose the type of border.

Your tools include a "pointer" that less you easily highlight important information in a screen of the subject application. For example, if you want to point out the result of a spreadsheet calculation for a lesson, you choose the pointing function thy moving the cursor but in the editing menu to Point and hitting Return), move the screen cursor to the place you want to point to, and hit Enter to create an arrow. Then, using the cursor Rey, you can stretch this ar-

# VASCO Concurrent Authoring System, Release L. VASCO Corp.

VASCO Corp.
1919 S. Highland Ave., Suite 118-C
Lombard, IL 60148
(312) 495-0755
List Price: \$5,500 (perpetual license fee)

Requires: 512K RAM, two disk drives, DOS 2.0 or later.
CIRCLE 657 ON READER SERVICE CARD



The McGraw Hill IAS lets you teach any subject using matching, fill-in-the-blanks, multiple choice and problem-solving exercises.

row away from the starting spot and hit En-

ter again to end the sequence.
You determine how the traince will interact with the tutorial using control windows. Each event has both a visible window (what the traince sees) and a control window (which you input). You use the control window to manipulate what characters or sequences the traince may enter, how the event will handle the input, and how the tutorial may branch at any given point depending on what the traince enters.

CAS lets you enter fairly complicated string instructions and create different branching possibilities. The process sounds somewhat complicated, and itdesigned, and once you have used it for a while, you'll find it much less arcane. Careful and precise planning and design your application before you begin to implement it with CAS goes a long way toward avoidine headadess later.

While CAS is relatively—and I stress redively—easy to learn, you will need to invest a good many hours to become proficient and create a sophisticated training program. My time investment was considerable even to create a simple five-event scenario that interactively taught some basic DOS functions.

CAS's main drawback is, oddly enough, its documentation. The program could use a more sophisticated computerbased instruction program for itself. Although the on-screen demos (including an interactive demo of a tutorial for Microsoft Word) are fun to work through and demonstrate the program's capabilities comprehensively, they aren't much good at showing you how to use the more advanced CAS procedures. And the written documentation, which also could have benefited from a few simple examples, includes such classic phrases as: "Type a vertical strip of character 176 on the display window (by holding down Alt and typing 176 on the number pad). The runtime program will recognize these characters and will trap the cursor in the strip." This is hardly the type of writing to inspire confidence in

the less-than-interpid reader. Despite CAS's complexity, it is an excellent authoring program for training professionals. Its proceperformance ratio is very good, and it lets you create extremely attractive training screens in less time than many competing systems. While it doport have some limitations (it doesn't subject have have some limitations (it doesn't actualing programs that do't use a software application grams that do't use a software application as a subject), it performs its advertised functions admirably.

Once you have descended the learning curve, you will probably be happy with CAS's menu-driven design and shortcuts. The on-screen features (like a "Parts Bin" that helps you create graphics more easily make the development of either interactive courses or self-running demos if not easy, at least easier.

## Interactive Authoring System

The McGraw-Hill Interactive Authoring System (IAS) is a more powerful and sophisticated system than VASCO's, and the difference shows in every area. The documentation is more imposing, the

CAS lets you teach a software application while running the application—an advantage over systems that offer only a simulation.

number of features is immensely greater, and the price is steeper.

The IAS system lets you put together many more types of tutorists that CAS does. You can teach any subject—out just, fill-in-the-blank, multiple-choice, and problem-solving excreises that branch to other lessons based on the trainee's response. You can also incorporate interactive videotupe "experiences" into your current lessons based on the visione's you creat lessons that the properties of the properti

# PC FACT FILE

McGraw-Hill Interactive Authoring System, Release 3.1 McGraw-Hill Training Systems

674 Via de la Valle Solana Beach, CA 92075 (619) 453-5000

List Price: 5995 Requires: 128K RAM, two disk drives, DOS 2.0 or later.

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#### CREATING COURSEWARE

Somewhat surprisingly, the copy-protected IAS requires only 128K bytes of RAM to operate and doesn't require a color monitor, although color greatly enhances it. You can put it on a hard disk, but the process is nightmarishly difficult and inconvenient. Another notable point is that IAS doesn't run directly under DOS: It creates its own operating environment and doesn't allow you to use DOS utilities.

To load the system, you simply reboot the computer with the authoring system disk in your A: drive. A main menu will appear offering four choices: create and edit lessons, verify lessons, system management, and video management.

You would first choose to create and edit a lesson. IAS requires that you assign each screen a name and a type: presentation, multiple choice, matching, fill-inthe-blank, or application simulation. You then fill in the lesson display options that you want, such as borders, colors, or display formats. Now you can simply enter the text you want, and when done press the F3 key to bring up another screen for saving or editing

Although this procedure is relatively simple, building multiple-choice screens with course branches from each notential answer becomes increasingly complicated. The documentation and tutorial are fairly well done, but there are simply no shortcuts to working effectively with IAS. You simply have to spend a lot of time to learn all the features-and there are a lot of

IAS is a real powerhouse. It can create a formal course in any subject that the teacher can monitor. Each student's course disk records individual performance, which the moster program can then analyze for time spent and specific areas of difficulty. The master program can display the results for an entire class in graph form. In fact, about the only thing you can't do with the IAS is precisely what you can do so well on the CAS system--run it concurrently and interactively with another application. While the McGraw-Hill system will let you branch to an application and capture application screens for display, you will still be building and running a simulation, CAS, on the other hand, lets you run the "real" application software, with controls you inserted using the authoring system. Al-

though both systems can be effective in teaching a program, CAS will let you build

an effective software lesson in less time On most other counts. IAS has little to fault. Its inherent complexity is due to its myriad available options; considering the power of the program, it really isn't as complex as it might be. The system's creators have obviously tried to make it as easy to use as possible; they have done a fairly good job.

IAS is not exactly an intuitively operat-

McGraw-Hill's IAS is a real powerhouse. It can create a formal course in any subject that the teacher can monitor.

ed program. But if you are a professional trainer, your time investment will be wellrewarded--vou will have a large measure of control and flexibility with a sophisticated tool that will help you immeasurably.

## To Train or Not to Train

VASCO's CAS and McGraw-Hill's IAS both offer training professionals attractive choices. If the focus of your work is designing software tutorials. CAS will most likely be your best bet. It offers a cost- and time-effective way to create online demos and tutorials that can run with "five" software.

If you want to teach any other subject and you need interactive video along with all the other bells and whistles available. look to the IAS package. It can cover virtually any subject you need of any situation you might encounter. Both packages perform well, and both will save you a lot of time over custom programming. Although they are not easy programs to learn, compared with other programs in their genre. they are relatively simple to work with. Either one can help authors of computerbased training scenarios to save time and money and to produce a polished, professional presentation.

Jon Pepper is a frequent contributor to PC Magazine.



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# NEW LOOKS FOR REPLACEMENT KEYBOARDS

Three new keyboards aim to diminish a perennial problem—how to key in data faster and with less fatigue. One has a trackball, one a touchpad, and one a startling layout.

M



ice are nibbling away at the need for a keyboard. Light pens hold a flicker of hope for folks looking for The Better Way. Yet data processing undubtedly will keep user's fingers at work for ages to come. Despite the world's seemingly eternal commitment to it.



though, today's computer keyboard is not perfect. Nor is it static. The keyboard has evolved from the oft-cursed initial PC and PC/p' designs to the appealing refinements offered for the AT, and it continues to evolve. Every few months, it seems, a new design comes along to explore possibilities and make the humble keyboard a more useful tool.

The three keyboards examined here-the Wico Computer

Smartine SmartBoard, the KB 5153, and the Maltron Keyboard, type KIBM—aim at refining the efficiency of your fingers. Two of them, the Wico SmartBoard and Key Tronic's KB 5153, start by admitting that the traditional keyboard's individual keys serve admirably as exacting selectors of unambiguous characters, but each then looks in a different direction for better control.

The rationale behind these two key improvements is both scientific and pragmatic. Key presses are essentially one-dimensional,

The Wico Computer Smartline SmartBoard (upper right), the Key Tronic KB 5153 (lower right), and the Mattron Keyboard, type KIBM (left).







#### REPLACEMENT KEYBOARDS

yet many computer operations require control in two or more dimensions. In a nutshell, it's easier to point than to peck out a command. Recognizing the usefulness of the computer mouse as a pointing and controlling device, these keyboards have incorporated similar control elements: the trackball and the touchnad.

On the other hand, the earnestly unique Maltron forces you to reevaluate the arbitrary layout most other keyboard makers have saddled you with, to the extent of abandoning the pre-Columbian flat world of keys that harks back to the first pipe or gan keyboards. Maltron's goal seems to be to shock you into casting aside the prejudies of a hundred years and the millions of straight-rowed QWERTY keys and taking a fresh look at the problem at hand.

Wiso Computer Smartline SmartBoard One look cannot tell the whole story of the Wico Smartlboard. It appears to be a traditional QWERTY specimen into which the cue ball from a nearby pool table has become embedded, an ivory trackball sits to the right of its numeric/cusor keypath of the work of the computer of the startlength of some complement of 88 keys

lurks the brain of a complete computer.

Ordinary keyboards merely pick through the impulses of your fingers and push them into your PC. The SmartBoard

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processes your peckings as you go along, translating your every keystroke into new and wonderful key combinations before

passing them along to your computer. For instance, if the QWERTY layout slows you down, you can magically transform the SmartBoard into a Dvorak layout at the press of a single key. For more usefulness, you can turn the function keys instant abbreviation for your favorite, carefully crafted phrases. Six LEDs and the beeps of a small loudspeaker help you program its functions.

In addition, the SmartBoard will let blazingly fast typists dash far ahead of slow software. Its own internal 128-character buffer dwarfs the measly 15 for which IBM allocated space in the PC's

memory.

The internal computing equipment of the SmartBoard is more sophisticated than you might expect: a 6802 microprocessor, 4K bytes of ROM, and 2K bytes of CMOS (Complementary Metal Oxide Semiconductor) RAM. The keyboard needs only a display screen to be a personal computer in itself.

Although the SmartBoard lacks a disk drive, it doesn't forget everything it's learned when you switch off the normal operating power it gets from your PC. Three AA batteries keep its memory alive, including all the key translations that you program into it, even when you turn off your computer.

In essence, the programmable functions of the SmartBoard are a hardware realization of programs like ProKey and SmartKey. Using hardware to create macron has the advantages of not stealing any of the microprocessor time or memory from your PC and not causing the incompatibilities and crashes that occur when single-minded programs tinker with the innermost secrets of your computer, altering interrupts for their own purposes.

interrupts for their own purposes.
The chief disadvantage of the Smart-Board's hardware key-translating scheme is that its otherwise clever design leaves but a scant amount of memory in which to store your keystrokes. For instance, the total number of characters that can be divided among the ten function keys is 252, with no more than 126 allowed for any one key. Another 126 characters as sliced off

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the 2K total RAM for the type-ahead buffer. ProKey and its clones are memory limited mainly by the amount of RAM you install in your computer, leaving you more than enough room to assign address blocks

and boilerplate paragraphs to certain key combinations. With the SmartBoard you'll run out of memory before you get to a halfdozen names and phrases.

Another SmartBoard feature, its BA-

Dept. PC

125 North First Street Minneagonis, MN 55401 more mnemonic Alt-key combinations for

your key words when you run BASIC.

The SmartBoard is smarter than you might think, however. Wice admits that many of its programmable features compete against smillar functions built into the IBM PC. In the world of Apple computing, however, these features can be a ged-send, and the SmartBoard hows how to Apple users need only in adapter to convert the SmartBoard to their computers and gain new programmability, the special BASIC functions, and the extended type-ahead buffer.

## Making Tracks

The obviously unique feature of the SmartBoard, the attached trackball, is probably its greatest virtue for PC users. Essentially, a trackball is a Microsoft-style moute turned upside down. Instead of racing the little rodent across your desktop, you roll the SmartBoard's cute ball to direction you want the cursor on your PC screen to move. The SmartBoard circupt translates the trackball motion into the IBM-equivalent cutesw key presses.

The result is wonderful. With but a few minutes practice you can roll the cursor anywhere on the screen, quickly and pain-lessly. Slide a painting program into your drive slot, and you can draw nearly any figure quickly and accurately. No more mad stabs at cursor keys and curses when you accidentally fill your screen with num-

bers.
The trackball function of the Smart-Board is well thought out. While mice seem steeped in the philosophy that everyone needs to make the same size sweeping movement to elicit a certain course across the screen, the programmability of the SmartBoard allows you to customize your



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trackball strokes to your own aesthetic judgments. If you're a neophyte to ball rolling, you can make the cursor dance slowly across the screen as you spin the magic white globe. If you're impatient, you can program performance that will make your head so in

The actual ritual of programming the SmartBoard is a bit unnatural. Customizing SmartBoard functions and making key assignments depend on pressing certain keys, watching the flashing LEDs, and spinning the trackball. After a few days experimenting with the SmartBoard, however, you'll probably settle on a few flower programming combinations and will never need to deal with the arcane ritual again.

Even as an ordinary keyboard, the SmanBoard is guide competent. It is light and positive, though not as precise as that of the official IBM product. It's both quiet and quiet, with audithe feedback from an internal bodspeaker that can be switched off by toggling one lever in a hidodo IDP switch hand. These switched allow you to defeat the type-ahead buffer or the typernalic discussarie key repulsing feature and to choose whether you get two or four axes of commit with the mesh of the committee of the committee of the ordinary of the committee of the properties of properties prop

### Key Tronic KB 5153

For years Key Tronic has been in quest of the ultimate keyboard. In fact, the company has produced several "ultimates," each one incorporating every imaginable design feature. Although the imaginations of PC users keep growing, redefining the concept of what is ultimate, the KB 5153 brings to life what many PC people would consider an ultimate keyboard design.

The KB 5153 starts with an AT-style layout, an arrangement more favorable to typists than that of the PC original. Essentially the KB 5153 boasts the Selectric typewriter's key array-with a great big Return key that the most errant pinkie swing can't miss and the interloping characters removed from between the alphabet and the Shift kevs-complete with an almost-IBM-standard, spliced-on numeric/ cursor keypad and an extra endowment of computer control keys. The ten normal function keys and a few extras have been moved to the top row, so that they can directly correspond to on-screen images some programs project. A touchpad balances out the keyboard's right-hand side.

Perhaps best known in the guise of a drawing tablet, a touchpad is nothing more than a tactile sensor, a plastic sheet that lets your PC detect exactly where you've

placed your fingertip or a stylus on it. In the hands of a good software engineer, the touchpad can become virtually any sort of input device: a keypad, a mouse, or a drawing tablet. Key Tronic imbues the



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touchpad of the KB 5153 with the ability to take on any of those identities.

Even as a lowly keypad, the KB 5153 touchpad has amazing versatility. It can function as a square matrix of 4, 9, 25, or

36 discrete function keys. Using the software supplied with the keyboard, you can define the exact keystroke equivalents of every press of a touchpad function key to suit your favorite applications or even

DOS. The program is easy to use, essentially menu driven with a great deal of online help. You just type in the keystrokes you want executed when you press the appropriate area of the touchpad. Key Tronic

also supplies overlays, which are thin plastic sheets you place atop the touchpad, on which you can inscribe the function of each area. You can assign up to 70 characters to each touchpad function key, a total of 1,168 for the entire touchpad.

The Key Tronic software also allows you to fine-tune the touchpad response to suit your own fingers or stylus. You can control such details as axis smoothing (which, for instance, will help interpret your slightly off-base lines as perfect horizontals) and the speed of the repetition of each keystroke as you apply continuous pressure.

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#### A Flat Mouse

The KB 5153 touchpad can also serve as a built-in mouse equivalent. The keyboard detects the movement of your finger or the stylus on its surface and generates equivalent mouselike commands. At its simplest, this flat mouse-style control lets you almost instantly position the cursor anywhere on your display screen, making editing in a word processor or BASIC a delight rather than drudgery.

With additional software, presumably supplied in conjunction with specific applications, the touchpad will work like a miniature drawing tablet. With many painting programs the additional software is unnecessary. The cursor commands from the mouse mode give sufficient control to keep drawing tolerable instead of te-

The touchpad is no mere add-on; it's an integrated part of a cleverly designed keyboard system in which great attention has been paid to detail. For instance, an extra top-row function key, labeled Touchpad, switches the touchpad between function key and mouse modes. Key Tronic has even solved a perplexing problem that often develops on PC keyboards with LED indicators on their Shift keys: the inevitable times that the Shift indicators get out of sync with the software being run. By pressing the Reset key and the ShiftLock key that is out of sync, you can switch the indication to correspond with reality.

The Key Tronic software for programming the functions of the KB 5153 does not tinker with any of the secret inner workings of your PC by intercepting keyboard commands as they are processed. (Thus it won't interfere with the operating of ProKey, SmartKey, SideKick, or any other program.) Rather, it alters the way the keyboard reacts to your keystrokes, changing the scan code that each key press sends to your computer.

The program downloads the configurations you design into the keyboard, which remembers them as long as your PC is turned on. The configurations must be loaded into the keyboard every time you turn your computer on, a job easily handled by your AUTOEXEC.BAT file.

Even as an ordinary keyboard, the KB 5153 would win high marks. Its light feel and positive but quiet action actually seem an improvement on the famed Key Tronic touch of previous models. Its capacitive design should ensure a long, trouble-free life. With the added touchpad, little room for improvement is apparent-for today at least

## Maltron Keyboard, type KIBM

The Maltron looks so different that it inspired the following insightful comments from the various editors who glimpsed it: "Did someone leave that out in the sun? "Find that under the infrared heater in a restaurant?

Indeed, the Maltron looks like it got too warm and began to melt. What should be a flat surface is warped into a pair of concave puddles of keycaps. PC Magazine's editor. Bill Machrone, best described it when he took one look and surmised, "It must be British."

He's right, but there's no Union Jack in sight-the Maltron is just so eccentric.

The central idea behind the Maltron is that the familiar QWERTY key arrangement worshipped in offices around the world is outmoded. Even the concept of four straight rows of keys has been rethought.

The Maltron is almost symmetrically arranged into right and left halves. Each half has a concave keypad devoted to four fingers and a separate thumb pad. The hands are segregated from each other by a numeric/cursor pad separated from the fingernads by a more-than-inch-wide gulf of 1 bare plastic. A long row of function keys runs across the top.

The premise underlying the concave design is that fingers come in different | board arrangement should put the keys for

lengths. Your middle finger is longest, index and ring finger shorter, and pinkie shortest. Obviously, then (at least in the Maltron system of logic), the perfect key-



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# If you don't have data worth preserving, then the reasons for buying Cartrex's new 1/4-inch, high performance, virtually error-free tape cartridge won't mean anything

But, if you are one of the many 1/4-inch tape cartridge users that assume 3M's cartridges just have to be "good enough" for today's high performance tape drives, read these simple facts to understand why that isn't true anymore.

PILOTS HAVE A SAYING, "There are those who have made a wheelsup landing-and those who will." You can apply this expression to those who have lost data and those who will. Unfortunately, data loss isn't always because users haven't backed-up their hard disk. Sometimes it's because their 1/4inch tape cartridge, where they back up their hard disk, developed hard errors-those insidious errors that tend to increase over time. That's why Cartrex has developed a 1/4-inch data cartridge for today's high performance

# drives that virtually eliminates errors. Why a new cartridge

When 3M announced its cartridge in 1971, it was designed for a low capacity tape drive with less than 3 megabytes—2.88 to be exact. The tape was low in density—1600 bits per inch with only 4 tracks and 300 feet of tape.

The tolerances required for the tape drives of the early 1970's were fine for then, but today's tape drives require much tighter tolerance. Today's tape cartridges must work with drives that have 9 or more tracks and bit densities as high as 12,000 bits per inch on 600 feet of tape. That means capacity increases of 2,000 percent packed into the same cartridge.

The reasons that yesterday's cartridge technology simply won't work properly in today's high capacity drives is inherent in the cartridge design.

are Catter 37-bit hips control 37-bit hips con

With the significant increases in capacity, the three culprits that make cartridge tolerances so important are fluctuating tape tension, redeposit nodules, and instantaneous seeed var-

# Tape Tension

iations (or ISV).

Any child who has played with a magnet understands that as the magnet is separated from metal, the magnet's ability to work is decreased. So it's no surprise to find out that the closer the tape drive head is to the tape, the better the reading. This closeness is particularly important when the embedded iron filings get packed tighter in to-

day's high density tape.
 It's also important with the increase in the

number of tracks. After all, you wouldn't want the head to be reading an adjacent track any more than you'd want it reading more than one magnetic representation of a bit.

Unfortunately, tape tension historically has not been constant. As the tape unwound, the tension increased. What's important is both the amount and range of tension. A fluctuating increase or decrease in tension is as unacceptable as low tension is in the first place. As the accompanying graphs





The Castrae castridge design (upper left) uses the N2 principle which creates head-to-tape tension by applying a mechanical differential at the ray pulley between a stiff tensport belt and a stiff tensioning belt, indicated in green and yellow in the color schematic topper right. The conventional 3M design applies drug at the rare pulley to create tension, which creates heat, and limits future speech much above 89 lackspeer second.



Good head-to-tape tension ensures the highest rrobability of reliably capturing data. Fluctuating ape tension allows data loss dae to head-to-tape separation and smearing redeposit nodules across the tape head. The Cartrex cartridge, compared to he conventional design, creates constant and higher tension.

show, the Cartrex cartridge has higher tension and flatter profile than the 3M cartridge. This means more reliable data across the entire tape.

#### Redeposit Nodules Another reason to keep constant

tension is to avoid "redeposit nodules" from smearing across your tape drive's head. What are redeposit nodules? They are the insidious flakes of tape media that break off from the edges of the tape and get dragged up to the edge of the tape head. If the tension is low, or becomes low when the tape starts or reverses, the flakes come up over the edge, get smeared over the head, and reduce its ability to read the data

Even worse, however, is that these redeposit nodules are dragged along the surface of the tape and get embedded and packed over time. When your drive tries to read the data, the redeposit nodules act as a tent pole holding up the tape away from the head. As a result, even the best errorrecognition algorithm can only tell you one thing-you've lost the data.

You might be wondering what causes the flaking in the first place. Again, it is cartridge design. The basic design uses a tape guide, shown in the accompanying illustration. The problem with this approach, is that it presupposes that the tape will always run parallel to the top and bottom caps of the tape guides. At the low speeds of 30 inches per second typical of when the 3M cartridge was designed, it was less of a problem. But at today's speeds of 90 inches per second and more, the tape wanders. When it presses against the top of the tape guide, the tape's edge pressure builds. Not only does media flake off, but you lose data due to the "coining" or "scalloping" effect.

Cartrex eliminated the cause of the tape coining or scalloping by developing a barrel-shaped roller placed prior to the tape guide. The laws of physics show that by riding on a rounded barrel, the tape will always seek the middle, reducing the tape edge pressure. This seemingly simple addition causes the tape to always enter the tape guide with zero edge pressure. In this way, the possibility of media flaking off and creating redeposit nodules is virtually eliminated.

Instantaneous Speed Variation (ISV) Instantaneous speed variations is exactly what it sounds like-small, instantaneous changes in tape speed as it crosses the tape head. At slow tape



You can compare the Cartrex design on top with the conventional 3M design (lower left) and DEL, a 3M licensee (lower right). The omission of "edge tension reduction guides" (indicated in dark blue on the color schematic) on either the 3M or DEI design means that tape edge pressures will increase causing the magnetic media to flake off, smear across the tape head, and cause "redeposit andules" to become embedded in the tape.

speeds and low bit densities-like the 1971 standard of 30 inches per second and I,600 bits per inch-ISV wasn't as big a problem. At that time, the bits were crossing the head at 48,000 bits per second.

Today, however, the story has changed, 90 inches per second and 8,000 bits per inch mean that 720,000 bits cross the head every second. A

1,500% increase. As you may have guessed, speed fluctuations in the 48,000 bits per second made reading data difficult for tape drive electronics. But when the electronics have to guess whether or not the bit rate of 720,000 bits per sec-

ond is accurate, the electronics can be-

come overwhelmed.



High speed tape without the "edge pressure retrign spice (seldom enters tape guides parallel to the top and bottom. The edge pressure which re-sults creates "scalloping" or "coining" on the tape. The effect is data loss due to head-to-tape separation, flaking media that smears across the head, and "redeposit nodules" that create hard errore.

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## REPLACEMENT KEYBOARDS

your middle finger farthest away, at the bottom of a concave bowl.

Such a theory is almost compelling, but my fingers just don't believe it. When I point my claws in the general direction of a keyboard-typewriter or harosichordthey naturally take on an arc that would better fit a convex keypad. (Try it yourself.) The Maltron's concave curve made my fingers squeeze together, and its keys seem to be more closely spaced. In reality, the spacing approximates the spacing of a standard keyboard (about 1/4 inch from mid-key to mid-key).

The First OPYCB Keyboard?

If you're used to OWERTY, you're in for an even bigger surprise with the Maltron. The primary keycap legends bear no resemblance to your favorite arrangement. or to any other that you may have seen before, including Dvorak. The layout appears to be Maltron's own, an unpronounceable OPYCB. Like the Dyorak layout, it puts the most common keys in the home rows and divides the letters among the two fingerpads; for the most common key combinations, sequential presses use alternate hands.

Some experts believe that, once you've become proficient at it, a Dvorak-like key layout might improve your typing speed by 10 to 30 percent. But it took me 10 to 15 years to get competent at typing on the quirky OWERTY. In the time it would take me to relearn using the Dvorak layout or the Maltron keyboard, how many characters would I lose trying ultimately to gain 10 percent or so? Most people seem to agree that relearning to type with an alternate key arrangement does not make sense economically. (See the accompanying sidebar, "Learning the Maltron Keyboard," for a differing, first-hand ac-

Fortunately for QWERTY holdouts, an extra key electronically switches the character arrangement to an approximation of the familiar layout. The unusual shape of the keyboard makes even the familiar keys hard to find, but tiny OWERTY labels are tucked at the top of each keycap to help you hunt and peck along.

Even in OWERTY mode, however, you can only guess where you'll find little necessities like the spacebar and the Back-

# Learning the Maltron Keyboard

he Maltron, a bizarre-looking British keyboard created by Lillian Malt, a typing theorist, and Stephan Hobday, an engineer, is a daring attempt to increase your keying speed and reduce your fatigue. The Maltron's dramatically different key placement is not likely to replace the familiar OWERTY any time soon (most of us resist relearning something we already know how to do), but I decided to give it a try.

The look of the keyboard is startling. The left- and right-hand key groups are a few inches apart. Why should keys controlled by the right hand and those controlled by the left hand be crowded together? Malt and Hobday reasoned. This crowding forces you to bend your wrists and tense your shoulders-a widely rec-

ognized source of fatigue. Shallow concave pits hold keys for the four fingers of each hand, designed to accommodate the fact that our fingers are different lengths. Keys that are struck by the middle fingers are further away than those struck by the other fingers, for which the keys are also adjusted.

Then there's the thumb, relegated to spacing duty by most keyboards. The Maltron keyboard gives each thumb eight keys in its own keypad. The thumb always hits the letter e, the most commonly used letter of the alphabet. Each thumb also gets a Ctrl and an Alt key. The left thumb strikes the Home and the up and left cursor keys, the ones that move you back through your work: the right thumb strikes the End and the down and right cursor keys, which take you forward. The symmetry aids learning and quickly becomes second nature.

Although you can use the Maltron in the OWERTY mode, the keyboard's own specially designed key placement arranges the most commonly used letters in the home key positions and assigns the keys so that the same finger hardly ever types two letters in succession, eliminating a major speed reducer.

Science Typographers, a Medford, New York, company that has used four Maltrons in a real-life production situation, found that a fast typist could exceed OWERTY speed on the Maltron by 12 percent after 6 months of using the keyboard. Other users quoted by the develoners cite similar or better results

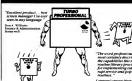
To help new users adjust to the dramatically different key placement. Malt and Hobday supply typing courses with the keyboard. To test their claims of more speed and less fatigue, I followed one. Here's what I found.

Since I'm a reasonably fast touch-typist on QWERTY, I tackled the short course. After about 10 hours of practice, I was up to 25 words a minute or so while copying from text. But my productivity depends on being able to compose at the keyboard without conscious effort. I'm still not to that point with the Maltron, but I can see it coming. Meanwhile, it's apparent to me (and to Science Typographers) that the other major benefit of the Maltron—less fatigue—is real.

The Maltron is decidedly not for evervone. Admittedly, relearning something as familiar as the QWERTY layout sounds crazy, but if, like me, you give the Maltron a try, you may be surprised at its versatility and payoffs over the long run. With its own unique key arrangement as well as its OWERTY lavout, it's a revolutionary new instrument. Time will tell whether or not it becomes part of the PC's permanent repertoire.

- John Helliwell John Helliwell is a Toronto-based computer consultant and writer.

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Trouble is, most of them aren't manufacturers Rather they are fabricators or marketers, taking other company's components, possibly doing one or more steps of the processing themselves and pasting their labels on the firished product

The new IBM diskettes, for example, are one of these So are IBM 514" diskettes. Same for DYSAN, Polaroid and many, many other familiar diskette brand names. Each of these diskettes is manufactured in whole or in part by So, we decided to act just like the big guys. That's how we would cut disketta prices: without lowering the

We would go out and find smaller companies to man facture a diskette to our specifications specifications which are higher than most and simply create our own

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highest quality diskettes they can because they sell them to the software publishers, computer manufacturers and other folks who (in turn) gut their name on them and sell them for much higher prices to you After all, when a software publisher or computer manu-facturer or diskette marketer puls their name on a diskette they want it to work time after time, everytime (Especially software publishers who have the nasty habit of copy protection their prignals!

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Pago or emerge from a basement plant just east of Super Star diskettes have been around for years .. and

Super Star diskettes have been around for years. and you've used them for years as copy-protected software ongraphs, unprotected originals. Sometimes, depending on which computer you'own, the system master may have been on a Super Star diskette. And maybe more than once, you've bought about or two or more of Super Star diskettes without knowing it. They just had some "big" company's

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space and Enter keys. The Shift keys are reduced to small keys at the periphery of each four-finger keypad. The spacebar has become two inconvenient double-size ter key is even less propitiously placed in the central keypad, across a sea of blank plastic from the nearest finger.

The curves of the Maltron design are made possible by individual hard contact

switches mounted directly onto the black plastic case (which has the feel of lightweight polypropylene). Keycaps are grey with large white Maltron lettering and tiny red OWERTY lettering. The function keys are yellow with black lettering.

I did not spend enough time typing on the Maltron to determine whether it would improve my speed in the long run. As the saying goes, you can't teach an old dog to change his spots. But in theory, if you're willing to commit yourself to an admittedly nonstandard, idiosyncratic design exercise, you may get more characters into your PC's memory faster using the Mal-



tron instead of an ordinary keyboard. (You'll also get more than your share of stares from anyone who sees you at work.)

From a practical standpoint, bigger productivity boosts are probably more likely to come from one of the other, more traditional keyboard alternatives. For quick cursor positioning, my top choice is the SmartBoard. It gave the surest, most effortless, yet most precise control. Using WordStar with this keyboard, I can zip to any place on the screen more quickly than ever before. Even BASIC programs are easier to edit. Similarly, finding a spreadsheet cell can be zippy indeed.

Were I to concentrate my artistic efforts on drawing on my PC screen, however, I would be tempted to make the Key Tronic KB 5153 my primary typing tool, but I'm not yet totally won over. Because I'm lefthanded, the touchpad on the far right loses a lot of its convenience for me. Righthanded sketchers will probably find that it suits them just fine.

Individual differences will probably prevent any one keyboard from becoming the perfect data entry instrument for all users. But if one of these suits your individual taste and style, your hours at the PC may become more pleasant.

Winn L. Rosch is a contributing editor of PC Magazine.

PC MAGAZINE · JANUARY 14, 1986



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## Sizing Up Your Files

DOS utilities don't always give you an accurate picture of the actual size of your files. SIZE and FREE will help you know just how much space you really have.

If you frequently move files between directories or between fleppies and a freed disk, you've probably learned that the available space reported by a freed disk, you've probably learned fless from the same of the control of the con

It's not that DOS can't add, of course. The problem is that the DOS utilities report the actual size of the files, not how much room they require in a subdirectory or on a diskette. To illustrate the difference, just put a diskette into drive A: and use CHKDSK or DIR to show the number of bytes it has available. Then add a short

batch file to the disk by entering copy con test.bat<cr>echo hello<cr>

<F6><cr>
Your directory will now report

TEST BAT 12 date time

But look at the bytes available on the disk. You now have 1,024 bytes less than when you started. If you now try the same test on your fixed disk, you'll discover that the same 12-byte file has shortened your disk

space by a whopping 4.096 bytes.
This is a consequence of the way DOS
allocates space on diskettes and fixed
disks. As a widely unread section of the
DOS manual notes, file space is allocated
by clusters, with a one-cluster minimum.
On a double-sided, nine-sector-per-track
disk. a cluster contains two contiguous

#### 1986/No. 1

sectors, and since a sector contains 512 bytes, the minimum DOS storage allocation of Roppies is 1,024 bytes. Fixed-tion of Roppies is 1,024 bytes. Fixed-tion of Roppies is 1,024 bytes. Fixed-tion of Roppies is 1,024 bytes. Ball Tile water to less than 4,084 bytes. Journal of Roppies is 1,024 bytes. Journal of Roppies is less waterful with small filer, since its cluster size is 2,048 bytes (four sectors).—Ed. I.

Sizing Up Your Needs

For backing up and copying files, then what you need as program that shows you the actual storage requirements for your the actual storage requirements for your files. SIZE\_COM is a short (nor-cluster) utility that calculates the total number of bytes required for copying anywhere from 1 to 255 files, grouped (using wildcards) by type or filerament, it works on any drive or directory or subdirectory, and from any drive or directory or subdirectory and from any subdirectory. And just for good measure. The contract of the

Getting Measured

PC Magazine's Interactive Reader Service at (212) 696-0360 has copies of the .COM, .ASM, and .ASC (BASIC) versions of SIZE and FREE, and you can download any of these files by modern. Your communications software must be able to use X modern to download the .COM versions directly; the other two can

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#### PROGRAMMING/UTILITIES

be downloaded in straight ASCII. If you get SIZE.ASC and FREE.ASC from our service. REName them with .BAS extensions and run them once under BASIC. This will create the .COM files for you, automatically. Alternatively, if you have no modem, you can type in SIZE,BAS (shown in Figure 1) and FREE.BAS (shown in Figure 2) and create the commands by running them. And assembly language fans, take heart: Your pleas have been heard. Beginning with this issue, as shown in Figures 3 and 4. PC Magazine is returning to its previous practice of including the source code with the articles.

#### Sizing Up the Situation

Using SIZE.COM is simple. It has just two parameters, the drive and directory that you want to read and the files in which you're interested. Both parameters may be omitted, in which case you'll get a total for the current directory. The format is uncomplicated:

#### SIZE [dr:][\path\filename]

where dr: may be any drive from A: through D:, path may be \ if you want the root directory or the complete path for a file or file type in any directory on the disk. and the entry for filename may contain global characters. Both programs can be used with or without a fixed disk, but they must be resident on the current drive. The two programs require DOS 2.0 or later and use up no memory space since they're not resident in DOS. If a path is entered, it must be preceded by a \ and must include a file specification. If a filename is entered without a path, then no \ is necessary. The output of SIZE.COM can be redirected to the printer or a file. Some sample entries include:

SIZE\ Read all files in the root directory

SIZE\\*.COM Read only .COM files in the root directory. SIZE \*. BAS Read only . BAS files in

the current directory SIZE A: Read all files on drive A:. SIZE A:\*.EXE Read only .EXE files

on drive A: SIZE/SYMPH/SHEETS/\*.WRK

Read only .WRK files in the subdirectory SHEETS on the current drive. SIZE C:\ASSEM\\*.\* Read all files in

```
' Program for creating SIEE.COM
CLS:PRINT 'Checking DATA: please wait...'
128 FOR B-1 TO 42
138 FOR C=1 TO 17
148 READ AS: IF C<17 THEN 168
158 18-18+VAL(A$)
     NEXT: NEXT
     TP T4=52748 TUTE DECTORE-COTO 288
178 IF 18-52/48 THEN RESTURE FOUND 280
188 PRINT "ERROR: CHECK THE LAST NUMBER IN"
198 PRINT "EACH DATA STATEMENT"—THEN REDO": END
288 FOR B=1 TO 42
218 FOR C=1 TO 16
228 READ AS:TTL=TVL+VAL("4H"+AS)
     BEAD S:IF S=TTL THEN 278
PRINT "DATA ERROR IN LINE":B*18+338
268 PRINT "CHECK FIGURES AND REDO": END
      TTL-0: NEXT: RESTORE
                               AS #1 LEN-1:FIELD #1.1 AS D$
     OPEN "SIEE, CON"
298 FOR B=1
                  20 42
388 FOR C=1 TO 16
318 READ A$:LSET D$=CHR$(VAL("&H"+A$))
328 PUT $1:NEXT: READ DUMNYS: NEXT: CLOSE
                 SIZE, CON CREATES
348 DATA E9.
                          #1, #A, 53,
                                                               20, 58, 85,
6P, 70, 79,
35, 8D, 8A,
                                                                                               20,
67,
69,
358 DATA 38, 28, 2D, 28, 8D,
368 DATA 28, 28, 43, 29, 28,
                                             8A,
                                                    24, 43,
39, 38,
                                                                                                     68,
                                                                                                                  1169
368 DATA 20, 44, 61, 76, 69,
388 DATA 67, 28, 43, 6F, 6D,
                    1522
1113
88
198 DATA 2E,
428 DATA 88,
                    438 DATA 66,
     448
                                                                                   29,
73,
458 DATA 88,
                                             66, 69,
00, 20,
                                                         6C,
                                                                65, 28, 73,
79, 74, 65,
                                                                                                     65,
                                                                                                                  667
                          468 DATA 88,
                                                                                                                  943
                                                                                   73, 20, 72, 65,
73, 68, 65, 74,
08, 00, 08, 20,
                    69,
                                                                                                                  1582
478 DATA
488 DATA 65, 28, 73, 29, 8D,
498 DATA 79, 74, 65, 73, 20,
588 DATA 28, 66, 69, 78, 65,
                                                   65,
                                                               75, 69,
69, 73,
78, 61,
28, 66,
                                                                                   65, 64, 20, 6F,
8D, 8A, 8A, 24,
81, 6D, 85, 74,
6C, 65, 28, 73,
                                                          71,
                                                                                                                  1603
                                             64,
                                                         64,
                                                                             6B,
                                                                                                                   1098
500 DATA 49,
                                                                            72,
69,
                          76, 61, 6C,
73, 29, 8D,
                                             69, 84, 28,
8A, 6P, 72,
                                                                                                                  1598
                    6Ε,
28,
                                                                                                            65,
538 DATA 28,
                                             66, 8P, 75, 6E, 64,
B4, 89, CD, 21, BF,
                          6F, 74, 28,
DA, 83, 81,
                                                                            go,
                                                                                   8A, 8A, 24, 1E,
81, BA, 4P, 81,
88, 80, AC, 3C,
14, 46, AC, 3C,
F3, A4, EB, 48,
                                                                                                            2B,
B4,
                                                                                                                  1083
                    6E, 6F,
548 DATA
558 DATA
                    58,
CD,
                          21, 84,
                                       41,
                                                   PC,
58,
                                                   PC, BP, 52, 81,
58, 98, 3C, 82,
4C, 81, 89, 86,
                                                                                                                   1578
                                       00,
568 DATA
578 DATA
                    06, 28, BE, 00,
03, 29, A6, 00,
                                                                                                                  1885
             74.
                                             BE,
                                                                             ge.
588 DATA
             3C, 03, 75, 22, 46, AC, 0C, 20, 3C, 61, 64, 72, 03, E9, 05, 00, AA, AC, 3C, 3A, E8, 00, 00, E0, 1A, 90, 3C, 04, 75, 0C,
                                                                             7D, 03, E9, 6C, 80,
74, 03, EB, 7D, 90,
46, E9, 03, 86, F3,
                                                                                                                  1218
590 DATA 64,
                                                                                                            AA,
                                                                                                                  1648
                                                                            46, E9, 83, E0, F6,
74, 83, AA, EB, F6,
83 EB, 4E, 98, E8,
                          80, ED, 8A, 90, 46, AC, 3C, 6D,
89, ED, 8A, 98, 46, AC, 3C, 6D,
59, 28, 88, 84, 4E, CD, 21, 73,
4F. CD, 21, 72, 85, 88, 6B, 88,
618 DATA ES,
                                                                                                                  2886
628 DATA
              52, 01,
                          89, 20, mm,
4F, CD, 21, 72, 85, 8m,
16, 97, 81, 5F, 85, 81,
PM. 34, 88, 2E,
638 DATA SS,
                    84,
                                                                            EB,
                                                                                   F5, 2E, Al,
                                                                                                     95,
                                                                                                            81,
                                                                                                                  1792
                                                               ES. 48, 80, 2E, Al. 93, 81,
Al, 99, 81, BB, 86, 84, F7,
9B, 81, BB, 88, 16, F7, E3,
                                                                                                                  1416
640 DATA 2E, 6B,
                          83, 01, 88, 34, 00,
01, 88, 25, 00, 2E,
650 DATA D2,
660 DATA BF,
                    C5,
                                                          Al, 9B, 01, BB,
                                                                                                                   1689
                                                         01;
00;
678 DATA ED,
                    01, ES, 16, 80, BA, 9D,
21, CB, 87, F2, E9, 63,
                                                               EB, 84,
73, A4,
                                                                            90, BA, 8F, 82, B4,
C3, 87, EA, BB, 8A,
                                                                                                                  1611
688 DATA CD,
698 DATA B1,
                                                                                               BB,
15,
9A,
                                                                                                            88,
3D,
                                                               F7, P3,
FF, 86,
88, 84,
                                                                                                     4F,
                    30, 95, 28, D2,
00, 75, EE, C3,
                                                    F3,
                                                          95.
                                                                            8A,
93,
F7,
                                                                                   D1, 88,
                                                                                                                  2272
700 DATA 00,
                                 EE, C3,
56, 82,
                                                    D2,
50,
                                                                                                     00.
                                                                                                                  17 48
                          80,
                                                          ts,
                                                                                                FA,
52,
01,
                    ee,
```

EF, 06, 99, F7, F3, 83, 01, 58, 2E, 01, 06, 97, Figure 1: The BASIC program to create SIZE.COM.

01, PA.

ASSEM on drive

86, C3. 95, 81, 73, 85, PP. 86, 01,

01, 06, 99, 01, 74, 05, 22, FF.

C:. redirecting the resultant output to the printer.

728 DATA 85, 2E,

748 DATA 86, 98, 758 DATA 58, 2K.

the subdirectory

Entering SIZE with no parameters tallies all the files in the current subdirectory, the following report being typical:

69622 bytes in 29 file(x) 87848 bytes required on diskettes(s) 159744 bytes required on fixed disk

This is two files less than the DIR command would report, since the directory en-

tries themselves are not included in the total. Notice that our files will actually require a bit over 87,000 bytes of diskette space and on a fixed disk, nearly 160,000!

5A, 9B, 50, 2E,

58,

After using SIZE to total up your storare needs. FREE will tell you, in the same way, whether a given diskette will hold your files. It typically reports thus:

362496 bytes total disk space 57344 bytes allocated 385152 bytes available on disk

#### PROGRAMMING/UTILITIES

#### How SIZE Works

The SIZE. ASM file is well documented throughout. I'll present only an overview of its various sections. SIZE. COM consists of six main sections: read and verify user entry; add necessary global characters; find all specified files; calculate total bytes and clusters; and print results.

The program begins, of course, by setting up the stack for return to DOS. It then gets the current drive, which will be required for some entries, and stores it in memory. The next step is to examine the user entry to see if any parameters were entered and to check them for validity.

.COM files contain a 256-byte "Program Segment Prefix" that starts at offset Oo. The program actually begins at offset Hex 100 following the PSP. At offset 80 can be found all the parameters that were entered after the user invoked the file. Suppose the following command was entered from DOS:

#### SIZE VASSEMUPDATE ASM

You can look at the contents of memory starting at offset 80H with DEBUG by entering

DEBUG SIZE.COM \ASSEM\UPDATE.ASM

hitting the Return key and then entering 480 to display the contents of memory at that location. When you'd do, you'll see a string of ASCL-coded bytes (the letters show up on the right of the display) preceded by a 12H, which indicates the number of characters (18 in decimal) that were entered. It's this byte that SIZE COM uses to detect what was entered and what format was used.

The sure five possibilities; that no parameters were entered, that only the \( \) was centered (for the nost directory), that a drive tester was entered by itself, that a drive letter and a \( \) was entered. To contain the parameters for the search, a 65-byte buffer is provided, since up to 64 characters may be entered in a pathname, and it must be followed by I zero byte.

In the first case, the byte at offset 80 will be zero. If this is found, SEZE COMmercly places the global characters in the buffer and proceeds to its search phase. If the first byte is a 2, then the user must have

(a space and the character itself), and SIZE.COM must check for the \ to see if

SIZE.COM must check for the \ to see if it's there. If it is found, the global characters are added and execution proceeds to the search. If the first byte is a 3, then the entry must have been the space, a drive letter, and a colon, SIZE, COM must verify the validity of the drive letter and the existence of the colon, and if both are found, the global characters are added, and the program again proceeds to the search. If there's a 4 in the first byte, the user may have entered a drive letter, a colon, and a slash, SIZE, COM grabs the three characters without checking and proceeds to the search. (Checking is ignored here, since if the entry is invalid, the search functions

The final possibility, of course, is that the user entered a full pathname. In this case, the entire entry is loaded into the buffer, again without checking, while the program merely looks for a carriage return (ODH) at the end to mark the end of the en-

will trap for them.)

try. Again, an invalid entry will be trapped by the search function.

The search for files must be done in two steps: that of finding the first occurrence of the file and then of finding all the rest. The DOS function 4EH requires the attribute byte to be specified in the CL register. Here I have entered 20H. This allows the program to report all files except directory entries (which are files in themselves and in which we are not interested) and hidden files. If no file is found, then INT 4EH sets the carry flag. A check is made for this, and if the carry flag is set, SIZE.COM prints an error message and exits. If a file is found, DOS makes an entry in the current DTA (at offset 80H) that must not be disturbed during the next step. INT 4FH uses this information to find all the rest of the files, then sets the carry flag when no more have been found. If the program arrives at the find next label, however, that means that at least one file was found, and thus the exit here is to the end of the program

```
* Program for creating FREE.COM
CLS:PRINT *Checking OATA; please
FOR B=1 TO 22
                                  ecking OATA; please wait..."
130
       POR C=1 TO 17
READ AS:IF C<17 THEN 168
       TARTANUAL (AS)
160
       METT - NEXT
168 HEXT:HEAT
178 IT 14-3016 THEM RESTORE;GOTO 288
168 PRINT "ERROR: CHECK THE LAST NUMBER IN"
198 PRINT "ERROR LATA STATEMENT--THEM REDO";END
288 FOR B-1 TO 22
218 FOR C-1 TO 12
228 READ ASITIL-TIL+VAL("48"+AS)
230
       READ S: IF S-TTL THEN 278
PRINT "DATA ERROR IN LINE"; 8*18+338
       PRINT "CHECK FIGURES AND REDO"; END
TTL-8: MEXT: RESTORE
OPEN "FREE. CON" AS $1 LEN-1: FIELD $1,1 AS D$
       FOR B=1 TO 22
FOR C=1 TO 16
       READ AS:LSET OS=CHR$(VAL("&H"+A$))
PUT $1:NEXT:READ DUMMYS:NEXT:CLORE
       PRINT
                    "FREE. COM CREATEO"
       OATA E9, CC, 88, 8A, 46,
DATA 38, 28, 2D, 28, S3,
                                                                                                                 73, 28,
38, 35,
                                                                                        20, 31, 39,
65, 72, 72,
68, 74, 20,
      DATA 38, 28, 2D, 28, S3, es, DATA 28, 62, 79, 28, 41, 72, OATA 84, 24, 43, 6F, 78, 79, OATA 31, 39, 38, 3S, 8D, 8A, DATA 73, 28, 58, 75, 62, 6C, OATA 76, 61, 6E, 79, 80, 8A,
368
                                                                 74, 28,
                                                                                 4D, 65,
67, 68,
                                                                                                                 69, 6C, 6C,
26, 43, 29,
                                                                                                                                                1350
378
388
                                                                                                                                                 1211
                                                 8D, 8A, 24, 5A, 69, 66, 66,
62, 6C, 69, 73, 88, 69, 6E,
8O, 8A, 24, 8A, 88, 88, 88,
                                                                                 69, 66, 66, 20,
      20, 43,
                                                                                                                                                1511
418 DATA 28, 62, 79, 74,
428 DATA 65, 28, 73, 78,
438 OATA 88, 28, 62, 79,
                                                                                                                 26, 64, 69,
86, 86, 86,
63, 61, 74,
                                                                                                                                         73.
                                                                                                                                                 1515
                                                                                                                                                 1452
                                                                                                                 62, 79, 74, 65,
6F, 6E, 20, 64,
                                                                                                                                                S91
1461
                                                                                                                 36, co, 21,
                                                                                                                                         BA.
                                                                                                                                                 582
                         52, F7, E3,
E8, 35, 88,
490
       DATA 81, 28, 35,
DATA 92, AB, BF,
                                                                                                 E1.
                                                                                                                 C9,
                                                                                                                                 92
                                                                                                                                         AB.
                                                                                                                                                2288
      DATA 92, AB, BF, VI,
DATA A1, C7, 81, 28,
DATA BA, 67, 81, 84,
500
                                                  81,
                                                         23, 21,
CB, 61,
CD, 21,
                                                                                  AL,
                                                                                                                         œ.
                                                                                                                                                1381
                                                 86, CB,
89, CD,
                                                                                 20,
                                                                                         4A, BP,
87, EA.
                                                                                                                 81,
       DATA BA, 67, 81,
DATA 83, FD, 88,
526
536
                                                                                                                                 B3
                                                 87, 95, 33, D2,
33, D2, F7, F3.
                                                                                 27,
                                                                                         F3, 95,
                                                                                                                 F3, 0A,
                                                                                                                                         18,
                                                                                                                                                 2469
                                                                 P7,
                                EB, EC,
                                                         D2,
                                                  ee,
```

entered only one character, the backslash | Figure 2: The BASIC program to create FREE.COM.

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#### PROGRAMMING/UTILITIES

where the count gets reported.

named tally is called, that keeps score of While SIZE.COM is looping through the number of bytes in each file and of the find first and find next, a subroutine | number of clusters each requires. First



Figure 3: The assembly language listing for SIZE.COM

#### PROGRAMMING/UTILITIES

"count" is incremented, keeping track of the number of files found; then the number of clusters must be added file by file since, bytes could be in the millions if you're us-

	СПР	el.'e'	;ie it A or greeter?
100 906	Cap	eed .	
	jge jap	error	ryee rno-error exit
District in	Jmb	error	ino-ettot exit
eeds.	F-C0-	41, 'd'	
2 - 2 - 1 - 2	cab	41, 4.	;ie it D or leee?
-17, 3, 20, 0.7,	jle	000	tyee
100	jmp	error	ino-error exit
1,986.1			
J arcen.	etosb	Albert	setore drive letter
The second second	lodeb		iget next byte
Cathar Ca	cmp	el, 1,1	
	je	aaf	1700
	imp	10130	ino-error exit
and I	300	1000	the error error
200	etosb	Call Control of	jetore it
F. 105355	call	add_global	redd alabal abase to buffer
transfer -	imp	find_first	redd global chere to buffer sproceed with eeerch
eegs	3-6	TIMETHE	throopen aven seeren
4444	cmp	91.4	
3- 43.25		eeh	;did ueer enter drive and \
ALC: MALK -	ing		1uo
1. J.		*i	syes-get next byte
1,300,000	mov	cx,3	gget ell 3 chere
teb	noveh	- S. F. A	
- Carl Street	cell	edd_global find_firet	gedd global ohere to drive end \
	120	find firet	sproceed with seerch
aahı			
	inc	ei	jueer must have entered e path
eais .			,
	lodab		;load first char
	CRP	el,#dh	;ie it end of entry?
100	is	find_first	suggest one of the sauch
	etoeb		yes-proceed with search ino-store cher
No. 4 vibilities than to be	jmp	egi	get enother byte
find fire	3-4	***	ther american place
*******	BOY	dx, offset buffer	setert of pathname io memory
1	BOY	cx, 20h	terate of bacquere to menoral
		eh,4eh	rettribute to seerch for rfind first function
	mov	en, 4 en	fring first function
	int	21h	
	jnc	found_firet	Ifile found-proceed to find next
	jmp	error	one file found or invalid path
found_fir	stı		
	cell	tally	gedd to running total
find_next		144 - 1454	
	mov	eh,4fh	find next function
	int	21h	
	jc	count_up	;no more files found
	call	tally	sedd to running total
	imp	find next	rlook for another
count_up	,	11110_11111	
count_apr	nov	av. tot butes	;low word of total bytee ;high word of total bytee
	BOY	ax,tot_bytee dx,tot_bytee+2	think word of total bytee
der	BOV	di.offset asc bytee+8	rend of output string
4-782			sconvert to escii
	call	eecii	lenuadic co ddell
	BOA	ex, count	rget total number of files
	suh	dx,dx	scleer high word
1 1/2	nov	di,offeet eec_filee+3	gend of output etriog
	cell	eec11	convert to eecii
1 7	BOY	ex,diek_bloke	stotel blocke for diekette
1 2 3	ROY	bx,408h	:1824 decimel=2 clustere
	nul	bx ·	
	BOY	di.offeet eec_diek+7	rend of output etrine
	call	ascii	convert to eecii
100 00 00	201	ex.fix bloke	stotel blocke for fixed dick
	BOY	hx,1000h	14896 decimal=4 cloetere
	mul	ha , assem	tenne nectual-s ctoscets
-	MOA	di.offset asc fix+7	send of output etring
	oall	escii	rend of output etring
			louisely on secti
	BOY	dx.offeet eec bytee	setert of priotout
27-			tarace or betorong
4	jmp	exit	
strott			
AUGUS G	ROY	dx, offset erraeg	
exite			
20	HOV	eh,9	;DOS function - print etring
	int	21h	
1			

	-	ļ
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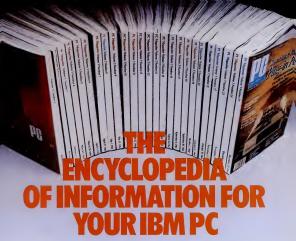
#### PROGRAMMING/UTILITIES

ing a fixed disk, two 16-bit words are required for storage. These two words are found at offset 9AH as each file is found and written to the DTA. As the file size is read, the program also calculates its cluster requirements. To find the requirements for diskettes, you must then divide the total bytes by 1,024 (400H) and for fixed disks

(1000H). Unless the total is an even multiple, there will be a reminder from the division. This will cost another 1,000 or 4,000 bytes. The words at disk bloks and fix bloks are incremented by these values. The total bytes are added to the running totals at tot bytes (two 16-bit words) and if the addition at the low word produces a carry, Ion the PC and PC-XT-Ed.1. by 4,096 then the high word must be incremented.

н	н.				
ı	Ш		ret		
ı	Н	main	andp		
1	131	edd_qlobal	proc	near	
	ш		xchq	si,dx	slocetion of global chare
1	ш		EOV	cx.3	;number of chera
ı	Ш	rap	novab		
ı	Ш	add_globa			
ı	ш	aecii	proc	near	
1	ш		xcbg	bp, dx	reave high word
1	ш		DOA	bx, 8ah	idivisor
1	Ш	aa1:	DOA	c1,30h	;conversion for ascii
	ш	,-	xchq	ax.bp	sget high word
	ш		eub	dx.dx	releer regiater
1	ш		div	bx	
	ш	1	xchq	bp.ax	this will be the new high word
. 1	ш	Į.	div	bx	pdivide low word + remainder
1	ш		O.C.	dl,cl	sconvert new remainder to eecii
п	ш		204	[di],dl	squotient into etorege
	ш		dec	di	jetep beck one byte
	ш		CED	ax, P	tete we goue,
	ш		jnz	aaj	100
	н	eacii	ret		pyea-exit
ı	i		endp		
		tally	proc	near	
ч	ш	l .	cub	dx,dx	scleer ragiater
٠.	ш	1	inc	count	yedd 1 mora file to count
	ш		BOY	bp,9ah	plocation of files size in pep
	ш	l .	EOV	ex,[bp]	get low word
	ш	1	nov	dx, (bp+2) dx	get high word seeve for next etep
	ш	l .	puan	ax	saave for next step
	ш	l .	pown	bx.400h	:1824 decimal=2 cluatere
	ш		div	hz .	/1914 Occidental Cidentific
	ш	l	CERP	dr.9	rie there a remeinder?
П	ш	1	12	eak	IND
ľ	ш	1	inc	diek bloke	rvee-edd another block to running tote.
	ч	aek:			
	ш		add	dick_bloke,ax	sadd number of blocke to running total
٠	ш	l .	pop	ax	;get back low word
ı	l i	1	pop	dx	jget back high word
п	ш	l .	push	dx	; aave for next atep
	: 11		bnsp	ax bx,1000h	ranve for next atep r4096 decimal=4 clustere
	ш		nov	DX'TERMU	14630 decimal=4 cinsteic
i	ш	l .	GIA	dx. #	sie there e remeinder?
	ш		iz	eel	ino
	ш	l .	inc	fix.bloka	svee-add enother block to running tote
ı		ael:	2.100	111_01040	The see chester steem to remain total
ı	ш	441	add	fix bloke.ax	;add number of blocks to running total
п	11		000	ex	iget beck low word
ĸ		l .	add	tot_bytee,ex	radd low word to running total
	ш		anc	no_carry	
н	ill		inc	tot_bytea+2	sbump up high word
U	1	no_carry:		-,	
п	ш		pop	ax	;get back high word
	: 1		edd	tot_bytea+2,ax	;add high word to running total
1	ш		ret		jexit
ı	ш	tally	endp		
u	ш	caeg	enda		
п	ш		end	etert	
	: 1				

(Figure 3 ends



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#### PROGRAMMING/UTILITIES

SIZE.COM continues looping until all files are found. It then must retrieve the totals and convert them to ASCII characters for display. There are four totals to report: count, tot. bytes, disk. bloks, and fix bloks. The conversion routine at count\_up successively divides the total by 10 to extract each digit, then converts it into its AS-CII equivalent.

> title FREE. ASM page, 132

segment pars 'coda' sasuma cs:cseg proc far

begin jap banner

As an example of the process, suppose you had a number such as 1,234, and you

cseq

main proc far 100h

start:

wanted to extract each digit. Dividing it by 10 would yield 123 and a remainder of 4. Dividing the new number (123) by 10 would yield 12 and a remainder of 3, and so on. The remainder will never be more than 9 and so merely ORing it with 30H (which is basically adding 30) automatically converts it to its ASCII equivalent since I is ASCII 31, 2 is ASCII 32, and so forth. When dealing with the total number

of bytes, however, there is one additional

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banner	db	Sah, 'FREE Vers 1.8 -	Sapt. 1985 - by Art Marrill', 8dh, 8ah, 'S'
	db	'Copyright (C) 1985'	.0dh .0ah .'S'
	db	'Siff-Davia Publishi	ng Company', 8dh, 8sh, '\$' total disk space', 8dh, 8ah
total:	db	Sah, 8 dup(8), bytes	total disk apaca', 8dh, gah
diff:	dh		
bytess	db	8 dup(0), bytas sva	lisble on disk',#dh,#ah,#ah,'\$'
hitotal:	dw		
hlbytes:	dw	0,0	
begins			
	BOY	da, offset bannar	
	mov	ah.9	
	int	21 h	
	nov	ai.5ch	raddraga of salected drive
	mov	dl,[si]	Amountain or oursecting grave
	BOV	ah, 36h	rget disk free space
	int	21 h	Agec of an Erem apace
	push	88	assve for total bytes
	push	CX	
	push	dx	seave for total bytes
	-	ux	sasva for total bytas
	nul	ha	gget total clusters
	mul	cx	igat total bytea
	std		
	mov	di.offset hlbvtaa+2	
	xcha	ax, dx	
	stosw		
	achq	nx.dx	
	stoow		
	nov	di.offset bytes+7	ratorage for secii printout
	call	ascii	
	pop	da	rest back total clusters
	pop	Ca	igat back bytas per sector
	pop	44	gat back sectors per cluster
	mul	da	stotal clusters
	mul	CX	ibytas per sector
	nov-	direffort hitseni+2	years routing an slave to get
	xcha	ax,dx	1 total bytes
	atony	er, or	) total bytes
	xchq	ex.dx	
	stosw	=2,02	
	HOV	di.offset total+8	istorage for ascii printout
	call	ascii	
	nov	ax, hi total+2	calculate difference between
	aub	ax, hlbytes+2	; total bytes and bytes allocated
	xchq	ax, dx	; to get total bytes remaining
	HOY	ax, hl total	
	sub	ax, hlbytes	Contract of the contract of th
			(Figure 4 continues)

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#### PROGRAMMING/UTILITIES

ekipı	jnc dec	ekip dx	redjust total for cerry
ekibi	nov call.	di,offset diff+7	satorege for ascii printout
	mov nov int	dx,offset totel eh,9 21h	sprint recults
	int	20 h	jexit
main	endp		
eecii	proc xchq nov	hp,dx hx,seh cl,38h	gave high word gdivisor gconvergion for abcii
rptl:	cmp jz xchq	bp,# rpt2 ex,bp	pare we done with high words page pro-get high word
	div xchq div	dx, dx hx bp, ex hx	jolear dx jthic will be the new high work jdivide low word + remeinder
rpt21	sov dec j=p	[di],dl di cptl	squotient into storage step back one byte sgo again
rpczi	mor div	dx,dx bx dl.cl	jelear dx
	nov dec	[di],dl	convert hex value to ascii equotient into storage estep back one byte
	jnz	ex,8 spt2	rare we done?
secii	ret		iyes
cseg	ends	start	

complication, for you're handling two 16bit words and can't divide a 32-bit value by 10 without an overflow. It's as if you wished to divide 100 by 10 but could not divide numbers larger than 99. The solution is to divide the original number in half, then to divide each by 10, and then to

add the results together. SIZE.COM does essentially the same thing. It divides the high word, then the low word plus the remainder, extracting what's left over, and then repeating the

process until there's nothing left.

In the division, the digits were extracted from right to left. Therefore, they are stored backward in memory by setting DI at the end of the string and then decrementing it each time a digit is extracted. An 8byte buffer is provided to contain up to eight digits, and it is arranged so that after the digits have been filled in, the program need only call the first byte of asc\_bytes in order to print on the screen all bytes up to the delimiter 24H (S) at the end of asc\_fix. Line feeds and carriage returns have been made a part of the storage area. This allows

all the results to be printed with one INT 9 rather than printing each line individually. The error message is nestled within the print instruction so that it can use the same print command. All that then remains is

the exit to DOS

SIZE.COM, supplemented by FREE COM, can provide valuable information on the total disk space available, the space that has been already used up, the space needed by files, and the total space on the disk. They're almost invaluable when you're doing backups, for if you run out of formatted disks during the backup process,

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#### Time Conversions with 1-2-3 Lused the cell-mating macro in your Sen-

Tused the cell-maring macro in your september 3 column (Volume 4 Number 18) to keep track of the results of bicycle races. My problem was to find a way to display results as hours:minutes:seconds rather than as minutes:seconds—as 5:12:05 rather than 312.05.

The macro shown in Figure 1 calculates hours, minutes, and seconds from a total time expressed in seconds, which you enter in the first row of the spreadsheet. Results are displayed in a single cell in row 2. All labels in the first column are range names for the cells to their right. In rows 4 through 6, the macro calculates values for hours, minutes, and seconds. In rows 7 through 14 it converts the values into labels, and in rows 15 through 21 it combines the labels into a single cell named RESULT. Note that in lines 9 and 12 the macm tests the minutes and seconds and adds a leading 0 if the value is 9 or less. Larry Johnson

Larry Johnson Gunnison, Colorado

I'm inclined to assume that your timing device probably works in minutes and seconds rather than in seconds only. This would mean that you presently have to convert to seconds before you enter the time and run the macro. If so, why don't you start the macro with prompts for minutes and seconds and then let 1-2-3 do the conversion?

The submission immediately below may also give you some ideas. Your macro would run quicker if the conversion formulas in lines 4 through 6 were in cells by themselves rather than inside the macro. You could then copy their instant results to lines 16, 18, and 20, convert to labels, and combine them in a single cell.

#### More Time Conversions

Occasionally you may need to use time a calculations that produce results in minutes and fractions of minutes. You can use so Symphony and 1-2-3 to convert quickly a hourber such as 147.229 minutes into 2 chours, 27 minutes, and 14 seconds. Figure a

2 shows the results of such a uskulation, together with formulas that do the job. Strictly speaking, the entries in column F are unnecessary duplicates of the formulas in cells D8 to D10; they are displayed only to show what's going on. Cell D8 has been given the range name TIME, and it is there that you input the value to be converted. The results will appear instantly in cells D8 to D10.

The last number in the last formula sets the number of decimal places displayed after rounding. If it were set to zero, seconds would be displayed only as whole numbers. If it were set to 2, hundredths of a second would be displayed.

Stan Scott New York, New York

Clever formulas can give you quicker results than macros. However, in this instance, the values in cells D8 to D10 could be combined into a single cell using the cell-maing technique shown in the time conversion in Figure 1.

1	TIME	13883.00	Input - time in seconds
3	RESULT	3:50:03	Output - formetted result
5 6 7	\s	{Goffo}HOUK @int(TIME/3600) "{Bdit}{Calc}" {Goffo}HUIF@int({TIME-3600*BOUR/60) "{Bdit}{Calc}" {Goffo}BOUR {Bdit}{Bosse}"	Enter formula for hours in HOUR, convert to value Same for minutes Same for seconds Convert hours from value to lable
9 18	DQ_KIN	{Goffo}MINT /xiMINC=9"{Bdit}{Home}'8"/xgDQ_SBC" {Bdit}{Home}'"	Convert minutes to lable WITH leading zero Convert minutes to lable WITHOUT leading zero
11 12 13	DQ_SEC	{Goffo}sBC" /xisBCce9"{Bdit}{Bome}'0"/xgDQ_RES" {Bdit}{Bome}'"	Convert seconds to lable WITH leading zero Convert seconds to lable WITHCOT leading zero
14	DO_RES	(GoTo)RESULT	The following
15 16 17	HOUR	3	"keystrokes" will be entered
18	KIN	50	in RESULT
28	SEC	es .	
22		{GoTo}TDE	

Figure 1: A macro that converts seconds to hours, minutes, and seconds.

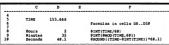


Figure 2: Formulas that convert minutes to hours, minutes, and seconds.

#### Testing Values Against a Standard Sometimes it's necessary to test a long col-

umn of numbers against a standard value. You may, for example, need to know which numbers exceed an important parameter. The 1-2-3 macro shown in Figure 3 tests all the values in D3 to D10 against the standard in D1.

Before you run the macro, make sure that cells D1 and D13 have the range names in the cells to their left. Put the cursor at the top of the column to be tested. and hit Alt-C. The macro will march down the column of numbers and put a plus sign next to those that are larger than the test value, a minus sign next to those that are smaller, and a dot next to those that match the test value. When the macro comes to a blank cell or if the value is zero, it will quit.

The flagging mechanism works by using the +/- format in cells E3 to E10. In this format, a cell will display as many plus or minus signs as the value in that cell. Thus a +5 would show five plus signs and a-3 would show three minus signs. A zero becomes a period. Since the macro commands in D15 to D17 write only -1, +1. or 0 in column E, there are only three pos-

sible flags. In this way it takes only a quick glance to see how the numbers compare

#### Stephen Schneider Cape Canaveral, Florida

There are many variations on this useful technique. If you were looking only for values that exceeded the standard, for example, you could have the macro flav only those values rather than put something in column C for every value. Or again, you could use a series of IF statements such that numbers that exceed the standard by 10 percent set flassed with one plus sion. those that exceed it by 20 percent with two plus signs, and so on.

#### Macro-Making Macros

with the test value.

When I start work on a 1-2-3 spreadsheet, I first load my macro-maker file, which is shown in Figure 4. For the names of the commonly used special keys, such as (GoTo) or (Down) I have only to type the 'open" curly bracket and then run the appropriate macro to complete the entry. When you call the function macro (Alt-F). it first types an (a and then supplies the parentheses when you hit Enter.

You can expand this table of macros depending on your needs. It takes some imagination to come up with good mnemonic macro letters for a full table. though, since some of the obvious letters will appear twice. For example, since I've already used \D for \Down\. I would use \Z. (Zap) for {Del}.

These macro-makers not only save time, they keep your work consistent. You never have to worry about an unsightly



Figure 4: A macro-makine macra.

mix of {GOTO}, {goto}, and {gOtO}, for example, and you won't have to keep checking the bottom of the screen to see whether the CapsLock is off or on. Don Ford

Sacramento, California

I'm ashamed to admit that when I first looked at these macros. I couldn't understand why they didn't include the first curly bracket in the macros for {Down}, {Right}, and so forth. I'm sure all you wizard readers understood it in a flash.

What with all the snazzy things you can do with macros, it's easy to forget that they can be simple keystroke savers. Typing macro code is a chore, so it's good to see something that makes it easier.

If you /File Combine these macros into your current worksheet, you'll have to rename the macros, because /File Combine wipes out all range names. The easiest way to do the naming is to use /Range Name Labels to attach the macro names to the cells to their right. You could write an installation macro that did that for you. but in that case you'd have to /Range



Figure 3: A macro that tests a column of numbers against a value

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#### SPREADSHEET CLINIC

Name Create its macro name before you could run it.

#### Some Peculiarities in File Printing The 1-2-3 /File Print command is very usc-

The 7-25-7 rise relit commanus we style of the ASCII form. You can also use it instead of ASCII form. You can also use it instead of rise ASCII form. You can also use and read it into another. A First Print followed by First Insport takes (ewer keystrokes than Fifsie Insport takes (ewer keystrokes than Fifsie Insport takes (ewer keystrokes than Fifsie though you have to be careful about whether you are importing numbers or

However, /File Print has a strange peculiarity. It produces an ASCII file with three blank rows at the beginning. Thus, if you import such a file into a worksheet, the contents will begin three rows below the cursor rather than at the cursor. Thus, if you write macros that do a /File Print to be followed by a /File Import, be sure to move the cursor three rows above the point where you want the imported data to ap-

#### Juan Camps Montevideo, Uruguay

The myster' is deeper than you think. If you do a File First of a column that is time character's wide and then import it, as you say, it will appear three rows below the cursor. However, if you reset the column width to 15 and do another File Print and Import, the contents appear right at the cursor. Why should the column width have awding to do with It? I don't so with It? I don't

Another peculiarity of the IF ile Print command is that the ASCH file it creates never begins in the first column. If you get into DOS and TYPE the file you just wrote, you will find the contents are indented by at least four characters. This is true even if—to take an extreme case—the material you saved with iFile Print was in coluun A and that column was only one character wide. If column A is wider, its contents will be further indented.

If anyone has an explanation for this phenomenon, Mr. Camps and I would appreciate hearing it. In the meantime, I think I'll sitek to /File Xtract and /File Combine

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#### EDITED BY CRAIG L. STARK

## Power User

Push your hardware and applications software to the limit with these productivity-enhancing tips from readers

#### dBASE Statistical Functions While reading some old journals. I found

an article that solved one of my few problems with dBASE II. In 1961, Frank Taylor, at the University of Minnesota, discovered a simple formula for calculating the standard deviation, which was accurate and did not require calculating square roots.

Figure 1 lists the dBASE II code I based on this formula. It quickly calculates descriptive statistics from the data stored in a numeric field of a dBASE file. The formula senarately sums the ton and bottom onesixth of a given range of figures, such as scores. The sum of the lowest scores is subtracted from the sum of the highest scores. The resulting value, divided by one-half of the total number of entries, is an estimate of the standard deviation.

T TALE OFF 'DESCRIPTIVE STATISTICS PROGRAM'

?
? 'STEP 1 OF 4: IMDEXING RECORDS'
INDEX ON AFIELD TO IMDEXF
USE AFILE INDEX INDEXF
? 'STEP 2 OF 4: COUNTING RECORDS'

ACCEPT 'DATA FILE? ' TO FILE ACCEPT 'FIELD? USE &FILE

Robert Arkell Regina, Saskatchewan Canada

Many readers have erumbled about the lock of built-in statistical functions in dBASE II and III. Mr. Arkell's wonderful program helps fill that eap, providing a

simple means of generating statistical values from a data file's numeric fields. One important caution is in order. however. In the line

STORE str(INT(A/6) 1) TO R

the value and width of R can vary from 1 to 3 digits, depending on the result obtained by dividing A by 6. For greater accuracy in such cases, you should allow R to be larger by changing the I in the formula to 2 or 3. However, if you allow more than the exact number of digits for the variable R (by changing 1 to 2 or 3), the subsequent code SKIP-&R will not work properly. Try it os written first, and then change the width of R only if it appears that the onswer for (A/6) requires more than a single digit for accuracy.

_		_
* (SE	HEADING OFF]	
• [SE	SAPETY OFF]	
* [CL	AR]	

\*[COUNT FOR AFIELDOS TO A]

SUM AFIELD TO SUM STORE SET(INT(A/6),1) TO R STEF 4 OF 4: FINDING 8 GH/LOW VALUES, MEDIAN, MEAN

COUNT POR SPIELD TO A. 7 'STEP 3 OF 4: ADDING VALUES' GO TOP STORE AFIELD TO LOW SUM AFIELD NEXT AR TO SSUM STORE AFIELD TO HIGH

SDM 4FIELD NEXT 4R TO TSUM STORE A/2 TO MM INT (HM) = NM SKIP MM STORE AFIELD TO H

(Figure 1 continues)

Figure 1: This program allows you to calculate descriptive statistics using dBASE, dBASE III code is shown in brackets in the right column.

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```
SKIP -1
   STORE &FIELD TO C
   STORE (B+C)/2 TO MEDIAN
ELSE
   GO TOP
   SKIP INT(MM)
   STORE &FIELD TO MEDIAN
ENDIF
STORE HIGH-LOW TO RANGE
STORE SUM/A TO MEAN
STORE (TSUM-BSUM)/(N/2) TO SD
STORE SD*SD TO VARIANCE
 11,1 SAY 'RESULTS'
  13,1 SAY 'NO. OF ENTRIES'
  13,19 SAY A
 14,1 SAY 'HIGHEST VALUE'
@ 14,19 SAY HIGH
 15,1 SAY 'LOWEST VALUE'
@ 15,19 SAY LOW
 16,1 SAY 'RANGE'
 16,19 SAY RANGE
  17,1 SAY 'SUM'
  17,19 SAY SUM
  18,1 SAY 'MEDIAN'
  18.19 SAY MEDIAN
 19,1 SAY 'MEAN
 19,19 SAY MEAN
  20.1 SAY 'STANDARD DEVIATION'
```

(Figure Lends)

Far additional statisticalmathematical dis set the SQRT-PRG listing in the Penser User column, PC Magazine, Valume 4. Number 23. This pragram automatically calculates the square root of any number input at dBASE's command line from the keybaard at by a pragram. Tagether, SQRT-PRG and DESCRIP-PRG turn dBASE II or III into quite a useful statistical tool—David Obregón

20,19 SAY SD 21,1 SAY 'VARIANCE'

\*EOF DESCRIP.PRG

USE

RETTIEN

21.19 SAY VARIANCE

RELEASE FILE, FIELD, A, SUM, R, LOW, BSUM, HIGH, TSUM, MM, B, C

RELEASE MEDIAN, MEAN, SD, VARIANCE, RANGE

#### dBASE Speed Tips

I'd like to share a few tips that help shave off every possible microsecond from your dBASE II or III command files. While some of the more general suggestions may contradict everything you've ever learned about writing dBASE programs, they cut the execution time for your programs to the bare minimum.

It is important to note that code-optimizing measures like these should not be used if program readability is important. Your applications should be thoroughly debugged and tested before you implement the following procedures. With complicated programs, however, the cumulative effect these steps can have on the speed of operation is impressive.

 Left justify everything: No indentations for IFs, DO CASEs, or DO

tions for IFs, DO CASEs, or DO WHILEs.

2. All field, variable, and filenames

should use as few letters as possible.

3. Locate those fields used in indexing.

sorts, or LOCATEs at the top of your data files' structures.

4. Eliminate all comment lines (any line

starting with \*).

5. Use commands such as SET TALK
OFF and SET CONSOLE OFF when you
don't need messages, preventing unnecessary use of the processor.

6. Trim line lengths by eliminating

spaces wherever dBASE allows. For example, tum

DO WHILE K = 5 .AND. I = "HOM"

into

DO WHILE K=5.AND.I="MOH"

 Delete redundant statements such as a GO TOP after a USE <filename> command, a CLEAR GETS after ERASE, or LOOP as the last line of a DO WHILE routine.

 Use capital letters as much as possible. Lowercase letters take a little longer to identify.

9. Take advantage of the fact that

dBASE only reads the first four letters of a
command. Never use APPEND where

APPE will suffice

Troy Hammond Houma, Louisiana

The above tips can indeed speed up long programs, far in fallawing them, yau are basically stripping the code of extraneous space in exactly the same manner as dBASE itself would do internally. Compressing your code according to these suggestions sidesteps that action within dBASE, and thinse happen faster.

Making use of SET TALK OFF and SET CONSOLE OFF while your pragram is running can, be itself, dramatically increase the throughput of your programs. But beware: If your pragram has bugs in it and you've turned off the screen's errar messages, you'll never know it. Also, don't follow these tips with pragrams that might have to be read and modified by others samewhere down the line (please!). —David Others.

#### Using Numeric Fields

#### Using Numeric Fields in dBASE III Text

aBASE's PICTURE command works well for inputting numerically formated data to be printed in tabular reports. However, it leaves blank spaces in the field when the number doesn't fill the field completely. For this reason, PICTURE doesn't work yerv well in applications where you need

to drop the numbers into the middle of text.

This difficulty can be overcome by converting the number to a trimmed character string. After doing so, however, you'll

```
* This program will convert AMOUNT (a numeric field or memory * variable with two decimal places) into the string variable
```

MONEY for printing in text material.

\*
\* Leading blanks are removed and commas are inserted.

NOTE: This routine can not process numbers > 99,999,999.99.

\* declare public memory variable MCNEY so that results can \* be passed back to the calling program

#### PUBLIC MONEY

\* convert numeric variable into string, insert commas and decimal point

MONEY = SUBSTR(STR(AMOUNT\*100),1,2) + ","; + SUBSTR(STR(AMOUNT\*100),3,3) + ","; + SUBSTR(STR(AMOUNT\*100),6,3) + "."; + SUBSTR(STR(AMOUNT\*100),9)

F SUBSTR(STR(AMOUNT\*188),9) (Figure 2 consistence)

Figure 2: DOLLARS.PRG converts and properly formats numbers into dollar amounts for printing.

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#### \* strip leading blanks and commas

DO WHILE SUBSTR(MONEY,1,1) = " " .OR. SUBSTR(MONEY,1,1) = "," MONEY = SUBSTR(MONEY, 2) ENDDO

\* if money < .1 insert missing Ø

IF SUBSTR(MONEY, 1, 2) = ". " MONEY = SUBSTR(MONEY, 1, 1) + 0 + SUBSTR(MONEY, 3) ENDIF

\* ROF DOLLARS.PRG

(Figure 2 ends)

also need to add commas and retain decimal points before you put the converted numbers into form letters and other text. The DOLLARS PRG shown in Figure 2 can perform both the conversions and reformatting for you automatically.

Incidentally, you can actually produce simple form letters entirely with dBASE

III. By using the SET MARGIN TO command and the TEXT/ENDTEXT statements, you can create a program that produces a convincing form letter without resorting to external word processing pro-PERMS.

> Robert B. Calvert Charlotte North Carolina

Figure 2 lists the DOLLARS.PRG code for dBASE III. I've modified the original submission slightly to add a dollar sign to the number automatically. If you don't need a dollar sign, ignore the last line of code. Unfortunately, I could not come up with a similar dBASE II solution

You can indeed use TEXT/ENDTEXT

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and SET MARGIN TO to create programs for form letters in either dBASE II or III. However, any macros embedded within the text block defined by TEXT/ENDTEXT will not be expanded, since dBASE ignores everything within these bracketing statements. To insert the converted numbers created by DOLLARS.PRG in your dBASE form letters, then, you must use @ SAY (or AT SAY) statements instead he. fore or after the TEXT/ENDTEXT statements.

#### Power Footnotes in Word

Microsoft Word has a number of standard features that, with a little imagination, are easily adapted to other uses. For example, my work often requires that the draft text I create be interspersed with references to a sequential set of illustrations. To keep the sequence straight, I combined Word's glossary and footnote features.

I created a glossary entry with the name "fig" that includes the text "Figure Z-" where "Z" refers to the chapter I'm working on and can easily be changed for each chapter. Immediately after inserting this text (using the F3 key to expand the glossary name), I invoke Word's Format Footnote command, which generates a sequential footnote number after the dash. I can then describe the figure in the footnote (or endnote when that's preferable).

This technique saves me from having to worry about which figures go with which references, and what sequence they are in. If I delete one footnote, Word's footnote facility automatically renumbers the rest of them for me. In some applications, the glossary entry also includes the special character ("&") that is required by my typesetting system.

Rick Liftig Meriden, Connecticut 10016.

I like simple solutions that work. This one can be used with almost any document that requires internal sequencing of references that are not actually footnotes. Automatic renumbering keeps everything lined up correctly when references are deleted. Any word processing program that has a good footnoting system can be used in the same way.-John Dickinson

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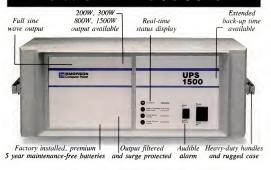
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#### EDITED BY PAUL SOMERSON



## User-to-User

Readers share their favorite tricks for getting the most out of DOS, BASIC, and their systems in general.

#### **Batch Logs**

In developing a large software project you're likely to end up writing a complex batch file to handle all the compiles, assemblies, and links required. Sitting around for hours monitoring the batch file to make sure everything works properly in's much fun. It would be handly if all the output from a batch file could be redirected to a file to be inspected later. Unfortunately, you can't do it simply by redirecting the output of the master batch file:

build bat > logfile

However, I've found a somewhat obscure way of doing the same thing. First, make the very last line of your batch file the DOS command EXIT. But before running this batch file, load another copy of COMMAND.COM and redirect its output to your log file:

command >logfile

With this trick all screen output is redirected to your log file. However, since the DOS prompt disappears and your typing will no longer echo on the screen, he sure to type the name of your batch file carefully, since you can't see it. All the output of the batch file will now go into your log file in and the EXIT command at the bottom of your batch file will return everything to normal.

Alan Groupe Reading, Massachusetts

This technique demonstrates yet another benefit of loading COMMAND.COM as a secondary communal processor. An extension of the secondary communal processor is a secondary communal processor and a secondary with a windowing program that deexit normally give you access to DOS communds. By the way, if s fairly simple to record a batch session without loading in a second COMMAND.COM: just toggle your primer echo ou with CTH-PreSs or

Ctrl-P and everything that appears on the screen will also be printed. When you're done, toggle it off the same way.

#### Spaced Out

DOS uses a space character to delimit its commands and operands. If a space is part of a filename, DOS will become confused. If you enter

COPY A: MY PROG.BAS B: MY PROG.BAS

DOS will assume you want the program called MY on drive A: copied to the default drive using the filename PROG BAS and will ignore the B:MY PROG BAS completely.

Many otherwise excellent programs, such as PC-TALK can allow an unsuspecting user to create filenames containing spaces. This is because assembly language uses an apostrophe, a comma, or a zero to deal of the containing the commandation of the containing the co

Most programs that allow you to creat finames containing spaces will also allow you to read those files. However, if you try to perform certain DOS-level operations such as COPY or RE-Name on these files, you will either not succeed or will make a confused mess of your files. In addition, while the DOS DIR command can at least read filenames with spaces, BA-SIC's FILES command will display the filename only up to be space character.

If you do create filenames containing spaces, there are three methods you can use to remove the space or rename the file completely. Let's assume you have a file called "PROG-1.BAS" and you want to call it "PROG-1.BAS".

Method 1 (DOS): Use the wildcard

character "?" and the DOS REName command REN PROG?1.BAS PROG-1.BAS

Method 2 (BASIC): Use the BASIC

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#### HSFR-TO-HSFR

NAME command, which uses quotes as a delimiter and isn't confused by space characters

NAME "PROG 1.BAS" AS "PROG-1.BAS" Method 3 (Assembly Language): Use the DOS 2.0 function 56h "Move Directory

Entry" AH = 56hDS:DX = Address of ASCIIZ nathname for existing file

ES:DI = Address of new pathname

Baron L. Roberts Mountain View. California

An interesting BASIC bug that's actually a feature. BASIC really shouldn't allow the creation of DOS files with spaces inside them, but since it does, it can also correct space/filename errors.

#### Maximum Function

Figure 1).

BASIC lacks two very fundamental functions-maximum and minimum. Instead of using repetitive IF . . . THEN . . . ELSE statements, I've devised two userdefined functions to handle this for me (see

As an example, if I wanted to create a formula "Principal payment = Cash flow available - Interest" but had to be sure the principal payment could not be negative and could not be greater than the loan opening balance, I would create the fol-

lowing line: PRIN-FNM1N((FNMAX(CF-1NTRST), 0), LOAN) Mrs Kim Houng

This also defily demonstrates a use of nested defined functions and shows how versotile and friendly BASIC can be for serious

Calgary, Alberta

#### business applications. Better Pauser

Often when writing a batch file I'll need to have the computer stop and wait for a key. While the DOS PAUSE subcommand will do this, sometimes I don't want the "Strike a key when ready . . . " message to be displayed. A friend of mine wrote a program called STOP COM that can replace the PAUSE command. You can instruct STOP.COM to proceed when any key is pressed, or wait for a specific key (extended codes are allowed). To create STOP.COM, just type in and run the STOP.BAS program (see Figure 2). STOP.COM will be either 11 or 19 bytes long, depending on your choice of trigger

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186 "MINGAX, BAS -- by Kim Boang
118 DEF PRMAX(VI,VZ) = BRSTR (STRS(VI-VZ), "-") "VZ+(1-INSTR (STRS(VI-VZ), "-")) "VI
128 DEF PRMAX(VI,VZ) = BRSTR (STRS(VI-VZ), "-") "VI+(1-INSTR (STRS(VI-VZ), "-")) "VI
139 A-18:0-48 (X-FYRMAX(A,B)) PRINT "A-7A, "B-7B, "NAX(A,B)="XX
148 A-28:0-10-10-24 (STRMAX (A,B)) PRINT "A-7A, "B-7B, "NAX(A,B)="X

#### Figure 1: Program to illustrate user-defined minimum and maximum functions

STOP.BAS -- by Lawrence Ludden, 11 118 DIM D(19):FOR Y-1 TO 11:READ D(Y):NEXT:DEF SEG-4848

PRINT "Type specific key OR '?' for any key "; LYS=1NKEYS:1F LYS="" GOTO 138

TL-PEEK (26):TL-TL-2:1F TL <36 THEN TL = 68 158 C1-PEEK(TL):C2-PEEK(TL+1)

IF C1<8 THEN 198

SI=19:FOR Y=18 TO 19:READ D(Y):NEXT

D(15)=C2:D(6)=68:D(7)=8:GOTO 288

SI=11:IF C1 O63 THEN D(6)=68:D(7)=C1 OPEN "STOP.COM" AS \$1 LEN=1

218 FIELD 1, 1 AS PH\$
228 FOR Y=1 TO SI:LSET PH\$=CHR\$(D(Y)):PUT \$1:NEXT
238 PRINT:PRINT "STOP.COM was created":CLOSE \$1:END

DATA 184.8.12.285.33.56.192.117.247.285 250 DATA 32,180,8,205,33,60,0,117,239,705,32

Flaure 2: Program to create STOP. COM file to replace DOS PAUSE subcommand. You con customize STOP.COM to be triggered by one specific key or by ony key. At the "Type . . prompt, either enter the specific trigger key or hit o question mark to ollow STOP.COM to proceed after any key press.

keys. Figure 3 shows the assembler code for a version that will proceed only when the F1 key is pressed.

Kathie McCoombe Marlton, New Jersey

By creating the STOP, COM file and inserring the word STOP in a batch file, you can indeed halt the operation of the batch file without the conventional PAUSE message, However, you have to fell the user to that a key, presumably with an ECHO subcommand, so you're really not gaining much—and you have to preced the STOP line with an ECHO OFF, or you'll see the word STOP on screen.

In addition, the PAUSE subcommand works so well that if the "Strike..." message really bothers yon, why not just change it? The message is embedded inside COMMAND.COM to findi, put DE-BUG.COM on your disk along with COM-MAND.COM and enter DEBUG

COMMAND.COM. When you see the hyphen (-) prompt, type RCX and hit the Enter key twice to see how long your version of COMMAND.COM is. Then enter the following DERIIG soarch instruction:

xxxx:8100 B8088C	HOV	AX, BCBB
xxxx:0103 CD21	INT	21
XXXX:0105 3C00	CHP	AL, 00
XXXX:0107 7597	JNZ	9100
xxxx:0109 B408	HOV	AH. 68
XXXX:010B CD21	INT	21
xxxx:@1@D 3C3B	CHP	AL.3B
XXXX:010F 75EF	JN2	9199
******#111 CD28	TMP	28

Figure 3: STOP, COM assemble language confer for trigger lay of F1. Year can use the mini-assembler in Versions? 2. Oer later of DEBUG or create this file by first replace in DEBUG STOP, COM, then typing A, then just the two rightmust columnst above. Finish a off by things the Einer key review, then typing RO. A offer each. The SR in the CMP AL. 18 line is the extended want code for F1: in no F2 as the rigger, replace the 38 with NC. S 100 XXXX "Strike a key"

that replace the XXXX with the length reported when you roped RXXI. The large and digits of the new unabor DEBUO reports are the address of the "Strike." innessage—for DOS 3:1 the address would be 491E. You can set the DEBUG E command to replace it with something the same length, used 3:4 fill any kee you have been as the debug of the property of the period of the property of the period of the period quotation marks. If the new message is shorrer than the do and out the difference

with spaces.

Faster Arrays

In several BASIC programs I'd been developing, it was necessary to load and save large arrays of numbers, which were stored as sequential files. Even with my AT's RAM drive and fast processing sneed, it took forever to do this.

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I knew BASIC could handle binary files far faster than ordinary ASCII files and decided to find a way to save the array information in binary format. The process

is actually fairly simple. First, you have to know the size of the array. This is determined by computing the product of each of the array's dimensions

plus 1. For example, if an array is defined by DIM ARRAY(250,20), the actual size of the array is calculated by SIZE = (250+1)\*(20+1)=5271

Next, we must determine the length of memory used to store the array. The PC uses 2 bytes to store each element of an integer array, 4 bytes for each element of a single-precision (!) array, and 8 bytes for each element of a double-precision (#) array. Therefore, the amount of memory used is calculated by computing LENGTH=BYTES\*SIZE where BYTES is 2, 4, or 8, depending on the array type, and SIZE is the figure computed earlier.

Finally, we must know the array's starting address-where it is located in memory. This is found by using the VARPTR function, with a statement ADDRESS= VARPTR(ARRAY(0.00). It is very im-

portant to set all the program variables before calculating the ADDRESS with VARPTR, since BASIC will move the location of an array whenever it encounters a new nondimensioned variable.

After running the BSAVER.BAS program, your array will be stored as a binary file. To reload the array from the binary file, run the accompanying BLOADER BAS program. This will work on any precision numbers and arrays with any legal number of dimensions.

> Steven E. Bair San Antonio, Texas

This technique does indeed save an enormous amount of time-and disk space. We ran a 5.000-element integer test on a PC

AT running at 8 MHz. The FILMAKER BAS program in Figure 4 used a 250  $\times$  20 loop to create a 5,000-element sequential file (called SEOFILE) consisting of the sequential integers from 1 to 5,000. It took 15 seconds to create the 38K sequential file.

The BSAVER.BAS program in Figure 5 loaded the SEQFILE sequential file in 13 seconds and wrote it back to disk as a 10K binary file called YOURFILE.EXT in just I second. The BLOADER BAS program in Figure 6 reloaded the 5,000-element array from the YOURFILE.EXT file in 1 second. To test this yourself, after running the third program, type PRINT ARRAY(1,1) and PRINT ARRAY(250,20). You should see I and 5000 respectively. This happens so fast that you might want to verify that the array was not lurking in memory the whole time; you can do this by entering CLEAR or going in and out of DOS between program steps.

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#### HSER-TO-HSER

' FILMAKER.BAS 180 " FILMAKER, BAS 110 DEPINTA -= :TIMES="0" 120 OPEN "seqfile" FOR OUTPUT AS 01 130 FOR A=0 TO 249 140 FOR B=1 TO 20 150 PRINT 01,A=20+B

168 NEXT:NEXT:CLOSE 178 PRINT "Seq file time ";TIMES

Figure 4: BASIC program to create 5 000element integer sequential file as the product of two FOR . . . NEXT loops, This took 15 secands on a supercharged PC AT rioniug at 8 MHz and produced a 38K ASCII file, which became the input for the BSAVER.BAS program in Figure 5.

100 ' BSAVER.BAS -- by Steven Bair 110 DEFINT A-Z:TIMES-\*0\* 128 D1=258:D2=28:ADDRESS=8 130 FILES-"yourfile.ext" 130 FILES "YOUTILE.EXT"
140 DIM ARRAY(D1,D2)
150 OPEN "1",01,"SEQFILE"
160 FOR N=1 TO D1
178 FOR J=1 TO D2
180 INFUT 01,ARRAY(N,J)
190 NEXT:NEXT 200 PRINT "LOADing time ";TIMES 216 TIMES-"6" 220 SIZE=(D1+1)\*(D2+1) 230 LENGTH-2\*SIZE 240 ADDRESS-VARPTR(ARRAY(0,0)) 250 BSAVE FILE\$, ADDRESS, LENGTH 260 PRINT "BSAVEIng time "; TIME\$

Figure 5: BASIC program to load 5,000element integer sequential file and save it as u binary 250 × 20 array. On a supercharged PC AT running at 8 MHz, it took 13 seconds to load the sequential file, and just I second to save it as a 10K binary file.

188 ' BLOADER.BAS -- by Steven Bair 118 DEFINT A-2:TIMES="8" 128 D1=250:D2=20:ADDRESS=8 138 FILES-"yourfile.ext" 148 DIM ARRAY(D1,D2) 150 ADDRESS=VARPTR(ARRAY(0,0)) 160 BLOAD FILES, ADDRESS 170 PRINT "BLOADER time ":TIMES

Figure 6: BASIC pragram to load binary 250 × 20 array. On a supercharged PC AT running at 8 MHz, it took just I second to load the array, compared to 13 secands to load the sai data as a sequential file

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#### EDITED BY CHARLES PETZOLD



# PC Tutor

PC Tutor answers queries on everything from operating systems to applications to hardware.

Security Concerns

At my place of work we use an IBM XT to maintain a database containing confidential information. We've had several experiences with unauthorized people using the system, so I've been trying to install some kind of password security program. I've solved most of the problems but find myself stuck on two: (1) How can I prevent someone from Ctrl-Breaking out of an AUTOEXEC.BAT file at the power-up? Do I need a device driver for this? (2) How can I prevent someone from booting up the system with his own floppy and then gaining access to the hard disk? I tried switching the cable on the diskette drive to disable drive A:, but this results in an error at boot time.

Dave Marshall Alberta, Canada

One of the consequences of the PC's open architecture is that password security is very difficult to implement. You should probably consider other olternatives for protecting your data. While I don't have a completely tamper-proof and hossle-free solution for your problem, it will be useful to discuss a few ideas, including some very low-tech ones and o few that ore somewhot expensive

Many corporate PC users live by a simple rule: If the file contains confidential information, it must be stored on o diskette and kept in a locked desk. (Typically some paranoia accompanies this rule, such as requiring users to turn off the PCs after using a confidential file so nobody could DE-BUG the data out of memory. Outside the CIA, that seems a bit extreme.)

If your database is much too big and complex for diskettes, another solution is Iomega's Bernoulli Box. The standard configuration comes with two 10-megabyte drives with removable cartridges. Bernoulli Box disk access is faster than XT hard disk access, and the cartridges are more reliable, since they cannot crash, Cartridges are removable, very easy to back up, and they con be kept in a safe place when not in use. People who use the Bernoulli Box (including me) really love them. The list price is about \$3,500.

If you have multiple users of this system, however, people may find it inconvenient to fetch o diskette or Bernoulli Box cartridge whenever they need to use the database. You could, therefore, replace the XT hard disk with another that is not quite so IBM compatible. Such third-party hard disks generally require a driver program in a CONFIG.SYS file during boot time. Thus, authorized users could be given a copy of the properly configured boot diskette. If the machine is turned off after each use, the hard disk could not be accessed without the right driver program. (The Bernoulli Box without the boot option also needs a driver file, but if you left the cartridge itself in the mochine, someone could wolk oway with it.)

Another possibility is to use an encryption ond decryption program. After using a confidential file, you'd run the encryption program with a password, which scrombles up the file. When you wanted to use it again, you'd run the decryption progrom with the same password to unscramble it. Low-cost encryption programs are readily ovoilable. One such program is provided with Borlond's SuperKey, for instance, and a free one is presented in Steve Holzner's Progromming column in PC Magazine, Volume 4 Number 18.

Such encryption schemes are very difficult to break without knowing the password, even if you should goin access to the decryption program. Moreover, if someone maliciously tries to scromble up the encrypted program, it should be obvious when it's decrypted. To protect ogainst such contingencies, you should be keeping

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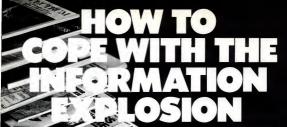
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#### PC TUTOR

diskette backups anyway.

Steve Halzner's pragrams prampt far the passward (sa they could be put in a batch file), but they wark anly an files less than 62K. Mareover, if you wark with several files, it might be tediaus ta enter a

password far each ane. Preventing someone from using your PC entirely is a little mare difficult. One salutian is a lock switch on the machine. samething like the keyboard lock an the PC AT. (Has anyone tried to hot-wire an AT lock yet?) I've seen same ads far locks that attach to the on/aff switch on the PC and PC-XT, Granted, a lock is a nuisance, but it's not too bad if you give a capy of the key ta all authorized users. (In New York City, affice buildings often keep their bathrooms locked, and all employees have a capy of the key. New Yarkers would just add the PC key to the rest they must carry and take it in stride.) Cast: about \$35.

Honesty campels me to nate, however, that peaple who are adept at breaking camputer security systems are aften quite campetent locksmiths as well.

conferent locksmits to wettering a password program in a MTOCKEC BAT word program in a MTOCKEC BAT all, since the ser can break word at the state file before the program is even excuted. You can, as you suggest, put the passward pragram in a dummy device driver. Device drivers are loaded early in the boot process, and it wauld not be possible to break used it.

You've still got a prablem here, hawever, because anyone can came alang with a bootable diskette and boot the machine from drive A:. I do not recommend attempting to disable drive A: to prevent this

You can, hawever, install a password program that cannot be circumvented by a drive A: boot. This pragram has to be executed before the PC even attempts ta boot. Here's haw it warks:

As you may know, when the PC is first turned an, it executes a "power-an self test" (POST) pragram coded in the PC"s ROM BIOS. This pragram initializes the system, checks memory, and ultimately boots the aperating system from a diskette or hard disk. Befor the boot, however, the POST pragram checks memory locations between addresses C8000h and F4000h

for the presence of additional read-only memory (ROM) programs. Generally, these programs are used to perform some extra system initialization before the PC is booted. In fact, the extra BlOS for the XT hard disk is at address C8000h. You would have to program a small passward routine somewhere in that memory space where it wouldn't canflict with anything else. Moreover, the program must stay in memary when the PC is turned all.

Getting a password encoded in ROM is a bit extreme. An easier approach is to code it

into RAM on a CMOS RAM memory board with

battery backup.

Getting the passward pragram encoded

in ROM is a bit extreme. An easier approach is to code it into random access memary on a CMOS RAM memory board with battery backup. (Tecmar, far instance, sells a 32K CMOS RAM board through its Scientific Salutions subsidiory for about 3450. CMOS RAM uses very little power—almost none at all while inactive—so a rechargeable battery backup

shauld last far many manths The board's memary address would be set up ta begin at D0000h, D8000h, E0000h, ar E8000h. The pragram must use a special farmat, which is explained in the ROM BIOS section of the PC ar XT Technical Reference manuals, under the heading "Adapter Cards with System-Accessible ROM Modules." The code must start off with a 55h and AAh, to tell the BIOS that it is executable. The third byte is the number of 512-byte blocks in the program-prabably I for a simple password rautine. The pragram itself begins at the fourth byte, and it must return to the BIOS with a far return. You should write the pragram in assembly language, and you may nat use any DOS calls (Interrunts 20h and up) because DOS will not be loaded when the pragram runs. Yau may, however, use all the BIOS resaurces for the keyboard and display.

The ROM BIOS does a check-sum of

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CIRCLE 378 ON READER SERVICE CARD

#### PC TUTOR

the bytes of the program and gives you a terse "ROM" message if they don't add up to zero ignoriug overflow above 256. So, you're going to have to add up all the bytes in your program, take the negative, and put that byte somewhere in the file.

Figure 1 shows an assembly language program that could get you started. (I must emphasize that I have not tested this program with a CMOS memory board, but it follows all the rules and should work.) The use of the word password for a password is obviously a very poor choice and is used here only for illustration. Note that there is uo prompt for the password. Nor are the characters echoed to the display. To someone who doesn't know that you've installed this, it will appear as if the machine is broken and will not boot. Note also the nasty CLI and HLT code if a wrong letter is typed. This will disable interrupts and halt the microprocessor, so even a "threekey" restart wou't work. Auy tamperer would have to turn the machine off and bock on to try again. You could omit the CLI to allow use of Ctrl-Alt-Del if a mismatch occurs

You can get more elaborate and allow

```
PASSWORD, ASK for CMOS RAM
CSEG
        Segment
   Accuse
              CS:CSEG
             55h, ØAAh, 3
Marker db
Entry
        Proc Far
   Nov BX,Offset Pword - 1
   Mov CX,8
Looper: Sub AH, AH
Int 16h
```

Inc BX Cmp AL, CS: [BX] Loop Looper Ret

NoGood: Cli Blt Entry EndP

End

Pword đЬ 'password' Check

db (512-(\$-Marker)) dup (#) CORC Ends

Figure 1. A simple password program that could reside in a CMOS RAM to prevent the PC from booting unless the correct 8-letter string was typed.

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three retries and asterisk echoes and stuff like that. For testing the guts of the program, you may want to set it up first as a regular .COM file and after it for the ROM format after it's working.

Once you've MASMed, LINKed, and EXE2BINed the ROM format program, you must add up all the byes in it and find the two's complement (the byte that added to the rest will make zero, ignoring overflow above 256). You could write a BASIC program to help out with this calculation. Put the byte in after the CHECK label and reassemble.

When you're ready, load the final file into DEBUG and move it to the CMOS RAM board with the command line

#### M 100 L 200 D000:0

Reboot to test it out. If it doesn't seem to work, you'll have to disable the memory board via a DIP switch and try to figure out what the problem is. Debugging preboot ROM routines usually requires specialized tools and is not easy on a regular PC or XT.

To me, this project sounds like a fun challenge. If it sounds to you like the utilmate headach, however, there is at least one commercially available board (from International Electronic Technology Corp.) that does virtually the same thing for \$200. You create an 8-digit numeric password by setting DIP switches on the board. This board and a few other goodles are listed in the "Security" section of the PC Burves Guide.

Even though the board method seems pretty good, it is certainly not completely tamperproof. Anyone encountering a PC reluctant to boot could simply open up the PC case, remove the offeuding board, and restart the machine. You may want to both the case down with lancy screws that reairie a special screwdrive.

And finally, don't forget to protect yourself against the ultimate security problem—the one where you come to work in the morning and the PC is not there at all.

The PC Tutor solves practical problems and explains points of general interest. To see your question answered here, drop a line to PC Tutor. PC Magazine. One Park Avenue, New York, NY 10016. Sorry, individual replies are not possible.

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# Reviews in Brief

## Restful Bliss for the Eyes: The Roland MB-142 Monitor

BY GLENN HART

Two characteristics set this high-quality TTL monochrome monitor apart from such competing displays as the Princeton Graphies MAX-12, the Amdek 310, and IBM's own, First, the phosphor is not the common green or even the increasingly popular amber, but black and white. Though this seems like a throwback to days of old, it really isn't. The "white" is more an ceashell off-white shade that is much less glary than the old black-and-white monitors. A front-panel switch inverts the display from white on black to black on white. The inverted mode looks like normal typing on paper, a screen style much admired by some word processing users. RolandCorp also pitches the MB-142 to users with monochrome graphics cards like the Hereules or compatibles, claiming that images from AutoCAD and the like are easier to view and manipulate in

the black-on-white mode. The second distinction is that the MB-142 has a 14-inch screen rather than the 12-inch screen rather than the 12-inch screen susually used. The letters are noticeably larger and easier to read, and graphics images are proportionally bigger as well. The moritor is enclosed in a stylish housing quite a bit larger than an IBM monchrome monitor, but there is plenty of room on a PC or AT to hold this dis-

RolandCorp claims that the off-white phosphor is more restful than either green or amber. In the absence of quantified tests, I'll just say that the MB-142 is definitely easy on the eyes. The larger text and graphics is immediately noticeable and is a clear advantage. The phosphor has low persistence, which is desirable. Strangely, any observable persistence appears to be multicolored, a characteristic attributable to human vision rather than to any flaw in the monitor itself.

One major problem is the size and horizontal positioning of the image. While there are vertical and horizontal position adjustments on the rear on the monitor, the correct settings are not consistent. For example, when the screen image is set correctly for AutoCAD, it's too far to the left for Microsoft Word. Using a variety of programs required constant fiddling with the horizontal position control. RolandCorp says that the problem occurs only with Hercules monochrome

graphics boards or compatibles (like my Everex Graphics Edge card). A special patching program that RolandCorp claims will fix the problem did help a bit but did not solve the difficulty completely. Users without Hereules cards won't even know there's a problem, and oven Hereules owners may not

pograms.
A few other annoyances cropped up as well. In the black-on-white mode, the distinction between high and normal intensity is impossible to see, no mater how the contrast control is set (the distinction is a celear as with any other monitor in the white-on-black mode). Some flicker can be observed in the black-on-white-mode, but this

Roland's MB-142 Monitor

even Hereules owners may not have any difficulty with specific programs.

A few other annovances tally the fault of this monitor.

Overall, the M8-142 monitor is an excellent device. To miny eye, text is optimally sharp. The characters look almost fully formed, with just enough blend from dot to dot. Construction equality is also very good, clearly better than even the IBM

monitor.

## The Shocking Truth: ACL's Electrostatic Locator

BY GLENN HART

Comedian Steven Wright tells audiences he doesn't pay his electricity bills because he's never seen electricity. As with most humor, there is just enough truth in this apparently ridiculous statement to strike a familiar, and thus funny, chord. PC users presumably accept the fact that the electricity supplied by a wall socket is real enough. However, my experience as a consultant has shown that there's a related-and dangerous-phenomenon that a surprising number of computer users either won't or simply can't accept: static electricity

For some reason, the person who jumps when touching a



doorknob after walking across a Electrostatic Locator

rug just doesn't believe that the same electrical phenomenon can adversely affect delicate microchips. Even highly sophisticated PC users won't believe that the problems they experience with their disk drives, keyboards, and other parts of their computers can be caused by this invisible but destructive force. Most warnings in computer supply catalogs are regarded as merely sales hype, and the saleman's, serviceman's, or consultant's explanations are treated as simple excuses for defective hardware. The truth is, static can damage components at voltages much lower than those needed for a doorknob to give you a jolt. A PC user who refuses to take precautions is ask-

An inexpensive new device from ACL Inc. may help both sides. Called the ACL Electrostatic Locator, Model 300, this

#### **ROLAND MB-142** MONITOR

red from previous page) I tended to use the MB-142 in black-on-white mode almost exclusively. The MB-142 was especially delightful with Auto-CAD. Detailed drafting images were easier to study-and easier on the eyes-with the Roland MR-142 than with either my IBM green monochrome or PGS amber MAX-12 monitors. Word processing was also enhanced by the legibility of the large characters produced by the MB-142

The monitor is significantly more costly than most of its competitors, but I think it's

worth the difference in many applications. I wish the image size problem could be fixed entirely and something should be done about the high-intensity issue, but the MB-142 has earned a place in one of my IBM systems. It merits serious consideration for your word processing or CAD system, too.

#### Roland MR-142

Monochrome Monitor RolandCorp U.S. 7200 Dominion Circle Los Angeles, CA 90040 (213) 685-5141 List Price: \$375

Curcle 690 on Reader Service Care The ACL 300's actual sensi-

#### **ELECTROSTATIC** LOCATOR

(continued from previous page) simple-to-use meter provides fast and accurate measurement of static charges. Two switches control the meter's operation The first, "LO-OFF-HI," selects the sensitivity range and inches away. In the HIGH posiapplies power; the second tion, the sensitivity is ten times checks the internal 9-volt batless, 0 to 5,000 volts and 0 to tery, enables normal reading, 30,000 volts. These controls and zeros the meter prior to a give quite a range of measuremeasurement ment, but it is difficult to posi-

tivity depends on the distance from the sensing head to the test object, as one would expect given the laws of physics. In LOW position, the meter is sensitive from 0 to 500 volts when the test subject is half an inch away, and 0 to 3,000 volts for a subject 4 tion the test object exactly the correct distance from the meter Therefore, the readings should be considered relative instead of

This isn't much of an issue. though, for two reasons. First. the readings I took seemed very consistent, so perhaps the distance isn't quite as critical as it would seem. Second, and more important, the average user is more concerned about the general magnitude of a problem than about making a laboratory measurement of absolute voltage. The meter itself is amply large, but the scales are not particularly well marked for laboratory use.

The ACL 300 worked just fine on balloons and wool sweaters, but less dramatically on computers. The effect was dampened somewhat because the testing environment was reasonably humid, whereas the dryer winter season would exaggerate static problems. Nevertheless, I did determine that my rather elderly carpet-style static mat wasn't doing an effective job anymore.

ACL sells a complete line of antistatic treatments, including liquids that can be sprayed on carnets and chairs, towelettes

soaked with such liquid for use on CRT screens and the like. and more. The Electrostatic Locator reveals the dramatic reduction in static charges when these antistatic treatments are used. It is a specialized gadget that performs its limited function beautifully. ACL already has an industrial market for the Model 300 meter, but it hopes to sell the device to microcomputer users who can then determine when and where to apply antistatic treatments to their computing environments. I'm not sure many individual users will want to spend \$300 for the meter but corporate buyers consultants, and dealers can avoid multitudes of problems with it. Antistatic devices pay back their relatively modest cost

#### ble-free computing. The ACL Electrostatic Locator, Model 300 ACI Inc

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\$19.95 Carrie 689 on Reader Service Card

quickly by ensuring more trou-

Ready-to-Go Label Printing: LABLMAKR.PC

BY JAMES LANGDELL

Have you ever tried to have your computer print a set of peel-off labels, only to wind up spending half a day convincing your word processor to aim its letters at the right spots on those gummy little pieces of paper? LABL-MAKR.PC might have saved you some of that hassle.

The program has 26 readyto-go formats for labels that are suitable for envelopes, file folders, diskettes, videotapes, and cassette tapes. It's ready to accommodate four common sizes of labels: 15/16 x 31/5 inches (16) different text formats), 1/w x 21/a inches (6 formats), 1/10 x 31/2 parlies come forwards, and 15% to 31/2 inches (an audio cassette label with a precut hole). These

labels are available in perforated rolls that can be fed through your computer's printer. The program prints characters in five different sizes, from

"/v-inch-high headlines to tiny letters that usually are reserved for superscripts. Some labels use characters of one size throughout, while others with busier layouts mix several sizes. even on the same line, which would be hard or impossible to produce on a word processor. On a 31/2-inch-wide label, lines of text can contain up to 14 headline characters, 25 pica text characters, or 50 microelite and

superscript characters. Creating a new label is a very straightforward process. You select one of the 26 formats by pressing a letter key. The screen will display a template with each available character space indicated in a fair representation of the finished label. In the printing mode you can create a batch of labels at once

by giving the beginning and ending numbers of a series or by asking for multiple copies of a label. Text and format information for each label you design is stored in an individual file (EN051.E is a typical filename). This arrangement puts a tight ceiling on the number of labels you can store on each diskette: When you hit DOS's limit of 112 files per disk, probably only a third of the disk's raw capacity will have been used. You can store additional files on any number of diskettes or in a hard

disk's subdirectory.

When setting up the program, you may have to get involved with such esoterica as the printer-ready flag, port numbers, and the interlabel line-feed increment. But if the

program has the wrong default values for these items for your printer, the screen and the manual work together well to help you find the right magic numbers and put them in the right places. The manual also includes several useful tips about using printers, a welcome change from most software manuals that ignore such "hardware problems."

LABLMAKR.PC ETS Center 35026.4.S. Turtle

P.O. Box 651 Willoughby, OH 44094 (216) 946-8479

List Price: copy-protected version, \$49 (printing stock sampler kit, \$5); non-copy protected version, \$64

Requires: 128K RAM, one disk drive, DOS 1.1 or later. dot matrix printer

Circle 688 on Reader Service Card



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ING SYSTEMS

THE SHORT REPORT BY PHIL WISWELL

## Some 1985 Programs: Leftovers Aren't Always Stale

For lack of space, a few products I reviewed last year were cut from their issues and the information never made it to the printed page. However, I feel strongly about these four programs—each is good enough to deserve its day in court.

#### The Professional Real Estate Analyst

Those who would rather invest in land than in paper will be interested in The Professional Real Essute Analyst, a template for 1/2-3 loaded with investment analysis tools for residential and commercial real estate management, and the content of the property mouth is come and annual property-operating statements, 1: to 5-year cash-flow analysis, a comparison of two to six cash-flow analysis alternatives (for the same or different properties).

graphs. Let's say you own an apartment building. From a menu, you would select which types of anartments you have (studio. one-, two-, three-, or four-bedroom), filling in the number of units, square footage, and monthly rent for each. The program would return your gross seheduled income, total square footage, and rental rates per square foot for each apartment as well as for the building. This package also includes the ability to handle balloon payments, capital additions, and splitdown payments. (Coral Software, Ltd., P.O. Box 18543, Seattle, WA 98118; (206)722-8410 \$249 (\$10 demo disk) for PC, XT, and compatibles; requires 256K RAM, DOS 2.0 or later).

#### Purchase Order

Purchase Order is a menu-driving, and printing standard onepage purchase orders. Fields are provided for your company name, vendor name, bill-to and ship-to addresses, resale number, order and required dates,



terms, shipping, comments, and up to 12 line items per order. Information that doesn't change from one purchase order to the next can be set to appear automatically, keeping typing to a minimum.

You can print the purchase orders with or without borders around the various groups of information, so you can use either plain paper or preprinted purchase order forms; as many copics as needed can be printed at one time. You can also print a handy report listing orders and closed ordered and closed. (Del Mar Technology, Del Mar, Calif.; (619) 457:0936; 539,95; requires 128K RAM, one disk drive, DOS 2-11.

#### **PathMinder**

PathMinder is a fast, featurladen, visual shell for DOS that facilitates file and subdirectory use and maintenance. The top two lines of PathMinder's screen form a horizontal bar menu of about 24 options that include Run a COM. ESE, BAT, or BAS file: Essex Rename, or Move a file: Make or Remove a subdirectory; and datelline, or size. One option, which loads commonly used apdications from a menu with sin-

gle keystrokes, is pure gravy.

The remainder of the sereen
is divided in half. The left side

lists directories and filenames along with extensions and size. As you open directories, their filenames are indented in the list. You can highlight a directory or filename and then apply any command from the menu to it. The right side of the screen lists special-purpose keys and

help and error messages. PathMinder has some nitly features, such as logging the time spent with each program into separate accounts for up to nine users. Its full-seren editor is an excellent alternative to EDLIN, offering such basic word processing features as search and replace, block functions, and formatting. (Westlack Data Copp. Austin, Tex., (512) 474-4666; \$49, 95; requires 128K RAM, DOS 2, 00 equires 128K RAM, DOS 2, 00

### KSH-1 Scientific

Calculator There are probably more than a hundred pop-up calculator programs on the market, some of which can even imitate, to a greater or lesser degree, such programmable calculators as the HP-11C. The KSH-1 Scientific Calculator is among the best of these, providing more functions than the popular HP-HC while running at a faster speed. One advantage of KSH-1 is not having to retype the results of calculations into your computer-this program is RAM-resident, so you can call it up in the middle of, say, a 1-2-3 worksheet, perform calculations, and pop the answers into the worksheet automatically.

If you're not used to Reverse

Polish Notation, KSH-1 may

seem strange at first, but it doesn't take long to learn. To make things a little easier, all four stack registers can be viewed at the same time. A wide range of seientific and engineering functions are included on the rather crowded screen display, which is accurate to 18 digits. Within a programmed equation, the software allows up to 512 steps. The program will even work with a Microsoft mouse. (K Software House. Unionville, Tenn.; (615) 294-5090; \$49.95; requires 64K RAM, one disk drive. DOS 2.0





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# New on the Market

#### Matrix PCR

This deskside color firm recorder allows the user to record graphics and other computer displays on photographic film. It accepts Eastman Kodak's Instagraphic instant 35-mm slide film and automatically ejects completed slides, making slide production fast and inexpensive.

Designed to use 35-mm film. the Matrix PCR can reproduce computer-generated images that contain over 4 million separate pixels, each capable of assuming any one of 16 million colors and shades. The clarity of the photographic image is further enhanced by Matrix Instruments Inc.'s proprietary raster processor, which eliminates raster lines or jagged edges from images. The raster processor also provides sharp character fonts with such programmable characteristics as proportional spacing, col-

gleaming highlights The Matrix PCR is compatible with all major graphics software and produces all slides at a resolution of 4 million pixels, no matter what the resolution of the terminal on which the image was created. Other features include front-panel controls and a status

display, which the user can override by software control. Selfored outlines, drap shadows, and calibration, film settings, and diagnostics are handled by a built-in microprocessor; film loading, exposure, and film advance can take place in standard

office lighting. List Price: Available from the manufacturer

Matrix Instruments inc. 1 Ramland Rd. Orangeburg, NY 10962

(914) 365-0190 Telex: 685-3232

Circle 650 on Reader Service Card



Electro Mechanical Systems Inc. announces a low-cost infrared touch panel that is suitable for use with most 12- and 13-inch monochrome or color monitors. The Addressable Touch Panel creates an invisible matrix of infrared light beams in front of the display screen. Addressing and scanning of the touch panel is carried out by the software within the host computer, which determines the relative location of a finger or stylus interrupting beam paths

across the screen. The optical matrix of the Addressable Touch Panel is 24 points by 40 points in an active area of approximately 6 by 8 inches, yielding a resolution

that's better than

1/4 inch between light beams. The Addressable Touch Panel's box frame design has a shallow profile, permitting it to be used between a CRT screen and enclosure with many monitors.

List Price: \$98 Electro Mechanical Systems Inc. 801 W. Bradley Ave.

Champaign, IL 61820 (217) 359-7125 Circle 652 on Reader Service Card

SAR-10 Voice-Plus Board

NEC America Inc. has introduced a fully integrated voice recognition and response system that uses a custom LSI chip set with a 250-word vocabulary. The board incorporates 256K bytes of dynamic RAM, allowing it to store up to 65 seconds of audio

> Touch Panel Mechanical





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amount of RAM, number and type of drives, operating systems supported, and peripheral equipment needed. 2. Releases should be typewrinen double-spaced on one side of the paper. Copies of advertisements may be included, but in most instances we need

more information than is typically included in an ad, Include telephone contacts for marketing and technical questions. 3. If available, include black & white glossy photos of the product, 4 by 5 inches or larger

New on the Market does not review products: do not send sample or demo copies of software. All product announcements are run on a space-available basis, at the exclusive discretion of the editor. Please note that it is impossible to guarantee publication of a product announcement for any particular issue.

responses. The utility software included with the board allows the SAR-lo's voice input and output capabilities to be easily integrated with the user's existing software, creating a virtual voice keyboard.

List Price: \$1,495 NEC America Inc. 8 Old Sod Farm Rd. Melville, NY 11747 (516) 753-7000 Telex: 14-4558

Circle 653 on Reader Service Card

#### Compu Station Cabinet

This compact, space-saving workstation from Constant Data Design Inc. places all the compents of a complete PC systements of a complete PC system within a single lockable cabinet. The cabinet features a large printer drawer that can slide out from either the left or right side of the unit and a keyboard shelf with sliding leaves that extend to 47 inches wide.

The Compu Station Cabinet also includes three adjustable shelves for the monitor and systems unit and a built-in 25-wat light. When closed, the caster-mounted cabinet measures only 22 inches deep, 30 inches wide, and 5995 inches high.

List Price: \$995 Constant Data Design Inc. 19 Tyson Pl.

19 Tyson M. Bergenfield, NJ 07621 (201) 384-8600

Circle 655 on Reader Service Card

#### AT&T Truevision Video Display Adapter

Television-quality images can now be displayed on IBM-standard RGB color monitors with this plug-in board from AT&Ti. Called the Trucvision Video Display Adapter with Digital Enhancement (VDA/D), the board can display up to 1,008 colors on digital RGB monitors previously limited to 16 colors.

innated to 16 cotors.

The VDA/D board incorporates eight built-in cotor maps, each of which contains 256 colors from a combined pulette of over 32,000 colors. Four of these maps can be used simultaneously to display up to 1,008 cotors, permitting photographic images in stead of cartoonlike graphics to be shown on IBM-standard mon-



Compu Station Cabinet, Constant Data Design Inc.

itors. VDA/D images can be stored as DOS-compatible files and can be transmitted over comnunications lines to add highquality graphics to teleconferencing, electronic mail, and other similar data transfers.

AT&T Electronic Photography and Imaging Center 2002 Wellestey Bird. Indianapolis, IN 46219

(317) 352-6120 Circle 656 on Reader Service Card

SpectraSCAN Digital Copiers
LaserFAX Inc. has announced
two digital copiers capable of
scanning photographs, artwork,
and documents for stonge on a
highting cameras, the
SpectraSCAN 200 and 105-200
units are hased on a scanning
method similar to that of photocopiers, which requires minimun expertise from the user.
With the SpectraSCAN 200, color cony in sizes up to 8% by 14



inches can be scanned at resolutions up to 200 lines per inch. The DS-200 model is designed for black-and-white copy only.

Two plug-in boards also offered by LaserFAX Inc. take advantage of the advanced features of the SpectruSCAN copiers. The first, the LaserFAX/imile and, allows the scanners to comnuinciate with standard facsimile quipment. The second board, the LaserFAX TEXreader, allows decuments scanned by the SpectraSCAN 200 and DS-200 to be read into a word processing or database program without additional intervention.

List Price: Available from the manufacturer LaserFAX Inc. 2000 Palm St. South Naples, FL 33962 (813) 774-7880

Circle 651 on Reader Service Card

Hexace Color Card

Hexace Technologies Inc. has in-

troduced a half-sized RGB color graphics adapter. Features color graphics adapter. Features include a built-in light pen interface and composite video port. Making extensive use of VLSI chips, the Hexace Color Card accommodates standard 320- by 200-pixel medium-resolution color images, as well as 640- by 200-pixel high-resolution monochrome graphics.

The board can be used in any IBM PC slot—including the short slots of the PC-XT—without lateral overlap. Available options include a parallel port.

List Price: \$189: with parallel

port, \$229 Hexace Technologies Inc. 271 N. Mathilda Ava. Sunnyvale, CA 94086 (800) 654-7656 (408) 730-4457

Circle 654 on Reader Service Card

The Resume Disk

Mt. Lookout Software's new program allows you to design, update, and store your resume on disk as an executable file. The Resume Disk presents you with prompts for all relevant data, including career objective, work experience, in-depth information on responsibilities and accomplishments, as well as personal and educational data. All entries can be upgraded at any time with either the program itself or any

ASCII work processor. List Price: 539.95 Requires: 64K RAM, one disk drive, DOS. Mt. Lookout Software P.O. Box 26096 Cincinnati. OH 45226

(513) 871-5222 Circle 647 on Reader Service Card

EasyTax

This collection of templates for Lotus's 1-2-3 is designed to simplify the task of preparing federal income tax returns and aid in planning tax strategies for the coming year. The templates recreate on-screen actual federal tax forms and schedules that can be easily printed.

Included within Ears/Tar are Forms 1040, 1040-ES. 2106, 2441, 3903, 5695, and Schedules A-E. G. R. SE, and W. All forms and schedules are integrated, automatically posting data onto all needed forms from a single certy. The software also performs logical calculations such as capital gains distributions and alguest and IRS rules built into the program, automatically limiting deductions, for example, to legal maximum limits and calculating

correct exemption deductions. List Price: \$79: yearly updates. Regulres: 256K RAM, two disk

drives, DOS, Lotus's 1-2-3. Valley Management Consultants

3939 Bradford Rd., #1 Huntingdon Valley, PA 19006 (215) 947-2507

Circle 646 on Reader Service Card

FDX Fixed Disk Accelerator Hard disk users who'd like to improve the performance of their

drives might look to this board from Cogent Data Technologies Inc. when uperading their systems. The FDX Fixed Disk Accelerator board uses an advanced cache algorithm with full-track read-ahead and overlapped data transfer, providing dramatic speed gains of up to 20 percent in some cases for disk-intensive applications. It can control up to two hard disk drives and permits each drive to be partitioned into as many as four virtual DOS drives of up to 32 megabytes each, allowing the user to take advantage of Winchesters with very large storage capacities.

The FDX Fixed Disk Accelerator can be used in networked applications, including the IBM PC Network and others running under PC-DOS 3.1. It incorporates an event-driven multitasking operating system running on an Intel 80186 coprocessor, allowing the simultaneous processing of multiple disk I/O commands in a network enviroment. The board can be used with any Winchester drive using the ST-412 interface stan-

List Price: \$995 Cogent Data Technologies Inc. 175 West St. P.O. Box 926

Friday Herbor, WA 98250 (206) 378-2929 Circle 649 on Reader Service Card

#### **HP ColorPro Plotter**

Hewlett-Packard Co.'s new cight-pen HP ColorPro Plotter supports over 100 existing graphics software packages. The HP ColorPro offers a fine-line resolution of .001 inch and features a ROM cartridge slot that allows it to be user-upgraded to meet future needs.

The plotter's mechanical arm maneuvers color fiber-tip pens at the rate of 15.7 inches per second. Pen selection is made from an eight-pen carousel via frontpanel controls or software commands. When returned to the carousel, pens are automatically recapped to extend their useful life.

The HP ColorPro Plotter is available with either an RS-232 or IEEE-488 serial interface and weighs less than 12 pounds. Supplies available for the plotter include fiber-tip pens in two widths and ten colors for paper (seven



HP ColorPro Plotter, Hewlett-Peckard Co.

colors for transparencies), regular and glossy surface paper, and fast-dry transparent film List Price: Available from

manufacturer Hewlett-Packard Co. Contact an HP sales office listed in your local white pages.

Circle 641 on Reader Service Card

#### Modula-2 Bulletin Board

A national bulletin board to provide information and services on the Modula-2 programming language has been established by Interface Technologies Corp. Callers may ask questions, receive answers, exchange programs, and receive undated releases of Modula-2 software. The service supports modem communications at 300, 1,200, and 2,400 bits per second. For best results. Interface Technologies Corp. recommends that communications parameters be set at 8 bits and no parity, though the bulletin board also accepts 7 bits and even

ce Technologies Corp. 3336 Richmond Ave., #200 Houston, TX 77098 (713) 523-8422

(713) 523-7255 Moderns only Circle 640 on Reader Service Card

FirsTime for dBASE III Spruce Technology Corp. has re-

leased a version of its syntax-oriented editor specifically designed

for use with dBASE III. With FirsTime for dBASE III, the user can outline a program's logic and then fill in details. The editor automatically checks code for errors as it is written, providing both a clearly understandable error message and a cursor placement at the point of error. It accepts existing programs as well as new ones.

FirsTime for dBASE III also incorporates an automatic statement generator, accessible via the PC's function keys. The statement generator enters the appropriate statement into the user's program, leaving space for the user to enter data item names or other variables to complete the statement.

Other versions of FirsTime are available for Turbo Pascal. Microsoft or IBM Pascal, and Microsoft or Lattice C. List Price: \$125

Requires: 256K RAM, two disk drives, DOS, dBASE III. Spruce Technology Corp. 189 E. Bargen Pl. Red Bank, NJ 07701

(201) 741-8188 Circle 645 on Reader Service Card

#### Sony Large-Size CRTs

Sony Corp. has announced two large-size monitors-a 28-inch monochrome CRT featuring a 20. by 20-inch viewing area, and a 28-inch color CRT designed primarily for Hi-Vision or HDVS (High-Definition Video System)



FDX Fixed Disk Accelerator, Cogent Data Technologies Inc.

applications. The monochrome CRFR has an aspect ratio of 1 to 1, permitting it to be used in such applications as CAD/CAM processing of large drawings, medical diagnostic image analysis, mapping, and other situations that require handling of high-data-density images. It has a horizontal resolution of 2,210 does and can display up to 70,000 alphanumeric characters at one time within an 8- by 8-dot-per-character mature.

The wide-format color CRT has a horizontal resolution of 1,680 dots and can display 33,000 alphanumeric characters. Its 20- by 20-inch viewing area has an spect ratio of 3 to 5.

List Price: Available from the

## manufacturer Sony Mtg. Co. of America 16450 W. Bernardo Dr.

16450 W. Bernardo Dr. San Diego, CA 92127 (619) 487-8500

Circle 644 on Reader Service Card

#### Custom File

This relational database manager from Custom Data is designed to be RAM-resident, giving it fast execution times for all functions. Custom File supports both variable- and fixed-length data fields. as well as character, numericonly, date, dollar, decimal, floating-point, and right-justified data types. A database can have as many as 500 fields, any of which can be used for searches or sorting. Other features include on-line help and tutorial systems and a built-in custom report genemtor

Three versions of the program are currently available, while additional, customized verticalmarket versions will become available in the near future. Package 1 provides the software and printed user guide, Package 2 adds 5 calls (60 minutes total) for telephone support, and Package 3 allows unlimited telephone support and provides free period-

ic updates.
List Price: \$50-\$225,
depending on package; demo
disk, \$5

Requires: 320K RAM, one disk drive, DOS. Custom Data

P.O. Box 1408 Salt Lake City, UT 84110 (801) 322-0708

(801) 322-0708 Circle 643 on Reader Service Card

#### Alps P2000 Printer

The Alps America division of Alps Electric (USA) Inc. has introduced a rugged dot matrix printer designed for high-volume printing applications. The Alps P2000 offers hime print speeds: 250 characters per second for drafts. 125 eps for memo-quality documents, and 50 eps for nearletter-quality. At all three speeds, the printer's nine-pen head produces a resolution of 144 by 240 dots per inch, with a noise level of less than 55 decibels.

The P2000 uses interchangeable typeface cartridges. Each cartridge provides a broad selection of pitches and typeface variations, such as bold, condensol, catended, supercript, subscript, and double-strike, selectable either through software control or with the printer's front-panel switches. A K-byte buffer, expandable to up to 260K bytes, is standard.

The unit's wide carriage can print 136 columns across, and both friction and tractor feed mechanisms are built in as standard equipment. Optional equip-

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Avatar 4000 Networking System, Avatar Technologies Inc.



Custom Fire, Custom Dat

ment for the printer includes multiple interfaces and a cut-sheet feeder. List Price: \$995

Alps America 3553 N. First St. San Jose, CA 95134 (408) 946-6000

Circle 848 on Reader Service Card

#### Avatar 4000 Networking System

Avatar Technologies Inc.'s local area networking system can link together a diverse mix of personal compaters, mainframers, minis, and peripheral equipment using multiple-ring architecture over common twisted-pair wiring. The network supports simultaneous asynchronous and synchronous communications at speeds up to 19,200 bits per second. Devices connect to the system with standard RS-232 serial interfaces.

The Avatar 4000 Networking. System can be configured with as many as four independently controlled rings, each of which can support up to 64 discrete channels when separately partitioned into eight submines. Rings can be arranged in starred, concentric, or overlapping configurations. Devices, users, or rings can be added, removed, or changed without disruptions to normal operations.

The LAN system consists of three major elements: the Network Controller, which provides centralized communications and performance monitoring for the

system; the Network Interface Unit, which provides the physical connection to the network and is available in either single or multiple port configurations; and the Device Interface Unit, which provides user access to the LAN by establishing and terminating connections between the user's device and the LAN's communications channels. Each of these three elements is available in a variety of models that allow users to be a superior of the contraction of the contracti

In addition to the major elements, the Avatar 4000 Networking System provides a number of optional features, including:

 Up to 64 central communications interfaces (CCIs) for controlled access to host mainframe ports, modems, multiplexers, and so forth.
 Up to 32 subring switches

to control, monitor, and maintain subring performance and signal quality.

• Redundant ring controllers

and power supply.

Other products available from the manufacturer link the Avatar 4000 Networking System to the IBM 3270 SNA and Bisync networks, as well as to Sperry company.

puting equipment. List Price: Starter system, \$2,000 Avatar Technologies Inc. 99 South St. Hopkinton, MA 01748 (617) 435-6872

TWX: 710-390-0375

Circle 642 on Reader Service Card



# Buy A Local Area Network For Less Than \$100 Per PC

STOP buying expensive duplicate PC peripherals. Usually your peripherals just sit idle. If your office owns two or more PCs can you justify a costly printer and multiple disk drives for each PC? How often are your printers actually busy? Thirty minutes a day? An hour a

day? Even your expensive hard disk is used infrequently. The obvious solution to avoid expensive

duplicate peripherals is a local area network that allows you to share printer and disk drives. But until now LANs have cost in excess of \$1,000 per PC.

#### INTRODUCING THE EasuLAN OFFICE NETWORK EasyLAN shares printers and disk drives between

IBM PCs. EasuLAN can save you \$1000 or more per PC by eliminating duplicate equipment purchases. EastLAN advantages:

- · EasuLAN shares printers, disk drives,
- and information
  - Easy to justify-less than \$100 per PC Easy to install
  - Easy to operate

  - Easy to order . Equil.4N performs in the background
- EasyLAN's low price matches the small business user's cost-sensitive budget. It is the office

network solution for less than \$100 per PC including cables and software. At this price, the RISK IS LOW. and the BENEFITS ARE HIGH. EasyLAN performs its operations concurrently In the background, EasyLAN communications, file

transfers and printer operations all take place while each PC simultaneously performs such normal DOS applications as Lotus 1-2-3," WordStar" and dBASE." EASY TO OPERATE

EasyLAN network software allows PC users to share printer and disk peripherals. PCs are connected by EasyLAN cables plugged directly into your PC's standard serial communication ports and EasyLAN

can be used with digital PBXs. Easy LAN supports.

Card Expire Do

#### EasyLAN's performance meets your small EASY SPECIFICATIONS office requirements to move word processing Each PC in the network requires an individual copy documents and spread sheets between PCs. For

example. EasyLAN can move a 10 page document between two PCs, as a background operation, in less than one minute!

EasyLAN loads automatically at boot time.

It manages the PC's serial and parallel ports for Shared Posters



of the EasyLAN software, 128k of memory, a serial communication port(s), and DOS 2.0 or above. For your convenience, EasuLAN diskettes are not copy protected, EasyLAN runs on all IBM PC models (PC, XT, AT, and Jr) and compatible PCs.



#### EasuLAN Office Network

communications and printing. All EasyLAN operations may be started from any connected PC

Printer sharing operates transparently with existing programs. Print files are automatically written to disk and scheduled for printing. Multiple printers

For example, one PC can interface with Printer 1 for general purpose output, with Printer 2 for continuous-form letterhead stationery, and with

Printer 3 for printing continuous-form invoices. Disk sharing uses EasyLAN's COPY command. EZCOPY," to move files to and from PCs. Files are stored or retrieved from disk storage and the Directo is updated. The high-capacity benefits of just one hard disk can now be shared by several PCs. All communication operations are protected by a unique password assigned to each PC so security

is maintained.

per PC may be designated for specific office tasks.

into existing serial ports. EasyLAN's PRINT, COPY EASY TO ORDER

each additional PC in the network, order the EasuLAN Expansion Kit. The EasyLAN Kits include program diskettes, manuals and cables, which are shielded to maintain

Easy/LAN can be installed in less time than it takes to

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#### and DIRECTORY commands are very similar to DOS commands

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taining a cash reserve buffer, and expanding total cash flow. Crucial elements of component, structural, and leverage management methods are studied in a logical progression, with comparisons of the relative strengths of each method.

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#### PC/VME Link

Ultralink International's PC/VME Link provides a direct connection between the IBM PC and VME 16/32-bit systems. Through the use of this interface. PC and VME systems can be configured in several modes, including the use of the PC as a VME controller with access to all VME memory address space. Alternatively, the PC can share the VME bus with other VME processors, generating VME interrupts at user-selected levels. Data transfers between the PC and VME systems can be made directly from the PC's memory space, via a parallel data path with parity checking and optional

optical isolation.

The PCVME Link consists of two circuit boards connected by ribbon cable. One card is installed in any expansion slot of the PC, the other fits into any VME bus enclosure. The two systems can be separated by up to 50 feet, permitting use in hostile or otherwise widely differing enotherwise widely differing enotherw

vironments. List Price: \$845 Ultralink International 1091 Airport Rd. Minden, NV 89423 (702) 782-9758

Circle 698 on Reader Service Card

### Attachmate 3-N-1 3270

Coax Adapter This plug-in board from Attachmate Corp. can operate as three different PC-to-mainframe communications adapters, emulating the DCA-IRMA board, the IBM 3278/79 Emulation Adapter, and the Multisession Adapter used in the IBM 3270-PC. Aside from its compatibility with existing software for the DCA-IRMA board and the IBM 3278/79 Adapter, the Attachmate 3-N-1 3270 Coax Adapter includes an emulation program permitting the user to configure a PC as a basic IBM 3270 terminal/printer or a fully functional 3270-PC

The board supports the IBM Type-2 coax protocol. It can be connected directly to an IBM 3274/76 Controller, with support for both single-session CUT or multisession DFT environments. In its 3270-PC enulation mode, it supports such 3270-PC charac-



teristics as concurrent notepads, windowing, and compatibility with the TSO/CMS/CICS operating systems. List Price: \$1,195 Attachmate Corp. 3241 1189: SE Belevue, WA 98005 (2005) 644-6010

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#### Techtran

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ware, expansion cards, and ac-

List Price: \$29 per listing Techtran Inc. 2282 Massachusetts Ava. Cambridge, MA 02140 (800) TECTRAN (617) 868-0353

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#### FIRSTAT

This adhesive-backed plastic strip is designed to conduct static electricity to ground safely without conscious effort by the user. Affixed to a location on the keyboard, the strip can be easily disconnected from its grounding

wire should it be necessary to move the keyboard. List Price: \$11.95 B.R. Hodges Enterprises

40 San Relael Ave. P.O. Box 1806 San Anselmo, CA 94960 (415) 456-3057

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# Learning Pascal

Both Complete Turbo Pascal and Using Turbo Pascal teach experienced programmers how to use Borland's Turbo Pascal compiler. Exploring Pascal resembles a first programming textbook.

Programming is the art of breaking down a problem into illite self-contained tasks, solving each one spart, and then integrating them is whole. Pascal is the ideal language for a breaming how to program. In fact, Niklaus Wirth invented Pascal for the very purpose of teaching proper programming techniques. The structural and definitional requirements imposed by Pascal force the programmer into a mental discipline that, a contained to the programmer in the programmer into a mental discipline that, a contained to the programmer into a mental discipline that, a carried and the programmer into a mental discipline that, a carried and the programmer into a mental discipline that, a carried and the programmer into a mental discipline that is a mental of the programmer in the programm

Borhand International's Turbo Pascal is a fine learning tool because of the almost immediate feedback possible through the close integration of editor and compiler. The ease of use, the extensive library functions and procedures, and especially the low cost of Turbo Pascal have made Borland's implementation of the language very nearly a Pascal standard.

Two new books on Turbo Pascal, Complete Turbo Pascal and Uning Turbo Pascal (the first of many, I'm sure), supplement Bordane's disorganized manual by exploring the language in depth and supplying a lot of coded examples. A new book published by Ashton-Tate, Exploring Pascal, includes a disk with another integrated Pascal editing and compiling environment that in some teaching situations

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Glenview, IL 60025 (312) 729-3000 Copyright: 1986 Cover Price: \$19.95 ISBN: 0-673-18111-1 CIPICLE 804 ON PEACER SERVICE CARD may be an adequate alternative to Turbo | Pascal.

The Language of Choice

Complete Turbo Pascal, by Jeff Duntemann, is obviously a labor of love by an
author who combines his admiration for



Pascal structure with extensive use of the Turbo Pascal language enhancements. Very much in the spirit of Pascal, Duntemann often sternly lectures the reader about proper programming practices and systematic methods in approaching a programming problem.

In the book's large central section, entitled "Learning the Language," Duntsmann discusses the various elements of Psecal in the order in which you might encounter them in a typical program. He doesn't like the greatula build-up approach that other programming texts usually follow to lilustrate a language because it de-ludes you into believing that the approach is how programs are actually designed. Yet, Duntenant's approach is it entitled statisticative, clither. It forces him to discuss satisfactory, clither. It forces him to discuss

complex topics, such as dynamic memory allocation and record structures, much too early in the book.

Complete Turbo Pascal delves into many of the more difficult areas of Turbo Pascal programming, such as the use of overlay files. His sample program illustrating overlays will serve as a good skeleton for any Turbo programmer forced to go the overlay route for a large program.

An astonishing 65-page chapter on 'low-level machine hooks' will undoubtedly be eaten up by many Turbo Pascal enthusiasts interested in duplicating the maje in onrmally possible only in assembly language. The largest complete program included in the book is a rudimentary paint program with a Microsoft mouse interface and some assembly language subroutines.

Although Complete Turbo Pascal has just a few complete useful programs, it contains a lot of little code nuggets in the form of procedures and functions that you can lift "as is" for your own Turbo Pascal library.

For the most part, Dustermann's book devotes equal time to the CPM-84 do DOS versions of Turbo Pascal, Unfortunately, the dosen't cover the enhancements made in Version 3.0 of the Turbo Pascal compiler. His command-line pascel persogram to access the command-line tail), for instance, is no longer required. However, the total cusases the 8087 version only briefly in the context of floating-point storage dodsest; even mention the BCD (binary-coded decimal) version.

A disk with the Complete Turbo Pascal sample programs is available from Duntemann for \$10.

## A Reference Guide Steve Wood's Using Turbo Pascal is a

better reference source than Duntemann's book because it includes a large section that discusses most of the built-in Turbo

Pascal procedures and functions. However, it is not quite as much fun as Complete Turbo Pascal and lacks the enthusiastic tone I enjoyed in Duntemann's book. A distinct advantage to Using Turbo Pascal is the inclusion of Version 3.0 enhancements, but Wood mentions the BCD version of Turbo Pascal only briefly and ignores the 8087 version

After an introduction that touches on most of the basic elements of Pascal 1/sing Turbo Pascal covers the language

Using Turbo Pascai Steve Wood Osborne/McGraw-Hill 2600 Tenth St. Berkeley, CA 94710 (415) 548-2805 Copyright: 1986 Cover Price: \$19.95

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more systematically. Most of Wood's examples are complete programs (as opposed to procedure or function fragments) and will be useful to someone actually typing in the code and trying them out. The programs are reproduced in very small type, so you may want to invest in the accompanying disk, available from the author for \$22.95.

Using Turbo Pascal mostly stays away from the machine-dependent features of Turbo Pascal (such as interrupt calls and directly accessing memory) that are guaranteed to make a Pascal program nonportable. The tables that show built-in functions and procedures always indicate whether the feature is part of standard ISO Pascal and whether it's supported by both the CP/M-80 and DOS Turbo versions.

Wood spends the last five chapters of his book (about one-third of the total) showing the steps involved in the development of a large and complex real-life Tur-

bo Pascal program. Although the material is not quite presented in the same order in which a programmer would approach the problem, it covers all the necessities: the pseudocode of the high-level functions, the gradual refinement process, the organization of data, and the assembly of "include" libraries for many of the lower-level tasks. (These "include" libraries could be useful in other applications.)

If you follow along, when everything is done you'll have a large, working Turbo Pascal program. Although I like the idea of illustrating the construction of a large program in steps, I was disappointed that the program put together in these five chapters does loan amortization. I won't deny that it's useful, but programmed loan amortization is hackneved and frankly dull.

Turbo Pascal enthusiasts will want both Complete Turbo Pascal and Using Turbo Pascal. Obviously, their information overlaps, but they are different enough



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## BOOK REVIEW

(and both good enough) to provide some | the messages are more helpful and detailed valuable information and techniques, even for people already competently versed in Turbo Pascal

However, neither Duntemann's nor Wood's book claims to be or actually is adequate for anyone who is just learning how to program. The organization of material in both books will completely baffle a beginner.

# A New Compiler on the Block

But Turbo Pascal is not the only lowcost Pascal compiler around. Exploring Pascal, by Jeffrey Lill, includes its own Pascal pseudocompiler (with built-in editor) on a double-sided disk.

For \$49.95, this book and disk package may be ideal for low-budget Pascal instruction on IBM PCs because Turbo Pascal. Version 3.0, currently sells for \$69.95 and has to be supplemented with another

book. The Exploring Pascal pseudocompiler and editor is less sophisticated than Borland's Turbo Pascal. It does not produce .COM or .EXE executable files that you can run independently of the environment. Instead, it produces shorter files with a EXX extension that require the included RUN program to execute. The editor may be fine for PC beginners, but people with editor experience will certainly groan over its separate insert-mode and commandmode orientation.

A nice feature of the environment is that you can call up help material to the screen while editing. The help screens include descriptions of all the statement types, functions, procedures, and data types supported by the compiler. Like the Borland compiler, an error puts you back into the editor with the cursor at the problem area:

Exploring Pascal Jeffrey Lill Ashton-Tate Publishing Group 10150 W. Jefferson Blvd. Culver City, CA 90230 (213) 204-5520

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than those in Turbo Pascal The Exploring Pascal text is geared to-

ward the real beginner and looks like a good source text for a first programming course.

The reference section of the book reveals that the compiler's implementation of Pascal is more extensive than the material covered in the text. (For instance, the compiler supports dynamic memory allocation, which is not discussed elsewhere in the book.) In fact, it looks like a complete ISO standard Pascal implementation. The few enhancements include some screen

For \$49.95, the Exploring Pascal package may be ideal for low-budget instruction on IBM PCs because Turbo Pascal Version 3.0. currently sells for \$69.95.

control that is, of course, incompatible with that used by Turbo Pascal. I wouldn't be surprised to see a second volume that covers the extra material missing from this edition.

The reference section has its own table of contents, but the book has no index-an unfortunate omission if the book is to be used for instruction. Like other Ashton-Tate publications, the print type in Exploring Pascal is large and the margins are generous, so the book looks much bigger than it actually is.

A book that approaches Pascal on the same elementary level as Exploring Pascal but that uses Turbo Pascal instead of Lill's more-restricted compiler would be very welcome and would help greatly in moving Borland's product into the classroom.

Although it is no longer necessary to program in order to use a computer, programming still has value to everyone. The skills of analysis and logic developed while doing programming are universal. In one sense, learning how to program is learning to think.

Charles Petzold is a contributing editor of PC Magazine.

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# Coming Up

The Business of Words -- Word Processing Roundup

Selecting a word processor can be a very risky and confusing endeavor. There are more word processors available for PC: that may other type of solvanee, which is appropriate since word processing is the most widely used I/C application. But how do you choose the best word processor for your needs from the crowd on the shell? How do you know the best word processor for your needs from the crowd on the shell? How do you know the shell will be the shell will be shell the shell will be shell the 
It want easy, Our 15 interpul reviewers are still recuperating. Weed processors are very complex software: they have many levels and ways of handling a single task. For this special issue, we have individually evaluated every package we could get our handle on. To present the information cleanly and productively, PC Magazine groups the 77 packages are to the processor of the programs of the processor of the pro

Copposite word processors, with their full-featured wording ingest and file-safety or inertation, are mean for the clinically saffed word processing departments for fire their critical saffed word processors, designed for professionals such as writes or corporations. Professional word processors, designed for professionals such as writes or academics, are also full-featured programs, but they employed such season features in the personal word processors offer limited functionality but also speed and case of earthern their control of the season features.

The 20 remaining products are grouped into five special-interest classes. Special-operating-system word processors, scientific word processors, outline processors, multilingual word processors, and the word processors that are part of integrated packages will be reviewed in a social section in a latter issue.

PC Magazine Lake tested the 77 weed processors theroughly for oner 400 features. We then put each product through its poses in a rignous real-file business situation. As another test, the reviewers were required to write their reviews with the word processor. And, as in PC Magazine's special printer issue, the guide includes each reviewer's favorable and the processor. And, as in PC Magazine's special printer issue, the guide includes each reviewer's favorable and the processor is the processor of the processor is the processor of the processor is not processor.

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